PlatoBI Beta Testing Instructions

Dear Beta Tester,

Thank you for participating in the beta testing phase of our new PlatoBI analytics portal. Your feedback is invaluable in ensuring a robust and user-friendly experience for all users. In this guide, we'll provide you with instructions on how to test the dashboard and share your feedback with us.
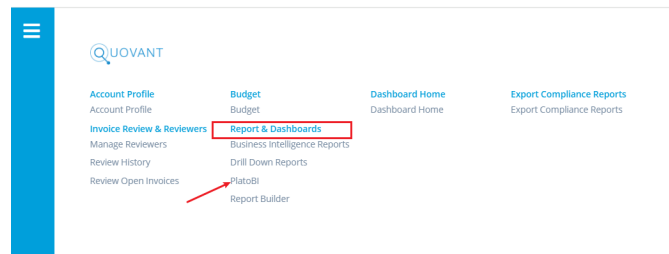
The beta testing period will be communicated in a separate email. We encourage you to provide feedback at any time during the specified period.

If you encounter any issues logging in to PlatoBI, please contact our support team at **platobi.mbr@mitratech.com**.

Accessing the PlatoBI Beta Testing Environment

Access the new PlatoBI analytics portal through Quovant with your existing Quovant account.

1. Log in to Quovant:
   https://login.quovant.com/securesite/WebForms/Shared/DefaultSecure
2. Click **Main Menu (triple bar) > Reports and Dashboards > PlatoBI.**

Testing the Dashboard

We've broken down testing into the following categories:

- Sorting and filtering
- Widgets usability
- Data drill down
- Performance
- Browser incompatibility

We would appreciate your feedback about the overall experience of using PlatoBI, whether it is intuitive and easy to use, if it is what you expected from an analytics tool, or whether you found it hard to use and you have any ideas for new features in PlatoBI. Also, please report any issues that you may encounter.

Some Testing Considerations

We recommend that you evaluate the PlatoBI analytics platform by using the following criteria:

Sorting and Filtering

Try different filter combinations and see the results. Let us know of any discrepancies.

Widgets Usability

How is the overall widgets' presentation? Are widgets easy to read? Do widgets provide information in a useful way? Let us know of any discrepancies.

Data Drill Down

Some widgets let you drill down data. Do you find the information useful? Are widgets intuitive enough so that it's clear when you can drill down data? Can you get back to the original widget easily? Let us know of any discrepancies.

Performance

Let us know if you encounter performance issues such as data not loading properly, the PlatoBI dashboard taking too long to load or being unresponsive.

Browser Incompatibility

Although PlatoBI was thoroughly tested before this beta release, please inform us if you encounter any browser-related issues while using PlatoBI.

Providing Feedback

Report bugs, provide feedback, or let us know about how to improve PlatoBI using the following channels:

- **Bug Reports**: If you come across any bugs, glitches, or errors, please provide detailed descriptions of the issue, including the steps to reproduce it. Please use the **Report Issue** button on the portal or directly reach out to us at platobi.mbr@mitratech.com.

- **Usability Feedback:** Share your thoughts on the overall usability of the dashboard. Highlight any areas where the interface could be more intuitive or user-friendly. You can share the feedback by clicking on the **Feedback** button on the portal or reach out to us at platobi.mbr@mitratech.com.

- **Feature Requests:** Let us know if you identify opportunities for improvement or have specific features you'd like to see added. Your input will shape the future development of the PlatoBI Analytics Portal. You can share the feature requests by clicking on the **Feedback** button on the portal or reach out to us at platobi.mbr@mitratech.com.

Thank you once again for your participation. Your dedication to helping us improve is instrumental in delivering a high-quality analytics portal. We appreciate your time and feedback.

Kind Regards,

Plato Quovant Team