

## Bug Reporting

### TC\_001

**Issue:** Cannot transition from the “All Leads” page to the “Lead detail” page

Reporting steps:

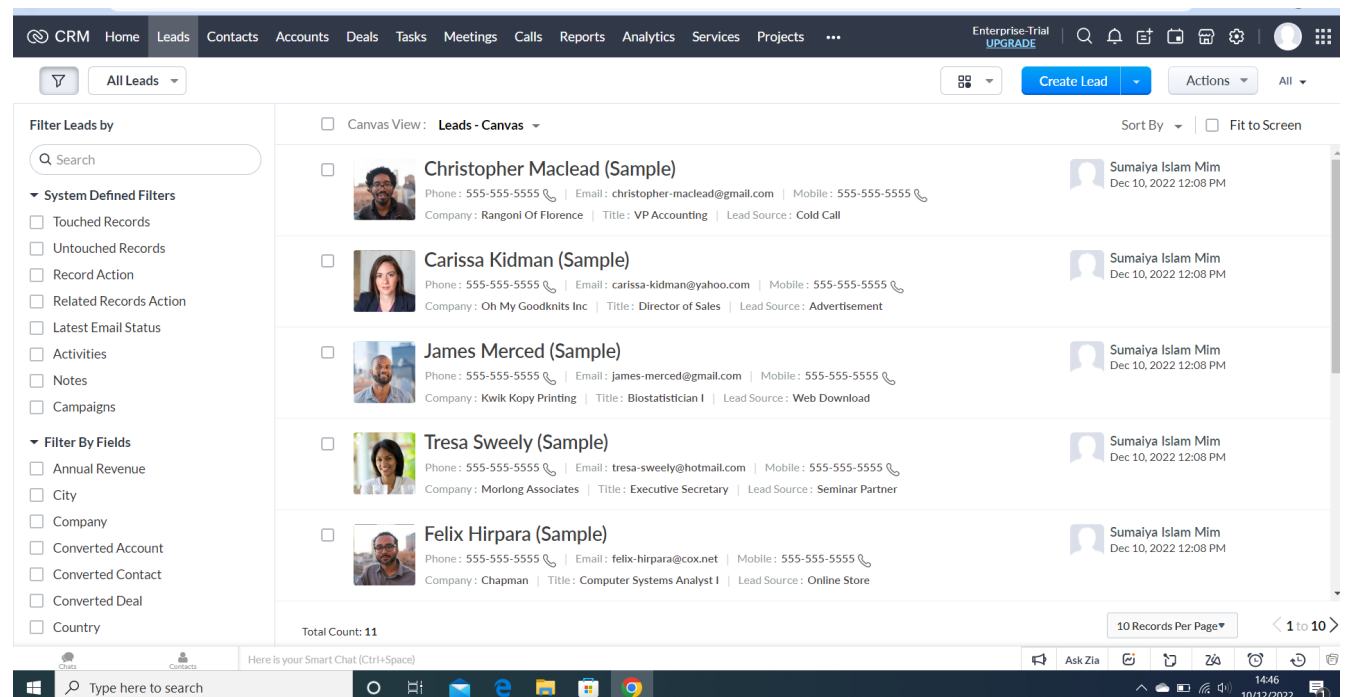
1. Go to URL
2. Select Leads page
3. Then click on lead details

Env: Production

Module: Leads

Severity: P1

Screenshot:



Responsible QA: Sumaiya Islam

### TC\_002

**Issue:** The Leads email addresses can be saved in an not appropriate format.

Reporting steps:

1. Go to URL
2. Select Leads page
3. Enter Email address

Env: Production

Module: Leads

Severity: P1

Screenshot:

The screenshot shows a CRM interface with a top navigation bar containing links like CRM, Home, Leads, Contacts, Accounts, Deals, Tasks, Meetings, Calls, Reports, Analytics, Services, and Projects. The main header displays 'BD - IT Trainig' and 'Add Tags'. On the right, there are buttons for 'Send Email', 'Convert', and 'Edit'. A left sidebar lists various activity categories like Notes, Attachments, Products, Open Activities, Closed Activities, Invited Meetings, Emails, Campaigns, Social, and Links. The main content area has tabs for 'Overview' and 'Timeline'. Under 'Overview', there's a section for 'Lead Owner' (Sumaiya Islam Mim) and 'Email' (saimun.ashraful@gil.com). Below this is a 'Hide Details' section with 'Lead Information' including fields for Lead Owner, Title, Phone, Mobile, Company, Lead Name, Email, and Fax. The email 'saimun.ashraful@gil.com' is highlighted in red in both the top section and the 'Lead Information' section.

Responsible QA: Sumaiya Islam

**TC\_003**

**Issue:** XSS vulnerability exists in the website form of “Edit Lead” page

Reporting steps:

1. Go to URL
2. Select Leads page
3. Then click on Edit lead page

Env: Production

Module: Leads

Severity: P0

Screenshot:

CRM Zoho

crm.zoho.com/crm/org797975931/tab/Leads/556393400000413002/edit?layoutId=556393400000091055

using the diff editor.

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```
1 /**
2  * log('sample logging statement') -> can be used to print any data in the browser console.
3  * ZDK module can be used for customizing the UI and other functionalities.
4  * return false to prevent <SAVE> action.
5  */
6
7
8
```

Information

Page Details

Category	Module
Page	Edit Page
Module	Leads
Layout	Standard

Event Details

Event Type	Page Event
Event	onLoad

Library

ZDK	ZDK-1.0
CRM API	2.0

Commit Message

Creating a input  
onload event script.

JavaScript 0 0:0

Windows Taskbar: Type here to search, 1522 13/12/2022

Responsible QA: Sumaiya Islam