

# Bangla (India) Style Guide

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# 1 About this style guide

This style guide is intended for the localization professional working on localized products that run on a Microsoft platform. It's not intended to be a comprehensive coverage of all localization practices, but to highlight areas where Microsoft has specific preferences or deviates from standard practices for Bangla (India) localization.

The primary goal of this guide is to help you understand and learn how to address all of the necessary linguistic and stylistic nuances of Bangla (India) during the localization of your products and services.

The style guide covers guidelines and recommendations for translating the Microsoft voice into Bangla (India) including words, grammatical structures, the needs of the audience, and the intent of the text that are to be considered. Each of these areas is supplemented with samples.

Other language considerations covered in this style guide are accessibility, trademarks, geopolitical concerns and specific software considerations.

We welcome your feedback, questions and concerns regarding the style guide. Please send your feedback via <u>Microsoft Language Portal</u>.

#### 1.1 Recommended reference material

Unless this style guide or the <u>Microsoft Language Portal</u> provides alternative instructions, use the orthography, grammar, and terminology in the following publications:

#### Normative references

When more than one solution is possible, consult the other topics in this style guide for guidance.

- 1. Suniti Kumar Chatterji—The Origin and Development Of The Bangla Language
- 2. Haricharan Bandopadhyaya—Bangiya Shabdakosh
- Sukumar Sen—Bhasar Ittibritta

#### Microsoft User interface reference

A helpful reference is the Windows User Experience Interaction Guidelines.

# 2 Microsoft voice

Microsoft's brand personality comes through in our voice and tone—what we say and how we say it. The design of Microsoft products, services, and experiences hinges on crisp simplicity.

Three principles form the foundation of our voice:

- **Warm and relaxed**: We're natural. Less formal, more grounded in honest conversations. Occasionally, we're fun. (We know when to celebrate.)
- **Crisp and clear**: We're to the point. We write for scanning first, reading second. We make it simple above all.
- **Ready to lend a hand**: We show customers we're on their side. We anticipate their real needs and offer great information at just the right time.

The Microsoft voice targets a broad set of users from technology enthusiasts and casual computer users. Although content might be different for different audiences, the principles of Microsoft voice are the same. However, Microsoft voice also means keeping the audience in mind. Choose the right words for the audience: use technical terms for technical audiences, but for consumers use common words and phrases instead.

These key elements of Microsoft voice should extend across Microsoft content for all language locales. For each language, the specific choices in style and tone that produce Microsoft voice are different. The following guidelines are relevant for US English as well as many other languages.

#### Guidelines

Keep the following guidelines in mind:

- Write short, easy-to-read sentences.
- Avoid passive voice—it's difficult to read and understand quickly.
- Be pleasant and ensure that explanations appear individualized.
- Avoid slang and be careful with colloquialisms—it's acceptable to reassure and connect with customers in a conversational tone, but be professional in doing so.

#### 2.1 Choices that reflect Microsoft voice

Translating Bangla (India) in a way that reflects Microsoft voice means choosing words and grammatical structures that reflect the same style as the source text. It also means considering the needs of the audience and the intent of the text.

The general style should be clear, friendly and concise. Use language that resembles conversation observed in everyday settings, technical language that's often used for technical and commercial content.

When you're localizing source text written in Microsoft voice, **feel free to choose words that aren't standard translations** if you think that's the best way to stay true to the intent of the source text.

Because Microsoft voice means a more conversational style, literally translating the source text may produce target text that's not relevant to customers. To guide your translation, consider the intent of the text and what the customer needs to know to successfully complete the task.

#### 2.1.1 Word choice

# **Terminology**

Use terminology from the <u>Microsoft Language Portal</u> where applicable, for example key terms, technical terms, and product names.

# Short word forms and everyday words

Microsoft voice text written in US English prefers short, simple words spoken in everyday conversations. In English, shorter words are friendlier and less formal. Short words also save space on screen and are easier to read quickly. Precise, well-chosen words add clarity, but it's important to be intentional about using everyday words that customers are accustomed to.

The following table lists some common words that are used for Microsoft voice in US English.

en-US word	en-US word usage
Арр	Use app instead of application or program.
Pick, choose	Use <i>pick</i> in more fun, less formal or lightweight situations ("pick a color," not "choose a color") and <i>choose</i> for more formal situations (don't use <i>select</i> unless necessary for the UI).
Drive	For general reference to any drive type (hard drive, CD drive, external hard drive, etc.). Use specific drive type if necessary.

Get	Fine to use as a synonym for "obtain" or "come into possession of" but avoid for other general meanings.	
Info	Use in most situations unless <i>information</i> better fits the context. Use <i>info</i> when you point the reader elsewhere ("for more info, see <link/> ").	
PC	Use for personal computing devices. Use <i>computer</i> for situations about PCs and Macs. Don't switch between <i>PC</i> and <i>computer</i> .	
You	To ensure formal style and tone is used, address the user with the 2nd person plural (আপনি, আপনারা. The general style and tone should be clear, friendly and concise. However, being friendly does not mean using overly colloquial language; always maintain a professional tone. To achieve a more casual tone, avoid excessive use of possessive pronouns. i.e. "তুই", "তুমি". In English, phrases like "save your document" can be seen very often. Such personal pronouns should be translated as definite noun form.  For information on localizing <i>you</i> , see the section <u>Pronouns</u> .	

