# BUSINESS DATA MANAGEMENT PROJECT

ATMA MALIK MEDICAL STORE, KOKAMTHAN

"Enhancing B2C Pharmacy Performance through Data-Driven Solutions" Sujit L | 22f3002016 | IITM

## ABOUT ATMA MALIK MEDICAL STORE, KOKAMTHAN

- Atma Malik Medical Stores, run by Atma Malik Dhyanpeeth in Kokamthan (7 km from Shirdi), is a key pharmacy for nearby communities, located near a highway and village hospital.
- The store faces challenges like poor record-keeping, seasonal demand shifts, overstocking, and stockouts—leading to wasted money and customer dissatisfaction.
- This project aims to improve inventory management by tracking best-selling products, spotting demand patterns, and reducing slow-moving stock. The goal is to ensure medicines are always available, cut unnecessary costs, and help the store serve its community more effectively.



#### PROBLEM STATEMENT

#### 1.Inventory Loss Due to Expired Stock

Unsold and expired medicines pile up because of weak stock tracking and over-purchasing, causing waste and blocking working capital.

#### 2.Demand Mismatch During Peak Periods

Sudden demand spikes from travelers and seasonal visitors (due to proximity to Shirdi) lead to stockouts, hurting revenue and customer trust.

#### 3. Misalignment with Local Needs

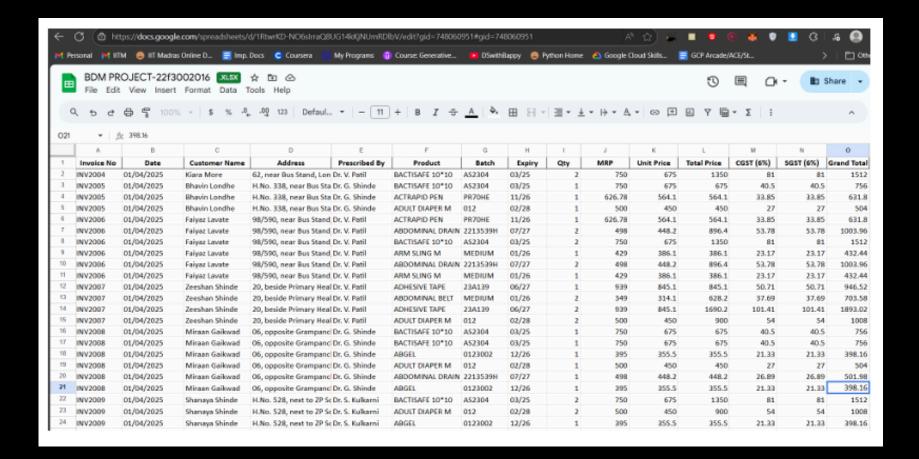
Lack of insight into villagers' regular requirements means essentials often run out, while less-needed items sitidle on shelves.





#### ABOUT DATA

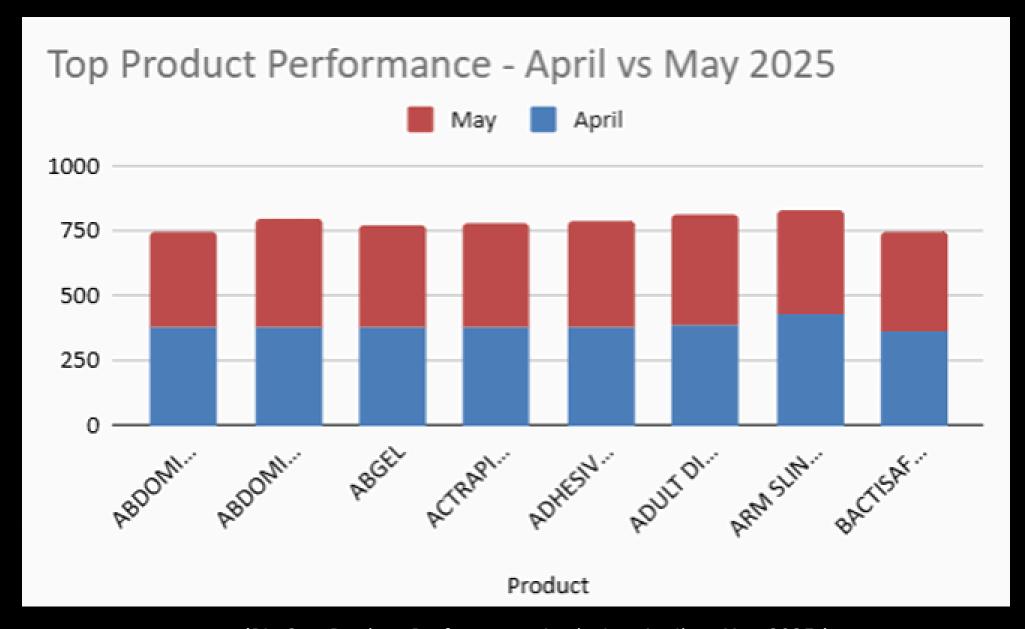
- Transactional data from Atma
   Malik Medical Stores (April 1 May 31, 2025).
- Dataset size: 4,185 individual sales entries.
- Data stored in Microsoft Excel sheets.
- Cleaning and preprocessing performed.



