

E-Book Access Denials

This report examines e-book access denials, or turnaways. There are two main reasons why users can be denied access to an e-book: (1) **Item is not licensed** means the library has not purchased access to a particular title. (2) **License limit exceeded** means the title has a limit on the number of simultaneous users (usually between 1-3 users), which was exceeded. Data is aggregated from COUNTER Book Report 3 (BR3) files provided by platform vendors.

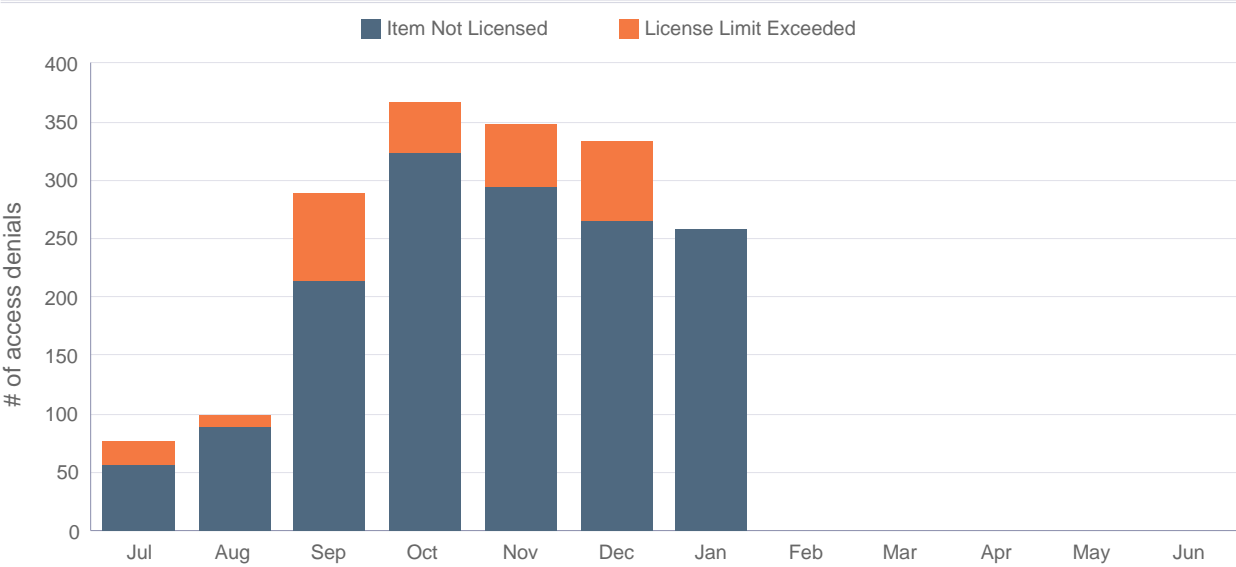
909

Titles with Access Denials

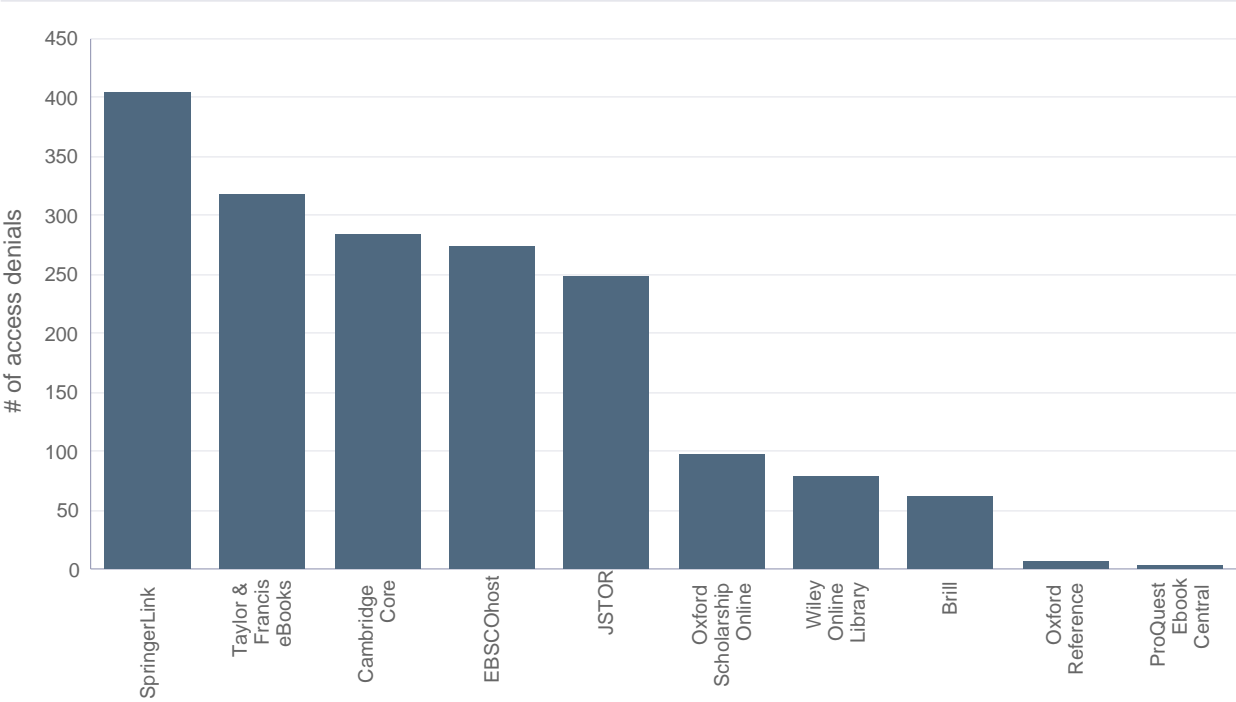
1,770

Access Denials

E-Book Access Denials by Month and Category



Total E-Book Access Denials by Platform



E-Book Access Denials by Platform

Platform	FY-2019		
	Item Not Licensed	License Limit Exceeded	Total Access Denials
Brill	61	0	61
Cambridge Core	283	0	283
EBSCOhost	0	272	272
JSTOR	248	0	248
Oxford Reference	7	0	7
Oxford Scholarship Online	97	0	97
ProQuest Ebook Central	0	3	3
SpringerLink	403	0	403
Taylor & Francis eBook	317	0	317
Wiley Online Library	79	0	79
Grand Total	1,495	275	1,770