



TECH CARE

Takes care of your PC

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Group 4



TECH CARE

Who are we ?



- Our company specializes in fixing and maintaining computers and related equipment.
- We typically offer a range of services, including hardware repair, software troubleshooting, virus removal, data recovery, and network setup and maintenance.
- Our technicians are Certified and Experienced
- We are working with Companies and also with individual Clients.

24/7 Connect with Us by



Till now we have Three options for our Client

- Chat with us to solve software related problems
- Call us to solve software related problems
- Home service for hardware and software related problems

For companies we have maintenance teams. According to their subscription team visit

- Visit periodically
- Visit when problem occur

Visit our Website www.techcare.com for connect with us.

Waste Less

We mainly focus on to less waste of material as well as engineers time

- Collect genuine spare parts from wholesaler
- Engineers get their jobs via our Application
- Proper scheduling technique to reduce the travelling of engineers
- Damage parts goes to recycling company, to protect our environment





Our Team



To support our client we divided the team in 2 categories

- Chat & on call support team
- Home service team

Two help above two categories we have online application where they connect each other and discuss problem.

Also have offices in most of the cities .

All engineers are certified and verified so no risk for customer.



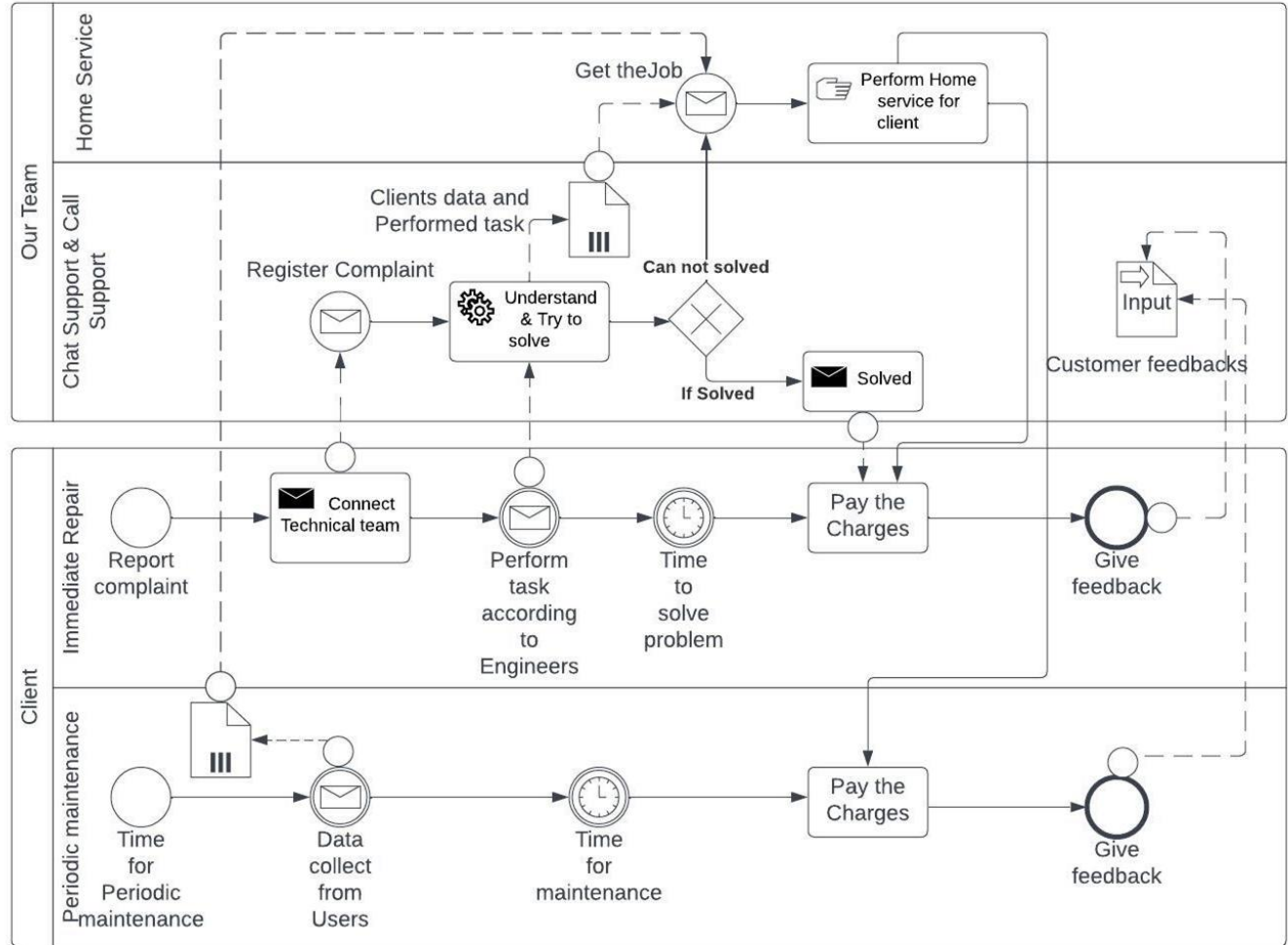


How to join us?

You can join us by going through the following steps

- **Job Posting** : We will create a job posting that outlines the requirements and responsibilities of the position.
- **Resume Screening** : We will look for candidates who meet the minimum requirements for the position and have relevant experience and skills.
- **In-Person Interview** : This interview may be conducted by a hiring manager or a panel of interviewers and will assess the candidate's technical skills, experience, and cultural fit.
- **Reference Check** : The company may contact the candidate's references to verify their employment history, skills, and performance.
- **Job Offer** : If the candidate is successful in the interview process and passes the reference check, the company will extend a job offer

BPMN Diagram





Thank You...



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