A Micro Project report on

Marketing Analytics Platform Using Predictive Models.

Submitted to the **CMR Institute of Technology** in partial fulfillment of the requirement of the

AUTOMATED WRITING TOOLS - ChatGPT

Of

III-B.Tech. I-Semester

In Computer Science Department

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CERTIFICATE

This is to certify that a Micro Project entitled with "Marketing Analytics Platform Using Predictive Models" is the bonafide work carried out and submitted by

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In partial fulfillment of the requirement for completion of the **AUTOMATED WRITING TOOLS – ChatGPT** lab of III– B.Tech I – Semester is a record of Bonafide work carried out under our guidance during the academic year 2024-2025.

PROJECT GUIDE

HEAD OF THE DEPARTMENT

Mr. Kunal Gaikwad Assistant Professor Mr. A. Prakash
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We express our thanks to all staff members and friends for all the help and coordination extended in bringing out this Project successfully in time.

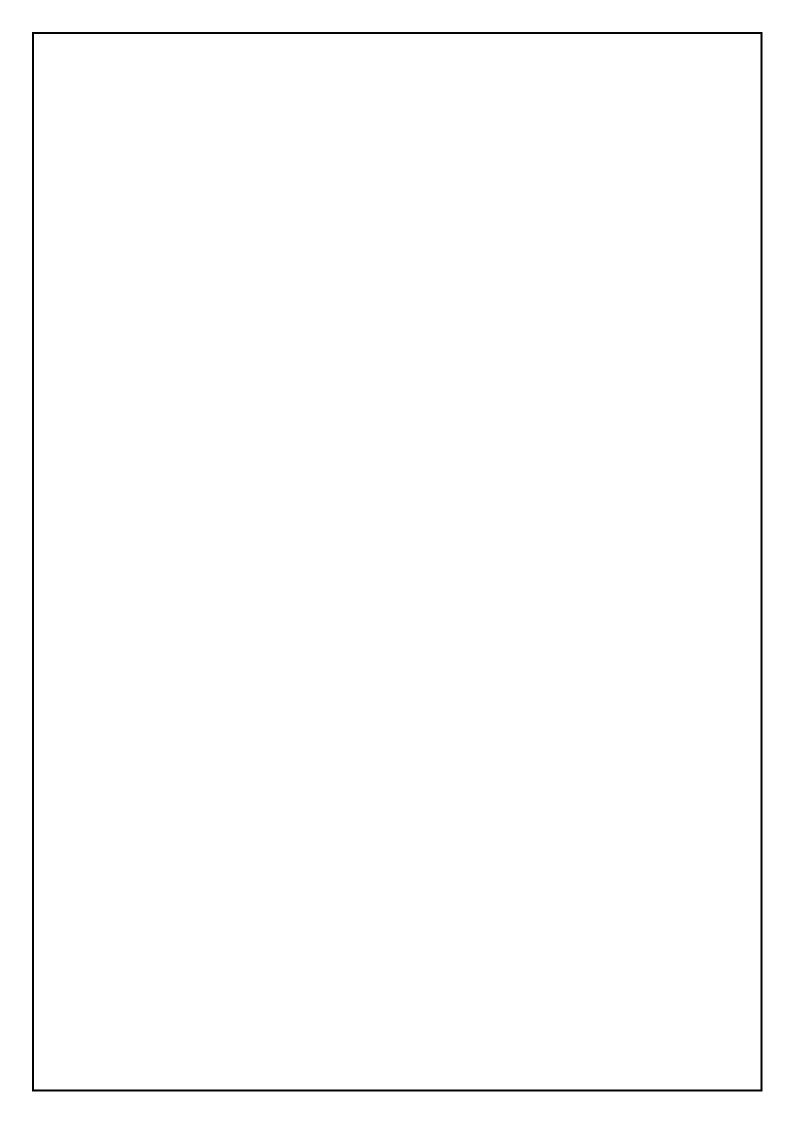
Finally, we are very much thankful to our parents and relatives who guided directly or indirectly for successful completion of the project.

