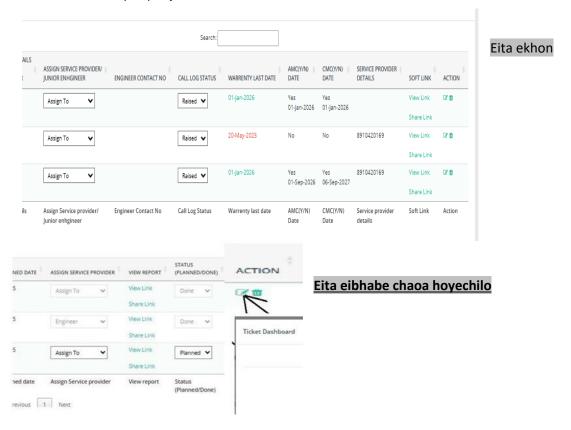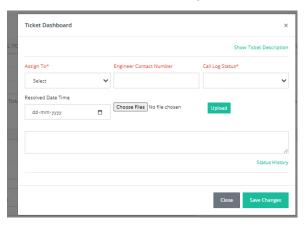Issues: as per pdf and meeting discussions and notes(whats app)

1. As per pdf je column 1-2-3-4 er orientation chilo seta nei.

Eita ekhon

Eita eibhabe chaoa hoyechilo

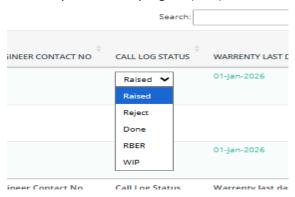2. Action button er bhitore je structure ta chaoa hoyechilo seita nei
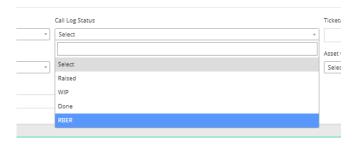

Eita ekhon ache

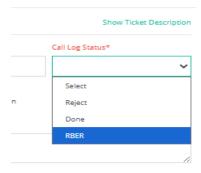eita eibhabe chaoa hoyechilo

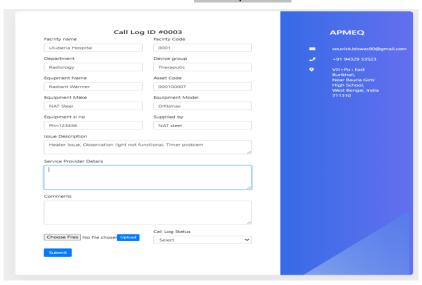3. Status hobe open, work in progress(WIP), closed and RBER but Status ekhon ache :

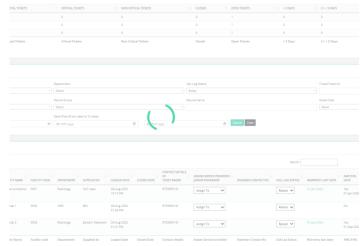4. Status in filter hobe Open, WIP, Closed & RBER but ekhon ache:

5. Status inside action button Reject, Closed, & RBER hobe but ekhon ache :

6. Link er bhetore ticket open date ta deoa chilo but link er bhetore eita nei.

7. Link er bhetore service provider er details likhleo save hochhena.
8. Ticket number generation as DDMMYY-HRMN eita hoyni
9. Action button click kore berie asle eirakom ghure jachhe , automatic page asche na refresh korte hochhe.

10. Asset coder kotha tao 28.08.25 er meeteing e hoyechlio oitar note diychilam ekbar dekhenio
11. Call log history ta check korini as eigulo houni bole
12. Assign to service provider/engineer korle WIP hoye jachhe : as discussed