Radhika Ciripuram

Web Developer - ONE Gas

- Email me on Indeed:

• Over 5+ Years of strong experience in Web and User Interface Design, Development of Internet, Internet Web-Applications.

• Extensive experience in designing and developing front-end/user-interface (UI) of web applications using HTML 4.0/5.0, CSS3, DOM, JavaScript, JQuery, AngularJS, Bootstrap, AJAX, JSON, XML, PHP & MySQL.

• Excellent knowledge in the development of User Experience web and mobile based applications.

• Involved in several web application development projects that required Responsive Web Design.

• Skilled at analyzing and solving browser compatibility challenges and possesses ability to maintain consistency and well commented HTML and CSS mark-up.

• Have experience utilizing CSS processors like LESS and SASS.

• Extensive experience on implementing the AJAX features using JavaScript and jQuery.

• Incorporated the table less design methodology using CSS3 that follows W3C standards.

• Significant experience on web application debugging skills using Firefox, Chrome developer's tool and Firebug.

• Involvement in using various IDE's, Dreamweaver, Notepad++, Eclipse, Net Beans, Microsoft Visual Studio and Adobe Photoshop.

• Expert in creating Object-Oriented Web application utilizing MVC architecture.

• Worked on web applications that required cross browser compatibilities like Chrome, Safari, Firefox, Internet Explorer and Opera.

• Experience in interacting with clients/users in gathering the user requirements.

• Strong communication skills and the ability to gather and filter requirements.

• Self-directed and able to work across development organizations.

WORK EXPERIENCE

Web Developer

ONE Gas - November 2015 to Present

ONE Gas provides natural gas distribution services to more than 2 million customers in Oklahoma, Kansas and Texas. It serves residential, commercial, industrial, transportation and wholesale customers in all three states. Customer representatives use an internal application to serve its customers. This application needed a redesign.

Responsibilities:

- Converted PSD's provided by the design team to HTML templates.
- Created graphics including icons and logos using Adobe Photoshop.
- Used jQuery UI and jQuery plugins to achieve the functionality requested by the client.
- Coordinated various web pages with appropriate links and multimedia elements in collaboration with design team members.
- Updated web style sheets and pages on a regular basis and as required.
- Performed validation of completed pages including the debugging and testing of code.
- Integrated web pages into JSP with Java as the backend.
- Provided support in fixing all the production issues.

Environment: HTML/HTML5, CSS/CSS3, JavaScript, jQuery, jQueryUI, Bootstrap, Ajax, JSON, Java, Adobe Photoshop, Sublime, Eclipse

Production Support Analyst
J.P. Morgan Chase - May 2016 to December 2016

Direct to Dealer Application (D2D) provides an integrated car buying & ownership experience to chase customers including upgrade of lending infrastructures, integration with vendor for car selection & guaranteed dealer pricing. A sequential approach will balance the delivery of functionality and benefits with execution risk and Seurat timing. It is currently live in 46 states.

Responsibilities:
- Primary analyst for 'Direct to Dealer' application.
- Triage the production issues and involve various teams based on the priority of the issue.
- Logging, prioritizing and resolving incidents and track them against various SLAs.
- Use Splunk and Dynatrace to write queries to find out the customer impact and prioritize the issues based on the requirements from the line of business.
- Handle the UI related tickets by debugging the HTML, CSS & Javascript code.
- Daily monitoring the high impact issues and preparing a report.
- Creating JIRA tickets for the issues found with steps to reproduce it and screenshots related to it.
- Provide support during releases by validating the changes.
- Manage and support high-availability 24/7 production systems with an on call rotation.
- Attend routine knowledge transfer sessions conducted by different team.

Environment: Splunk, Dynatrace, JIRA, Confluence, HTML/HTML5, CSS/CSS3, JavaScript, Ajax, JSON

Freelance
 - August 2011 to November 2015

Client: ILEAD Library Marketing (http://www.ileadlibrarymarketing.org/)

Responsibilities:
- Created page mockups using Adobe Photoshop.
- Designed graphics for the website using Adobe Photoshop.
- Used Wordpress to create the website so that the client can use the admin console to update the site content in future.
- Created a custom Wordpress theme for the website.
- Used Bootstrap library to make the website responsive.
- Provided documentation to the client on how to use Wordpress admin interface.