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INTRODUCTION

Predictive analytics has become a cornerstone in modern data-driven decision-making, especially within the marketing sector. It involves the use of **historical data** and **statistical algorithms** to forecast future trends and behaviours, thereby providing valuable insights for businesses. Through predictive models, organizations can enhance decision-making, optimize marketing strategies, and drive operational efficiencies. This methodology is particularly beneficial for predicting **customer behaviour**, **sales performance**, and **market trends**, enabling businesses to proactively adjust their strategies and allocate resources more effectively.

In marketing, predictive analytics plays a critical role in understanding how various factors, such as **promotional campaigns product pricing**, and **market condition** impact sales performance. By applying the appropriate predictive models, companies can identify which marketing strategies are most likely to generate positive sales outcomes and customer engagement. This capability gives businesses a competitive advantage in a dynamic market environment.

The primary objective of this project is to develop a Marketing Analytics Platform that employs predictive models to forecast sales outcomes based on multiple features, such as promotion type, market size, and sales campaigns. Key goals of the platform include:

- Predicting future sales trends and values
- Identifying significant factors that influence sales performance
- Providing actionable insights to refine marketing strategies

By utilizing machine learning algorithms, this platform aims to deliver more accurate sales forecasts and help businesses make informed, data-backed decisions. The following sections will provide a detailed walkthrough of the steps involved in building and evaluating the predictive model, as well as the insights generated from the dataset.

DATA OVERVIEW

The dataset titled WA_Marketing-Campaign.csv provides a comprehensive overview of sales data influenced by various marketing promotions across different markets. It captures crucial information regarding sales performance and market characteristics, which are essential for understanding the impact of marketing strategies. Below is a detailed description of the dataset, its structure, and the key features it contains.

Description of the Dataset

This dataset captures detailed sales performance data that is segmented by market characteristics and promotional strategies. It encompasses the following key components:

- SalesInThousands: This is the target variable, representing the sales figures in thousands of dollars for each market in a given week. It serves as the dependent variable in predictive modeling, reflecting the outcome of marketing efforts.
- MarketSize: A categorical variable that indicates the size classification of the market. The possible values include Small, Medium, and Large markets. The size of the market may influence the overall sales performance, as larger markets could have more customers and demand.
- LocationID: A unique numeric identifier for each market location. This identifier ensures that each market's sales data can be tracked and analyzed individually. It provides insight into location-specific sales patterns.
- AgeOfStore: This numerical variable represents the age of the store in years. It gives insight into the establishment's longevity and may reflect the store's brand recognition or customer loyalty, both of which can influence sales outcomes.
- Promotion: A categorical variable indicating different types of promotions applied during the sales period. The variable is encoded numerically, with different integers corresponding to different types of promotions (e.g., discounts, limited-time offers, etc.). Understanding the effect of promotions on sales is crucial for businesses to optimize marketing strategies.
- Week: A numeric representation indicating the week number in which the sales were recorded. This allows for time-series analysis, enabling the identification of trends or patterns in sales across different weeks.

Structure of the Dataset

The dataset is structured in a tabular format with multiple rows and columns. Each row represents a specific record of sales data for a given market during a particular week. The structure of the dataset is as follows:

- Columns:
 - MarketID: Integer A unique identifier for each market entry.
 - MarketSize: Categorical (String) Classification of the market
 - LocationID: Integer Identifier for specific market locations.
 - AgeOfStore: Integer Number of years since establishment of the store.
 - Promotion: Integer Categorical representation of the promotion type applied.
 - Week: Integer Week number corresponding to the sales data.
 - SalesInThousands: Float Sales figures in thousands.
- Rows: Each row corresponds to a sales record for a particular market and week. This allows for comprehensive analysis over time, as data is segmented by week and market.

Data Types

The data types for each column are as follows:

- MarketID: Integer

- MarketSize: Categorical (String)

- LocationID: Integer

- AgeOfStore: Integer

- Promotion: Integer

- Week: Integer

- SalesInThousands: Float

The mix of numerical and categorical data types enables various types of analyses, including regression, time-series forecasting, and classification.

