# Summary of Elicitation Activities

* **Interview Conducted:**
  + **Participant:** Committee member from a university club.
  + **Purpose:** To understand issues faced in promoting events and managing attendance.
  + **Key Insights:**
    - Lack of centralized platform to promote events.
    - Manual attendance tracking is inefficient.
    - Strong interest in using QR codes for check-in.
* **Questionnaire Execution:**
  + **Platform Used:** Google Forms.
  + **Target Audience:** University students.
  + **Model Used:** Kano Model – classified features as Must-be, Satisfiers, or Delighters.
  + **Number of Responses:** 11
  + **Sample Questions:**
    - How do you feel if the app allows you to register for events in one click?
    - How would you feel if the app showed you a QR code after payment?
* **Observation Conducted:**
  + **Target:** Manual methods currently used by clubs or faculty to track attendance.
  + **Insight:** Manual processes are slow, error-prone, and often depend on paper forms or Excel sheets.

# Final Feature Categorization (Based on Real Responses)

|  |  |  |
| --- | --- | --- |
| **Feature** | **Final Category** | **Evidence Source** |
| Login using university credentials | Must-be | Interview, Questionnaire |
| View available events | Must-be | Questionnaire |
| Register for events | Satisfier | Questionnaire |
| Online payment | Satisfier | Questionnaire |
| QR code generation for entry | Must-be | Interview |
| QR code scanning (organizer) | Must-be | Interview, Observation |
| View registration history | Attractive | Questionnaire |
| Push notifications for event reminders | Attractive | Questionnaire |

# Supporting Evidence

## Interview Summary

**Interviewee:** Student club event organizer  
**Method:** One-on-one discussion   
**Objective:** To understand the current challenges in managing campus events and gather feature suggestions.

## Key Insights Gained:

|  |  |
| --- | --- |
| **Topic** | **Stakeholder Feedback** |
| Current Registration Process | Manual process using Google Forms and spreadsheets; time-consuming and error-prone. |
| Check-in Preference | Prefers QR code-based check-in for speed and accuracy; student ID as a backup is acceptable. |
| Event Capacity & Payment | Organizers need to define capacity and handle ticketing (fees are currently collected separately in cash). |
| Real-Time Attendance | Very important, especially for large events; helps in managing walk-ins and event control. |
| Post-Event Data | Wants to view both registration and attendance data for comparison and reporting. |
| Feature Suggestion | Optional description/notes field in the event form for special instructions or requirements. |

## Conclusion:

The feedback confirms the system must support QR-based check-in, capacity limits, paid registration, real-time tracking, and flexible event setup. The stakeholder expressed high interest in using and testing the system once a prototype is available.

## Screenshot of Google Form Questions

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A screenshot of a survey

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## Screenshot of Google Form Responses

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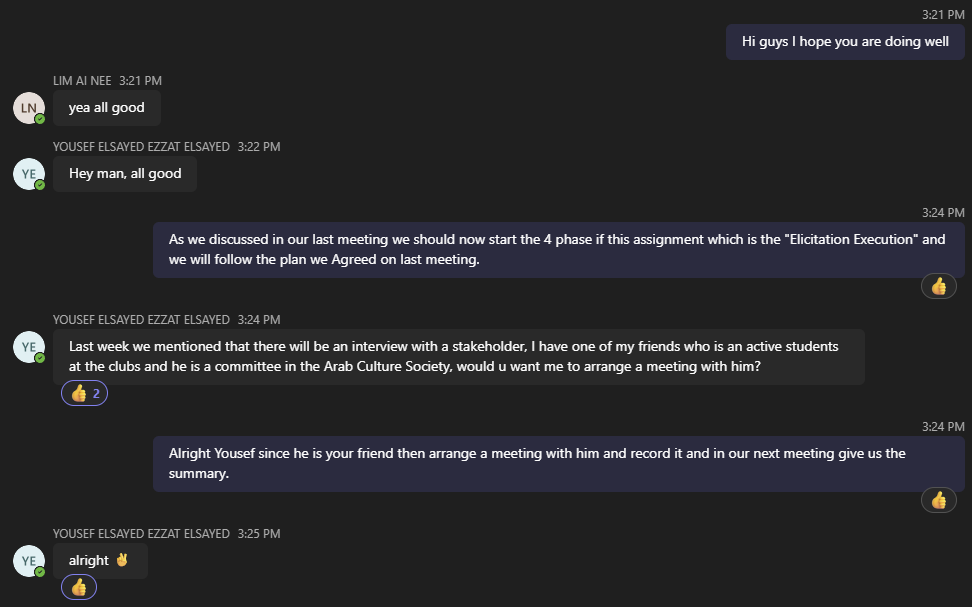
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# Proof:



A screenshot of a chat

AI-generated content may be incorrect.