Environment: Wordpress, HTML5, CSS3, Bootstrap, PHP, Javascript, jQuery, Sublime Text, MySQL, Adobe Photoshop

Client: Busa Technologies Inc. (http://busatech.com)

Responsibilities:
• Created page mockups using Balsamiq and Adobe Photoshop.
• Designed graphics for the website using Adobe Photoshop.
• Used Wordpress to create the website so that the client can use the admin console to update the site content in future.
• Created a custom Wordpress theme for the website.
• Used media queries to make the website responsive.
• Used jQuery and jQuery plugins to achieve the functionality requested by the client on the home page.
• Tested the website in different browsers to make sure it appears correctly in all of them.

Environment: Wordpress, HTML5, CSS3, Responsive Design, PHP, Javascript, jQuery, Sublime Text, MySQL, Balsamiq, Adobe Photoshop

Client: Roots and Wings Intl. (http://www.rootsandwingsintl.org)

Responsibilities:
• Created web page mockups and graphics for the website using Adobe Photoshop.
• Designed web pages using Adobe Dreamweaver.
• Used jQuery and jQuery UI to make the pages dynamic.
• Created a blog for the website using Wordpress.
• Created email templates for monthly newsletter.
• Tested the website in different browsers to make sure it appears correctly in all of them.
• Responsible for maintaining the website and fixing the bugs found.

Environment: HTML, CSS, Javascript, jQuery, jQuery UI, Wordpress, PHP, Adobe Dreamweaver, Adobe Photoshop

Web (UI) Developer

Webfosys Inc - Bangalore, Karnataka - June 2008 to August 2010

Involved in multiple projects like e-Commerce, Social Networking Site, WordPress Blogs, Service Based Websites (with payment gateways) and many more.

Responsibilities:
• Involved in developing Front End Programming for Web applications in JavaScript, PHP & MySQL.
• Managed application state using server and client-based State Management options.
• Designed and Developed front-end UI/UX using HTML, CSS, JAVASCRIPT, JQUERY.
• Involved in all SDLC phases Analysis, Design, Development, Testing and Deployment.
• Worked with Internal Clients for business objectives, project scope and the requirements of the project.
• Designed Responsive Web pages using Media Queries.
• Safe Migration of Websites from one hosting to other without loss of data and affecting the SERPs.
• Designed CSS based web pages which were cross-browser compatible.
• Created screens with table-less designs meeting W3C standards.
• Developed JavaScript library for rendering domain-specific layout XML to web.
• Enhanced user experience by designing new web features.

• Implemented XML parsing code for different application.
• Worked closely with Business Analysts in understanding the technical requirements of each project and prepared the use cases for different functionalities and designs.
• Implemented custom validation controls for various forms with help of JavaScript validation controls.
• Involved in full software development lifecycle. Designing, coding, testing, debugging and support.
• Using Google analytics reports optimized the page load time for the pages that had heavy traffic and improvised those pages using CSS and fixed the issues for the pages with low traffic and high load time.
• Acted as Head of Traffic Generation and Brand Building (Digital Marketing) team.
• Participated in numerous creative brainstorm sessions with strategists, storyboards, design specifications, and screen layouts that were shared with Designers and other team members

Environment: HTML, XML, CSS, AJAX, JavaScript, jQuery, PHP & MySQL, CMS, and Adobe Photoshop.

ADDITIONAL INFORMATION

Technical Skills:
UI Web Technologies: HTML4/ 5, XHTML, XML, XSLT, JavaScript, AJAX, JQuery, JSON, PHP & MySQL.
Java, MV* Framework AngularJS, Bootstrap, HandlebarsJS
IDE, Editors: Eclipse IDE, Notepad++, Sublime Editor, Adobe Photoshop, Microsoft Visual Studio Web Platform
Web/App Servers: Apache Tomcat 7.0, HTTP Web Server, Experience with Many Online Webhosting Platforms (Shared, Dedicated, VPS).
Database: MySQL, MS-Access, SQL […] PL/SQL.
Browser: All (IE, Firefox, Opera, Chrome, Safari)

Specialties: PHP & WordPress Developer.