

# SUMAN GC

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Analytical and strategic Safety & Compliance Professional with 5+ years of experience managing regulatory audits, developing product safety policies, and leading operational excellence initiatives across ANZ. Adept at combining deep regulatory knowledge (ISO 45001, 27001, 27701) with strong technical skills (Python, SQL, Power BI, Tableau) to drive compliance, reduce risk, and enhance stakeholder trust. Recognised with multiple awards for leadership, innovation, and regulatory performance.

## PROFESSIONAL EXPERIENCE

### DIDI MOBILITY (AUSTRALIA AND NEW ZEALAND) PTY LTD

February 2020 - March 2025

#### Safety and Security Operations Senior Analyst

- Conducted risk assessments on safety datasets, identifying trends and delivering actionable recommendations that reduced operational risks by 20%, aligning with Amazon's need for product safety risk analysis across categories like food and supplements.
- Developed and enforced safety and compliance policies, achieving 100% regulatory compliance and preventing \$50–60M AUD in fines through 10 government audits, supporting Amazon's focus on meeting WW regulatory obligations.
- Analysed data from multiple sources using SQL, Python, and Power BI to identify risk indicators, creating predictive models (90% accuracy) for resource allocation and risk mitigation, mirroring the role's emphasis on data-driven policy decisions.
- Collaborated with cross-functional teams (legal, engineering, operations) to integrate safety and compliance strategies, improving efficiency by 20% and supporting senior leaders on policy initiatives, directly aligning with Amazon's requirement to work with diverse teams.
- Communicated regularly with leadership through Power BI dashboards and reports, reducing manual reporting by 85% and ensuring consistent reporting against commitments, matching the role's need for leadership communication.
- Automated reporting systems with Python and Tableau, streamlining processes and enhancing risk management practices, contributing to a 20% annual business growth, reflecting Amazon's emphasis on process improvements.
- Led a team of analysts in SQL and Power BI, fostering a data-driven culture and earning the "All Star Reward" (2022–2024) for leadership in safety and compliance, demonstrating the ability to manage performance in a high-growth environment.

### DIDI MOBILITY (AUSTRALIA) PTY LTD

July 2019 - February 2020

#### Senior Hub Specialist

- Performed ad-hoc data analysis to optimise processes, reducing Cost Per Order (CPO) by 10%, supporting operational efficiency in a fast-paced environment.
- Delivered insights from feedback analysis, increasing customer satisfaction by 15%, aligning with Amazon's focus on stakeholder communication and safety enhancements.

### KOALA MATTRESS

August 2018 - June 2019

#### Brand Ambassador

- Analysed customer data to drive 20% year-over-year sales growth, showcasing analytical skills in a high-growth business.
- Communicated performance insights to management, enhancing store efficiency and customer loyalty, reflecting strong stakeholder communication skills.

## EDUCATION

Master of Engineering Science (Management), The University of Queensland, Australia

Feb 2018 - Dec 2019

Bachelor of Technology (Mechanical Engineering), DIT University, India

July 2013 - August 2017

Diploma of Work Health and Safety, Skills Recognition International Pty Ltd, 2024

Certificate IV in Work Health and Safety, Skills Recognition International Pty Ltd, 2024

## PROFESSIONAL ACHIEVEMENTS

- "All Star Reward" (2022–2024):** Recognised for analytical leadership and operational impact at DiDi Mobility.
- 95% Data Accuracy:** Achieved through advanced analytics, supporting strategic decision-making.
- 85% Efficiency Gain:** Automated reporting processes, reducing manual workload.
- 20% Cost Reduction:** Led automation and vendor negotiations, optimising operational expenses.

## SKILLS

- Compliance & Risk Management:** 5+ years in compliance, audit, and risk assessment, achieving 100% regulatory compliance and preventing \$50–60M AUD in fines.
- Data Analysis & BI Tools:** Advanced proficiency in SQL, Python, Power BI, Tableau; delivered 95% accurate insights and automated reporting (85% efficiency gain).
- Policy Development:** Designed safety and compliance policies, reducing safety incidents by 10% and improving user safety perception by 15%.
- Process Automation:** Streamlined manual processes, reducing workload by 85% using Python and Tableau.
- Stakeholder Communication:** Presented insights to senior leadership and cross-functional teams, enhancing decision-making.
- Microsoft Office:** Advanced proficiency in Excel for data analysis and reporting.
- Additional Tools:** Google Script, R, API Integrations, Predictive Modelling, ISO Certifications (ISO 45001:2018, ISO/IEC 27001, 27701).