

## VISITING OFFICER DETAILS

Sl. No.	Particulars	Response
1	Name of the Visiting Officer <b>DHRUVA KUMAR SINGH</b>	
2	Designation <b>CHIEF CONTROLLER OF ACCOUNTS</b>	
3	Department/District <b>MINISTRY OF CONSUMER AFFAIRS, Food &amp; Public</b>	<b>DISTRIBUTION.</b>
4	Union/State Govt. <b>GOVERNMENT OF INDIA.</b>	
5	Email id <b>dhruvakumar.1973@gov.in.</b>	
6	Mobile Number <b>9868463568.</b>	
7	Officer Number	

### Checklist For Visit to Fair Price Shop (FPS)

Sl. No.	Indicator	Response
<b>1. Details of Visit/FPS</b>		
1	Date of visit	<b>28/01/2023</b>
2	State/UT	<b>BIHAR.</b>
3	District	<b>KATI HAR</b>
4	Block/Division/Town/Municipal corporation	<b>KATI HAR TOWN</b>
5	Village/Ward	<b>WARD-01</b>
6	FPS ID	<b>121200100405</b>
7	Name of FPS Owner	<b>KAMLA KUMARI</b>
8	Number of Ration cards attached FPS	<b>244</b>
9	Number of PHH beneficiaries attached to FPS	<b>183</b>
10	Number of AAY beneficiaries attached to FPS	<b>61.</b>

### I. Infrastructure requirements

1	does the FPS operate in a pakka building?	<input checked="" type="checkbox"/> Yes/No
2	Is the space of FPS sufficient for foodgrain storage and oper	<input checked="" type="checkbox"/> Yes/No
3	Is the FPS accessible by pakka road?	<input checked="" type="checkbox"/> Yes/No
4	Does the FPS follow uniform colour coding/painting?	Yes/No
5	Select the essential facilities that are available for FPS dealer:	
i	Electricity connection	<input checked="" type="checkbox"/> Yes/No
ii	Desk	<input checked="" type="checkbox"/> Yes/No
iii	Chair	<input checked="" type="checkbox"/> Yes/No
6	From the list below, select the additional facilities available at the FPS :	
i	First- aid box	<input checked="" type="checkbox"/> Yes/No
ii	Fire extinguisher	<input checked="" type="checkbox"/> Yes/No
iii	CCTV	<input checked="" type="checkbox"/> Yes/No
iv	Trash can	<input checked="" type="checkbox"/> Yes/No

## II. Quality control

7	Has waterproofing been done to protect the grain from water?	<del>Yes</del> /No
8	Has the FPS implemented the following pest control activities?	
i	Fumigation	Yes/ <del>No</del>
ii	Insecticide	<del>Yes</del> /No
iii	Anti-rodent measures	Yes/ <del>No</del>
iv	Any other, specify	
9	Are the foodgrains property covered when closing the shop every day?	<del>Yes</del> /No

## III. Beneficiary experience

10	Select the facilities available at the FPS for improving beneficiary	
i	Shade/covering for beneficiaries	<del>Yes</del> /No
ii	Seating arrangement for beneficiaries	<del>Yes</del> /No
iii	Functional toilets	<del>Yes</del> /No
iv	Portable drinking water	
11	Rate the state of cleanliness been followed at the FPS on a scale of 1-4? (1. Very poor; 2. Poor; 3. Satisfactory; 4. Very satisfactory)	
12	Is a first in first Out (FIFO) /Token system followed for Distribution of foodgrain	<del>Yes</del> /No
13	Is information board displayed at the FPS with the following information:	
i	FPS No.	<del>Yes</del> /No
ii	FPS licence details	<del>Yes</del> /No
iii	Opening & closing time	<del>Yes</del> /No
iv	Holidays	Yes/ <del>No</del> ✓
v	List of beneficiaries tagged to the FPS	<del>Yes</del> /No
vi	Retail issue price per kg.	<del>Yes</del> /No
vii	Entitlement of food grains	<del>Yes</del> /No
viii	Opening & closing stock	<del>Yes</del> /No
ix	Toll-free number (1967/1800 series/14445)	<del>Yes</del> /No
x	Details of vigilance committee members	yes
xi	Samples of food grains	<del>Yes</del> /No
14	Is IEC/publicity material (such as posters) displayed in the FPS on	



i	One Nation One Ration Card (ONORC)	✓ Yes/No
ii	PMGKAY	Yes/No
iii	Fortification	Yes/No
iv	Grievance redressal mechanisms	✓ Yes/No
v	Any other, specify	Yes/No
15	Is the displayed IEC material bilingual?	