Key Features Overview

- 1. Promotion Type: The Promotion feature represents different promotional strategies employed during sales periods. These strategies may include discounts, special offers, or seasonal promotions. It is crucial to understand how each promotion type impacts sales performance.
- 2. Market Size: The MarketSize feature categorizes markets into Small, Medium, and Large. Market size plays a key role in determining the potential customer base and the overall sales volume. Larger markets may exhibit different sales trends compared to smaller markets.
- 3. Weekly Sales: SalesInThousands records the sales performance for each market, measured on a weekly basis. This feature is critical for time-series analysis and for identifying sales trends across different weeks, promotions, and market conditions.
- 4. Store Age: The AgeOfStore feature provides insight into how long the store has been operational. Older stores might have more loyal customers and established brand recognition, potentially leading to more stable sales patterns. Conversely, newer stores might show higher growth rates as they establish their customer base.

Significance of the Dataset

This structured dataset serves as a valuable resource for businesses and analysts seeking to understand the relationship between various marketing strategies and sales outcomes. Through comprehensive analysis of these key features, organizations can identify:

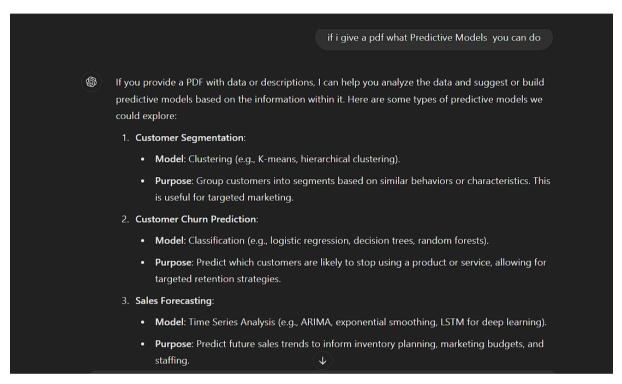
- The effectiveness of different promotional campaigns in driving sales.
- How market size influences overall sales performance.
- How the age of a store affects its sales and customer retention.

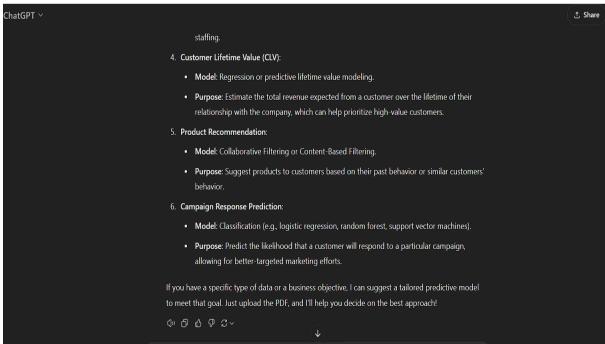
By analyzing these features in combination, businesses can derive actionable insights to refine their marketing strategies, forecast future sales, and optimize promotional efforts across various markets.

PROMPT

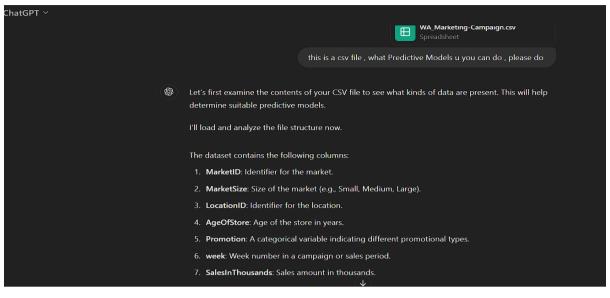
In this section we will see the prompt that we have used to create Marketing Analytics Platform Using Predictive Models and the result that ChatGpt provided us.