Shorter words are generally more conversational in tone, save space on screen, and are easier to read quickly.

en-US source term	bn-IN word	bn-IN word usage
Share (verb)	অংশীদারি করুন	Use instead of অংশীদারি করুন
Pick, choose	বাছুন, চ্য়ন করুন	Use this instead of নিৰ্বাচন কৰুন, where a variation in the language is needed.
Drive	ড়াইভ	Use this in all the general mention of "Drive"

# 2.1.2 Word-to-word translation

Avoid word-to-word translation, which usually sounds awkward. Try to translate the meaning of the sentence. Carry over the same flavor into the target language using the most natural sounding words and phrases.

Source	Avoid	Better
Whoops, something went wrong in the Matrix and we can't send that text message at the moment.	উপস, Matrix এ কিছু ভুল হয়েছে এবং আমরা এই মুহূর্তে সেই পাঠ্য বার্তাটি পাঠাতে পারিনি। ক্ল পিল	ওহো, Matrix-এ কিছু ভুল হয়েছে এবং আমরা এই মুহূর্তে এই পাঠ্য বার্তাটি পাঠাতে পারছি না। ক্ল

Try the blue pill?	দিয়ে চেষ্টা করবেন?	পিল ব্যবহার করতে চান?
Never miss a call with voicemail	ভ্রেস্মেইলের সাথে একটিও কল ক্থোনো মিস করবেন না	ভ্যেসমেল সাথে থাকলে কোনো কল কথনো ছেড়ে যাবে না
Cut-price calls abroad from any phone	যেকোনো ফোন থেকে বিদেশে কম মূল্যের কলগুলি	যেকোনো ফোন থেকে স্বল্প মূল্যে বিদেশে কল করুন
Skype is software that enables the world's conversations.	Skype হল একটি সন্টও্য্যার যা বিশ্বের কথোপকখনগুলিকে সক্ষম করে।	বিশ্ব জুড়ে চলতে থাকা কথোপকথনগুলিকে Skype সক্ষম করে তোলে।

# 2.1.3 Words and phrases to avoid

Microsoft voice avoids an unnecessarily formal tone. The following table lists US English words that add formality without adding meaning, along with more common equivalents.

en-US word/phrase to avoid	Preferred en-US word/phrase
Achieve	Do
As well as	Also, too
Attempt	Try
Configure	Set up
Encounter	Meet
Execute	Run
Halt	Stop
Have an opportunity	Can
However	But
Give/provide guidance, give/provide information	Help
In addition	Also
In conjunction with	With
Locate	Find

Make a recommendation	Recommend
Modify	Change
Navigate	Go
Obtain	Get
Perform	Do
Purchase	Buy
Refer to	See
Resolve	Fix
Subsequent	Next
Suitable	Works well
Terminate	End
Toggle	Switch
Utilize	Use

en-US source	bn-IN old word/phrase	bn-IN new word/phrase
Attempt	প্রচেষ্টা	<u> (ह्र</u> हा
In addition	সংযোগে	এর সাথে
Give/provide guidance, give/provide information	পথ-প্রদর্শক, তথ্য প্রদান করা	সাহায্য

### 2.1.4 Transliteration

Microsoft voice emphasizes to use terms which people use in daily life even if they used in transliteration form. Since these days some of the English words are most commonly used and if there is no simple and easy to understand local language words for respective language then English words (transliteration) should be used.

Technical words should be transliterated (if there is no correct word in the regional language). Ideally Keeping English should be less as Transliteration should be used, a list could be prepared and discussed. So the objective of language translation should be to make the product user interface easy to use and represent the local language to its core strength, hence using Transliteration form is quite acceptable, provided these terms must be used in daily life by target users. Some of the examples of such terms are:

Source	Translation	Transliteration
wallet	মানিব্যাগ	<b>अ्यालि</b>
cloud	মেঘ	ক্লাউড
device	যন্ত্র	ডিভাইস
prepaid gift card	পূর্বপ্রদানকরাউপহারকার্ড	প্রিপেডগিস্টকার্ড
Client	গ্রাহক	क्राट्यन्ট
Share	অংশীদারিকরুন	শেয়ারকরুন

# 2.2 Sample Microsoft voice text

The source and target phrase samples in the following sections illustrate the intent of the Microsoft voice.

