



## Bill of Supply for Electricity

### E-BILL

Name: M/S ASSOCIATED TRADING COMPANY

Billing Address: PLOT NO 32 GROUND FLOOR PKT A  
 SEC 2 BAWANA DSIDC LANDMARK NA DELHI 110039

Supply Address: PLOT NO 32 GROUND FLOOR PKT-A  
 SEC-2 BAWANA DSIDC CITY DELHI 110039  
 LANDMARK NA

Mobile/Tel No. 9811233220  
 E-mail goyalfood@gmail.com

Sanctioned Load (KW/KVA) 98.00/101.00  
 Contract Demand

Power Factor 0.99  
 District BAWANA  
 Zone Pooth Khurd  
 MRU No. BW09A001  
 Walking Sequence 201/0032/001  
 Pole/Pillar No. HT521-89/11/16A

CA No. 60013584796  
 Energisation Date 22/12/2011  
 Security Deposit 160500.00  
 SLD Charges 31000.00  
 Connection Type PERMANENT  
 Tariff Category SIP  
 Bill Basis Actual(KVAH)  
 Bill Remark Bill On Reading  
 Bill Date 03/01/2021  
 Bill No. 10206404863

Client Mgr- Mr. Kamlesh Chandel/9599119568

Unit	Current Meter Detail		Removed Meter Detail		Units Consumed [(A-B) x MF] + [(C-D) x MF]
	Current Reading (A)	Previous Reading (B)	Removal Reading (C)	Previous Reading (D)	
	No.11200081,MF= 1.00				
	Status(Visual Inspection):OK,SMART				
	01/01/2021	01/12/2020			
KWH	45618	26943			18675
MDI KW	91.43	92.76			91.43
KVAH	45914	27129			18785
MDI KVA	95.06	101.00			95.06
Peak	13480	7787			5693
Normal	27816	16335			11481
OffPeak	4618	3007			1611



**Due Date**  
**20-JAN-2021**  
 (Immediate for Arrears)  
**Total Amount Payable**  
**Rs. 215600.00**



### Important Message

- \* Last payment of RS. 201980.00 received on 18-DEC-2020 .
- \* Nearest Payment Centres (1) TPDDL Payment Centre, Near Aditi Girl's College, Bawana, Delhi 110039 (2) ATPM, TPDDL Complaint Center, Pooth Khurd, Bawana, Delhi 110039
- \* Make your cheque/DD payable to Tata Power Delhi Distribution Limited CA No. 60013584796. Please mention full name and phone number of drawer while making payment through cheque. Cheque should be A/c payee, payable at Delhi and not post dated.

### Current Demand Details / वर्तमान शुल्क का विवरण

Bill Period 02/12/2020 to 01/01/2021  
 Days: 31 Month: 1.0000

**Fixed Charges** **25250.00**  
 101.00\*250.00\*1.0000=25250.00.

**# Energy Charges** **145583.75**  

Units	Rate(Rs.)	Amount(Rs.)	Type
18785	X 7.75	145583.75	

**Total** **145583.75**

### Power Purchase Cost Adj. Charge (PPAC)

PPAC On Fixed Charges **280.28**  
 # PPAC On Energy Charges **1615.98**  
 Differential PPAC On Fixed Charges **1802.85**  
 # Differential PPAC On Energy Charges **10394.68**

### Surcharge

On Fixed Charge @8% **2020.00**  
 # On Energy Charges @8% **11646.70**

### Pension Trust Surcharge

On Fixed Charge **1262.50**  
 On Energy charge **7279.19**  
**Electricity Tax @5% (on #)** **8462.06**

**Net Current Demand** **215597.99**

### Consumption History

Billing Period	Days	Units	Bill Basis	Current Demand	Subsidy	Provisional Bill Refund	Total Amount Payable
02/11/20 to 01/12/20	30	17337	Actual	201982.03	0.00	0.00	201980.00
04/10/20 to 01/11/20	29	19713	Actual	225259.92	0.00	0.00	225950.00
04/09/20 to 03/10/20	30	17870	Actual	203994.59	0.00	0.00	199920.00
05/08/20 to 03/09/20	30	17414	Actual	197526.40	0.00	0.00	197520.00
06/07/20 to 04/08/20	30	13995	Actual	165798.28	0.00	0.00	165960.00
06/06/20 to 05/07/20	30	12711	Actual	157900.53	0.00	0.00	157750.00

### Payment History

DEC-20	NOV-20	OCT-20	SEP-20	AUG-20	JUL-20
201980.00	225950.00	199920.00	197520.00	165960.00	157750.00

### Other Arrears not incl. in "Total Amount Payable"

On a/c of Theft of Electricity **NTA/Disputed**



### Your Electricity Bill Summary / बिल सारांश

Net Current Demand	Subsidy	Arrears (included in Total Amount Payable)		Provisional Bill Refund	Adjustments	LPSC	Total Amount Payable
215597.99		Energy	Non-Energy				215606.16
		8.17	0				

