

Issues: as per pdf and meeting discussions and notes(whats app)

1. As per pdf je column 1-2-3-4 er orientation chilo seta nei.

Search:

ASSIGN SERVICE PROVIDER/ JUNIOR ENHGINEER	ENGINEER CONTACT NO	CALL LOG STATUS	WARRENTY LAST DATE	AMC(Y/N) DATE	CMC(Y/N) DATE	SERVICE PROVIDER DETAILS	SOFT LINK	ACTION
<input type="text" value="Assign To"/>		<input type="text" value="Raised"/>	01-Jan-2026	Yes 01-Jan-2026	Yes 01-Jan-2026		View Link Share Link	<input type="checkbox"/>
<input type="text" value="Assign To"/>		<input type="text" value="Raised"/>	20-May-2025	No	No	8910420169	View Link Share Link	<input type="checkbox"/>
<input type="text" value="Assign To"/>		<input type="text" value="Raised"/>	01-Jan-2026	Yes 01-Sep-2026	Yes 06-Sep-2027	8910420169	View Link Share Link	<input type="checkbox"/>

ils Assign Service provider/ Engineer Contact No Call Log Status Warrenty last date AMC(Y/N) CMC(Y/N) Service provider Soft Link Action
Junior enhgineer Date Date details

Eita ekhon

ED DATE	ASSIGN SERVICE PROVIDER	VIEW REPORT	STATUS (PLANNED/DONE)	ACTION
5	<input type="text" value="Assign To"/>	View Link Share Link	<input type="text" value="Done"/>	<input type="checkbox"/>
5	<input type="text" value="Engineer"/>	View Link Share Link	<input type="text" value="Done"/>	
5	<input type="text" value="Assign To"/>	View Link Share Link	<input type="text" value="Planned"/>	

ned date Assign Service provider View report Status
(Planned/Done)

revious 1 Next

Eita eibhabe chaoa hoyechilo

2. Action button er bhitore je structure ta chaoa hoyechilo seita nei

Ticket Dashboard

Show Ticket Description

Assign To* Engineer Contact Number Call Log Status*

Resolved Date Time No file chosen

Status History

Eita ekhon ache

Ticket Dashboard

Show Ticket Description

Reject kore dile call auto open hoye jabe and share link theke link share kora jabe

Call Log Status*

Done RBER

Remarks

No file chosen

eita eibhabe chaoa hoyechilo

3. Status hobe open, work in progress(WIP), closed and RBER but Status ekhon ache :

Search:

ENGINEER CONTACT NO	CALL LOG STATUS	WARRENTY LAST D
	<div> <div>Raised</div> <div>Raised</div> <div>Reject</div> <div>Done</div> <div>RBER</div> <div>WIP</div> </div>	01-Jan-2026
		01-Jan-2026

Engineer Contact No Call Log Status Warranty last da

4. Status in filter hobe Open, WIP, Closed & RBER but ekhon ache:

Call Log Status

Select

Select

Raised

WIP

Done

RBER

Ticket

Asset

Select

5. Status inside action button Reject, Closed, & RBER hobe but ekhon ache :

Show Ticket Description

Call Log Status*

Select

Reject

Done

RBER

6. Link er bhetore ticket open date ta deoa chilo but link er bhetore eita nei.

Call Log ID #0003

Facility name: Uluberia Hospital

Facility Code: 0001

Department: Radiology

Device group: Therapeutic

Equipment Name: Radiant Warmer

Asset Code: 000100007

Equipment Make: NAT Steel

Equipment Model: Drifbmax

Equipment sl no: Phn123456

Supplied by: NAT steel

Issue Description: Heater Issue, Observation light not functional, Timer problem

Service Provider Details:

Comments:

Choose Files No file chosen Upload

Call Log Status: Select

Submit

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West Bengal, India

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- Link er bhetore service provider er details likhleo save hochhena.
- Ticket number generation as DDMMYY-HRMN eita hoyni
- Action button click kore berie asle eirakom ghure jachhe , automatic page asche na refresh korte hochhe.

STAL TICKETS	CRITICAL TICKETS	NON CRITICAL TICKETS	CLOSED	OPEN TICKETS	<= 3 DAYS	> 3 <= 5 DAYS
	0	0	0	1	0	0
	0	0	0	1	0	0
	0	0	0	1	0	0
total Tickets	Critical Tickets	Non Critical Tickets	Closed	Open Tickets	<= 3 Days	> 3 <= 5 Days

Department

Call Log Status

Ticket/Token Id

Device Group

Device Name

Asset Class

Date From (From date to To date)

dd-mm-yyyy

dd-mm-yyyy

Search

Cancel

Search

JTY NAME	FACILITY CODE	DEPARTMENT	SUPPLIED BY	LOGGED DATE	CLOSED DATE	CONTACT DETAILS OF TICKET RAISER	ASSIGN SERVICE PROVIDER/ JUNIOR ENGINEER	ENGINEER CONTACT NO	CALL LOG STATUS	WARRANTY LAST DATE	AMC/PM DATE
erla Hospital	0001	Radiology	NAT swat	28-Aug-2025 10:13:56Z		9758959191	Assign To		Reset	01-Jan-2026	Yes 01-Jan-2026
rai 1	0002	OPD	BPL	28-Aug-2025 07:48:56Z		9758959191	Assign To		Reset		No
rai 2	0003	Radiology	Eastern Meditech	28-Aug-2025 07:47:56Z		9758959191	Assign To		Reset	01-Jan-2026	Yes 01-Sep-2022
By Name	Facility code	Department	Supplied by	Logged date	Closed Date	Contact details	Assign Service provider	Engineer Contact No	Call Log Status	Warranty last date	AMC/PM

- Asset coder kotha tao 28.08.25 er meeteing e hoyechlio oitar note diychilam ekbar dekhenio
- Call log history ta check korini as eigulo houni bole
- Assign to service provider/engineer korle WIP hoye jachhe : as discussed