#### IV. Service delivery

16	Is the FPS equipped with an operational electronic weighing scale	✓ Yes/No
17	Is the FPS equipped with e-PoS integrated with electronic weighing scale?	Yes/No
18	Is the FPS equipped with IRIS device for beneficiary authentication?	✓ Yes/No
19	Is Aadhar seeding at RC level and beneficiary level complete at the FPS?	✓ Yes/No
20	Is the FPS equipped with digital payment facility for beneficiaries?	Yes/No ✓
i	Shade/covering for beneficiaries	✓ Yes/No
ii	Seating arrangement for beneficiaries	✓ Yes/No
iii	Functional toilets	✓ Yes/No
iv	Portable drinking water	✓ Yes/No
21	Rate in the state of cleanliness been followed at the FPS on a scale of 1-4(1-Very Poor; 2- Poor; 3- Satisfactory; 4- Very Satisfactory)	
22	Is a First in First Out(FIFO)/ token system followed for distribution	✓ Yes/No
23	Is information board displayed at the FPS with the following inform	Yes/No
i	FPS No.	✓ Yes/No
ii	FPS licence details	✓ Yes/No
iii	Opening & Closing time	✓ Yes/No
iv	Holidays	✓ Yes/No
v	List of beneficiaries tagged to the FPS	✓ Yes/No
vi	Retail issue price per kg.	✓ Yes/No
vii	Entitlement of food grains	✓ Yes/No
viii	Opening and closing stock	✓ Yes/No
ix	Toll-free number (1967/1800 series/14445)	✓ Yes/No
x	Details of vigilance committee members	✓ Yes/No
xi	Samples of food grains	✓ Yes/No
24	Is IEC/publicity material (such as posters) displayed in the FPS on the following:	
i.	One Nation One Ration Card (ONORC)	✓ Yes/No
ii.	PMGKAY	Yes/No
iii.	Fortification	Yes/No
iv.	Grievance redressal mechanisms	✓ Yes/No
	Any other specify	

25	Is the displayed IEC material bilingual?	Yes/No
IV. Service delivery		
26	Is the FPS equipped with an operational electronic weighing scale	Yes/No
27	Is the FPS equipped with e-PoS integrated with electronic weighing scale?	Yes/No ✓
28	Is the FPS equipped with IRIS device for beneficiary authentication?	Yes/No
29	Is Aadhar seeding at RC level and beneficiary level complete at the FPS?	Yes/No ✓
30	Is the FPS equipped with digital payment facility for beneficiaries?	Yes/No ✓
31	Are additional services provide at the FPS?	
i.	CSC services	Yes/No ✓
ii.	BC services	Yes/No ✓
iii.	Sale of 5kg LPG Cylinder	Yes/No ✓
iv.	Postal/IPPB services	Yes/No ✓
v.	Internet services through PM-WANI scheme	Yes/No ✓
vi	Sale of non-PDS commodities	Yes/No ✓
vii.	Any other additional service, specify	
<b>V. Transparency and grievance redressal</b>		
32	Has Vigilance Committee been setup at the FPS level?	Yes/No
33	Has social audit been conducted on the functioning of FPS within the last year?	Yes/No
VI. Additional comments and suggestions		
34	Additional comments/suggestions on 'PDS Supply Chain', if any (max, 150 words): (Includes provision of adequate storage facility and timely availability of foodgrain, Implementation of door-step delivery, godown operations, etc.)	
35	Additional comments/suggestions on 'Grievance Redressal Mechanism', If any (max, 150 words): (Includes implementation of online Grievance Redressal /Toll free numbers, online tracking facility of grievances, time bound redressal of complaints, formation of vigilance committee of various levels, beneficiary awareness about GRM etc.etc.)	
36	Additional comments/suggestions, on IEC Materials', if any (max.150 words) (includes posters/banners on ONORC, PMGKAY, Grievance Redressal Mechanism, Fortification, etc.)	
37	Additional comments/suggestions, on Beneficiary Experience, if any (max, 150 words) ( Includes facilities available to enhance beneficiary experience, on time distribution of foodgrains, service delivery, etc.)	
38	Additional comments/suggestions, on FPS viability and transformation', if any (max 150 words) ( Includes income/expenditure of fps and its viability, csc and additional citizen centric services provided at FPS, etc)	
39	Any other additional comments/suggestions (max 200 words)	

## Annexure III

Particulars	Response
Name: AHRUVA KUMAR SINGH	
Designation: CHIEF CONTROLLER OF ACCOUNTS	
Department: MINISTRY OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION.	
State: GOVERNMENT OF INDIA.	
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