



# IT Service Desk: Create a Knowledge Management Center Using ChatGPT

Course completed by Sumit Sharma  
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Top skills covered

ChatGPT

Help Desk Support

Knowledge Management Systems

A stylized, handwritten signature in black ink that reads "Dar Brodnitz".

Head of Global Content, Learning



Certificate ID: d0e2eb1bb238805d08c7e4f0660b639e1be121305db53b11ea79a920eb0df77c