#### 2.2.1 Address the user to take action

US English	Bangla target	Explanation
The password isn't correct, so please try again. Passwords are case-sensitive.	পাসওয়ার্ডটি ঠিক নয়, তাই আবার চেষ্টা করুন। পাসওয়ার্ডগুলি কেস- সংবেদনশীল	The user has entered an incorrect password so provide the user with a short and friendly message with the action to try again.
This product key didn't work. Please check it and	এই প্রোডান্ট-কী টি কাজ করেনি। ওটাকে পরীক্ষা করে আবার চেষ্টা করুন।	The user has entered incorrect product key. The message casually and politely asks the user to check it and try again.
All ready to go	শুরু হতে তৈরি	Casual and short message to inform user that setup has completed, ready to start using the system.

Would you like to continue?	আপনি কি চালিয়ে যেতে চান?	Use of the second person pronoun "you" to politely ask the user if they would like to continue.
Give your PC a name—any name you want. If you want to change the background color, turn high contrast off in PC settings.	আপনার PC-টির একটি নাম দিন-আপনার পছন্দের যে কোনো নাম। আপনি যদি পশ্চাদপটের রঙ পরিবর্তন করতে চান তবে, PC সেটিং- এ গিয়ে হাই কন্ট্রাস্ট অফ করে দিন।	Address the user directly using the second person pronoun to take the necessary action.

# 2.2.2 Promote a feature

US English	Bangla target	Explanation
Picture password is a new way to help you protect your touchscreen PC. You choose the picture—and the gestures you use with it—to create a password that's uniquely yours.	পিকচার পাসওয়ার্ড হল আপনার টাচস্ক্রিন PC-কে সুরক্ষিত রাখার একটি নতুন উপায়। আপনি একটি ছবি—এবং তার সাথে একটি ইঙ্গিত বাছবেন—এমন একটি পাসওয়ার্ড তৈরি করতে যেটা একেবারে আপনার নিজস্ব।	Promoting a specific feature with the use of em-dash to emphasis the specific requirements to enable the feature which in this situation is picture password.
Let apps give you personalized content based on your PC's location, name, account picture, and other domain info.	আপনার PC-এর অবস্থান, নাম, অ্যাকাউন্টের ছবি,এবং অন্যান্য ডোমেনের তথ্যের উপর ভিত্তি করে অ্যাপদের আপনাকে প্রাসঙ্গিক বিষয়বস্তু দিতে দিন।	Promoting the use of apps.  Depending on the context of the string you can add familiarity to the text by using everyday words for example, PC.

# 2.2.3 Provide how-to guidelines

US English	Bangla target	Explanation
To go back and save your work, click Cancel and finish what you need to.	ফিরে গিয়ে আপনার কাজটি সঞ্চয় করে রাখতে, বাতিল ক্লিক করুন এবং আপনার যা শেষ করতে হবে সেটা করুন।	Short and clear action using the second person pronoun.
To confirm your current picture password, just watch the replay and trace the	আপনার বর্তমান পিকচার পাসওয়ার্ডটি কনফার্ম করতে, শুধু রিপ্লেটি দেখুন এবং আপনার ছবিতে দেখানো ইঙ্গিতের	Voice is simple and natural.

উদাহরণগুলি ট্রেস করুন।	The user isn't overloaded
	with information; we tell
	them only what they
	need to know to make a
	decision.
	উদাহরণগুলি ট্রেস করুন।

# 2.2.4 Explanatory text and support

US English	Bangla target	Explanation
The updates are installed, but Windows 10 Setup needs to restart for them to work. After it restarts, we'll keep going from where we left off.	আপডেটগুলো ইনস্টল করা হয়েছে, কিন্তু সেগুলো কাজ করতে পারার আগেWindows 10 সেটআপকে আবার চালু করার দরকার। রিস্টার্ট করার পরে আমরা আবারে যেখানে শেষ করেছিলাম সেখান খেকে শুরু করব।	The language is natural, the way people talk. In this case voice is reassuring, letting the user know that we're doing the work. Use of "we" provides a more personal feel.
If you restart now, you and any other people using this PC could lose unsaved work.	যদি এখন আবার চালু করেন তবে, আপনি এবং আর যাঁরা এই PC ব্যবহার করছেন, সব অসঞ্চিত ডেটা হারিয়ে ফেলবেন।	Voice is clear and natural informing the user what will happen if this action is taken.
This document will be automatically moved to the right library and folder after you correct invalid or missing properties.	আপনি অবৈধ বা না থাকা প্রপার্টিগুলি সংশোধন করলে পরে এই ডকু্যুমেন্টটি আপনাআপনি সঠিক লাইব্রেরি ও ফোল্ডারে সরিয়ে দেওয়া হবে। আপনার দ্বারা অবৈধ বা অনুপশ্বিত প্রপার্টিগুলি সংশোধন করা হয়ে গেলে এই নথিটি স্বয়ংক্রিয়ভাবে সঠিক লাইব্রেরি ও ফোল্ডারে শ্বানান্তরিত হবে।	Voice talks to the user informatively and directly on the action that will be taken.
Something bad happened! Unable to locate downloaded files to create your bootable USB flash drive.	কোনো অঘটন হয়েছে! আপনার বুটেবল USB স্ল্যাশ ড্রাইভ তৈরি করার জন্য আমরা ডাউনলোড করা ফাইলগুলো খুঁজে পাচ্ছি না।	Without complexity and using short sentences inform the user what has happened.

