

Sumayya Shaik

A dedicated Quality Assurance Specialist with expertise in Salesforce testing and automation.

CONTACT

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PROFESSIONAL EXPERIENCE

Salesforce Tester & Automation Engineer

📍 Accenture | [Aug 2023] – Present

- Working on the Marriott International project as an ASE (Application Support Engineer) in the Salesforce domain.
- 18 months of experience in Salesforce testing and Tosca automation.
- Designed and executed test cases, test scripts, and automation frameworks to validate Salesforce applications.
- Used Tosca for automation testing, reducing manual effort and improving test coverage.
- Performed manual testing, functional, regression, and integration testing on Salesforce platforms.
- Effectively handled JIRA for defect tracking, test management, and workflow optimization.
- Collaborated with developers, business analysts, and stakeholders to ensure software quality and seamless deployments.
- Provided insights and recommendations for process improvements to enhance testing efficiency.
- Technologies used: Salesforce, Tosca, JIRA, Automation Frameworks.

EDUCATION

BACHELORS IN COMPUTER SCIENCE AND ENGINEERING

Lovely professional university | 2023

INTERMEDIATE-MPC

Abhyass junior college, Hyderabad | 2019

SECONDARY EDUCATION

The Gelivi's Venkateswara Vidyalaya | 2017

CERTIFICATES

Salesforce Certified Salesforce Administrator

Tricentis Tosca Fundamentals - Automating Web application testing (AS1)

ACHIEVEMENTS & AWARDS

Recognized for outstanding Performance

Successfully implemented Tosca automation, reducing test execution time

SKILLS

TOSCA, Java, JavaScript, HTML, CSS, SQL, DBMS, Data Structures and Algorithms, Salesforce, JIRA, Git, Postman