Mr. Suman Ampagowni, B.Tech.

DevOps Engineer : 0420 769 108

Monday, 18 March 2019

Dear Mr. / Ms. Manager,

Reg: "Senior DevOps Engineer - Digital" at Coles

I am excited to submit my application for the Senior DevOps engineer position at Coles Digital. I believe my skills and background will help me quickly exceed your expectations for this role.

Constantly updating my skill set, I am proficient in Shell scripting, version control tools, devops processes, and tools in the devops ecosystem with proven abilities to create CI/CD pipelines and automation of existing processes. I have a Bachelor's degree in Electronics and Communications and worked as Build and Release Engineer, DevOps Engineer and DevOps Lead in almost 12 years of experience, where my main responsibilities revolved around collaborating with software developers, testing teams, and other IT staff members to manage code releases. I was involved with the full product lifecycle, from strategic planning through to deployment and maintenance.

My career path as a DevOps Engineer over the past years features accomplishments summarized below:
- ✓ Improved product quality and work efficiency by introducing the newest technologies and management principles to IBM India Private Limited - India Software Labs and to a Telecom and Banking clients of Tech Mahindra.
- ✓ Created a Build verification system for the ETL tool IBM Information Server to optimise the turnaround time for development issues.
- ✓ Created an E2E CI/CD pipeline for the IBM Information Server releases using Shell scripts, Jenkins, Git and Puppet.
- ✓ Automated the manual processes for a BPM project for a Telecom Client of Tech Mahindra using Python-Django framework, Jenkins, Git and shell scripting.
- ✓ Currently working on a Big Data ingestion project for a Banking Client of Tech Mahindra using Informatica, Shell Scripting, Jenkins, Git, Ansible, Control-M, AWS EC2, RDS and S3 services.

I value this new role as one I can certainly take on more of a focus in these tasks, as they are ones I am good at and thoroughly enjoy. My skills and experience in collaborating with software developers to deploy new applications and systems will be of great benefit to Coles. I look forward to discussing the role and my qualifications with you in more detail.

Overall, I represent excellent value to my next employer and am committed to sharing all I have to benefit the company. I thank you for considering my application and look forward to hearing from you soon.

Yours sincerely,

Suman Ampagowni

- Full Name: Suman Ampagowni

- Notice Period: 4 Weeks(Negotiable)

- Residency: Permanent Resident

- Transport: Public Transport

- Address: Unit 3/36 Tambo Avenue Reservoir 3073

- E-mail: suman24485@yahoo.com

- LinkedIn Profile: https://www.linkedin.com/in/suman-ampagowni-3713a520/

- Skype ID: Suman.Ampagowni

- Mobile: 0420 769 108

Career Highlights…

- Nov 2018 – Current   DevOps Engineer   Tech Mahindra, Melbourne, Australia
- Oct 2017 – Nov 2018 DevOps Lead   Tech Mahindra, Hyderabad, India
- Dec 2016 - Oct 2017 DevOps Consultant   Freelancing Consultant, Hyderabad, India
- May 2013 – Dec 2016 DevOps Lead   IBM India Private Limited, Hyderabad, India
- Jan 2007 – May 2013 Build and Release Engineer   IBM India Private Limited, Hyderabad, India

Equipped With…

- Bachelors of Technology in Electronics and Communications, May 2006
- ITIL® Foundation Certificate in IT Service Management
- AWS Certified Cloud Practitioner

Can Perform...

- DevOps for Linux platforms
- Administering Jenkins, proposing and implementing branching strategy suitable for agile/scrum, Development in a Fast Paced Engineering Environment.
- Creating fully automated CI/CD build and deployment infrastructure and processes for multiple projects.
- Developed policies, standards, guidelines, governance and related guidance for both CI/CD operations and for work of developers.
- Manage the standardisation of tools and processes used to achieve DevOps.
- Train and support developers on source control, through build automation, merge resolution, CI, test automation, deployment based on tools usage and policies, standards.
- Provide suitable Solutions and strategies for various SCM Projects with project setup and resolving individual user issues.

Can Use…

- Agile & Waterfall Methodologies
- UNIX Shell
- Jenkins
- Git
- Python
- Ansible, Puppet
- AWS EC2, S3 and RDS
- Jira
- Apache Maven

- GNUmake
- Clearcase
- Rational Team Concert
- Control-M
- Perl
- Apache ANT
- SubVersion
- Docker
- Virtualisation Tools

Experience That Matters Now…

Jul 2018 – Current   **DevOps Engineer**   **Tech Mahindra, Melbourne**

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Oct 2017 – Jun 2018   **DevOps Lead**   **Tech Mahindra, Hyderabad**

- Provide "real time" troubleshooting and helpdesk support to our organisational clients such as Blue Star Logistics and other Carriers with Online Tracking Systems by providing them with websites such as www.bslots.com to track and trace the freight for their customers

- Take on higher level duties, including performance MS Excel reporting for the team (also finalising the Invoices at the end of each month which is worth over AUD$1M for each Carrier respectively)

- Use OTS cloud based transport management solution which unifies the wide range of transport services offered by Blue Star Logistics (available to customers through one single online platform)

- Day-to-day management and coordination of all activities in distribution & warehousing, to include coordinating and reviewing daily inbound and outbound requirements, and working closely with outside warehouses to ensure they are capable of meeting the required demands

- Investigate irregularities to report data, explain variances, suggest improvement initiatives, and lead required activities to address concerns. Perform analysis on performance trends

- Providing reports to management; inventory, distribution, freight and suggest improvements

- Provide ongoing analysis in areas such as transportation costs, parts procurement, back orders, or delivery processes, inventory transactions (assess receiving, storage, shipping, or inventory integrity)

Dec 2016 – Oct 2017   **DevOps Consultant**   **Freelancing Consultant, Hyderabad**

- Previous role for Indian Visa Application and Processing Centre, where I assisted with high volume data administration, reporting, scrutiny and authentication work: http://www.vfsglobal.com

- Handled cash and bank related transactions for client profile and ensured 100% accuracy / integrity

- Recorded & maintained all application data. Ensured accurate & timely data entry into the system

- Ensured all administration and logistics of passport deliveries.

- Consistently maintained compliance to all legislative regulations, standards and protocols

May 2013 – Dec 2016   DevOps Lead   IBM India Private Limited, Hyderabad

- Implemented CI/CD pipeline using Jenkins on Windows and UNIX/Linux platforms.
- Worked on migration of IBM InfoSphere DataStage components source code from ClearCase to Git.
- Effective communication between internal build, development and testing teams implementing DevOps culture.
- Automated CI process using web hooks.
- Configuration Management using Puppet.
- Installing and configuring Continuous Monitoring tool Nagios.

Jan 2007 – May 2013   Build and Release Engineer   IBM India Private Limited, Hyderabad

- Enhanced my leadership skills supporting new students from all walks of life settle into university life on campus- assist with pastoral, advocacy and intermediary services: www.federation.edu.au