


Listening to Oral History: Emotion Annotation and Recognition in the ACT UP Oral History Project

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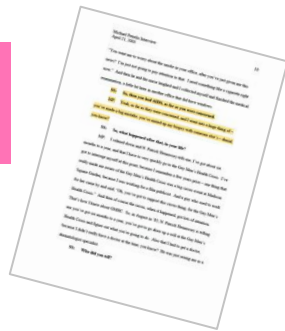


The “deep dark secret” of oral history, is that nobody spends much time listening to or watching recorded and collected interview documents.

Michael Frisch

Computational techniques have brought new insights to the field of oral history, with methods such as:

Automatic Speech Recognition
and
Natural Language Processing.



*The interview process is
“a performance in
search of a text”.*

*Reading only the
interview transcriptions
results in missing the
performance itself.*



Michael Petrelis Interview
April 21, 2003



“You want me to worry about the smoke in your office, after you’ve got the AIDS news? I’m just not going to pay attention to that. I need something to do now.” And then he and the nurse laughed and I collected myself and went to the examination, a little bit later in another office that did have windows.

SS: So, then you had AIDS, as far as you were concerned.

MP: Yeah, as far as they were concerned, and I went into a huge thing of – you’ve made a big mistake, you’ve mixed up my biopsy with someone else’s – denial, you know?

SS: So, what happened after that, in your life?

MP: I calmed down and N. Patrick Hennessey tells me, I’ve got about six months to a year, and that I have to very quickly go to the Gay Men’s Health Crisis. I’ve got to interrupt myself at this point, because I remember a few years prior – one thing that



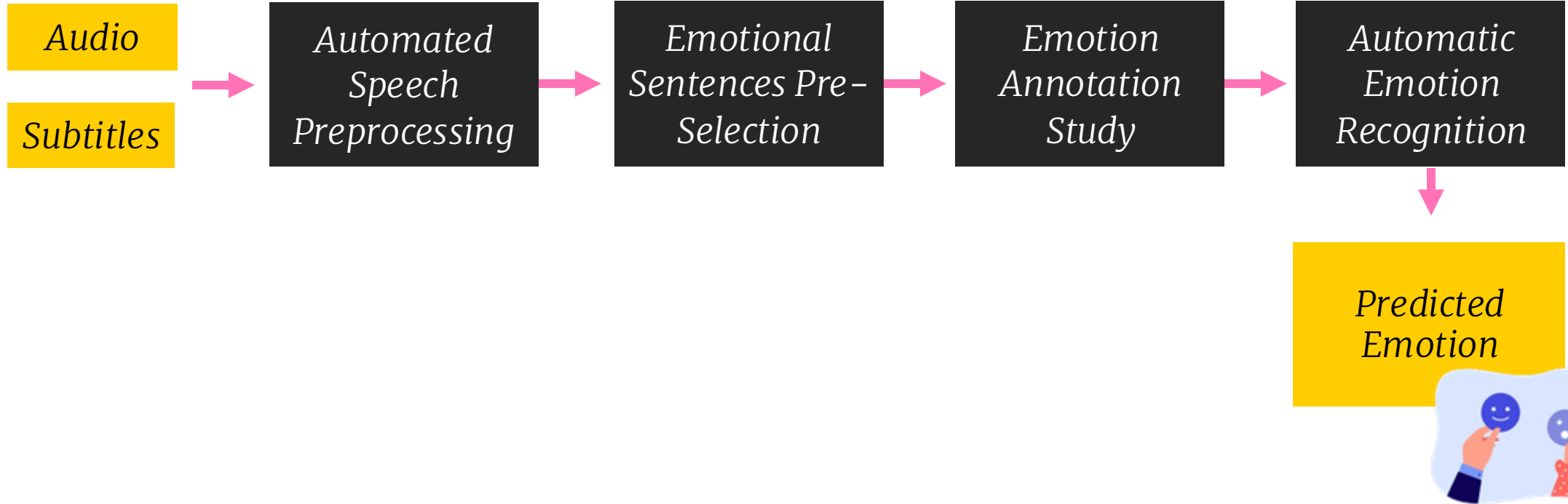
Why the ACT UP Oral History Project?

