

# SAP Basis

Akhila P Shetty

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## Career Objective

To obtain a long-term career with an organization that provides me good opportunity for enhancement of professional and personal goals.

## Professional Summary

- Overall 3.3 years of experience in IT, with relevant experience of 2.8 years in SAP Basis
- Currently working with Tata Consultancy Services, Bangalore
- Installed systems of different releases with different DBs (MaxDB, MS SQL & DB2 databases etc.) on Windows/Unix/Linux platform by new installation and DB copy methods
- Experienced in SAP R/3 administration, Configuration, Setups, SAP Note implementation, Language Installation, Monitoring and scheduling background jobs, applying Support Packages, Kernel Upgrades, Client copy and deletion, system refresh and SPAM/Saint updates, Configuration of Transport Management System (TMS) and importing transport requests
- Worked in a large environment consisting around 15 system landscapes
- Experienced in Java administration & Trouble shooting, SAP JVM upgrade
- Extensively used Java (J2EE) Administration Tools - Visual Administrator and Config tool

## Employment Record

Employer	Place	From	To	Designation
Tata Consultancy Services	Bangalore	Feb 2010	Till date	Systems Engineer

## Technical Expertise

Operating systems	Linux, Solaris, MS Windows
Databases	MAXDB, DB2, MS SQL
SAP components	SAP ECC 5.0, SAP ECC 6.0, SAP CRM, Netweaver Releases 700 – 740, SAP Standalone java, NW 720 CE, Solution Manager

## Project Experience

Project	SAP MS – IT IS Installation Service
Company	Tata Consultancy Services, Bangalore
Client	SAP Hosting
Project Description	SAP Hosting, a subsidiary of SAP AG provides end-to-end technical support for Application, Database, Operating System and Hardware with different Data Centers. A global response team has been setup by TCS at TCS Offshore Delivery

## SAP Basis

	Centers in Bangalore to handle SAP installations, System Copies, also providing BASIS support to SAP development, quality and production systems of the Customers of SAP AG
<b>Duration</b>	Aug -2012 to till date
<b>Environment</b>	<ul style="list-style-type: none"> <li>• SAP-Basis, SAP ECC 6.0, Netweaver Releases 700 – 740, SAP CRM</li> <li>• Unix/Linux, Windows</li> <li>• MaxDB, DB2, MS SQL</li> </ul>
<b>Team Size</b>	8
<b>Contribution</b>	<ul style="list-style-type: none"> <li>• System Installation: Installed systems of different releases with different DBs (MaxDB, MS SQL &amp; DB2 databases etc.) on Windows/Unix/Linux platform by new installation and DB copy methods</li> <li>• ABAP and JAVA start/stop, Parameter changes, RFC connections, Background Jobs, Locks and Updates in the SAP System and related troubleshooting</li> <li>• Post installations steps for ABAP and JAVA which includes <ul style="list-style-type: none"> <li>○ applying installation license</li> <li>○ Configuring operation modes</li> <li>○ Configuring VM parameters in java systems</li> <li>○ Configuring the SAP online documentation</li> <li>○ Configured the transport management system</li> <li>○ Importing SAP profiles from OS level to SAP level</li> <li>○ Adding the necessary SAP parameters in the default and instance profiles</li> <li>○ Setting up the operation modes</li> <li>○ Setting up the Standard SAP background jobs</li> <li>○ Performing a local client copy</li> <li>○ Taking OS level backups of important file systems</li> <li>○ Changing the trivial passwords of important users</li> <li>○ Upgrading the SAP kernel</li> <li>○ Importing the latest support packages</li> <li>○ Setting up the DBA planning calendar for CheckDB, VerifyDB, and Update Stats</li> <li>○ Changing the background screen of SAP</li> <li>○ Setting the backup cycle</li> <li>○ Setting up the time zone</li> </ul> </li> <li>• Kernel upgrade</li> <li>• UME Configuration and troubleshooting</li> <li>• SSO/SNC/SSL Configuration</li> <li>• ADS configuration and troubleshooting</li> <li>• Installation of languages and supplementation of languages</li> <li>• Knowledge of database administration using SAPDBA and MaxDB Administrator</li> <li>• System performance and health checks, Dump analysis</li> <li>• Installation/update of IGS</li> </ul> <p><b>Acting as a Backup team lead – preparing weekly/monthly report, planning</b></p>

