

**Guru Ghasidas Vishwavidyalaya (Central University)**  
**Bilaspur Chhattisgarh**  
**Department: Computer science and Engineering (6<sup>th</sup> semester)**  
**Subject: Management Information System (CS06TOE01)**

*Note: Attempt any 14 questions. Each carry 5 marks.*

**Duration: 2 hr**

**Maximum Marks: 70**

1. What is the role of Information in **Management Information System**?
2. What are different categories of Information system? Explain which one is mostly used and why?
3. Explain the 2-way relationship between organization and Information system.
4. Compare the different methodology of **Business Process Reengineering**.
5. How DSS helps manager taking decision in **Business Area**?
6. What are the types of business decision? Explain.
7. Explain briefly the classes of **Decision Support System**.
8. Describe the Decision Support System models.
9. What are the approaches for development of MIS?
10. What are the need of evaluation of MIS?
11. Explain the purpose and each steps of **Nola's** six stage model.
12. What are the major security issues face by an organization while using MIS? What are the methods to resolve it?
13. What do you understand by the term **audit**? Explain auditing of Information.
14. Write short note on Ethical issues of Information system.
15. Explain **End User complexity**.
16. Describe the process of Customer Relationship management (**CRM**).
17. What is Supply Chain Management (**SCM**)? Why it is so important to business/organisation?
18. Describe the model of Financial and Accounting Information system.
19. Explain any five application of Transaction Processing System (**TPS**).