# 3 Language-specific standards

Information about standards specific for Bangla (India), such as phone number formats, date formats, currency formats, and measurement units are available from the <u>GoGlobal Developer Center</u>.

# 3.1 Grammar, syntax and orthographic standards

This section includes information on how to apply the general language and syntax rules to Microsoft products, online content, and documentation.

#### 3.1.1 Abbreviations

#### **Common abbreviations**

The abbreviations are formed by taking the first letter of the word followed by full stop (.). They are also formed by taking the first letter or the first syllable of the word for example, ইন্টা. Abbreviated form of ইন্টারনেট.

You might need to abbreviate some words in the UI (mainly buttons or options names) due to lack of space. This can be done in the following ways:

The abbreviations are formed by taking first letter of the word followed byvisharga (3) 'aspirate sound'.

They are also formed by taking the first letter or the first syllable of the word for example, পশ্চিম বঙ্গ মধ্যশিক্ষা পর্যদ abbreviated form of পঃমঃপঃ

List of common abbreviations:

## <u>Dictionary usage</u>

অব্য.	অব্যয়	"post position"
বি.	বিশেষ্য	"noun"
বিণ	বিশেষণ	"adjective"
ক্রি-বিণ.	ক্রিয়াবিশেষণ	"adverb"
प्रर्व.	সৰ্বনাম	"pronoun"
<b>ጞ</b> ፟.	<b>भू</b> श्लि <b>ज</b>	"masculine"

त्री.	ন্ত্ৰীলিঙ্গ	"feminine"
বাং	বাংলা	"Bangla"
সং	সংস্কৃত	"Sanskrit"
देः	ইংরেজী	"English"

# Geographical / Directional

<b>ট</b> ঃ	উত্তর	"north"
<b>पः</b>	দক্ষিণ	"south"

# Administrative / Commercial

কোং	কোম্পানী	"company"
শ্বাঃ	শ্বাক্ষরিত	"signed"
গ্রাঃলিঃ	প্রাইভেটলিমিটেড	"Private Limited"
সিনিঃ	সিনিয়র	"senior"
<b>मृः</b>	<b>भृ</b> ष्ठी	"page"
বিঃদ্রঃ	বিশেষদ্রষ্টব্য	"nota bene"
উচ্চঃ	উচ্চতা	"height"
উঃমাঃ	উচ্চমাধ্যমিক	"Higher Secondary"
ডাঃ	ডাক্তার	"Doctor"
<b>रे</b> अिः	<b>ই</b> ঞ্জি <b>नि</b> ऱात	"engineer"

# Measurements

সেঃ সেলসিয়াস	"Celsius"
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কিমি	কিলোমিটার	"kilometer"
সেমি	সেন্টিমিটার'	"centimeter"
কেজি	কিলোগ্রাম	"kilogram"
গ্রাঃ	গ্রাম	"gram"

English	Avoidable	Correct abbreviation
gigabyte	গিগাবাইট	GB
kilobyte	কিলোবাইট	КВ
Kilobit	কিলোবিট	Kb
megabyte	মেগাবাইট	МВ
megabit	মেগাবিট	Mb
bits per second	বিট প্রতি সেকেন্ড	bit/s
mega bits per second	প্রতি সেকেন্ডে মেগা বিট	Mb/s
kilo bits per second	প্রতি সেকেন্ডে কিলো বিট	Kb/s
bytes per second	প্রতি সেকেন্ডে বাইট	B/s
megabyte per second	প্রতি সেকেন্ডে মেগাবাইট	MB/s
kilobyte per second	প্রতি সেকেন্ডে কিলোবাইট	KB/s
Inch	ইঞ্চি	In
Mega Hertz	মেগা হার্টজ	MHz

# Leave a space between the number and the measurement in Bangla:

Source	Avoid	Better
5KB	5kB	5 KB
64MB RAM	64MB RAM	64 MB RAM

Expression	Acceptable abbreviation
কিলোগ্ৰা	কেজি

#### Don't abbreviate such words as:

Expression (Eng)	Bangla (Full)
Pound	পাউন্ড
Euro	ইউরো
Ruble	রুবল
Dollar	ডলার
Yen	<b>इ</b> ट्यन
Taka	টাকা
Rupee	রুপী
Degree	ডিগ্রী

# 3.1.2 Acronyms

Acronyms are words made up of the initial letters of major parts of a compound term. Common examples are WYSIWYG (What You See Is What You Get), DNS (Domain Name Server), and HTML (Hypertext Markup Language).

The acronyms listed below are originally English acronyms which are used very frequently in Bangla in the manner listed below.

