UMSI X DocNetwork

UMSI InfoLab Fall 2018

UX for a Health Form Builder :
How to Better Build a Form

UMSI InfoLab Team

Sulayman Ali
Ana Cardevnas
Sanghyun Lee
Gaby Tabachnik

Acknowledgement

Nick Ronnei
Connor Stec
DocNetwork AMs
Scott TenBrink

Project Description

DocNetwork is a leading electronic health records company for camps, childcare, and schools. We were tasked with redesigning DocNetwork's internal form builder tool which is used to convert paper health surveys into a digital format. Our goal was to deliver a solution that would allow account managers to Increase their efficiency.

Problems

We found 3 overarching problems with DocNetwork's current tool:

Navigation

Navigating the current builder is a very time-consuming process. Account Managers spend too much time sifting through unnecessary information to get to where they need to go.

Organization

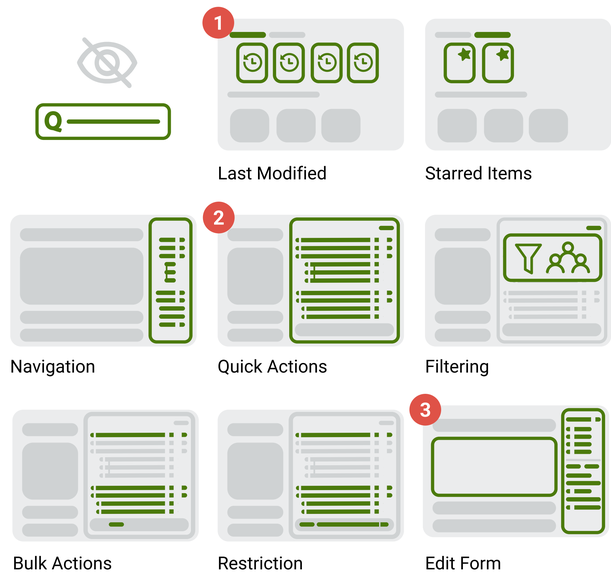
The current tool does not have a hierarchical structure of the form an account manager is working on, making it tough to find where a question is.

Editing

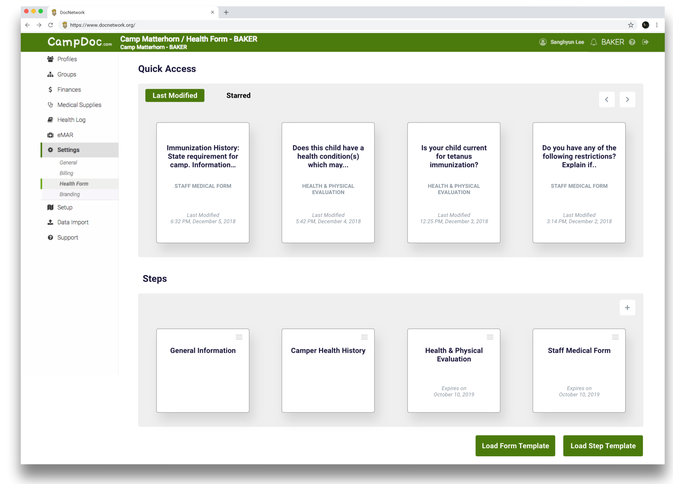
Performing basic edits within the form builder can be difficult. Account managers must use markdown text code to do basic functions like bolding or italicizing text.

Solutions

Use Case

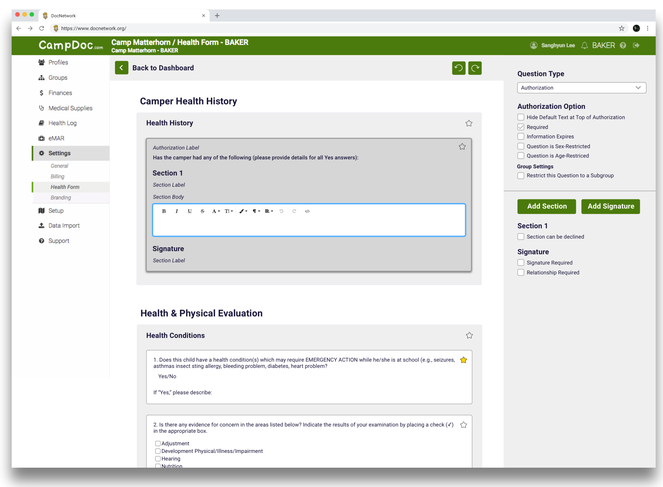


1 Dashboard



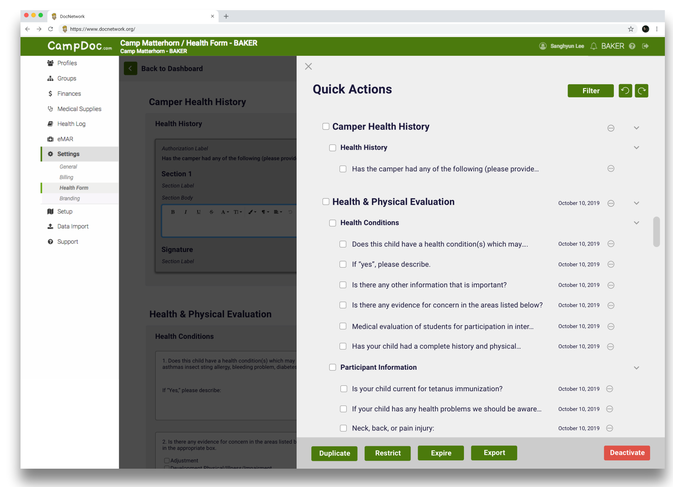
Our Dashboard displays an overview of steps, starred items and recently edited questions.

3 Edit Questions



We designed a more robust form editor to help account managers to navigate and edit more efficiently.

2 Quick Actions



Quick Actions allows for edits to be made to whole groups of questions within a form.