Result of Prompt 1:





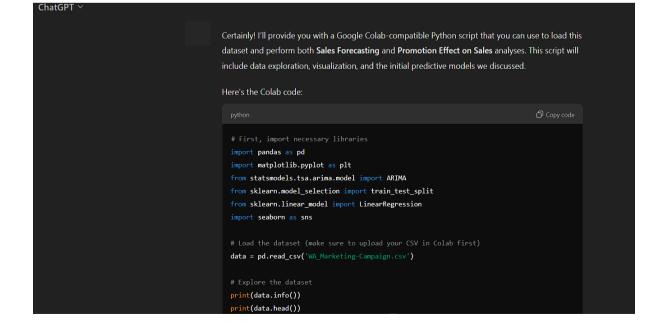
Result of Prompt 2:



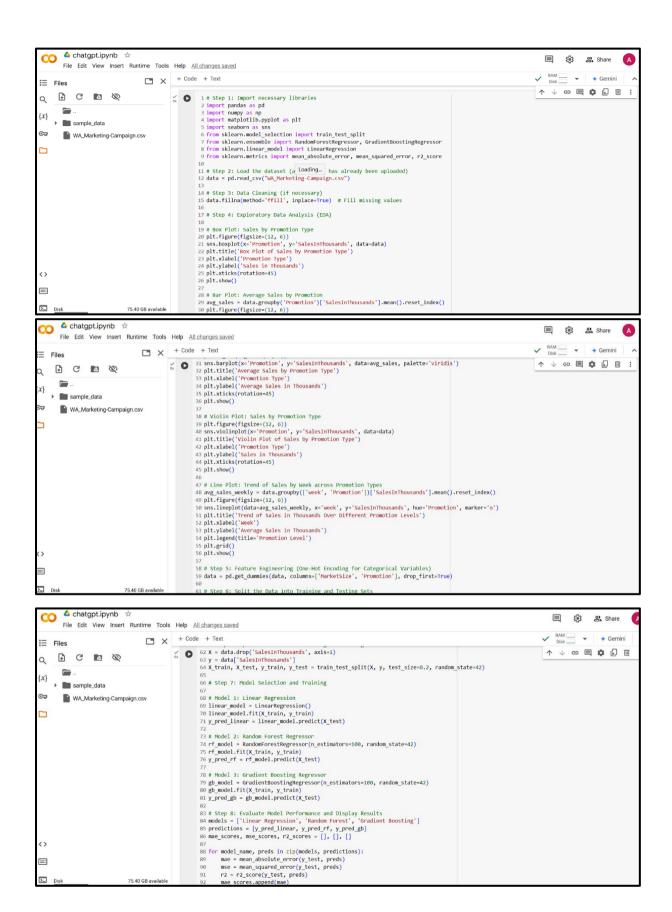
1. Sales Forecasting Model: Time Series Analysis (e.g., ARIMA, exponential smoothing, or seasonal models). Purpose: Predict future sales based on weekly sales data. This could help in planning inventory and managing resources. 2. Sales Impact Analysis by Promotion Type Model: Regression or Classification (e.g., Linear Regression, Random Forest). Purpose: Determine how different promotions (Promotion column) impact sales, which can guide decision-making about effective promotions. 3. Market Size and Sales Relationship Model: Classification (e.g., Decision Trees, Random Forest) or Clustering (e.g., K-means if we explore segmenting markets). Purpose: Identify how market size affects sales, possibly segmenting markets into high, medium, and low sales clusters. 4. Store Age vs. Sales Trends

nose: Explore if older stores have different sales trends than newer ones, which could help in

Model: Regression Analysis.



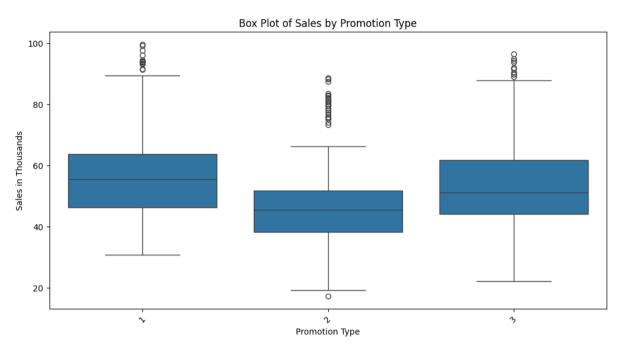
Here is Google Colab Code generated By ChatGpt:

