



## Project Title:

### Supply Chain & Sales Analytics for Multi-Warehouse Retail Business

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## Problem Statement:

A multi-location retail business sources products from multiple vendors, stores them across several warehouses, and sells to a diverse customer base through online and offline channels. The business wants to **optimize inventory, improve vendor performance, and maximize sales and revenue** while ensuring customer satisfaction.

Currently, the company faces the following challenges:

1. **Inventory inefficiencies:** Stockouts, overstock, and inconsistent stock aging lead to lost sales and increased holding costs.
  2. **Vendor variability:** Inconsistent delivery times and reliability issues affect fulfillment and increase operational costs.
  3. **Sales analysis gaps:** Lack of consolidated insights on sales trends, product performance, and customer behavior across regions and channels.
  4. **Customer segmentation issues:** Insufficient understanding of repeat purchases, churn, and segment contribution reduces targeted marketing effectiveness.
  5. **Forecasting limitations:** No predictive insights for sales and inventory, limiting proactive decision-making.
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## Project Objectives:

1. **Sales & Revenue Analysis:**
  - Track total sales, profit, and margins.
  - Analyze sales by product, category, region, and channel.
  - Evaluate discount impact, return rate, and top-performing products.
2. **Inventory & Stock Optimization:**

- Monitor stock-on-hand, safety stock, and reorder levels.
- Identify fast-moving vs slow-moving products.
- Reduce stockouts, overstock, and warehouse underutilization.

### 3. Vendor Performance:

- Evaluate on-time delivery, lead times, and reliability scores.
- Calculate return ratios and vendor contributions to revenue.
- Segment vendors based on performance, region, and risk.

### 4. Customer & Segment Insights:

- Analyze total customers, lifetime value, repeat purchase rate, and churn.
- Identify preferred product categories and regional sales trends.
- Assess segment contribution and marketing ROI.

### 5. Forecasting / Predictive Analytics:

- Predict future sales by product and region.
- Forecast inventory requirements to minimize stockouts/overstock.

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## Technology Stack

- **Analysis & Modeling:** Python (Pandas, NumPy, Scikit-learn, Prophet)
- **Data Storage:** SQL(MYSQL) for relational data queries
- **Visualization:** Tableau for interactive dashboards
- **Version Control:** Git/GitHub