# **Localized acronyms**

# <u>List of common acronyms:</u>

•	(+) সিটু	সেন্টার ফর ট্রেড ইউনিয়ন 'CITU'	
•	(+) সুসি	সোসালিস্ট ইউনিটি সেন্টার অফ ইন্ডিয়া 'SUCI'	
•	(+) ওয়েবকুটা	ওয়েস্ট বেঙ্গল কলেজ অ্যান্ড ইউনিভার্সিটি টিচার্স অ্যাসোসিয়েশন	'WBCUTA'
•	(+) উলফা	ইউনাইটেড লিবারেশন ফ্রন্ট অফ আসাম	'ULFA'

•	(+) টাডা	টেরোরিস্ট অ্যান্ড ডিসরাপটিভ অ্যাকটিভিটিস প্রিভেনশান অ্যাক্ট	'TADA'
•	(+) পোটা	প্রিভেনশান অফ টেরোরিস্ট অ্যাকটিভিটিস	'POTA'
•	(+) পোকা	প্রিভেনশান অফ অর্গানাইজড ক্রাইম অ্যাক্ট	'POCA'
•	(+) পোটো	প্রিভেনশান অফ টেররিজম অর্ডিন্যান্স	'POTO'
•	(+) পেটো	পিপল ফর দি এখিকাল ট্রিটমেন্ট অফ এনিমালস	'PETA'
•	(+) সার্ক	সাউথ এশিয়ান অ্যাসোসিয়েশন ফর রিজিওনাল কো-অপারেশান	'SAARC'
•	(+) সাফটা	সাউথ এশিয়ান ক্রী ট্রেড এগ্রিমেন্ট	'SAFTA'
•	(+) ইউনেসকো	ইউনাইটেডনেশনস এডুকেশনাল সাইন্টিফিক অ্যান্ড কালচারাল অ	ৰ্গানাইজেশান
		'UNESCO'	
•	(+) ইউনিসেফ	इँडेनाईएँडलगनम इन्हांतन्यागनान हिल्ड्रनम এमार्अन्म कान्ड	'UNICEF'
•	(+) হ্	ওয়াৰ্ল্ড হেলখ অৰ্গানাইজেশান	'WHO'

# Typical Bangla acronyms

These acronyms are formed by the taking the first syllable of each word.

•	(+) বিবাদীবাগ	বিন্য বাদল দীনেশ বাগ	'BBD Bag'
•	(+) লসাগু	লঘিষ্ঠ সাধারণ গুণিতক	'LCM'
•	(+) গসাগু	গরিষ্ঠ সাধারণ গুণিতক	'HCF'

# **Unlocalized acronyms**

The following list contains examples of acronyms and abbreviations that are considered commonly understood; these acronyms and abbreviations should not be localized or spelled out in full in English:

- ANSI (American National Standards Institute)
- ISO (International Standards Organization)
- ISDN
- DOS
- DSL
- CD
- DVD
- PDF
- IP
- GPS

If you're unsure what an acronym or abbreviation stands for or refers to, contact your PM.

# 3.1.3 Adjectives

In Bangla (India), handle adjectives should in the following manner.

An adjective is a word used for qualifying (or adding something to) the meaning of a Noun or Pronoun.

In Bangla adjective modifies a noun or a pronoun by describing, identifying, or quantifying words. An adjective often precedes the noun or the pronoun which it modifies. There are different types of adjectives in the Bangla language. This are:

- 1. Proper Adjective -beautiful (সুন্দর), ugly (কুতসিত)
- 2. Verbal Adjective -edited (সম্পাদিত), drawn (অঙ্কিত)
- 3. Adjective -Very much, too much, too many (অতি, অধিক)
- 4. Adverb -quickly (দ্রুত)

In the following examples, the highlighted words are adjectives:

- (+)রাম <mark>ভাল</mark> ছেলে
- (+)<mark>সুন্দর</mark> বই
- (+)<mark>সম্পাদিত</mark> ফাইলটা খুলুন
- (+)ফটোটি অতি <mark>সুন্দর</mark>
- (+)<mark>দ্ৰুত</mark> প্ৰবেশ করুন

# **Possessive adjectives**

The frequent use of possessives is a feature of English language. However, in Bangla (India), possessive adjectives are handled as same in English.

Example: You must provide the name of your Microsoft Exchange server (here "your" is possessive adjective) It should be written as আপনাকে অবশ্যইআপনার Microsoft Exchange সার্ভারের নাম দিতে হবে।

#### 3.1.4 Articles

#### **General considerations**

The words "a, an, and" are usually called articles. They are called Articles as they have some special significance as the part of speech.

But in Bangla language articles are not used. For example,

an icon = for Bangla, only write icon (আইকন) a filename = ফাইলনাম

The folder = ফোল্ডার

English example	Bangla example	Explanation
File already exists The file already exists This file already exists	(+)ফাইলটি ইতিমধ্যে বিদ্যমান। (+)এই ফাইলটি ইতিমধ্যে বিদ্যমান।	In complete sentences, use determiners consistently even if the UI string does not.
Not enough memory to complete this operation.	(+)এই কার্যটি সম্পূর্ণ করার জন্য পর্যাপ্ত স্মৃতি নেই।	No need to use a demonstrative construction, unless it's important in context.
Windows 10 can't start your system. If the problem persists, contact your network administrator.	(+)Windows 10 -আপনার সিস্টেমটি সূচনা করতে পারে না। আপনার অসুবিধা হতে থাকলে, নেটওয়ার্ক প্রশাসকের সাথে যোগাযোগ করুন।	Avoid using possessive marker "your" unless ownership is important in context.

