

The screenshot shows the Google Cloud Conversational Agents interface. At the top, it displays the project 'qwiklabs-gcp-04-0dc8cd...' and agent 'Aurora Bay Agent'. A preview window for 'Sukhender reddy' is open, showing a conversation history:

- What is Aurora Bay?
- Hello! I'm a conversational agent designed to answer questions about Aurora Bay. What would you like to know?

Below the preview, a 'Playbooks' section lists a single entry: 'Sukhender reddy' (Routine). A message at the top of this section says: "Playbooks just got more capable with routines. Use routines to manage conversations with session data. Existing playbooks are now tasks, which carry out their goals and return to the parent playbook." There are 'Learn More' and 'Dismiss' buttons next to this message.

This screenshot shows the same interface after attempting to export the playbook. A modal dialog box is displayed with the message: "I tried to export the JSON file, but I encountered an error". Below this message is a red box highlighting the error message: "Internal error encountered." A 'Done' button is located at the bottom right of the modal.

The screenshot shows the Google Cloud AI Applications interface for the 'Aurora Bay Agent'. The left sidebar shows 'Available data stores' and 'Configurations'. The main area displays the 'Aurora Bay Agent' configuration:

- Data store ID: aurora-bay-agent_1771628450809
- Type: Unstructured data
- Serving state: Enabled
- Region: us
- Language: N/A
- Datastore size: -
- Number of documents: -
- Last document import: Feb 20, 2026, 5:01:07PM (with a 'View details' link)
- Exclude from generative AI features: False

Below the configuration, there are tabs for 'Documents', 'Events', 'Activity', 'Parsing & Processing', and 'Preview'. The 'Preview' tab is selected. At the bottom, there are buttons for '+ Import documents' and 'Purge Data'.

On the right side, a sidebar titled 'Recommended for you' lists several items:

- Vertex AI Search overview
- Vertex AI Search and Recommendations overview
- Vertex AI Agents overview
- Get started with Vertex AI Search in the Google Cloud console
- Create a Generative Chat App with Vertex AI Search

Conversational Agents Project: qwiklabs-gcp-04-0dc8cd... Agents

Location: All locations Use prebuilt agents Create agent

Search: Search agents by ID or display name

Display Name	Default language	Region ↑	Using CMEK
Aurora Bay Agent	en	us-central1 (Iowa, USA)	No

Quick access to useful resources

Documentation Empower human agents with continuous support during live calls.

Terms of Service Privacy

Conversational Agents Project: qwiklabs-gcp-04-0dc8cd... Agent: Aurora Bay Agent Language: en

Sukhender reddy Routine Version history Save Preview: Sukhender reddy

Playbook name: Sukhender reddy Playbooks use AI to manage conversations. Each playbook should have a clear objective. [Learn more](#)

Goal: Answer questions about Aurora Bay using only the provided data store.

High level description of the goal the playbook intends to accomplish. [Learn more](#)

Instructions: Instructions

- 1 Greet the user. Tell them who you are, what you can do, and ask what they would like.
- 2 When answering questions you can search the data store: \${TOOL:Aurora Bay Agent}
- 3 Do not just make things up. If you cannot find the answer to a question, say you don't know.

Send a message to see how your agent responds

Improve playbook performance by saving examples with intended responses. [Learn more](#)

Environment: Draft Start Resource: Sukhender reddy Models: gemini-2.5-flash

Enter text (@ for other options)  

