# SUMIT KUMAR

A Self-Taught Programmer

Address :

GitHub: www.github.com/sumitvarun



Portfolio

📞 Contact :

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# Objective

I have expertise in front-end web technologies, Bootstrap, HTML5, CSS3, and modern libraries like NodeJS, etc. Passionate about writing clean, concise and effective code. Interested in solving technical challenges through the power of technology. Currently exploring new tech stacks to solve complex problems with creative solutions.

### Experience

NOV 2019 - APRIL 2020

### **Paytm**

#### **CUSTOMER CARE EXECUTIVE**

- · Assisted customers through mails and calls.
- Assisted customers effectively by solving customer disputes.
- Assisted customers effectively on Fastag order, Activation, Closure, Transaction, Double amount deduction, Wrong amount deduction and modification in Fastag & Paytm Fastag wallet issues.
- Experienced in Salesforce, Zohomail, NHAI Toll Plaza site for finding toll plaza charges details.
- Created worksheets for customer's Fastag disputes.
- Briefed customers about the product information.
- Published RCA reports to Business head.

# Education

JUL 2016 - NOV 2019

### Bachelors of computer applications,

Amity University CGPA: 7.97

JUL 2016 - AUG 2017

### Apparel design & quality control(adqc),

Northen India Textile Research Association,

Grade: C

JUN 2016

#### **INTERMEDIATE 10+2,**

P.C.R.S.B.V

## **Projects**

Covidtracbook
A Covid 19 Case Tracker Application.

Language & Tools : Dart, Flutter, Html

Platform: Android, iOS, Web

QR CODE GENERATOR : A QR Code Generator web Application.

Language & Tools : Html, CSS, JavaScript

Platform: Web

FilmoCity : FilmoCity is a web Application for movies.

Language & Tools: Html, CSS, JavaScript

Framework: Bootstrap

Platform: Web

Notese
Notese is a Notebook Application made with flutter.

Language & Tools : Dart, Flutter, Html

Platform: Android, iOS, Web

Portfolio : A Personal Portfolio for showcasing projects.

Language & Tools: Html, CSS, JavaScript

Framework: Bootstrap

Platform: Web

### **Skills**

Language : Dart, Python, Html, CSS, JavaScript,

Frameworks : Bootstrap

Databases : SQL, Firebase

Tools : Canva, Illustrator, Google Analytics, Google Webmaster, VsCode, Android Studio,

## Certification

• Elements Of Al: Introduction to Al

University of Helsinki Jan 2021 • Google Digital Garage

Google July 2019 Google Analytics

Google

• HTML CSS Certification

TemplateMonster.com

• Interactive Coding for Beginners

BitDegree

• Python 3 Tutorial Course

SoloLearn

# Language

Hindi

• English