187 interviews, 303 hours of testimony.

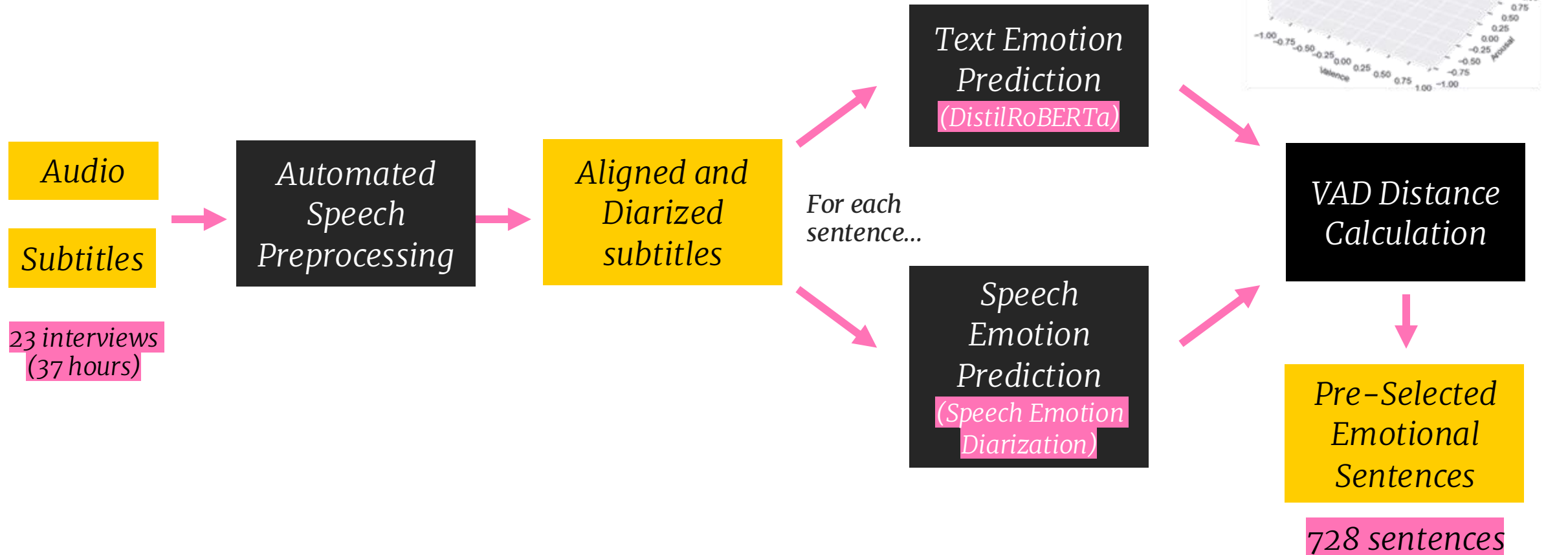
Themes: grief, fear, “righteous anger.”

