

Search:

| Department | Supplied by | Logged date          | Closed date | Contact details of ticket raiser | Engineer contact no | Warrenty last date | AMCY(N) Date    | CMCY(N) Date    | Service provider details | Assign service provider/ Junior enghineer | Soft Link   | Call Log Status |
|------------|-------------|----------------------|-------------|----------------------------------|---------------------|--------------------|-----------------|-----------------|--------------------------|---|---|-----------------|
|            | L&T         | 08-Oct-2025 03:16 PM |             | 8910420169                       |                     | 25-Jan-2024        | Yes 30-Nov-0001 | Yes 30-Nov-0001 | 8910420169               | Service Provider                          | <a href="#">View Link</a>                               | WIP             |
| ology      | Phillips    | 25-Sep-2025 09:25 PM |             | 8910420169                       |                     | 29-May-2025        | Yes 30-Nov-0001 | Yes 30-Nov-0001 | 8910181521               | Service Provider                          | <a href="#">View Link</a><br><a href="#">Share Link</a> | Open            |
| Department | Supplied by | Logged date          | Closed date | Contact details of ticket raiser | Engineer Contact No | Warrenty last date | AMCY(N) Date    | CMCY(N) Date    | Service provider details | Assign Service provider/ Junior enghineer | Soft Link   | Call Log Status |

Previous

1

Next

3.

08102025-161045 call log number tay manually call log status change koralm where ei status ta link or action buttone giye korte hoto seita eikhane manually change kora jachhe. And also Jodi click koreo fela hoy tahole select na kore cancel korleo oita change hoye jachhe. Thik hjmn 08102025-161045 ei call tar khetre holo.

| Search: <input type="text"/> |                     |                    |                     |                     |                          |   |                         |                 |          |
|------------------------------|---------------------|--------------------|---------------------|---------------------|--------------------------|---|-------------------------|-----------------|----------|
| ITACT DETAILS                |                     |                    |                     |                     |                          |   |                         |                 |          |
| SET RAISER                   | ENGINEER CONTACT NO | WARRENTY LAST DATE | AMC(Y/N) DATE       | CMCY(N) DATE        | SERVICE PROVIDER DETAILS | ASSIGN SERVICE PROVIDER/ JUNIOR ENHGINEER | SOFT LINK               | CALL LOG STATUS | ACTION   |
| 3935161                      |                     | 02-Jun-2027        | Yes<br>30-Nov--0001 | Yes<br>30-Nov--0001 | 8910420169               | Service Provider                          | View Link<br>Share Link | Closed          | Restrict |
| 0420169                      |                     |                    | Yes<br>30-Nov--0001 | Yes<br>30-Nov--0001 | 8910420169               | Engineer                                  | View Link<br>Share Link | Closed          |          |
| 0420169                      |                     |                    | Yes<br>30-Nov--0001 | Yes<br>30-Nov--0001 | 8910181521               | Engineer                                  | View Link<br>Share Link |                 |          |
| 3935161                      |                     |                    | Yes<br>30-Nov--0001 | Yes<br>30-Nov--0001 | 8910420169 .00000        | Assign To                                 | View Link<br>Share Link |                 | Restrict |
| 3935161                      |                     |                    | Yes<br>30-Nov--0001 | Yes<br>30-Nov--0001 | 8910420169               | Service Provider                          | View Link<br>Share Link |                 |          |
| 3935161                      |                     | 01-Jan-2026        | Yes<br>01-Jan-2026  | Yes<br>01-Jan-2026  | 8910420169 13. 23.13     | Assign To                                 | View Link               | Open            |          |

## issue number 2 & 3 is same for Calibration , PM and QA

**RBBER/Condemned:**

1. **RBBER/Condemned dashboard e giye condemned reject korle ticket dashboard e RBBER hoye fire asar kotha but oita “select” hoye thakche. (ticket no 002)**

|           |                         |                         |             |                     |                     |                     |                           |                         |                         |            |
|-----------|-------------------------|-------------------------|-------------|---------------------|---------------------|---------------------|---------------------------|-------------------------|-------------------------|------------|
| L&T       | 08-Oct-2025<br>03:41 PM | 8910420169              | 25-Jan-2024 | Yes<br>30-Nov--0001 | Yes<br>30-Nov--0001 | 8910420169          | Engineer                  | View Link<br>Share Link | Closed                  |            |
| Phillips  | 25-Sep-2025<br>09:25 PM | 8910420169              | 29-May-2025 | Yes<br>30-Nov--0001 | Yes<br>30-Nov--0001 | 8910181521          | Engineer                  | View Link<br>Share Link | WIP                     |            |
| ME X-ray  | 14-Sep-2025<br>04:50 PM | 20-Sep-2025<br>05:05 PM | 9733935161  | 01-Jan-2025         | Yes<br>30-Nov--0001 | Yes<br>30-Nov--0001 | 8910420169 .00000         | Assign To               | Closed                  | Restricted |
| Sapoorji  | 11-Sep-2025<br>04:18 PM |                         | 9733935161  | 01-Sep-2025         | Yes<br>30-Nov--0001 | Yes<br>30-Nov--0001 | 8910420169                | Service Provider        | View Link<br>Share Link | WIP        |
| NAT steel | 28-Aug-2025<br>11:15 PM |                         | 9733935161  | 01-Jan-2026         | Yes<br>01-Jan-2026  | Yes<br>01-Jan-2026  | 8910420169 13. 23.13      | Assign To               | View Link<br>Share Link | Open       |
| BPL       | 28-Aug-2025<br>04:44 PM |                         | 9733935161  | 20-May-2025         | No                  | No                  | 8910420169 23.37 13.09 25 | Service Provider        | View Link<br>Share Link | Select     |

2. **Jakhon kono parameter select na kore search korchhi takhon parameter select korte bolche , eitake ki onno dashboard er moto parameter select na kore search korle je sob kota chole asche, oita kora jabe??**

## general issue asset code ta as discussed kindly check kore nio....

Ei gulo dekhari por individual users er log in niye bosbo..