(Pic 1 :- Cleaned Data

## Product Performance Analysis - April vs May 2025

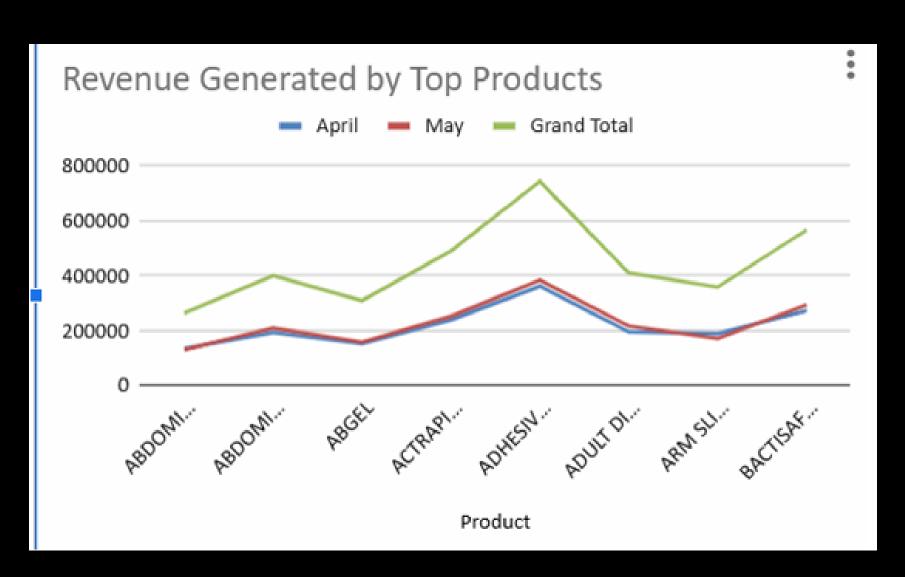
- Adhesive Tape was the top performer with 785 units sold, showing 6.0% growth (381 → 404 units).
- Arm Sling M declined by 8.8%, dropping from 433 units in April to 395 in May.
- Adult Diaper M grew strongly by 11.2%, increasing from 385 to 428 units.
- Bactisafe 10\*10 recorded the lowest sales volume with 748 units total.
- Overall sales performance was positive, with May exceeding April by 3.6% (3,189 vs 3,079 units).



(Pic 2 :- Product Performance Analysis - April vs May 2025 )

## Revenue Generation Analysis

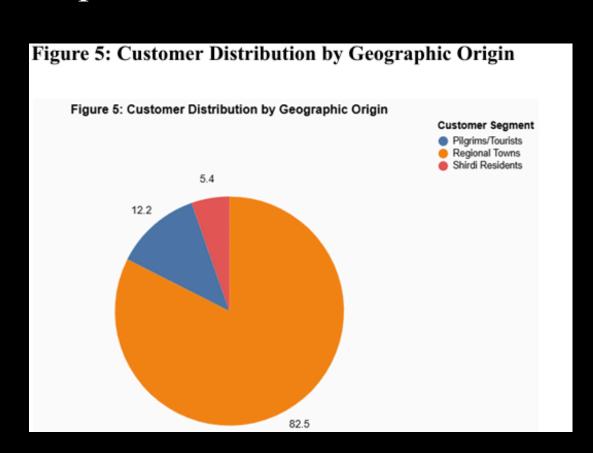
- Adhesive Tape generated the highest revenue at ₹743,012.90 with 6.0% growth.
- Bactisafe 10\*10 earned ₹565,488 despite lower unit sales, showing effective premium pricing.
- Actrapid Pen showed steady growth, rising from ₹238,186 to ₹251,453.80 (5.6%), totaling ₹489,639.80.
- Adult Diaper M contributed ₹409,752 with strong 11.2% growth.
- Arm Sling M recorded declining revenue with an 8.8% decrease.
- Total revenue was ₹3,537,192.48, with May (₹1,807,954.80) outperforming April (₹1,729,237.68) by 4.6%.