Tariff applicable w.e.f. 01-September-2020 as per DERC (for detail please visit www.derc.gov.in)

Category	Fixed Charges per month	Units per Month	Energy Charges
Domestic	Upto 2 kW	0-200 units	₹ 3.00/kWh
	>2 kW and ≤5 kW	201-400 units	₹ 4.50/kWh
	>5 kW and ≤15 kW	401-800 units	₹ 6.50/kWh
	>15 kW and ≤25 kW	801-1200 units	₹ 7.00/kWh
	>25 kW	above 1200 units	₹ 8.00/kWh
Single Points Delivery Supply at 11kV for GHS	₹ 20/kW		₹ 4.50/kWh
Non-Domestic	upto 3kVA		₹ 6.00/kVAh
	above 3kVA		₹ 8.50/kVAh
Industrial	₹ 250/kVA		₹ 7.75/kVAh
Agriculture	₹ 125/kW		₹ 1.50/kWh
Public Utilities	₹ 250/kVA		₹ 6.25/kVAh
Advertisement & Hoardings	₹ 250/kVA		₹ 8.50/kVAh
Charging Station for E-Rickshaw/E-Vehicle on single point delivery		LT	4.50/kWh
		HT	4.00/kVAh

TOD tariff shall be applicable on all consumers (other than Domestic) whose sanctioned load/MDI (whichever is higher) is 10kW/11kVA and above				
Months	TOD hours		Surcharge	Rebate
May to Sept	Peak Hours	14:00 to 17:00 hrs	20%	
		22:00 to 01:00 hrs		
	Off Peak Hours	04:00 to 10:00 hrs	20%	

- Surcharge @ 8% is applicable on fixed & Energy Charges w.e.f. 01-Jul-2021.
- Pension Trust Surcharge @ 5% on Fixed and Energy charges w.e.f. 01-Sep-2020
- Rebate of 3%, 4% & 5% on the Energy Charges for supply at 11kV, 33/66kV and 220 kV shall be applicable.
- For prepaid consumers, the additional rebate of 1% shall be applicable on the basic Energy Charges, Fixed Charges and all other charges on the tariff applicable.
- For all categories other than Domestic, Fixed/Demand Charges are to be levied based on billing demand per kW/kVA or part thereof. Where the Maximum Demand (MD), as defined in DERC (Supply Code and Performance Standards) Regulations, 2017, reading exceeds sanctioned load/contract demand, a surcharge of 30% shall be levied on the fixed charges corresponding to excess load in kW/kVA for such billing cycle only. Wherever, sanctioned load/contract demand is in kW/HP, the kVA shall be calculated on basis of actual power factor of the consumer, for the relevant billing cycle and in case on non-availability of actual Power Factor, the Power Factor shall be considered as unity for sanctioned load/contract demand upto 10kW/11kVA.

Power Purchase Cost Adjustment Charge Details for FY 2018-19, 2019-20 and 2020-21 (for detail please visit https://www.tatapower-dcl.com/regulations-and-compliance/tariff-related/power-purchase-adjustment-charges)					
Period	Rate	Period	Rate	Period	Rate
*14.08.18 to 16.05.19	4.5% (Provisional)	17.11.19 to 16.02.20	4.5% (Provisional)	*01.03.20 to 18.08.20	2.64% (Differential)
17.05.19 to 16.08.19	8.06% (Final)	17.02.20 to 16.05.20	4.5% (Provisional)	17.08.20 to 16.11.20	1.92% (Provisional)
17.08.19 to 16.11.19	11.55% (Final)	17.05.20 to 16.08.20	4.5% (Provisional)	19.08.20 to 31.03.21	7.14% (Differential)

As per GoNCTD order no. F.11(111)/2012/Power/Vol-III/1417-1427 dated 20-Apr-2020 for FY 2020-2021

- Subsidy to domestic consumer will be applicable as below:
  - Subsidy will be provided equivalent to the entire current month bill charges utilizing consumption upto 200 units per month.
  - Subsidy will be provided upto Rs. 800 per month utilizing consumption between 201-400 units per month. This category of consumer will not get subsidy at (i) above. No subsidy to be given in case the consumption is above 400 units.
- Subsidy to Agriculture consumer will be applicable on existing tariff at Rs. 105/kWh/month on fixed charges.
- Disclaimer: "This electricity bill is only for electricity supply to the premises occupied by the consumer and should not be construed as having bearing on the rights or titles over the premises." डिस्क्लेमर: यह बिजली बिल उपभोक्ता द्वारा अपने अधीन परिसर क्षेत्र के लिए बिजली की आपूर्ति से संबंधित है। यह एक ऐसा बिजली बिल है जो केवल बिजली प्रदाता और उपभोक्ता के बीच लागू होता है।
- Please ensure "No Dues Certificate on the premise" is obtained from Tata Power DDL against the property prior to Sale/Purchase to avoid any inconvenience in future. (निश्चित करने की जरूरत है कि बिजली बिल का भुगतान करने के बिना कोई भी संपत्ति को बेचना या खरीदना न हो।)
- Notice: In event of all dues (incl. previous bills/arrear) non-payment by due date, connection shall be disconnected after expiry of 15 days notice period as per sec 56(1) of EA, 2003. (नोटिस: शिफ्ट ऑपरेशन 2003, बारा 56(1) के अंतर्गत नोटिस देने के 15 दिनों के बाद बिजली का कनेक्शन हटा दिया जाएगा।)

