Sukonrat(Jean) Kanjanasuttiyakorn

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A graduate IT student with website development and front-line service experiences. Currently seeking an opportunity in making use of programming knowledge and past experience to enhance technical skills.

Thai citizen with temporary graduate visa (full-time work rights). Academic transcripts available upon request.

Key Skills Summary

- Experience in using CMS tool such as Wordpress to developed website
- Strong passion in technologies and social media
- Willing to learn new skills and gain practical experience to achieve my career goal
- An active learner with good communication skill and collaboration with the team
- Attention to details

Education

University of Technology Sydney Bachelor of Science in Information Technology	Feb 2018 - Dec 2020
Kent Institute Australia Advanced Diploma of Information Technology	Sep 2016 - May 2017
Kent Institute Australia Diploma of Website Development	Oct 2015 - Sep 2016
Kent Institute Australia Certificate IV in web-Based Technologies	Mar 2015 - Oct 2015
Kent Institute Australia Certificate III in Information, Digital Media and Technology	Sep 2014 - Mar 2015

Professional Experience

Kinselas Hotel (Sydney, Australia)

May 2021 - present

Front-line services. Duties are:

- Communicating with patrons
- Dealing with patrons in professional manner
- Enhancing satisfied customers
- Handling accuracy of cash transaction and card payment
- Serving beverages and food in fast pace
- Providing excellent service to patrons

IPVISIONS (Sydney, Australia)

Jun 2020 - present

Web developer. Responsible for:

- Designing and developing E-commerce website regarding web content, page design for SEO purpose by using Wordpress
- Creating artworks and poster as requirements using Adobe photoshop
- Designing infographic using Canva
- Increasing sales by selling products on Ebay
- Selling an NFTs artwork on Opensea

Talad Thai Australia (Sydney, Australia)

May 2019 - Sep 2020

Shop assistant. Main responsibilities are:

- Maintaining E-commerce website by using Wordpress
- Online advertising (Facebook, Instagram and Poster)
- Handling orders via online and offline
- Creating campaigns for improving customers scale and sales
- Overseeing customer engagement by responding to email, phone call, sms and social media platforms(such as Facebook, Instagram and Line) inquiries
- Increasing sales by advertised on Social media platforms and email by using Mailchimp
- Processing invoices by using Quickbooks

Skills and Interests

Interests: Web design, Coding, Food & Coffee, Customer service, Blockchain

Language: Thai(Native), English(Competent)

Programming Skills:, HTML, CSS, PHP, Javascript, JQuery, React C# .NET, SQL, Swift, Java, C++, Wordpress, Git version control.

Software: MS Office(Word, Excel, Powerpoint), Adobe Photoshop, Figma, Quickbooks