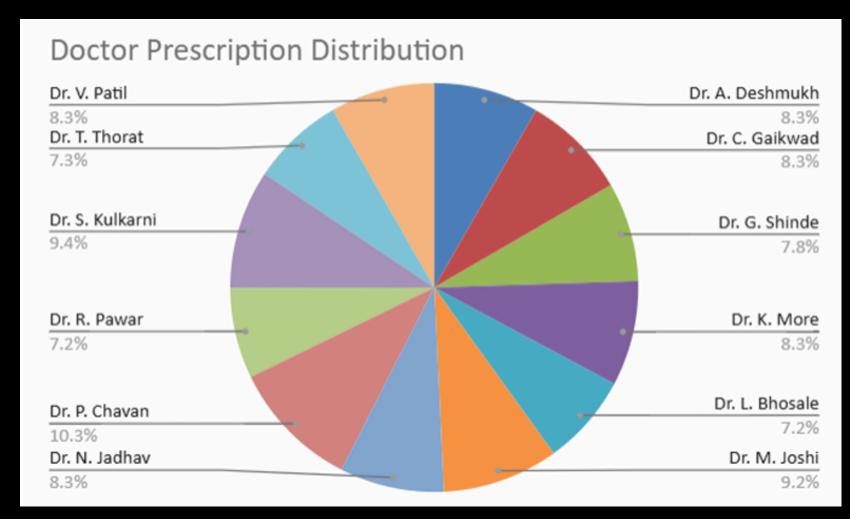
(Pic 3:- Revenue Generation Analysis)

#### Doctor Prescription Distribution Analysis

- Top 5 doctors account for 64% of total prescriptions, ensuring healthy diversification.
- Prescription patterns indicate a strong focus on chronic disease management (diabetes, hypertension).
- Acute care prescriptions show seasonal variation.
- Consistent demand exists for preventive healthcare products.
- Doctor reputation strongly correlates with prescription volume



(Pic 5 :- Customer Demographic and Geographic Analysis Type)



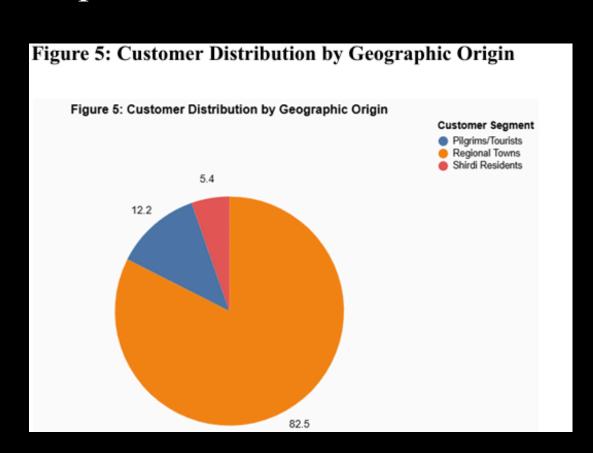
(Pic 4: Doctor Prescription Distribution Analysis)

## Customer Demographic and Geographic Analysis

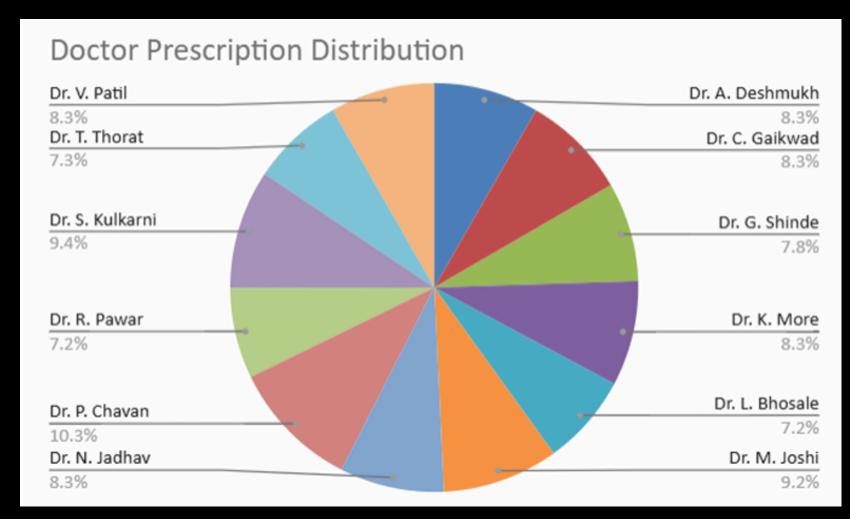
- Average transaction values: Shirdi Residents ₹4,802.22, Pilgrims/Tourists ₹4,705.01, Regional Towns ₹4,607.52.
  Shirdi Residents and Pilgrims spend slightly
- Shirdi Residents and Pilgrims spend slightly more per transaction despite fewer overall transactions.

