

Issues 08.10.2025

Reallocation :

- Facility select korar por ar kono necessary field-er details aschena tai reallocation use/initiate kora jachhena.

Showing 0 to 0 of 0 entries

Previous Next

Initiate Reallocation			
Facility Name*	Facility code	Asset Name*	Asset code
Purulia Hospital	0006	Select	
Present Department*	Reallocated to Department*	<input style="width: 100%;" type="button" value="Select"/> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <input style="width: 100%;" type="button" value="Select"/> </div>	
Select	Select		

Ticket dashboard:

- Resolved nomenclature ta tule deoa hoyechilo tai eitao change hobe as “Closed”

Total number of support requests that come in.

5 Total Ticket	1 Resolved	4 Open
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Ticket Dashboard

No.	Facility Name/Code	Total Tickets	Critical Tickets	Non Critical Tickets	Closed	Open Tickets	< 3 Days	3 > 5 Days	5 > 7 Days	> 7 Days
1	Uluberia Hospital/0001	2	0	0	1	1	0	0	0	2
1	Hospital 1/0002	2	0	0	0	1	0	0	0	2
1	Purulia Hospital/0006	1	0	0	0	1	0	0	0	1

Showing 1 to 3 of 3 entries

Search:

- Call assign er somoy “assign to” service provider/ engineer korar por cancel button ta select korle “assign to” ta change **hoye jachhe either service provider or engineer hisebe and call status tao open hisebe theke jachhe**

dev.apmeq.com says

Are you sure to change status?

Filter wise			
Facility Name	Department	Device Name	Asset Class
Purulia Hospital	Select		Select
Day Wise	Device Group		
Select	Select		
Warranty	Date Wise (From date to To date)		
Select	dd-mm-yyyy	dd-mm-yyyy	<input type="button" value="Search"/> <input type="button" value="Clear"/>

Filter Result

Search: <input type="text"/>												
ITEM	SUPPLIED BY	LOGGED DATE	CLOSED DATE	CONTACT DETAILS OF TICKET RAISER	ENGINEER CONTACT NO	WARRENTY LAST DATE	AMC(Y/N) DATE	CMC(Y/N) DATE	SERVICE PROVIDER DETAILS	ASSIGN SERVICE PROVIDER/JUNIOR ENHGINEER	SOFT LINK	CALL LOG STATUS
L&T	08-Oct-2025 03:16 PM	8910420169	25-Jan-2024	Yes 30-Nov-0001	Yes 30-Nov-0001	8910420169	<input type="button" value="Service Provider"/>	<input type="button" value="View Link"/> <input type="button" value="WIP"/>	<input type="button" value="Share Link"/>			
ology	Phillips	25-Sep-2025 09:25 PM	8910420169	29-May-2025	Yes 30-Nov-0001	Yes 30-Nov-0001	8910181521	<input type="button" value="Service Provider"/>	<input type="button" value="View Link"/> <input type="button" value="Open"/>	<input type="button" value="Share Link"/>		
partment	Supplied by	Logged date	Closed Date	Contact details of ticket raiser	Engineer Contact No	Warrency last date	AMC(Y/N) Date	CMC(Y/N) Date	Service provider details	Assign Service provider/Junior enhgineer	Soft Link	Call Log Status

Previous Next

3.

08102025-161045 call log number tay manually call log status change koralm where ei status ta link or action button giye korte hoto seita eikhane manually change kora jachhe. And also Jodi click koreo fela hoy tahole select na kore cancel korleo oita change hoye jachhe. Thik hjmn 08102025-161045 ei call tar khetre holo.

Search: <input type="text"/>																			
ITACT DETAILS		ENGINEER CONTACT NO		WARRANTY LAST DATE		AMCI(Y/N) DATE		CMCI(Y/N) DATE		SERVICE PROVIDER DETAILS		ASSIGN SERVICE PROVIDER/JUNIOR ENHGINEER		SOFT LINK		CALL LOG STATUS		ACTION	
3935161				02-Jun-2027		Yes 30-Nov--0001		Yes 30-Nov--0001		8910420169		Service Provider		View Link	Closed	Share Link	Restrict		
0420169						Yes 30-Nov--0001		Yes 30-Nov--0001		8910420169		Engineer		View Link	Closed	Share Link			
0420169						Yes 30-Nov--0001		Yes 30-Nov--0001		8910181521		Engineer		View Link		Share Link			
3935161						Yes 30-Nov--0001		Yes 30-Nov--0001		8910420169.0000		Assign To		View Link		Share Link	Restrict		
3935161						Yes 30-Nov--0001		Yes 30-Nov--0001		8910420169		Service Provider		View Link		Share Link			
3935161				01-Jan-2026		Yes 01-Jan-2026		Yes 01-Jan-2026		8910420169 13.. 23.13		Assign To		View Link	Open	Share Link			

issue number 2 & 3 is same for Calibration , PM and QA

RBER/Condemned:

1. RBER/Condemned dashboard e giye condemned reject korle ticket dashboard e RBER hoye fire asar kotha but oita “select” hoye thakche. (ticket no 002)

L&T	08-Oct-2025 03:41 PM	8910420169	25-Jan-2024	Yes 30-Nov--0001	Yes 30-Nov--0001	8910420169	Engineer	View Link	Closed	Share Link	
Phillips	25-Sep-2025 09:25 PM	8910420169	29-May-2025	Yes 30-Nov--0001	Yes 30-Nov--0001	8910181521	Engineer	View Link	WIP	Share Link	
ME X-ray	14-Sep-2025 04:50 PM	20-Sep-2025 05:05 PM	9733935161	01-Jan-2025	Yes 30-Nov--0001	Yes 30-Nov--0001	8910420169.0000	Assign To	View Link	Closed	Share Link
Sapoorji	11-Sep-2025 04:18 PM	9733935161	01-Sep-2025	Yes 30-Nov--0001	Yes 30-Nov--0001	8910420169	Service Provider	View Link	WIP	Share Link	
NAT steel	28-Aug-2025 11:15 PM	9733935161	01-Jan-2026	Yes 01-Jan-2026	Yes 01-Jan-2026	8910420169 13.. 23.13	Assign To	View Link	Open	Share Link	
BPL	28-Aug-2025 04:44 PM	9733935161	20-May-2025	No	No	8910420169 23.37 13.09 25	Service Provider	View Link	Select	Share Link	

2. Jakhon kono parameter select na kore search korchi takhon parameter select korte bolche , eitake ki onno dashboard er moto parameter select na kore search korle je sob kota chole asche, oita kora jabe??

general issue asset code ta as discussed kindly check kore nio....

Ei gulo dekhar por individual users er log in niye bosbo..