Conversational, emotionally charged

Our approach – Overview



Our approach – Sentence Pre-Selection



Our approach – Sentence Pre-Selection



Neutral

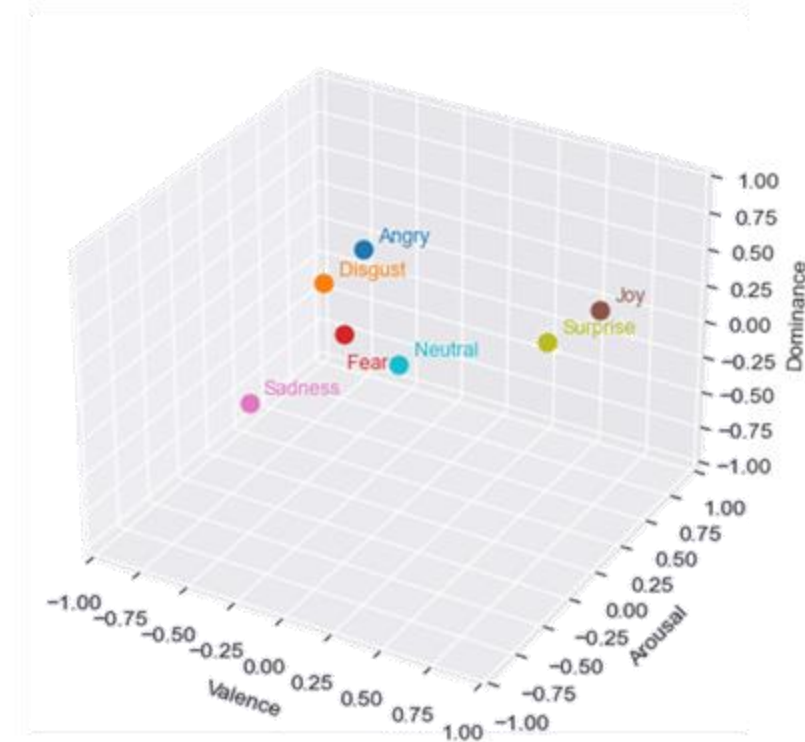
Happy

5 sec

10 sec

Well, my grandmother gets all upset and says, you know, “Oh, this is some Mafia-controlled baby beauty contest!”.

Anger



$distance(\text{paralinguistics}, \text{linguistics}) =$

$$\frac{distance(\text{neutral}, \text{anger}) * t_{\text{neutral}} + distance(\text{happy}, \text{anger}) * t_{\text{happy}}}{t_{\text{total}}}$$

Our approach – Emotion Annotation Study (Trial 1)



Speech Emotion
Annotation

“The whole art world, the trajectory of the art world, the marketplace, everything, it was frightening.”

Text Emotion
Annotation

“Combination of anger and sadness but overall just blehhhh”
(paralinguistics)

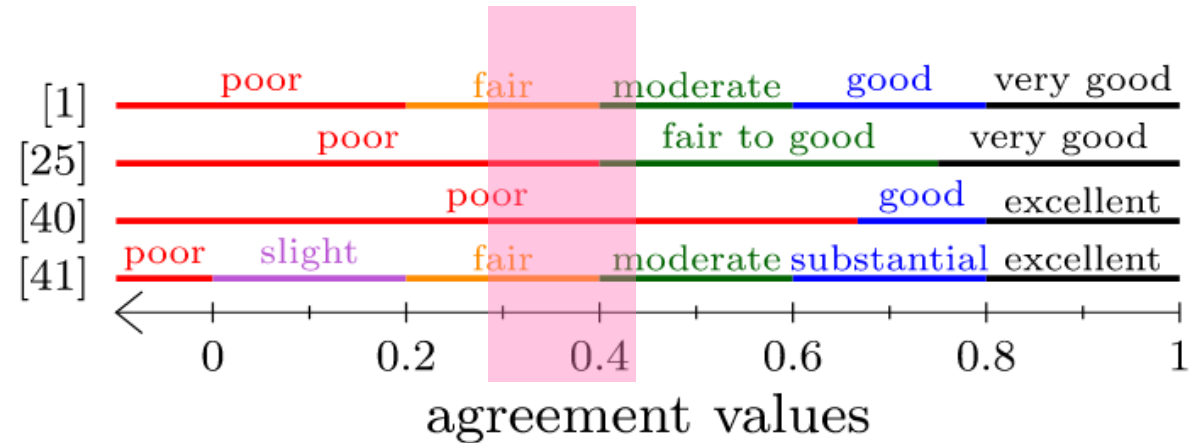
- ✓ Educational Setting
- ✓ 32 annotators
- ✓ 3 to 4 annotators per sentence (per modality)
- ✓ Annotations based on common sense

Emotions: 6 Ekman basic emotions (happy, sad, angry, fear, disgust, surprise) + neutral

Our approach – Emotion Annotation Study (Trial 1)

Krippendorff's alpha:

- *Linguistics*: 0.42
- *Paralinguistics*: 0.31



Challenge #1: There are different interpretations for the Krippendorff's alpha making it challenging to interpret results consistently

Our approach – Emotion Annotation Study (Trial 1)

Let's consider that “good” corresponds to κ or $\alpha > 0.67$.