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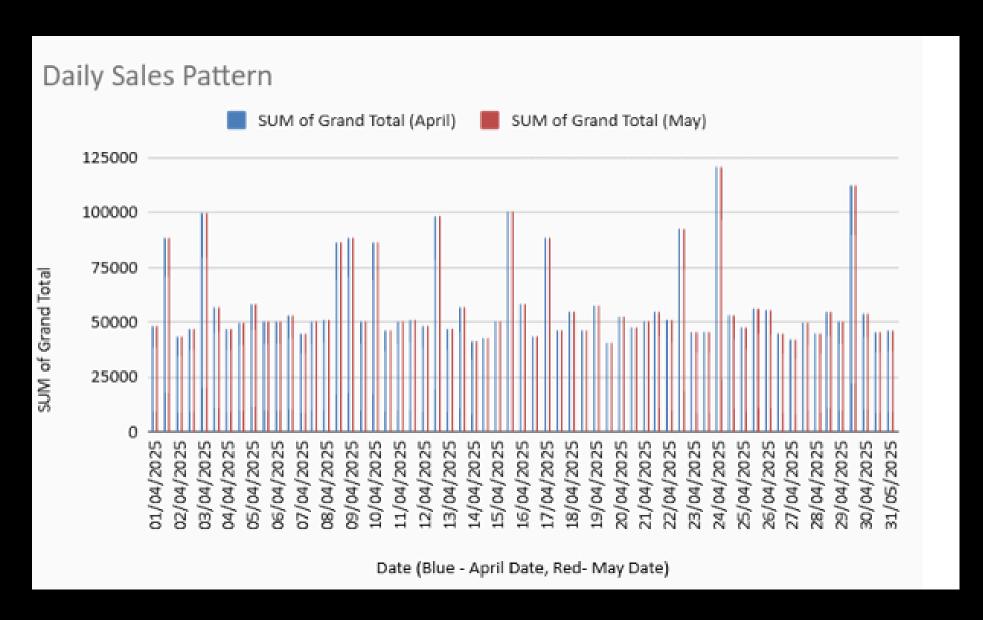
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## Daily Sales Performance Analysis

- April 24th recorded the peak sales at ₹120,788.80, likely linked to festival periods.
- May 29th was the second-highest day with ₹112,441.82.
- Mid-month periods showed stronger performance overall.
- Daily averages improved from ₹57,574.25 in April to ₹58,321.45 in May (1.3% increase).
- Lowest sales were on April 14th (₹41,000.08) and May 19th (₹40,911.48).
- Sales consistently remained above ₹40,000 daily, indicating operational stability.



(Pic 6 :- Daily Sales Performance Analysis)

## Inventory Management and Stock Analysis

- Category A: Top 20% products generating 80% revenue (High priority inventory)
- Category B: Middle 30% products contributing 15% revenue (Moderate priority)
- Category C: Bottom 50% products representing 5% revenue (Low priority management)

Current inventory analysis reveals:

- Fast-moving products: Well-managed stock levels
- Seasonal products: Require dynamic stocking strategies
- Emergency medications: Adequate safety stock maintenance
- Specialty items: Potential for reduction in stock levels

Figure 6: Product Category Performance Matrix

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product	product_category	average_monthly_revenue	monthly_revenue_cv	total_revenue
ABDOMINAL BELT	Category C	₹131,746.63	2.45%	₹263,493.26
ABDOMINAL DRAIN NO 28	Category C	₹199,788.04	6.04%	₹399,576.08
ABGEL	Category C	₹154,087.92	2.19%	₹308,175.84
ACTRAPID PEN	Category B	₹244,819.90	3.83%	₹489,639.80
ADHESIVE TAPE	Category B	₹371,506.45	4.14%	₹743,012.90
ADULT DIAPER M	Category C	₹204,876.00	7.48%	₹409,752.00
ARM SLING M	Category C	₹179,027.30	6.49%	₹358,054.60
BACTISAFE 10*10	Category C	₹282,744.00	5.29%	₹565,488.00

(Pic 7 :- Inventory Management and Stock Analysis )

#### RECOMMENDATIONS

- Optimize Inventory Use ABC classification, set smart reorder points, and build festival stock buffers.
- Boost Festival Sales Create bundles, run pre-festival promotions, and apply dynamic pricing.
- Enhance Customer Loyalty Tiered rewards, refill reminders, home delivery, and feedback system.
- Go Digital Implement inventory, barcoding, customer database, and automated reorders.

#### **IMPACT**

Implementing solutions can lead to:

- Revenue Growth 15–20% increase from better inventory and festival strategies.
- Operational Efficiency 25–30% faster inventory turnover and fewer stockouts.
- Customer Loyalty Retention rate rising from 68% → 80%, with higher transaction values.
- Doctor Engagement 20% more prescriptions through stronger professional ties.

## Thank You