

What have we heard them say? What can we imagine them saying?

Says

Thinks

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?





What brand do you like?

Gathering qualitative and quantitative data.

Is the price of the product we purchase appealing?



Thoughts like the quality of the product in the long run might influencetheir behaviour.

Consumers main needs are buying products which satisfy their daily wants giving them hopes.

It allows to stay ahead of trends and chnages in consumer behaviours making it easier to adapt and innvoate.





Being the retailer who sells the product for higher rates notice behaviour like consumers changing products with the prices being increased.



UNVEILING MARKET INSIGHTS







They are unlikely to return to the same brand after just one negative experience.

We can imagine them jumping to the competitor products that are 86% honest 83% friendly and 78% helpful.

Challenges faced by them in the case of buying new product.

Fear of being cheated and looted



What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?