J Multimodal User Interfaces (2014) 8:17–28
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ORIGINAL PAPER

Inter-rater reliability for emotion annotation
interaction: comparison and methodology

Ingo Siegert · Ronald Böck ·

A Multimodal, Multilabel Approach to Recognize Emotions in Oral History Interviews

Anargh Viswanath*, Michael Gref†, Teena Hassan‡ and Christoph Schmidt§
*Digital Linguistics Lab, Bielefeld University, Bielefeld, Germany

Table 6 Overview of the IRR for the 405

Interaction type		
Set 1	Random	Au
Set 2		Vid
Set 3		Au

Categories: sadness, helpless joy, surprise, confusion, anger, emotion.

Challenge 2: Subjective annotation tasks are difficult!

Emotions	Fleiss' Kappa (κ) [↑]
Happy	0.49
Sad	0.44
Anger	0.31
Surprise	0.10
Disgust	0.30
Fear	0.33

Emotions	HdG		CMU-MOSEAS	
	AUC	balAcc	AUC	balAcc
Happy	0.78	0.72	0.70	0.66
Sad	0.63	0.61	0.74	0.68
Anger	0.76	0.72	0.80	0.77
Surprise	0.81	0.75	0.60	0.59
Disgust	0.77	0.74	0.66	0.64
Fear	0.67	0.64	0.64	0.62
Overall*	0.74	0.70	0.69	0.66