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	and distributing work, maintaining leave and resource availability tracker, Creating monthly volume data of my team.
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<b>Project</b>	<b>4R SAPIT Program</b>
<b>Company</b>	Tata Consultancy Services, Bangalore
<b>Client</b>	SAP AG
<b>Project Description</b>	<p>SAP IT 4R maintenance and enhancement services, provides 24*5 global support for SAP IT</p> <p>SAP IT, a subsidiary of SAP AG provides the end-to-end Technical support for application, database, operating and hardware support for its Customers. A global response team has been setup by TCS at the TCS Offshore Delivery Centre in Bangalore, India to provide BASIS support to SAP AG on behalf of SAP IT. The customers are based on locations i.e. U.S and EMEA. Supporting 4000+ SAP systems running on different versions with Oracle/MSSQL/MAXDB RDBMS and about 10,000 UNIX &amp; Windows based servers across 5 Data Centers.</p>
<b>Duration</b>	Aug-2010 to Aug 2012
<b>Environment</b>	<ul style="list-style-type: none"> <li>SAP ECC6.0, ECC5.0, SAP R/3 4.6C/4.7E NW : 7.0,7.2, BW3.x, BI 7</li> <li>Platforms: Windows (NT, 2000, 2003), Linux, UNIX</li> </ul>
<b>Team Size</b>	16
<b>Contribution</b>	<ul style="list-style-type: none"> <li>Provided 16*5 support for SAP internal systems</li> <li>Worked on more than 15 system landscapes</li> <li>Configured of Transport Management System (TMS). Worked on STMS - importing transport requests, worked on SE01/SE10 creating transport request</li> <li>Applying corrections &amp; SAP Notes using SNOTE</li> <li>Performed the Client copies, Analysis &amp; Monitoring – System Logs, Background Jobs, ABAP Dump Analysis, Work Process Overview, Lock Entries, Update Errors, and Configure &amp; Maintain CCMS Monitor Sets</li> <li>Worked on Release delivery (Support package implementation)</li> <li>Maintain RFC connections</li> <li>Worked on User Administration including creating users, creating profiles, creating roles, assigning profiles, assigning role –SU01/SU10, PFGC</li> <li>Missing Authorizations Analysis- SUIM</li> <li>Good knowledge of SAP ticketing tool CSS</li> <li>Worked on profile administration -Checking the roles/profiles for standard naming conventions, criticality (Insider, critical or non-critical)</li> </ul>

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## Corporate Trainings

- GRC300 - SAP Business Objects Access Control 5.3 – Implementation and configuration Training Certificate – SAP Education Services
- SAP Netweaver 12 days training for fresher's

## Certifications and Awards

- ITIL Foundation Examination Certificate – APMG-International
- Business English Certificate Vantage – University of Cambridge ESOL Examinations
- Received three times “On the spot award (TCS GEMS)” for the role in QEC and YEC period

## Academic Background

Examination	Period	University/College/School	Percentage	Stream
BE	2005-09	JNNCE, Shimoga (VTU)	75.4	E&C
PUC	2003-05	DVS(Ind) College, Shimoga	90	PCM
SSLC	2002-03	S.V.E.H.S, Shimoga	86.4	General

## Personal Details

<b>Name</b>	Akhila Shetty
<b>Present Address</b>	#206F Royal Citadel (Arrat), near Manipal County, Singasandra, Bangalore-560068
<b>Permanent Address</b>	Same as above
<b>Date of Birth</b>	22-June-1987
<b>Nationality</b>	Indian
<b>Marital Status</b>	Married
<b>Hobbies</b>	Browsing, listening to music and gardening
<b>Mobile Number</b>	+91 9986941821
<b>Passport number</b>	H5836533

## Strengths

- Dedication to work
- Leadership Quality
- Strong organizational and communicational skills combined with an aptitude to work both as a team member as well as an individual with minimum supervision, good work ethics, quality service and proven results

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<b>DECLARATION:</b>
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I hereby declare that the above statements are complete and correct to the best of my knowledge and belief.

Date: April, 2013  
Place: BANGALORE

Signature  
Akhila Shetty