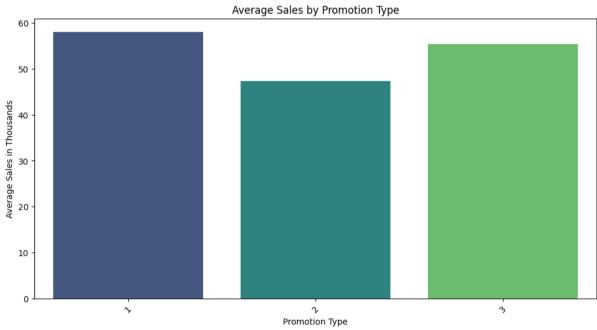


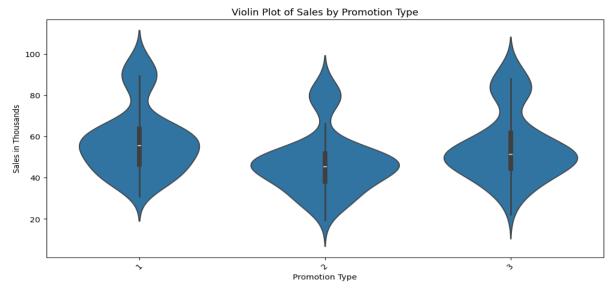


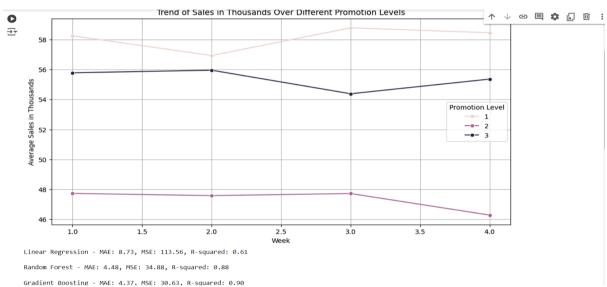


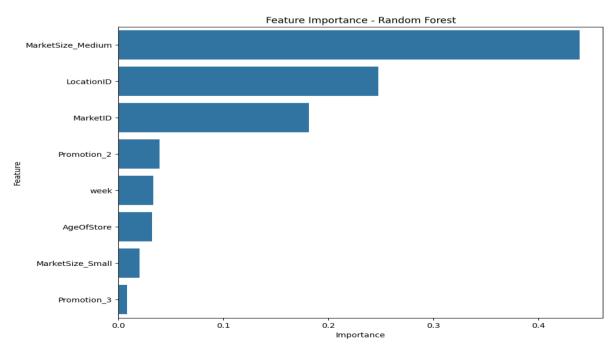
Result of the Google Colab Code