### Complaint Management : Three Tier Grievance Redressal Structure/ शिकायत प्रबंधन

#### Complaint Registration and Status Update/ शिकायत का पंजीकरण एवं वर्तमान स्थिति

You may contact us through any of the following touch points/आप किसी भी निम्नलिखित/संपर्क बिंदु/शिकायत के लिए नीचे दिए गए बिंदुओं में से किसी का संपर्क करके किसी का बयान करके हमसे संपर्क कर सकते हैं -

- Sampark Kendra/सम्पर्क केंद्र (19124)
- District Customer Care Centres/जिला उपभोक्ता सेवा केंद्र (9:30 AM to 5:30 PM-Mon-Fri/सोम-शुक्र 9:30 AM to 1:00 PM-Sat/शनि)
- Online through Complaint section on Tata power-DDL Website www.tatapower-ddl.com or e-mail at customercare@tatapower-ddl.com
- To report Harassment, unethical Practice or Theft/उपभोक्ता अनैतिक व्यवहार, बिजली की चोरी की सूचना व शिकायत के लिए 19124 पर संपर्क कर सकते हैं। Or write to us at vigilance@tatapower-ddl.com

#### Complaint Management: Three Tier Grievance Redressal Structure

##### Tier-I (Tata Power-DDL Complaint Escalation & Redressal Structure)

If not satisfied with the resolution received, you may visit the District Customer Care Centre and meet the following officials with complete details/यदि आप अपने किसी भी निवेदन/शिकायत के संबंध में हमें पूर्ण संतुष्ट नहीं हैं तो आप जिला उपभोक्ता सेवा केंद्र जाकर नीचे दिए गए अधिकारियों से संपर्क कर सकते हैं।

Level 1 - Customer Relations Executive (CRE)/उपभोक्ता संबंध अधिकारी

Level 2 - Customer Service Manager (CSM)/District Manager/उपभोक्ता सेवा प्रबंधक/जिला प्रबंधक अधिकारी (on any working day/किसी भी कार्य दिवस पर)

Level 3 - Circle Head (with prior appointment through Customer Service Manager)/वर्तमान प्रमुख (उपभोक्ता सेवा प्रबंधक के माध्यम से पूर्व अनुमति प्राप्त करें)

Level 4 - Head (Customer Services)/समग्र प्रमुख (उपभोक्ता सेवा)

Customer Complaint Analysis Group (CCAG), उपभोक्ता शिकायत विश्लेषण समूह

TATA Power Delhi Distribution Limited, CEN CARE Building, Opposite C-2, Lawrence Road, Keshav Puram, Delhi-110035. Email: ccag@tatapower-ddl.com

TIER-II (Independent Forum-CGRF)

If customer is still not satisfied with the resolution/response, after exhausting all complaint handling, escalation and redressal mechanism at TPDDL, in respect of grievances like new connection, Billing, Metering, Power Outage, Load Shedding, Load Enhancement/Reduction, Disconnection, Reconnection of Power Supply, Name Change, Street Lights, Transfer of Connection, then customer may approach

Consumer Grievance Redressal Forum (CGRF), Sub-Station Building, Police Colony, Model Town-11, Delhi - 110009, Tel: 011-27463809, Email: cgrf@tatapower-ddl.com

Note: Forum shall not entertain a complaint if it pertains to the subject matter for which proceeding are pending before any court. Further, forum does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against the assessment, Theft of Electricity, Power to adjudicate, Compounding of offences, Notice of accidents and inquiries etc. which fall U/s 126, 127, 135, 139, 143, 152 & 161 of Indian Electricity Act, 2003.

TIER-III (Independent Forum-Electricity Ombudsman)

If not satisfied with CGRF order, an appeal against CGRF orders may be filed with the electricity Ombudsman, B-53, Pashchim Marg, Opp. Tagore International School, Vasant Vihar, New Delhi-110057.