# **Unlocalized feature names**

Microsoft product names and non-translated feature names are used without definite or indefinite articles in the English language. For instance, attaching a genitive "s" to trademarked product names is not feasible as it could be interpreted as a modification of such names. Additions to a product or component name are either added with a hyphen or a periphrastic construction needs to be used. For example, instead of expressing a possessive relationship by using the genitive marker "s" in English, a periphrastic construction should be used:

## Examples:

- (-) Microsoft's products
- Microsoft products
- Products by Microsoft

Product names and unlocalized feature names should also be treated as proper nouns in Bangla:

English example	Bangla example
Windows Mail shares your Internet Connection settings with Internet Explorer	(+) Windows Mail আপনার ইন্টারনেট সংযোগের সেটিংস Internet Explorer এর সাথে অংশীদারি করে
Website addresses will be sent to Microsoft	(+) Microsoft-এ ওয়েবসাইট ঠিকানাগুলি পাঠানো হবে

#### **Localized feature names**

By contrast, translated feature names are used with a definite or indefinite article as they are not treated as proper names.

## **Examples:**

English example	Bangla example
Activate a window by hovering over it with the mouse	(+) মাউসটি উইন্ডোর উপরে ঘুরিয়ে সেটিকে সক্রিয় করুন
Select a location closest to your office.	(+) আপনার অফিসের কাছাকাছি একটি অবস্থান নির্বাচন করুন।

# **Articles for English borrowed terms**

When faced with an English loan word previously used in Microsoft products, consider these options:

- Motivation: Does the English word have any formally motivated features that would allow a straightforward integration into the noun class system of the Bangla (India) language?
- Analogy: Is there an equivalent Bangla (India) term whose article could be used?
- Frequency: Is the term used in other technical documentation? If so, what article is used most often?

The internet may be a helpful reference here.

Check the <u>Microsoft Language Portal</u> to confirm the user of a new loan word and its proper article to avoid inconsistencies.

Articles 'the' always used in English borrowed terms. But in Bangla (India) language articles are not used.

Example: The Homepage—হোম পৃষ্ঠা

# 3.1.5 Compounds

Compounds should be understandable and clear to the user. Avoid overly long or complex compounds. Keep in mind that unintuitive compounds can cause intelligibility and usability issues.

English examples	Bangla example
Internet Accounts	(+) ইন্টারনেট অ্যাকাউন্টসমূহ
Logon script processing	(+) লিপি প্রক্রিয়াকরণ লগঅন করুন
Workgroup Administrator	(+) ও্য়ার্কগ্রুপ প্রশাসক
Internet News Server Name	(+) ইন্টারনেট সংবাদ সার্ভারের নাম

# **Compounds with product or component names**

The compounds below contain both, product and component names. The product names are marked in red. Product names are usually trademarked and, therefore, must remain unchanged. Additions to a product or component name are added with a hyphen or, if that's not appropriate, you need to create a periphrastic construction.

English example	Bangla example
Windows password	(+) Windows-এর পাসওয়ার্ড
Microsoft Word document	(+) Microsoft Word-এর নখিপত্র
Microsoft SQL Server Database	(+) Microsoft SQL Server-এর ডাটাবেস
Microsoft BackOffice product family	(+) Microsoft BackOffice-এর পণ্য পরিবার
ActiveX Control	(+) ActiveX নিয়ন্ত্রণ

**Note:** The major product groups use the following unlocalized product portfolio names; these are considered product names and are always used without a hyphen or article in any language:

- Microsoft Office System
- Microsoft Windows Server SYSTEM
- Windows Mobile

# Compounds with acronyms, abbreviations or numerals

The compounds below contain either an abbreviation or a numeral followed by a component name. The abbreviation or numeral is marked in red in the English example. The Bangla example below show how such constructions should be translated.

English example	Bangla example
CD-ROM drive	(+)CD-ROM ড্ৰাইভ
2-D gridlines	(+)2-D গ্রিডলাইন
3.5 Floppy	(+)3.5 ক্লপি
51/4-inch Floppy	(+)51/4-ইঞ্চি ক্লপি
35mm slides	(+)35মি.মি. স্লাইড

# 3.1.6 Conjunctions

For en-US Microsoft voice, conjunctions can help convey a conversational tone. Starting a sentence with a conjunction can be used to convey an informal tone and style.

en-US old use of conjunctions	en-US new use of conjunctions
As <pre></pre>	But because of these features older content may not display correctly.