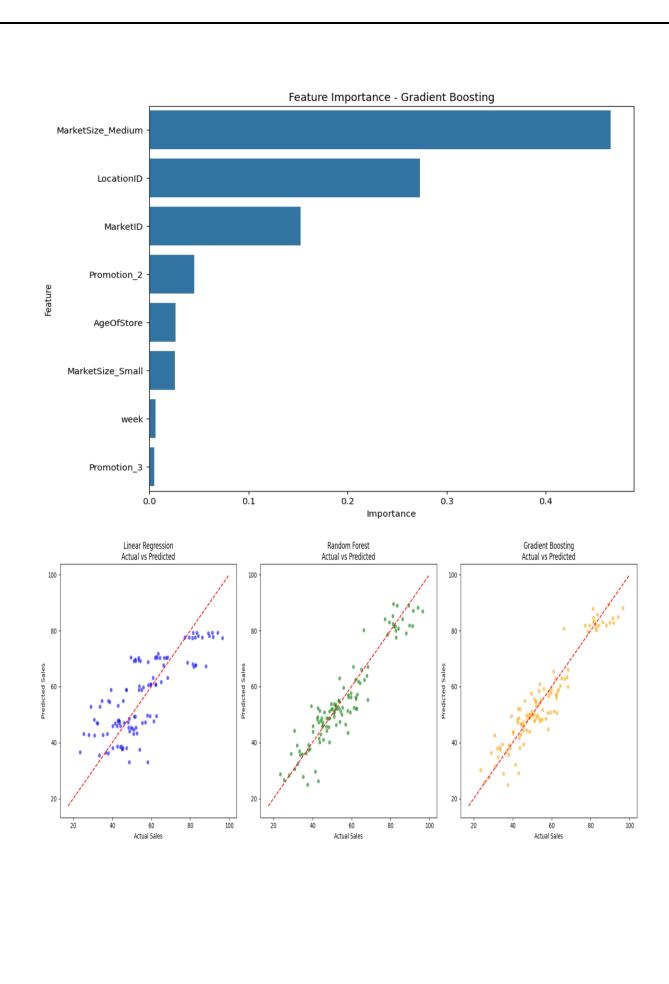




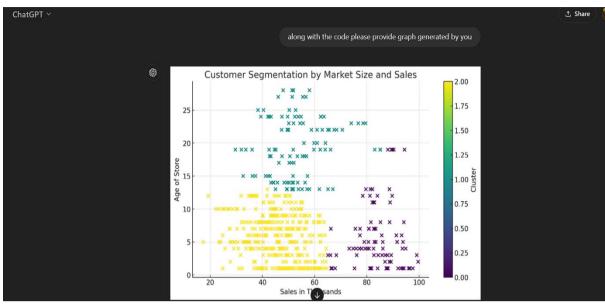


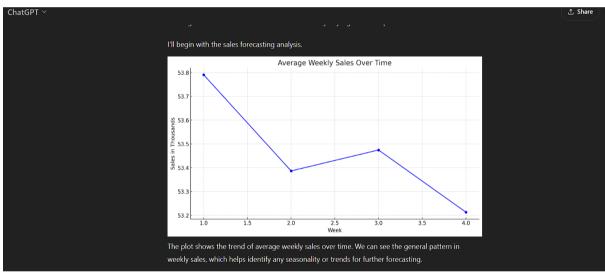




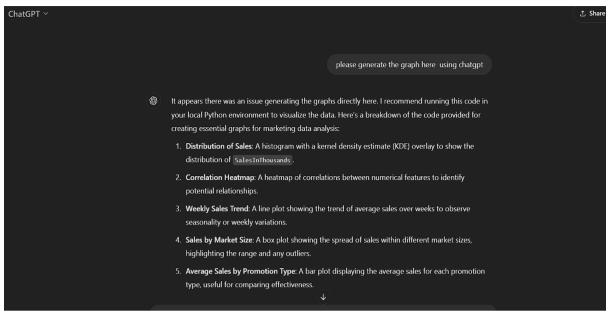


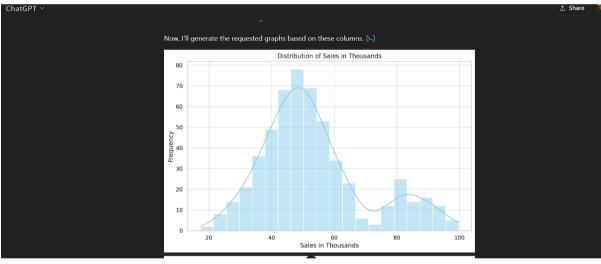
Result of Prompt 3:

