

Terms & Condition

SmartOne Africa

Welcome to SmartOne Africa . By accessing or using our services, you agree to be bound by the following terms and conditions. Please read them carefully.

1. Acceptance of Terms By placing an order, using our website, or interacting with our team, you confirm that you have read, understood, and accepted these Terms and Conditions in full.

2. Services Offered SmartOne Africa provides digital services including but not limited to:

- Document writing and editing
- CV and cover letter creation
- Business proposals and academic content
- Graphic design
- Educational materials and lesson planning

3. User Responsibilities You agree to provide accurate, complete information required to fulfill your service.

You are responsible for ensuring the legality and ethical use of any documents we create on your behalf. You must not submit or request content that is unlawful, offensive, or intended to deceive (e.g., plagiarism or impersonation).

4. Ownership and Usage Upon full payment, the client owns the final product. SmartOne Africa retains the right to showcase generic, de-identified samples for portfolio purposes (unless the client opts out). We do not sell, reuse, or publish client materials without consent.

5. Confidentiality All documents and communication will be treated as confidential. We will never disclose, share, or sell your data to third parties. (See our Privacy & Security Policy).

6. Payments and Pricing Payment must be made in full before final delivery.

All pricing is quoted in Tanzanian Shillings (TZS) unless stated otherwise. Urgent or complex orders may incur additional charges, clearly communicated in advance.

7. Delivery & Revisions Delivery time will be agreed upon at the time of order. Clients are entitled to up to two (2) free revisions within 48 hours of delivery. Further revisions may attract a small fee. Delays caused by client inaction (e.g., failure to respond, unclear instructions) are not our responsibility.

8. Refund Policy Refunds are considered only in cases of total service failure or confirmed breach of agreement. No refunds are issued once the final product has been delivered and approved.

9. Prohibited Use You agree not to use our services for: Fraudulent academic submissions Hate speech or abusive content Scams, fake profiles, or identity theft Political manipulation or unlawful activity

10. Limitation of Liability SmartOne Africa will not be liable for any indirect, incidental, or consequential damages arising from the use or misuse of our services, including loss of opportunity, grades, or profit.

11. Modification of Terms We reserve the right to modify these Terms and Conditions at any time. Continued use of our services after changes implies your acceptance of the updated terms.

12. Contact Information For questions or concerns regarding these terms, please contact:

✉ Email: smartoneafrica@gmail.com

☎ Phone: +255 621 257 283, +255 626 486 585, +255 613 964 951,

+255 742 805 988, +255 717 635 207, +255 769 516 951

+255 687 161 322