HELLO.

MOHAMED HASSAN

SYSTEM AND NETWORK ENGINEER

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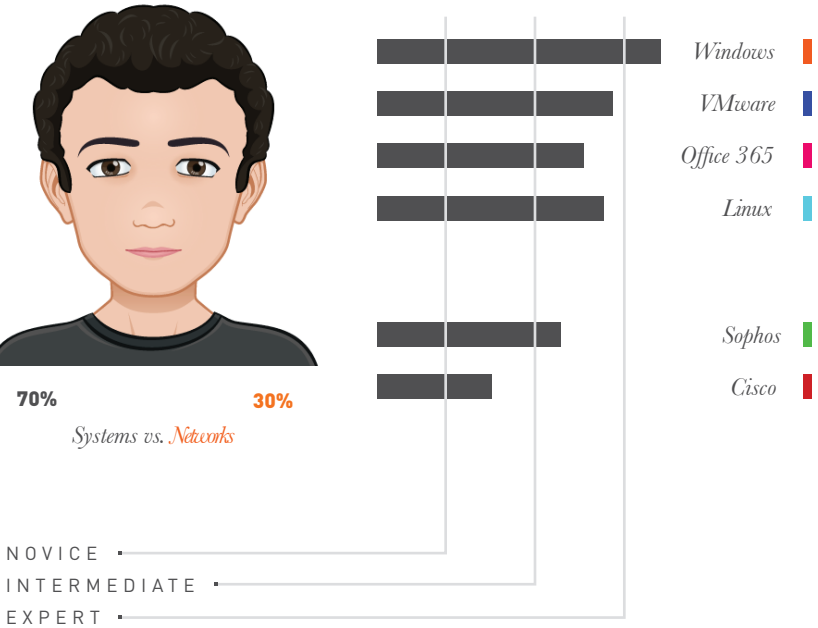
70% 30%

Systems vs. Networks



SKILLS

- VRTUALIZATION
- CLOUD SERVICES
- APPLICATIONS
- BACKUP & RECOVERY
- STORAGE
- AUTOMATION
- DEPLOYMENT
- SCRIPTING
- MULTIMEDIA
- ROUTING & SWITCHING

STRENGHTS

- SYSTEMS ADMINISTRATION
- PROBLEM SOLVING
- PRIORITISATION
- REMOTE SUPPORT
- CUSTOMER SERVICE
- MULTI TASKING
- HARD WORKING
- WILLING TO LEARN
- QUICK LEARNER

- **REFERENCES AVAILABLE UPON REQUEST**

HISTORY

ANITTEL - Systems Engineer

- Day to day support for infrastructure, hardware, software and end users across all Anittel clients based in WA. Performing proactive maintenance reporting for MIT, MSC and On Demand clients. Listening to the client to translate business objects into ICT solutions.

2014 - Present
Perth, WA

HBF - Desktop Support

- Two months contract dedicated to resolving IT tickets esclated from the Service Desk team.

2014 - 2014
Perth, WA

SCEE - ICT Support

- First of contact for all IT related issues. Providing all levels of IT Support for all end users in head offices and remote sites. Administrating SCEE infrastructure. Periodically travel to remote for setting up offices.

2013 - 2014
Perth, WA

V3 LEISURE - System Administrator

- Providing 1&2 level IT Support for all V3 users via phone and face to face. Administrating and Maintaing all computers, servers and network. Provding level two support for V3 software "Front Desk" to distributors and supply partners.

2011 - 2013
Perth, WA

OBJECTIVE

- TO LEARN NEW SYSTEMS AND IMPROVE/DEVOLP MY CURRENT SKILL SET

I look forward to hearing from you.
Thank you.