

Suliz Basnet

San Francisco

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[LinkedIn](#)

[Github](#)

[Portfolio](#)

SKILLS

JavaScript, React, Redux, Ruby, Rails, MongoDB, Node.js, Express.js, SQL, PostgreSQL, Git, HTML, CSS

PROJECTS

SulluTv (*Ruby, Rails, PostgreSQL, JavaScript, React/Redux, AWS, HTML5 and CSS3*)

[live](#) | [github](#)

Inspired by Youtube, Full Stack web app for users to stream and share videos, comment/like on a video.

- Leveraged React/Redux to deliver a single-page app where users can search, view, like and comment on videos
- Integrated and configured video and file storage using AWS S3 API which resulted in fast streaming, instant look-up, and enhanced user experience.

JobieWalkie (*React/Redux, MongoDB, Express.js*)

[live](#) | [github](#)

A social networking site designed to automatically filter and retrieve software engineering roles from LinkedIn

- Collaborated with three software engineers, demonstrating ability to implement new technologies and completing all the features within a week using good Git Workflow.
- Implemented the Puppeteer API to scrape LinkedIn for the latest software engineer related job listings.
- Configured Node.js, Express.js Mongoose and MongoDB to manage a debrief CRUD feature and connected it to the React/Redux frontend allowing users to write, edit or delete their interview experiences on a company page.

SmashCar (*Javascript, CSS, HTML*)

[live](#) | [github](#)

A collision detection car game, where the goal is to dodge the incoming traffic cars.

- Utilized Plain Old JavaScript to create a user interactive game leveraging combinations of Arrow keys event listeners.
- Designed and constructed without using libraries or frameworks, and applied minimalism to emphasize functionality.
- Implemented audio in the game allowing users to turn on and turn off the music

EXPERIENCE

Customer Protection Resolution Specialist

Capital One

Oct 2018 - Jan 2020

- Took ownership of each customer call by determining needs, provided appropriate solutions, and managed customer expectations with 95% customer satisfaction.
- Interviewed customers/third parties about financial activity and relationships to determine fraudulent identity, intent to assess whether financial relationships should continue with 98% accuracy following company guidelines.
- Mentored and cross-trained 5 mentees training them in 13 new systems and utilizing the technology to approach problems logically and using critical thinking to ensure the appropriate customer outcome.

Assistant Manager

Hotel Mira Vista

Jan 2016 - Dec 2017

- Maximized the profitability of the hotel by providing outstanding quality of service to guests, was able to reduce the number of customer complaints by 50%.
- Cooperated with the eight staff to discuss and implement sales strategies to improve occupancy levels and revenues resulting in the increase of hotel sales by 30%.

EDUCATION

AppAcademy - *Highly selective program web development program with a 3% acceptance rate.* Jun 2020 - Sept 2020