Sometimes, use of conjunctions to start a sentence would provide a light formal tone.

en-US source text	bn-IN old use of conjunctions	bn-IN new use of conjunctions
As <pre>roduct&gt; gains features, there is a risk that older content may not display correctly.</pre>	যথন পণ্যটিতে নতুন নতুন বৈশিষ্ট্য আসে তথন একটি বিপদ থাকে যে পুরানো বিষয়বস্তু সঠিকভাবে প্রদর্শিত নাও হতে পারে	যেহেতু পণ্যটিতে নতুন বৈশিষ্ঠ্য এসেছে, পুরানো বিষয়বস্তু সঠিকভাবে প্রদর্শিত নাও হতে পারে

#### 3.1.7 Gender

What in nature is called the difference of sex is in grammar called the difference if Gender.

There are three Genders in Bangla: Masculine, Feminine and Neuter gender.

## Examples:

ছেলে (Noun which is singular and masculine gender.) মেয়ে (Noun which is singular and feminine gender.) বই (Noun which is singular and neuter gender.)

In Bangla Language Pronoun does not change according to these three genders.

In Bangla, gender is not grammatical. Moreover, only animate subjects in Bangla can be distinguished by gender. Gender is indicated by sex and it's distinguished in these different ways either with some qualifying terms, or using different words or by using suffix as elaborated below:

With different suffixes 'আ', 'ঈ', 'আনী'—Masculine can be converted into feminine.

Masculine word can be converted using different feminine word.

You should always recognize your audience's sensitivity to male and female stereotypes. Instead of stressing gender differences or reinforcing stereotypical distinctions between men and women, use language that's as neutral as possible. The neutral approach also applies to the localization of scenarios, comparisons, examples, illustrations, and metaphors.

Create a balance when assigning roles and functions to men and women (active vs. passive roles, leading vs. secondary roles, technical vs. non-technical professions, and so on). Scenarios, pictures, metaphors, and comparisons should be based on areas and attributes common to both genders.

Linguistic method	Example	Context
Use a Neutral noun	(+)ব্যক্তি,নেতা, দলপতি, কর্মচারী, ব্যবহারকারী	Concept descriptions, explanations

Linguistic method	Example	Context
We write gender separately	(+)তিনি, তার,	Only in exceptional cases such as License Terms, sometimes in tables (headers or column/row titles, for example)

Suggesting the reader's gender by use of grammatical forms is not allowed. For example, the same word is used in "he/she" as "মে"in Bangla.

# Example:

Source	Avoid	Better
I forgot my password.	আমিআমারপাসওয়ার্ডভুলেগিয়েছি	আমারপাসওয়ার্ডমনেনেই।

### 3.1.8 Genitive

Genitive is the noun case indicating possession or origin

In Bangla 'র' is used to indicate genitive case marker.

Examples:

#### Pronominal:

Contact your Exchange administrator (+) আপনার Exchange প্রশাসকের সঙ্গে যোগাযোগ করুন। Here 'আপনার' is the genitive case.

# Nominal:

"Ram's book"

(+) রামের বই

Here 'রামের' is the genitive case.

**Convention 1** (for example, attaching a genitive "s" to (trademarked) product names is not feasible, as it could be interpreted as a modification of such names.)

# Example:

Microsoft Office Word = It's protocol to write as "Microsoft Office Word", not as Microsoft Office Word's.

## 3.1.9 Headings of topic and chapters

In English the titles for topics or chapters sometimes begin with "How to…" or with gerunds, such as "Downloading…" or "Adding…". Titles on the "-ing" form should not be translated using gerunds. Instead use nouns, the infinitive form or phrases such as "ডাউনলোড করা". Whatever form you choose, make sure to keep an eye on parallelism, especially in newsletters that may have several titles and subtitles.

## Examples:

Adding your friends as contacts. আপনার বন্ধুদের পরিচিতি হিসাবে যুক্ত করা।

Downloading the latest version. সাম্প্রতিক সংস্করণ ডাউনলোড করা।

## 3.1.10 Localizing colloquialism, idioms, and metaphors

The Microsoft voice allows for the use of culture-centric colloquialisms, idioms and metaphors (collectively referred to "colloquialism").

Choose from these options to express the intent of the source text appropriately.

- Don't attempt to replace the source colloquialism with a Bangla (India) colloquialism that fits the same meaning of the particular context unless it's a perfect and natural fit for that context.
- Translate the *intended* meaning of the colloquialism in the source text (not the literal translation of the original colloquialism in the source text), but only if the colloquialism's meaning is an integral part of the text that can't be omitted.
- If the colloquialism can be omitted without affecting the meaning of the text, omit it.

