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| 1. **OBJETIVO Y ALCANCE** |

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| 1. Revisiones Gerenciales Anteriores |

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| 1. **Revisión Políticas** |

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| 1. **Riesgos e Impactos y Gestión del cambio** |

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| 1. **Requerimientos legales y otros requisitos** |

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| 1. **Objetivos, Metas y Programas** |

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| 1. Estructura y responsabilidad |

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| 1. **Entrenamiento, conocimiento y competencia** |

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| 1. **Comunicación, participacion y consulta Interna, externa y con el Cliente** |

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| 1. **Control de documentación** |

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| 1. **Control Operativo** |

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| 1. **Planificación del servicio, Diseño y Desarrollo, Prestación del Servicio** |

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| 1. **Planificación y respuesta de Emergencias** |

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| **Auditorias** |

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| 1. **Control de registros** |

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| 1. **No conformidades, Servicio No conforme, Acciones Correctivas y Preventivas** |

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| 1. **Investigación de Incidentes** |

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| 1. **Monitoreo y medición del desempeño** |

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| 1. **Resultado de revisión Gerencia** |

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| **ITEM** | **DESCRIPCION** | | | | **ACCION** | | | **RESPONSABLE** | **FECHA LIMITE** |
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