*Mean average of all six emotions

Majority voted for model training

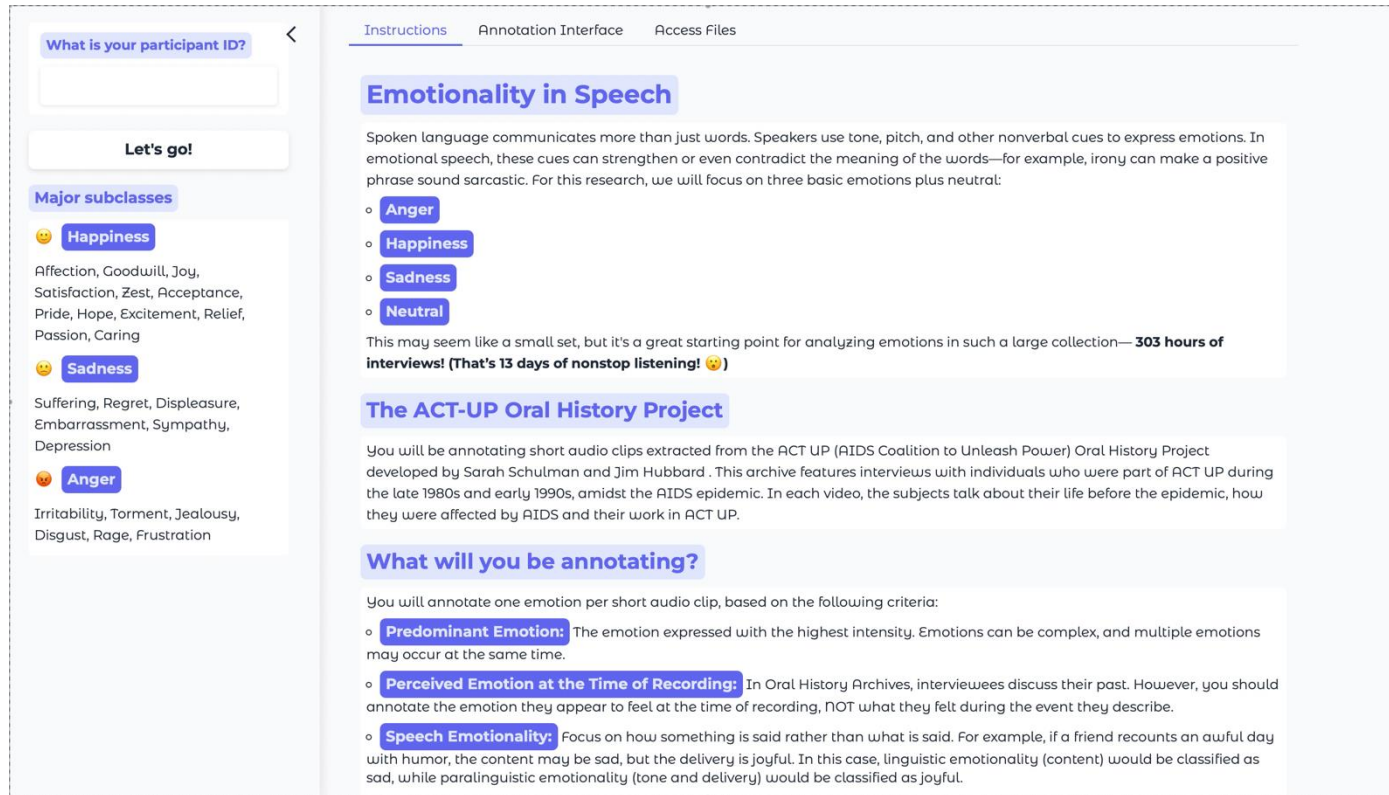
Mess!
ork for Building
otated Corpus

lercq, Veronique Hoste
Ghent University
Belgium
te}@ugent.be

	κ
1	
Optimism	0,315
Pity	0,438
Pride	0,524
Rejection	0,357
Relief	nan
Remorse	0,602
Sadness	0,678
Suffering	0,442
Surprise	0,079
Torment	0,01

emotion category.

Our approach – Emotion Annotation Study (Trial 2)



The screenshot shows a web-based annotation interface. On the left, there's a sidebar with a 'What is your participant ID?' field, a 'Let's go!' button, and a 'Major subclasses' section. This section lists three main categories: 'Happiness' (with a smiley face icon), 'Sadness' (with a sad face icon), and 'Anger' (with an angry face icon). Each category has a list of associated emotions: Happiness includes Affection, Goodwill, Joy, Satisfaction, Zest, Acceptance, Pride, Hope, Excitement, Relief, Passion, and Caring; Sadness includes Suffering, Regret, Displeasure, Embarrassment, Sympathy, and Depression; Anger includes Irritability, Torment, Jealousy, Disgust, Rage, and Frustration. The main content area has tabs for 'Instructions', 'Annotation Interface', and 'Access Files'. The 'Instructions' tab is active, showing a title 'Emotionality in Speech' and a paragraph explaining that spoken language communicates more than just words. It lists four basic emotions: Anger, Happiness, Sadness, and Neutral. Below this, it mentions '303 hours of interviews! (That's 13 days of nonstop listening!)'. The next section is 'The ACT-UP Oral History Project', which describes the source of the audio clips. The final section is 'What will you be annotating?', which lists three criteria: 'Predominant Emotion' (highest intensity), 'Perceived Emotion at the Time of Recording' (emotion at the time of recording, not during the event), and 'Speech Emotionality' (focus on how something is said).

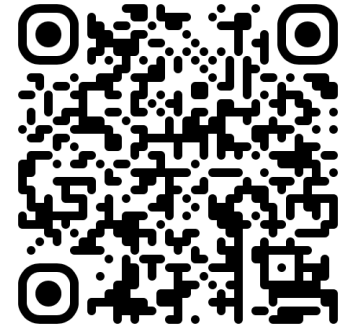
✓ Online Setting

✓ 18 annotators

✓ 2 annotators per sentence

✓ Context before and after the target sentence

✓ Extensive instructions



Emotions: happy, sad, angry and neutral

Open-source annotation tool developed for Trial 2

Our approach – Emotion Annotation Study (Trial 2)

Instructions **Annotation Interface** Access Files

3 / 11 (Completed: 2)

Audio

0:00 0:14

Click to see the sentence

Predominant Emotion (Check the sidebar for major subclasses)

☒ Blank ☐ Happy ☐ Sad ☐ Angry ☐ Neutral

How confident are you that the annotated emotion is present in the recording?

