Lead Scoring Model

Problem Statement

- X Education wants to improve its lead conversion rate.
- Goal: Identify potential leads (Hot Leads) and assign a lead score.
- Solution: Build a Logistic Regression Model to predict lead conversion probability.

Model Performance

• Accuracy: 96.40%

• **Precision:** 96.21%

• **Recall:** 97.13%

• **F1 Score:** 96.67%

• **ROC-AUC Score:** 98.71%

Top Contributing Variables

- 1. Total Time Spent on Website
- 2.Lead Origin: API
- 3. Last Activity: Email Opened

Key Categorical Variables

- 1. Tags Will revert after reading the email
- 2. Tags Closed by Horizzon
- 3. Tags Lost to EINS

Conclusion

- The model effectively identifies hot leads with high accuracy.
- Businesses can improve efficiency by targeting high-score leads.
- Different strategies can be applied based on business needs.