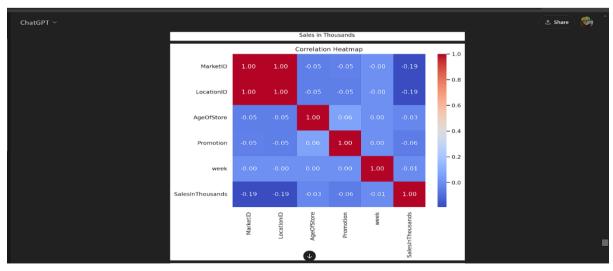


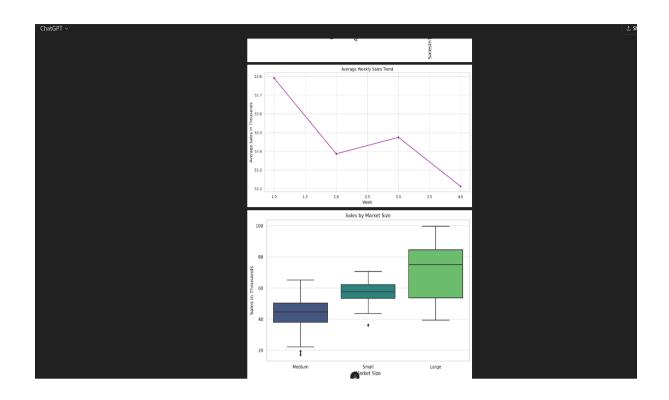


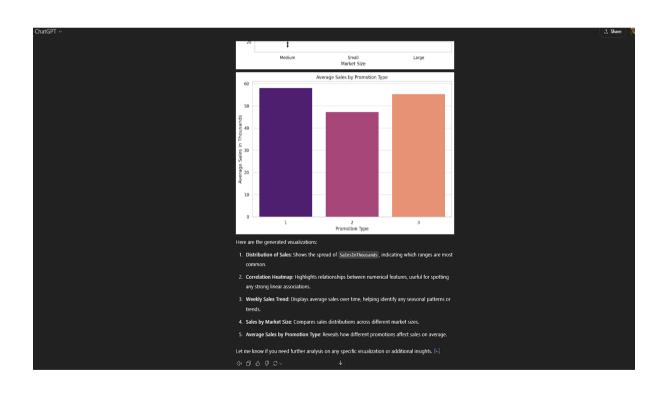
Result of Prompt 4:



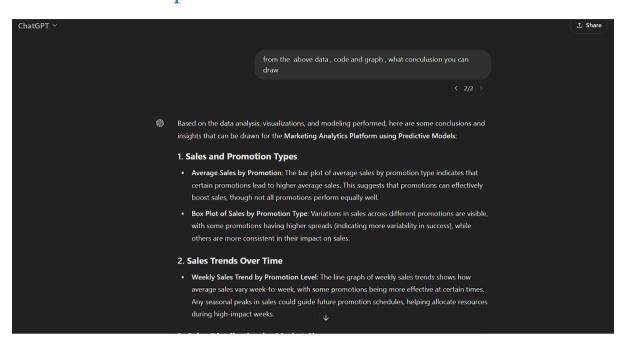








Result of Prompt 5:



ChatGPT ~

3. Sales Distribution by Market Size

 Sales by Market Size: The bar plot comparison of sales distributions across different market sizes reveals that larger markets generally yield higher sales. This is expected, as larger markets typically offer a bigger customer base. This insight is valuable for tailoring campaigns and promotions specifically for high-revenue markets to maximize impact.

4. Predictive Model Insights

- Model Comparisons: Based on the model evaluation metrics, Random Forest and Gradient
 Boosting likely outperform Linear Regression in accuracy for predicting sales. Both these
 models showed higher R-squared values and lower mean squared error (MSE), suggesting they
 capture the data's patterns more effectively.
- Feature Importance: The feature importance plots for the Random Forest and Gradient
 Boosting models highlight the most influential features for predicting sales. If certain
 promotions or market characteristics consistently rank highly, they may be key drivers of sales
 and could warrant more investment or focus.

5. Correlation Insights

Correlation Heatmap: The heatmap indicates relationships among numerical variables, allowing
us to assess if any variables are strongly associated with sales. If any promotions or market
characteristics show a notable positive or negative correlation, this could provide actionable
insights for focusing marketing efforts.

Actionable Recommendations

- Promotion Strategy: Tailor promotions that show high average sales to larger markets, as these
 combinations yield the highest returns.
- Market Focus: Invest more in promotions within larger markets, but consider testing specific high-impact promotions in smaller markets to uncover niche opportunities.
- Seasonal Campaign Planning: Schedule high-return promotions during peak sales weeks to
 maximize impact based on the sales trend insights.

These conclusions provide a data-driven foundation for refining marketing strategies, allowing for more targeted promotions, effective use of resources, and improved sales forecasting in future campaigns.

