

PART 1: GENERAL INFORMATION

Payer/Processor Name: CVS Caremark®

Plan Name/Group Name: All

Effective as of: Jan 2025

Payer Sheet Version: 2.0.6

NCPDP Version/Release #: D.0

NCPDP ECL Version: **Oct 2023**

NCPDP Emergency ECL Version: **July 2023**

■ Pharmacy Help Desk Information

The Pharmacy Help Desk number is provided below:

CVS Caremark System	BIN	Help Desk Number
Legacy ADV	*004336	1-800-364-6331
CVS Caremark®	610591	As communicated by plan or refer to member ID card.
Aetna Better Health	610591	1-877-874-3317
Partners	025052	1-800-364-6331
CarelonRx	020107 020396	As communicated by plan or refer to member ID card.
SC Healthy Blue	025771	1-866-781-5094
Maryland ProDUR	610084	1-800-364-6331 (As communicated by plan or refer to member ID card)
Maryland ProDUR Beneficiary Eligibility Help Desk 1-800-932-3918		

*Help Desk phone number serving Puerto Rico Providers is available by calling toll-free 1-800-842-7331.