☒ Blank ☐ Very Uncertain ☐ Somewhat Uncertain ☐ Neutral ☐ Somewhat confident ☐ Very confident

Comments

Previous Example Next Example

What is your participant ID?

Please provide your Participant ID below. If you don't have one, feel free to define your own. Note that it's important to remember your ID so you can return to your annotations.

What is your participant ID?

fran

Participant selected!

Major subclasses

Happiness

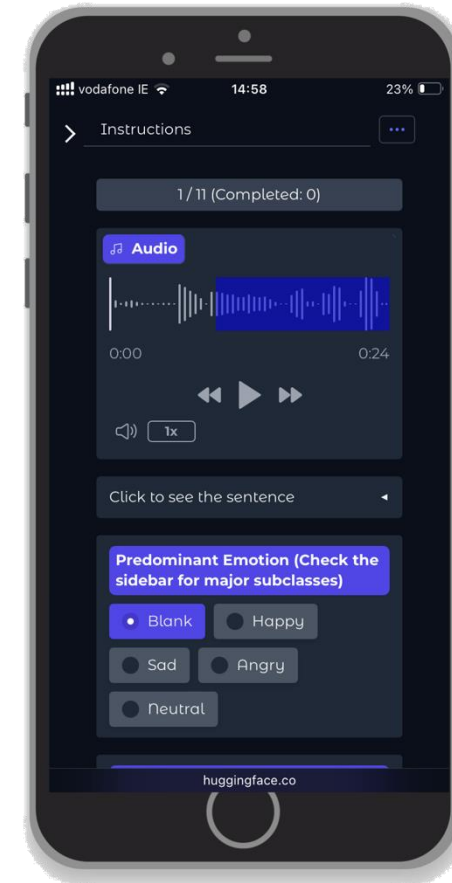
Affection, Goodwill, Joy, Satisfaction, Zest, Acceptance, Pride, Hope, Excitement, Relief, Passion, Caring

Sadness

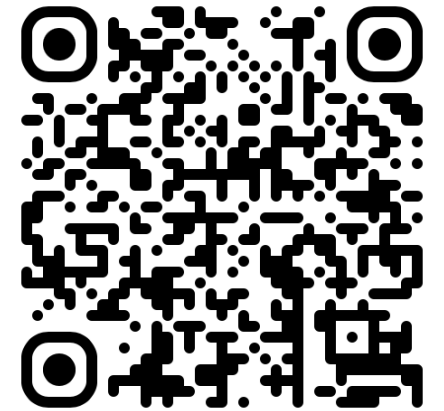
Suffering, Regret, Displeasure, Embarrassment, Sympathy, Depression

Anger

Irritability, Torment, Jealousy, Disgust, Rage, Frustration



Try it out!



Our approach – Emotion Annotation Study (Trial 2)

