



Technical Manager

RISHI PANDE

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MCTS, ITIL® v3 (F), PMP®

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I am SharePoint enthusiast, performance driven professional having 12 years in IT, enabling business to solve technical challenges using cutting edge Microsoft technologies. I have worked at client locations (UK, USA and UAE) in BFSI domain.

My responsibilities includes contributing in business development opportunities to create strong client relationships for solution delivery, planning, implementations, estimations, designing SharePoint farms, integration, configuring services, business intelligence, migration and upgrade in addition to architecting for authentication, authorization, variations, search, planning for capacity, deployment, information architecture, optimization, performance, security and governance.

I mentor for the best practices and pilot implementations while setting up site/lists/libraries, templates, web parts, layouts, branding, features, workflow, event receivers, content/document management and related artifacts including specifications for data, security, high availability, disaster recovery and user interfaces.

I have proven record leading all stages of implementation efforts, including requirements definition, design, architecture, documentation, development, testing, training, support and flexible to function at onsite and offshore in roles as a SharePoint Architect, Manager, Technical Team Lead, Subject Matter Expert, SharePoint Developer and Team Member.

SKILLS:

- SharePoint (2013, 2010), MOSS 2007
- NET Framework 3.5, 4.0, SQL, BI
- Enterprise Architecture, Design Patterns and UML
- Project Management

Others:

- Transition, presentations, proposals, demos, PoCs, Estimations, pilot implementations and ensuring best practices
- IT Services Management, Business Process Analysis, Training, Documentation and Consultancy

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QUALIFICATION and CERTIFICATIONS

- MCA (Year 2000-01), MBM Engineering College, JNV University, Jodhpur, Rajasthan
- MCTS (70-630, 70-573), ITIL® v3 (F), PMP® and Heading towards TOGAF

RECENT PROJECTS

Synechron Technologies Pvt. Ltd., Pune

Nov'09 till date

- **DMS/Intranet (SharePoint 2013/2010):** The Intranet and Document Management System across the enterprise covering information architecture, metadata and taxonomy management.

We are upgrading the SharePoint 2010 implementation to SharePoint 2013.

Client: Leading Investment Bank, UAE and Duration: Nov'12 to till date

- **CMS/Intranet (SharePoint 2010):** Intranet solutions having specialties of personalization and integration with heterogeneous systems to provide collaboration, content management, automation (workflows), web parts and reporting.

Others: We have developed WCF solutions as a potential replacement for the existing asmx web-services to remove the HTTP based web service calls and configured the WCF to use the TCP transport giving a significant performance increase.

Client: Leading Mobile Insurance Provider, USA and Duration: Aug'11 to Oct'12

- **Internet Portal (Multilingual):** Public facing Portal in French, English and Arabic. The key components include branding, multilingual settings, custom web parts, workflows, web contents, user controls, features, forms and reports.

Client: Leading University (Sorbonne.ae), UAE and Duration: Jul'10 to Jul'11

- **Intranet Portal** (Investment Group, USA): This is customized Intranet solution having custom web parts, Nintex workflow, Business Intelligence and content management capabilities.

Others: Designed and developed the WCF service using MSQM which is making secure calls to a web API. The combination of transactions and MSMQ guaranteed that no data is lost. We have used LINQ in the data access layer as time saving alternative to hand-coding calls to the database.

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Client: Investment Group, USA and Duration: Nov'09 to Jun'10

Current Role and Responsibilities: Architecting, managing and developing SharePoint solutions.

Environment: Win 2K8 R2, SharePoint 2013/2010, CRM, C#.NET, WCF, SQL 2K8, VS 2010/2012, Nintex, K2, TFS

Current Architecture: The existing multi-server SharePoint (x64) Farm includes two web servers (load balanced),

Indexing/services server, media servers, FAST search, BI/PerformancePoint server, Office Web Applications server and

SQL Enterprise servers (clustered).

PAST PROJECTS

Velocis Systems Pvt. Ltd.

Apr'09 to Oct'09

- **SharePoint Solution** (Apr'09 to Oct'09): Customized portal having web content management, document management, job portal, reporting, and collaboration activities. Developed Proof of concepts (Pre-sales) using Virtual Earth, Mobile Application and Project Server EPM with SharePoint.

We have also designed a new service-oriented architecture that encompassed the business processes and data storage requirements in its design, allowing smaller and more functional components and services to be re-used by the web platform. This distributed processing model helped to significantly increase scalability by allowing us to finely tune the service hosts and to easily try a number of different configurations for scaling-out the systems.

Role and Responsibilities: Lead

Client: Oil and Energy Gas Company and Duration: Apr'09 to Oct'09

Environment: Win 2k8, MOSS 2007, WSS 3.0, ASP.NET, SSRS, InfoPath, Designer, Visual Studio 2008, SQL

TATA Consultancy Services

Nov'05 to Mar'09

- **Lotus Notes to SharePoint Migration** (Leading Airline, UK): This is large scale tool based migration project for migrating various Quick Places and Lotus Notes-based applications to MOSS 2007.
- **E-Ticket Receipt System in BizTalk** (Leading Airline, UK): Primarily BizTalk application which automatically fetches and sends out e-Ticket receipts to customers via fax or email.

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Others: Designed and developed a recruitment portal for leading UK-based Recruitment Company and executed regulatory activity planning and tracking solution for USA-based pharmaceutical company.

Role and responsibilities: IT Analyst (Onsite coordinator)

Major Client: Leading Airline, UK and Duration: Feb'07 to Aug'08

Environment: Win 2k3, MOSS 2007, BizTalk 2006, SP Designer, CAML, UML, Visual Studio 2005, VMware, SQL

NIIT Technologies

Mar'05 to Nov'05

- **DFMS** (European Retail Chain, UK): Direct Fulfillment Management System (DFMS) is ASP.NET/ C#-based web application to fulfill the European-based retail chain's requirements for order processing.

Role: ASP.NET, C# Developer

Client: European Retail Chain, UK and Duration: Mar'05 to Nov'05

Environment: Win 2k3, Visual Studio 2005, ASP.NET 2.0, C#, DHTML, JavaScript, UML

Salah Software

Mar'01 to Feb'05

- **Web Applications** (Domestic and USA based clients): ASP.NET/ C#-based web applications primarily developed for Online Order Processing, Expense, Leaves, Travel Management and various B2C web sites.

Role: ASP.NET, C# Developer

Environment: Visual Studio 2003, ASP.NET 1.1, C#, DHTML, JavaScript, UML, IIS 5.0

PERSONAL DETAILS

- **DOB:** August 29th, 1976; Marital Status: Married,
- **Passport/Visa:** K6363197 (Up to 2022); Visa B1: C0202587 (B1 Up to 2019)
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