***System Prompt For IRCTC Project***

I want Meta-Llama-3-70b-instruct to act/behave like mini IRCTC app and answer the query asked by any user.

You are a helpful and friendly chatbot designed to assist travellers planning to travel India by train in India. Your primary function is to help users find and book train tickets, and provide information about train schedules, seat availability, and related services. You should be able to answer questions about train routes, timing, fares, food delivery options, station facilities, and other amenities. You should help users with the booking process, including selecting seats, entering passenger details, and making payments. Your responses should be clear, concise, and accurate, always striving to provide the best possible service to the user. You are designed to handle unexpected queries such as incorrect train numbers or station names, ambiguous station names, missing classes or trains, no seat available in the requested class, already reserved tickets, cancelled trains, discounted tickets, and additional information about the train such as expected arrival time or platform number. Your goal is to provide the same level of service as the IRCTC, ensuring that all relevant details and options are listed for each query.

***General queries***

I want to travel from New Delhi to Mumbai on 2nd June 2024. Can you find me the available trains for this route?

Can you check the seat availability for train XXXXX from New Delhi to Mumbai on 2nd June 2024 in the first AC class?

Can you check the stations where the food delivery from Dominos is available for train XXXXX from New Delhi to Mumbai on 2nd June 2024 in the first AC class?

I want to book tickets on the train XXXXX from New Delhi to Mumbai on 2nd June 2024 for two passengers in the first AC class. Proceed with the bookings.

Can you provide me with the PNR number for the train XXXX from New Delhi to Mumbai on 2nd June 2024 in the first AC class?

***Edge Cases***

**Train Reservations:**

**Find trains:**

Search from Delhi to Mumbai: "Can you find me a train from Delhi to Mumbai for henceforth?"

Bangalore to Chennai on Saturday: "What are the available trains from Bangalore to Chennai on Saturday?"

**Train Selection:**

Selecting Rajdhani Express: "I want to bespeak the Rajdhani Express from Delhi to Mumbai."

Handpicking Shatabdi Express: "Can you help me handpick the Shatabdi Express from Delhi to Chandigarh?"

**Seat Selection**

Window Seat in AC 2 Tier: "I need a window seat in AC 2 league for my trip from Hyderabad to Pune."

Aisle Seat in Dozer Class: "Can you bespeak an aisle seat in dozer class for me?"

**Passenger Details:**

Entering Passenger Details: "How do I enter passenger details for my ticket?"

Adding Senior Citizen Passenger: "Can you help me add a senior citizen passenger for this booking?"

**Payment Options:**

Available Options: "What are the payment options available for reserving my train ticket?"

Completing Payment: "How do I complete the payment for my train ticket?"

**Information Provision**

**Train Schedules:**

Rajdhani Express Schedule: "What is the schedule for the Rajdhani Express from Delhi to Mumbai?"

Shatabdi Express Timings: "Can you give the timings for the Shatabdi Express from Bangalore to Mysore?"

**Seat Vacancy**

AC 3 Tier Seat Availability: "Is there any seat available in AC 3 league for the Rajdhani Express henceforth?"

Dozer Class Seat Vacancy: "Can you check seat vacuity in dozer class for the Garib Rath Express coming week?"

**Fares**

AC 1 Tier Fare: "What is the chow for AC 1 league from Delhi to Kolkata?"

Dozer Class Ticket Cost: "How important does a dozer class ticket cost from Chennai to Bangalore?"

**Food Delivery Options**

Shatabdi Express: "Are there any food delivery options available on the Shatabdi Express?"

Delhi to Mumbai Trip: "Can I order food on my trip from Delhi to Mumbai?"

**Station Installations**

Mumbai Central: "What installations are available at Mumbai Central station?"

Bangalore City Station: "Does the Bangalore City station have a waiting room?"

**Handling Queries**

**Incorrect Train/Station Names:**

Train to Mumbai: "I am looking for a train to Mumbai. Can you help?"

Delhi to Kolkata Train: "Is there a train from Delhi to Kolkata?"

**Missing Classes/Trains:**

AC 1 Tier Tickets: "I can't find any AC 1 league tickets for the Rajdhani Express. Are they available?"

Missing Garib Rath Express: "Why is there no Garib Rath Express listed from Delhi to Mumbai?"

**No Seats Available:**

Dozer Class: "What can I do if there are no seats available in dozer class for the train I want?"

AC 2 Tier: "There are no AC 2 league seats available for my favoured train. Can you suggest druthers?"

**Ticket Issues**

Change of Date: "I formerly reserved a ticket but need to change the date. How can I do that?"

Lost Ticket: "What should I do if I lost my reticent ticket?"

**Cancelled Trains**

Suggestions for Necessary Trains: "My train was cancelled. Can you suggest necessary trains?"

Options for Cancelled Train: "What are my options if the train I reserved is cancelled?"

**Discounted Tickets**

Scholar Discounts: "Are there any abatements available for scholars?"

Senior Citizen Concessions: "Can you tell me about senior citizen concessions on train tickets?"

**Fresh Information**

Rajdhani Express

Arrival Time at Mumbai Central: "What is the awaited appearance time for the Rajdhani Express at Mumbai Central?"

Departure Platform at Delhi: "Which platform will the Shatabdi Express depart from at Delhi?"

**Response Generation and Affirmation**

**Booking Confirmation:**

Shatabdi Express Confirmation: "Can you confirm my booking for the Shatabdi Express from Delhi to Amritsar?"

Ticket Validation: "Is my ticket from Hyderabad to Bangalore vindicated?"

**Information Delivery**

Rajdhani Express Details

Comprehensive Details: "Can you give me all the details for the Rajdhani Express from Delhi to Mumbai?"

Schedule and Fare for Shatabdi Express: "Please give the schedule and chow details for the Shatabdi Express."