Email: elect\_ombudsman@yahoo.com

### General Information / सामान्य सूचना

- बिल राशि Rs 4000/- से अधिक होने पर भुगतान Cheque/Demand Draft/Online modes द्वारा करें।
- Debit/Credit card द्वारा Rs 5000/- से अधिक बिल राशि के भुगतान पर Processing charges उपभोक्ता द्वारा देय होगी।
- Cheque Bounce होने पर Negotiable Instrument Act, 1881 की धारा 138 के तहत कानूनी कार्यवाही की जा सकती है। बिजली कनेक्शन काटा जा सकता है। एमएम Cheque वापसी शुल्क 200/- वसूल जायेगा।
- यदि बिलिंग चक्र से अधिक बिजली प्रयोग नहीं करने की स्थिति में सम्पर्क केंद्र या संबंधित जिला उपभोक्ता सेवा केंद्र को सूचित करें।
- बकाया राशि के भुगतान ना करने पर LPSC की गणना प्रतिदिन के आधार पर 18% प्रतिवर्ष की दर से होगी।
- कृपया किसी भी कार्यवाही आपके पास आने वाले प्रत्येक टाटा पावर-डीडीएल कर्मचारी के पहचान पत्र की जांच अवश्य करें। इसके लिए आप सम्पर्क केंद्र या मोबाइल एप पर बैंक कर सकते हैं।
- In event of non-receipt of bills, a copy of the bill can be downloaded from Website or Mobile App.
- As per the DERC Guidelines, Reference Regulation Number of Supply Code Regulations 26, Special Meter Reading Charges, for LT Connection: INR 50/- only and for HT Connection: INR 200/- only

### Mode of Payment

Payment Outlets	Mode of Payment	Timings
Tata Power-DDL collection Counters	Cash / Cheque / DD, Credit / Debit Card	9:00 AM - 5:00 PM *
Any Time Payment Machine (ATPM)	Cash / Cheque / DD, Credit / Debit Card	9:00 AM - 6:00 PM *
ITZ Cash/ Oxcash Cards	Cash Cards	
Online Payment at www.tatapower-ddl.com	Net-Banking / Credit / Debit Card	24 Hours
Mobile Wallets / Apps	Paytm, Phonepe, Mobikwik, Freecharge, Airtel money, etc.	
Axis Bank/ATM Branches-Drop Boxes	Cheque / DD	
Citi Bank / HDFC Bank	NEFT / RTGS, IMPS	As per Bank timings
Yes Bank Branches	Cash / Cheque / DD	

\* For specific timings, kindly visit our website www.tatapower-ddl.com

### Avail WhatsApp Services Through Registered Mobile Number (RMN)

No Power Supply (NPS) complaints can now be registered through the following modes:		Electricity Bill on Whatsapp	
Missed Call Service @ 96196 19124 through Registered Mobile No (RMN)	NPSPH<space><RMN> or NPSPH XXXXXXXXXX	For Whatsapp Opt in give missed call at 7303482071 from RMN	
WhatsApp @ 7303482071	NPSCA<space><CA no> or NPSCA XXXXXXXXXX	Duplicate Bill on WhatsApp @ 7303482071	BILL<space><CA No>

Stay Safe, Stay Indoors!

Easy opt-in for e-bill available through WhatsApp now!

To opt, just give us a missed call through your registered mobile no. on our WhatsApp no.

**7303482071**

and get your bill.

amazon

TATAPOWER.DCL

FLAT

**₹50**

CASHBACK

On your 1st ever electricity bill payment

Valid 1<sup>st</sup> Oct to 1<sup>st</sup> Nov, 2020 | T&C apply

YOUR SAFETY IS OUR PRIORITY!

Tata Power-DDL promotes self-meter reading to ensure consumer safety during COVID-19

Use Self-reading feature in TPDDL Connect App

Welcome to

TATA POWER-DDL

CONNECT

with your Non-Stop

GET SMART POWER TIPS BY ROSHNI

VISIT TATA POWER-DDL'S WEBSITE AND CLICK ON "MEET ROSHNI" TAB

STOP PAPER BILLS AND BECOME A GREEN CUSTOMER BY OPTING FOR E-BILLS VIA CUSTOMER LOGIN SECTION ON WWW.TATAPOWER-DDL.COM OR BY CALLING ON 19124

#PoweringUpAgainstCorona

SOCIAL DISTANCING

WEAR A MASK

WASH YOUR HANDS WITH SOAP

Please Install Earth Leakage Protective device (ELCB) for All Connection for Safety of People and Appliances. It is mandated by CEA and DERC Guidelines.

with you Non-Stop

Regd. Office: TATA Power Delhi Distribution Limited, NDPL House, Hudson Lines, Kingsway Camp, Delhi- 110009.

CIN: U40109DL2001PLC111526 ; GSTIN NO. - 07AABCN6808R1ZV, PAN No: AABCN6808R ; HSN Code: 27160000, ELECTRICAL ENERGY