

## DILEEP MULLATH

Apt 1304, AB Plaza 6, Tecom, Dubai,  
Cell: +971 50 6629011; Email: [dileep.mullath@gmail.com](mailto:dileep.mullath@gmail.com)

TOGAF 9 Certified Enterprise Architect;  
ITIL V3 Foundation;  
RHCE; CCNA; MCSE;

### IT & INFORMATION SECURITY MANAGER

*"Strong credentials in strategic planning; identifying risks; delivering products / services; evolving IT governance requirements; driving significant technology development, innovations and breakthroughs"*

Entrepreneurial, visionary, dynamic and multi-skilled Information Technology / Information Security professional contributing 9 years of experience in varied business sectors. Possess valuable insights; keen analysis and team approach; plan and execute corporate strategy in high-pressure environments to enhance productivity, quality and efficiency.

**CANDIDATE: IT Director / Head of IT / Manager - Information Security Management** with a well established and globally reputed organization in IT industry

- ⇒ Extends diverse and cross functional experience in integrating IT & Information Security with business; architecting & managing IT Infrastructure and designing & implementing Information Security framework.
- ⇒ Demonstrated expertise in system & network administration; project & technology management; risk management; business continuity planning and disaster recovery operations.
- ⇒ Proficient in analyzing information system requirements; evaluating end-user specifications and designing & implementing customized solutions.
- ⇒ Leveraging 8 years of international working exposure, assessing business requirements and leading multi-cultural team members across Dubai and Abu Dhabi in UAE.
- ⇒ Effective Team Leader, adept in updating new technologies, combining sound communication, interpersonal and problem solving skills with analytical and leadership skills to enhance organizational objectives.

#### Additional Excellence in...

- Managing and executing projects right from inception till implementation and ensuring timely project deliverables within assigned time, quality standards and budgetary parameters.
- Designing, implementing and supporting security solutions for key projects and assessing potential items of risk including vulnerability opportunities in the network.
- Virtualization concepts; IT budgeting; developing security metrics; procedural, operational and regulatory compliance and governance; team building and resource management.

### Professional Experience and Accomplishments

#### **Baynounah Media Group, Abu Dhabi, UAE** **IT Manager** (Nov 2008 – till date)

**Key Profile:** Leading a team of 8 personnel, reporting to the CFO and involved in architecting, building and managing the entire IT Infrastructure from scratch.

- Steering activities of the IT dept., designing & implementing IT Security framework and creating awareness on Information Security within the organization.
- Coordinating with Business Groups, identifying & mapping requirements to the overall corporate objectives.
- Responsible for managing the operating budget, Capex & Opex budget and formulating plans for operational efficiency and disaster recovery.
- Well versed in TIA 942 Datacenter standards and developing Information Security policies & procedures, baseline technical standards and guidance documentation in compliance with ISO 27001.
- Coordinating with the HR dept., developing IT team and imparting training on Information Security matters.
- Conducting awareness programs for the stakeholders on Data Loss Prevention (DLP) requirement.
- Mentoring & guiding team members to enhance overall operational efficiency.

#### **Achievements:**

- Managed the entire aspects of IT Infrastructure design, architecture & implementation and SLA management.
- Steered IT functionalities including data center management, vendor relationship, financial monitoring, technical support, application development and project management.
- Pivotal role in implementing service desk following the ITIL methodology.
- Initiated various business processes as per compliance and implemented policies, standards, procedures and guidance throughout the organization.

**Grey Worldwide, Dubai, UAE**  
**IT Manager** (Jan 2004 – Nov 2008)

**Key Profile:** Led a team of 4 personnel, reported to the CIO & Finance Director and involved in Network planning and administration with a total of 90 Users working on both Win XP and Mac OSX/10.2/10.3/10.

- Responsible for LAN/ WAN connectivity, project management and technology management, and designing and implementation of new technologies for operations.
- Prepared IT budgets, ensured cost control and established Information Security policies and procedures.
- Conducted internal IT Security audits, provided advice to the top management on the usage of new technologies and attained assigned corporate/ organizational objectives.
- Monitored & secured Network, identified & resolved bottlenecks and ensured compliance with the assigned information security policies and procedures.