Participants'
Annotations

Emotions

Happy, Sad, Angry,
Neutral

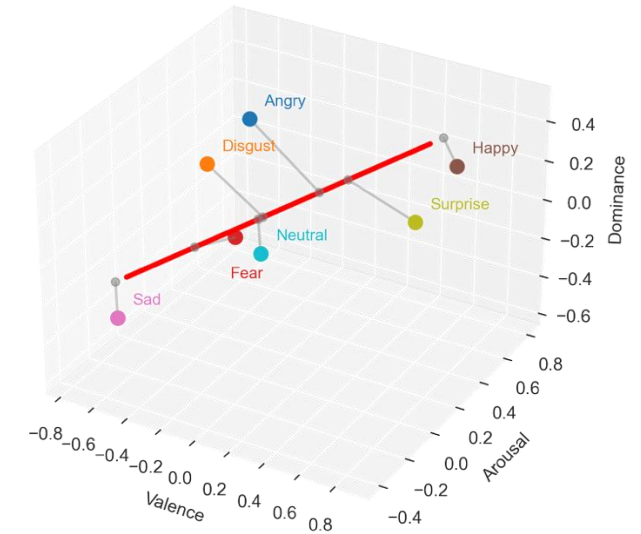
Confidence

Very uncertain →
Very confident

Nominal Krippendorff's α

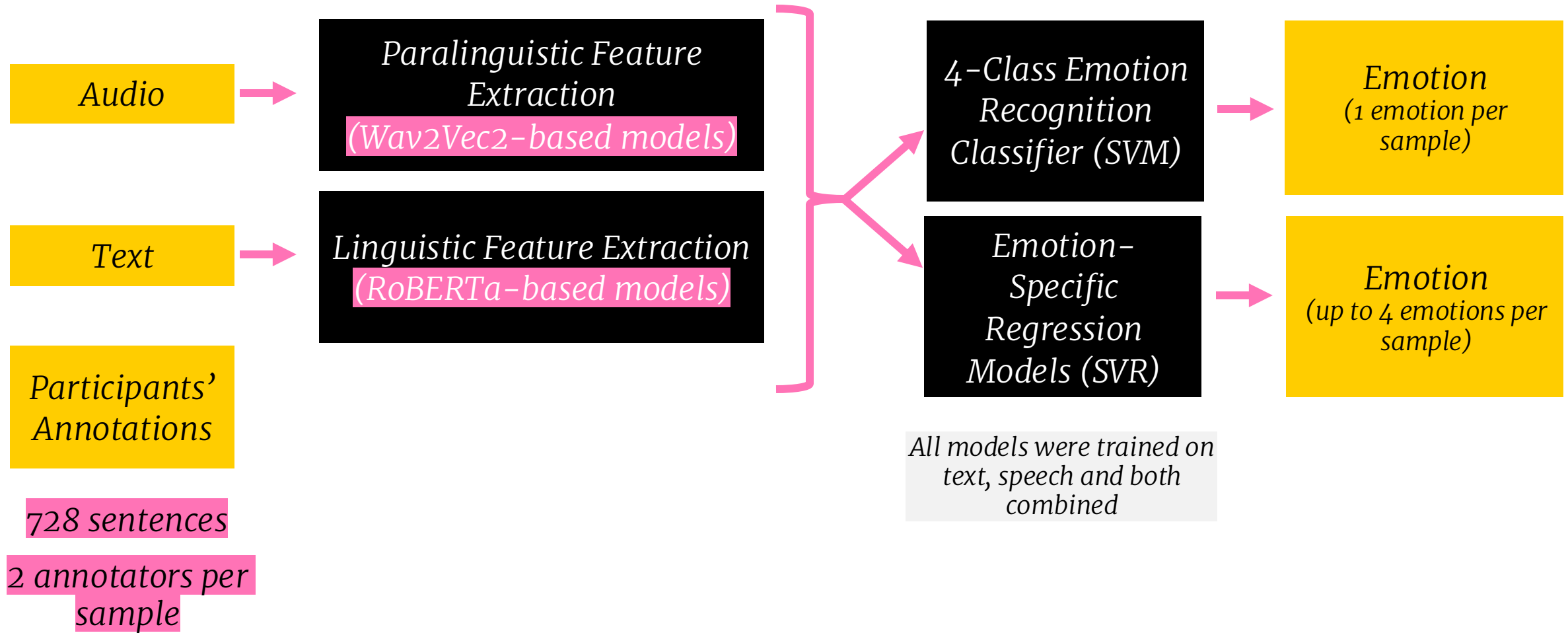
Proposed Weighted (Ordinal)
Krippendorff's α

Correlation between
confidence and agreement



Visualization of emotion
coordinates in the VAD space with
the 1st PCA direction.

Our approach – Emotion Recognition



Our approach – Emotion Recognition



“And I felt scared, you know, because even inside the city hall, they’re gunning us down.”



Annotator 1

I am **very confident**
sadness is present in this example.

I am **somewhat uncertain**
happiness is present in this example.

“The high pitch in the word “scared” makes me feel like he’s happy saying it, which is why I used “happy” — it sounds like he’s relieved while saying it.”



Annotator 2

Our approach – Emotion Recognition

4-Class Emotion Recognition Classifier

Sample 1.1



Audio

Sad

Sample 1.2



Audio

Happy

Each annotation is seen as an **independent sample** for both training and testing.

