

# Sumeet Kumar Singh

## Business Analyst

Experienced business and systems analyst with 3 years of IT experience with emphasis in Business Analytics. Demonstrated strengths include Data analysis, technical troubleshooting, project leadership and communication skills.

### Work History

2017-08 - 2019-08	<b>Systems Analyst</b> <i>CrownCloud.net, Collie, West Australia</i> <ul style="list-style-type: none"><li>Designed database for inventory and customer <b>data management</b> to store records of numerous Hardware and 6000+ customers, increased <b>optimization</b> by 20% and reduced data redundancy</li><li>Designed and developed <b>Virtual Machine(VM)</b> management portal ' <b>CrownPanel</b> ' using MySQL, PHP and HTML, cutting earlier SolusVM portal's licensing costs by 90%</li><li>Analyzed Cost and Benefits for Marketing team by giving <b>insights</b> on Customer Behavior by utilizing <b>Google Analytics</b></li><li>Created <b>Recovery management system</b> to help automate Disk health check</li></ul>
2017-08 - 2019-03	<b>Director</b> <i>VMStackIT, Bengaluru, Karnataka</i> <ul style="list-style-type: none"><li>Led team of technical support staff and provided employee training to junior staff, co-ordinated with <b>cross functional</b> project teams to reduce outsourcing by <b>60%</b></li><li>Involved in <b>project planning</b>, test plan documentation and also responsible for assigning individual responsibilities</li></ul>

### Education

2019-08 - Current	<b>Master of Science: Information Technology And Management</b> <i>The University of Texas At Dallas - Richardson, TX</i> President of Data Visualization Club
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### Certifications

2020-05	Tableau Desktop Specialist
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### Contact

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### Skills

Tableau	
SQL	<div><div></div><div></div><div></div><div></div><div></div></div>
Python, R	<div><div></div><div></div><div></div><div></div><div></div></div>
SDLC	<div><div></div><div></div><div></div><div></div><div></div></div>
Agile	<div><div></div><div></div><div></div><div></div><div></div></div>
Confluence, JIRA	<div><div></div><div></div><div></div><div></div><div></div></div>
Product development	<div><div></div><div></div><div></div><div></div><div></div></div>
MS Excel	<div><div></div><div></div><div></div><div></div><div></div></div>
Google Analytics	<div><div></div><div></div><div></div><div></div><div></div></div>

### Interests

Data Science
Product Development