**Achievements:**

- Pivotal role in the successful installation, configuration and maintenance / troubleshooting of the following:
  - Windows 2000 and Windows 2003 based network
  - Microsoft Exchange 2000 and Microsoft Exchange 2003 server
  - Netscreen Enterprise Firewalls; Sonicwall Firewalls; Cisco PIX and ASA Firewalls
  - Cisco 1700 Series Router; Printers; User Machines including other hardwares & softwares
- Effectively procured IT-related devices including Servers, Router, Firewall, Desktops, Workstations, etc.
- Developed and implemented Business Continuity Planning and Disaster Recovery operations.
- Developed company policies and procedures governing Corporate Security, Email and Internet Usage, Access Control and Incident Response.
- Resolved major technical issues and recovered Exchange Server, despite corrupted database.
- Initiated cost control measures in the organization, monitored & restricted internet browsing by implementing Sonicwall Firewall and attained substantial cost savings.
- Steered the initiative of implementing Symantec Enterprise Vault and ensured enhanced Exchange Server performance by reducing the database size.

**Information System Design Ltd., Dubai, UAE**  
**Support Engineer** (Jun 2003 – Dec 2003)

**Key Profile:** Reported to the Service Manager and handled system administration & network administration.

- Managed installation, configuration & maintenance activities including virus protection and helpdesk support.

**Achievements:**

- Pivotal role in the installation, configuration and maintenance & troubleshooting of Win 2000 based Network, LAN, Lotus Domino Server 5.x, Exchange Server 2000 and Cisco Routers.
- Successfully installed, configured and maintained PC Desktop, Servers, Printers, etc.

**French Bakery & Lamarquise Group, Dubai, UAE**  
**System Administrator** (Jun 2002 – Nov 2002)

**Key Profile:** Reported to the Finance Controller and administered domain level network with 2 Servers, running under Win NT 4.00 and workstations running under Win 98 SE / 2000 Professional / XP.

- Managed the entire office network, hardware & software and took backup using Arcserve, Printer Administration.
- Involved in the troubleshooting of PC Desktop System and Helpdesk Operations.

*Commenced career as **Service Engineer** with IT Business Solutions Pvt. Ltd., Pune, India (Jun 2001 – Mar 2002)*

**Domain Exposure**

- **Product Vendors:** Brocade Foundry, Meru Networks, Bluecoat, Palo Alto, Networks Avaya, Netscreen, Microsoft, Linux (Red Hat), Lumension, Tandberg, NetApp, MacAfee, MAC OSX, Symantec, Cisco
- **Products & Technologies:** Routers and Switches, Firewalls and VPNs, Active / Open Directory, Proxy and Caching Secure Enterprise Wireless, IP Telephony, Apple / Microsoft Integration, Storage Infrastructure, Antivirus / Antimalware, Content Filtering Email Encryption and Security, Data Loss Prevention, Endpoint Security, Exchange / Lotus Domino, Network Management & Monitoring

## Professional Development

### Certifications

- Pursuing CISSP (Certified Information Systems Security Professionals)
- Pursuing VCP (VMWARE Certified Professional)
- TOGAF 9 Certified Enterprise Architect (39485)
- RHCE (Red Hat Certified Engineer)
- CCNA (Cisco Certified Network Associate)
- MCSE (Microsoft Certified System Engineer)
- MCP (Microsoft Certified Professional)
- ITIL V3 Foundation (Information Technology Infrastructure Library Certified Professional)

### Trainings Attended

- VMware vSphere: ICM 4.1 Authorized Training (Mandatory for VCP Certification)
- Togaf 9
- PMP Training, Cambridge Institute, UAE
- CEH Training, New Horizons, Dubai, UAE

## Technical Qualifications

- Certificate in Computer Applications, NIIT, India
- Certificate in Linux Power Users, NIIT, India

## Academics

- Master in Computer Management, Pune University, Maharashtra (2001)
- Bachelor of Commerce, Calicut University, Kerala (1999)

## Personal Particulars

- Date of Birth: 27th February 1979
- Languages Known: English, Hindi, Malayalam and Tamil
- Permanent Address: Apt N118/B, No. 17, Zen Cluster, Discovery Gardens
- Indian National, holding Passport# J1131342, Driving License (UAE and India) and Resident Visa
- References will be furnished on request
- Preferred Location: UAE / Qatar