4 Emotion-Specific Regression Models

Sample 1 (Happy, Sad, Angry, Neutral)

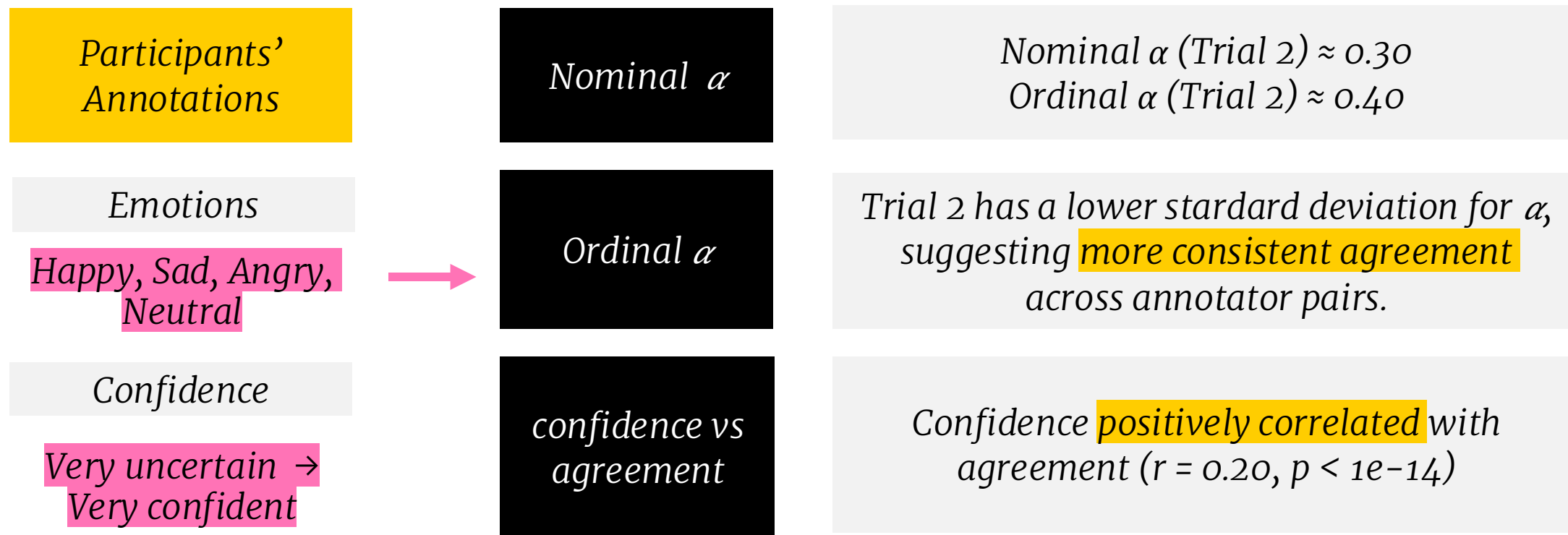


$(1, 1, 0, 0)$
or
weighted for confidence
 $(2, 5, 0, 0)$

Annotations are combined into a single ground truth label.

The **threshold for emotion binarization** defined iteratively during cross-validation.

Insights – Emotion Annotation Study



Insights – Emotion Recognition

4-Class Emotion
Recognition
Classifier



Emotion
(1 emotion per
sample)

Emotion-
Specific
Regression
Models



Emotion
(up to 4 emotions per
sample)

All models were trained
on text, speech and both
combined

Speech > Text for emotion
recognition

Best model: $F1 \approx 0.66$
(emotion-specific regression,
paralinguistic modality)

Comparable to state-of-the-art for
emotion prediction in Oral History
Archives



Conclusion and Future Work

Tools show strong potential for analyzing emotion in OHA

Towards listening at scale: new ways to engage archives

Next: deep learning for ambiguity + full ACT UP archive



**Utrecht
University**

Sharing science,
shaping tomorrow

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GitHub:

*github.com/franciscapessanha/
emotion-annotation-with-gradio*

