

FIRST LAST

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SUMMARY

Quality Engineer with five years of experience in lean manufacturing and product/process design and delivering quality controls and enhancements to proactively address issues and improve product quality. Led teams of 5-15 people across production, supply chain and quality departments.

PROFESSIONAL EXPERIENCE

Resume Worded, New York, NY

Jun 2020 – Present

Quality Engineer

- Conducted process mapping and time/capability studies, improving throughput by 30% while ensuring adherence to customer specifications.
- Implemented Demand Flow Technology and reengineered production by eradicating redundant processes, resulting in \$100K in company savings.
- Assessed client requirements and prepared Requests for Quotation documents for 25+ new program proposals.
- Conducted non-conformance material testing, CAPA training and material purge training for 80+ associates.

Growthsi, New York, NY

Jan 2016 – May 2020

Quality Engineer

- Conducted 50+ audits as an ISO9001 Qualified Lead Auditor.
- Designed and implemented automated tests using Appium, reducing testing time by over 30%.
- Ensured robust design, compliant manufacturing procedures with regulatory requirements and smooth transition from prototype to production, successfully handling 20+ client projects and leading to \$525K in sales in 2018-2019.
- Prepared Bi-Annual Product Reviews (BPR) for the C-suite and helped identify areas of efficiency gain.
- Mitigated project risks and reduced 15% in test cycle execution by implementing Risk Based Testing approach.

Third Company, San Diego, CA

May 2008 – Dec 2014

Business Analyst

- Managed communication with 15+ technicians to develop user needs for designing and 3D printing new lab devices.
- Developed new and streamlined existing procedures based on the ISO 9001:2015 changes.

EDUCATION

Resume Worded University, San Francisco, CA

May 2008

Master of Engineering — Business Management and IT

- Awards: Resume Worded Teaching Fellow (only 5 awarded to class), Dean's List 2012 (Top 10%)
- Completed one-year study abroad with Singapore University

SKILLS & OTHER

Skills: Lean Manufacturing, Six Sigma, AutoCAD, Appium, ISO 9001:2015, SAP, FMEA

Volunteering: Volunteer 20 hours/month at the AFG foundation, leading pro-bono city projects (3 month tenure)

Certifications: FMEA Certified (2020). Six Sigma Black Belt Certification