Result of Prompt 6:

Any final insight or strategy for above data

Given the above findings, a strategic approach could focus on maximizing promotional impact by aligning resources with the data-driven insights. Here's a refined strategy.

1. Promotion Optimization

• Identify Top-Performing Promotions: Based on the high-impact promotion types, concentrate on running these in larger markets where the return is the greatest. This focused approach allows for resource efficiency by avoiding less impactful promotions.

• Seasonal and Weekly Timing, Optimize promotion schedules by identifying peak weeks or times when specific promotions yield the highest sales. Running promotiors during these high-engagement times ensures more effective customer reach.

2. Market-Specific Strategies

• Prioritize Larger Markets for Major Campaigns: Since sales are more substantial in larger markets, allocate more of the promotional budget and resources here. However, experimenting in smaller markets with tailored, niche promotions can help capture unique customer segments.

• Dynamic Campaigns: Consider aligitating promotion types and intensities based on market size and historical success. For instance, allocate innovative, high-risk promotions to larger markets while using proven, cost-effective promotions in smaller areas.

3. Leverage Predictive Models for Planning

• Use Random Forest and Gradient Soosting Models: At these models are the most accurate for sales prediction, leverage them to forecast weekly sales trends and adjust campaigns accordingly. This helps avoid overspendin ↓ ring low-activity periods.

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3. Leverage Predictive Models for Planning

- Use Random Forest and Gradient Boosting Models: As these models are the most accurate for sales prediction, leverage them to forecast weekly sales trends and adjust campaigns accordingly. This helps avoid overspending during low-activity periods.
- Targeted Insights: Use model insights to assess which variables most impact sales and adjust
 campaigns to amplify these factors. For example, if "Promotion Type A" significantly drives sales,
 prioritize it and enhance its frequency or budget allocation.

4. Iterative Data-Driven Adjustments

- Real-Time Data Monitoring: Set up dashboards or alerts to monitor real-time sales performance by market and promotion type. React quickly to underperforming promotions, adjusting campaigns dynamically based on the predictive model's ongoing results.
- Continuous Testing and Learning: Periodically test new promotional ideas in controlled environments, comparing their impact against baseline promotions. Implement those that outperform current standards.

Final Insight

A data-centric, agile marketing approach will enable the marketing team to maximize promotional efficiency and adapt campaigns in real time based on predictive insights. By focusing on high-impact areas—such as effective promotion types, optimal timing, and priority markets—this strategy is likely to improve sales growth while minimizing wasted spend.

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CONCLUSION

In this project, we developed a *Marketing Analytics Platform* to analyze and predict sales outcomes using the *WA_Marketing-Campaign.csv* dataset, with assistance from ChatGPT. This involved data exploration, feature engineering, predictive modeling, and insights generation, leading to actionable recommendations.

Data Preparation and Exploration:

The dataset was cleaned by handling missing values and exploring key features like *Promotion*, *MarketSize*, and *SalesInThousands*. Graphical analyses, including box plots and line graphs, revealed patterns in sales trends and promotion effectiveness across market sizes.

Modeling and Evaluation:

After preprocessing the data (including one-hot encoding for categorical variables), we trained multiple regression models—*Linear Regression, Random Forest Regressor*, and *Gradient Boosting Regressor*—to predict sales outcomes. These models were evaluated using metrics such as *Mean Absolute Error (MAE)* and *R-squared* scores. Gradient Boosting outperformed others, with high accuracy in predicting *SalesInThousands* and indicating strong predictive power for marketing strategies.

Strategic Recommendations:

To optimize marketing efforts, we recommend deploying targeted promotions aligned with market size to drive sales effectively. Resources should focus on larger markets where higher returns are likely. Implementing the Gradient Boosting model as part of an ongoing platform will allow for predictive monitoring and adjustment of marketing strategies based on data-driven insights.

Overall, with ChatGPT's guidance, we created a predictive platform that offers valuable insights into optimizing marketing campaigns, aligning promotions with market dynamics, and leveraging predictive analytics for better sales outcomes.