Colloquialisms (চলিত ভাষা) জন্যে Alternative forms (জন্য)

তোমার জন্যে কিছু আছে।

Idioms (বাগধারা)

চাপা দেওয়া - গোপন করা কানাকানি - গোপন পরামর্শ

গোপাল বাবু বিষয়টা চেপে দেওয়ার চেষ্টা করছেন

Metaphors (রূপক)

- ১. উপমান ও উপমেয়ের অভেদ কল্পনামূলক অর্থালংকারবিশেষ;
- ২. যে দৃশ্যকাব্যে বা বর্ণনায় একজনের উপর অন্য কারও রূপের বা প্রকৃতির আরোপ হয়;

Ex: সলিল রয়েছে প'ডে, শুধু দেহ নাই।

#### 3.1.11 Modifiers

A word or group of words which describes or limits any verb, noun, adjective, or adverb is Modifiers. Modifiers that applied to nouns are adjectives. Modifiers applied to verbs or adjectives are adverbs. Those that are applied to adverbs themselves are also called adverbs. Removal of the modifier typically doesn't affect the grammaticality of the construction. In Bangla, adverbs and adjectives prototypically function as modifiers, but they could have other different functions. Moreover, other constituents can function as modifiers as the following examples show:

# (1) Adjectives modifiers:

The video file selected is either too large or too small—চ্মন করা ভিডিও ফাইলটি হয় অতি বৃহত বা অতি ছোট।

Description: Here 'অতি' is adjectives modifiers. It describes the adjectives "বৃহত" or "ঘোট." Its removal doesn't affect the grammaticality of the construction.

### (2) Adverbs modifiers:

This feature automatically saves this message.

এই বৈশিষ্ট্যটি স্বয়ংক্রিয়ভাবে এই বার্তাটি সংরক্ষণ করে।

Description: Here 'স্ব্যুংক্রিয়ভাবে' is adjective modifiers.

Without modifiers, sentences would be no fun to read. Carefully chosen, well-placed modifiers allow you to depict situations with as much accuracy as words will allow.

### 3.1.12 Nouns

#### **General considerations**

Many languages differentiate between different noun classes based on features such as animacy, shape, gender, and so on. English loan words must be integrated into the noun class system of your language. When faced with an English loan word not previously used in Microsoft products.

If the choice of noun class is left up to you, ensure that you provide consistent translations within the Microsoft product. Translator should contact with translation team lead and team members to decide what noun class to assign.

# Examples:

Example	Bangla example
Delete it from server.	(+) Server থেকে বিলোপ করুন।
DNS can't resolve the server IP address	(+) DNS server IPঠিকানা পুনঃসমাধান করতে পারে না
Enter a password to log into the server	(+) Server-এ লগইন করতে পাসওয়ার্ড প্রবেশ করান
Verify the name of the server's certificate	(+) Server-এর শংসাপত্রটির নামটি যাচাই করুন

#### Inflection

The examples below show how English loanwords inflect for number in Bangla.

Example	Bangla example
Clients	(+) क्नार्यन्टेमसूर
Websites	(+) ও্যেবসাইটসমূহ
Downloads	(+) ডাউনলোডসমূহ
Proxies	(+) প্রক্সিসমূহ

#### **Plural formation**

In Bangla, generally plural is formed from the singular noun by addition of various suffixes. However, as the language of localization is very formal so we have a very few suffixes to use for forming plural form. These are "গুলি" and "সমূহ"for inanimate object and for animate noun it's "দের", "গণ"and"রা"।)

Source	Singular	Plural
File(s)	ফাইল	ফাইলসমূহ/ফাইলগুলি
User(s)	ব্যবহারকারী	ব্যবহারকারীদের/ব্যবহারকারীগণ/ব্যবহারকারীরা

# 3.1.13 Prepositions

In Bangla post-position are used where English uses preposition. Such post-positions in Bangla occur after the possessive case forms of the nouns or pronouns concerned. For example- 'for me' /আমার জন্য or আমার কারণে/, 'in the drive' /ড্রাইভে/

# Common Bangla post-positions:

সঙ্গে, সহিত, পশ্চাতে, পিছে, পিছনে, সম্মুথে, সমুথে, সামনে, আগে, ভিতর, ভিতরে, পাশে, নীচে, উপরে, মাঝে, বাহিরে, বাইরে, বামে, দক্ষিণে; কতকগুলি, মত, মতন, ন্যায়, সম, পারা, হেন, তুল্য, যেন, প্রায়; পর্যন্ত, অবিধি, থেকে, ছড়িয়েপেরিয়ে।

US-English expression	Bangla (India) expression
migrate to	এতে স্থানান্তরণ
Migrate from	এর থেকে স্থানান্তরণ
import to	এতে আমদানি
import from	এর থেকে আমদানি
export to	এতে রপ্তানি
export from	এর থেকে রপ্তানি
update to	এতে আপডেট
upgrade to	এতে আপগ্ৰেড

US-English expression	Bangla (India) expression
change to	এতে পরিবর্তন
click on	ক্লিক করক
connect to	এতে সংযোগ করুন
welcome to	এতে স্বাগতম

The examples below contain frequently occurring noun phrases that are preceded by a preposition. Use this table as a reference.

US-English expression	Bangla (India) expression	Comment
in the toolbar	(+) সরঞ্জামদণ্ডের ভেতর	Postposition comes after noun in Bangla
on the tab	(+) ট্যাবের ওপর	
on the menu	(+) মেনুর ওপর	
on the net	(+) নেটের ওপর	
on the Internet	(+) ইন্টারনেটের ওপর	
on the Web	(+) ওয়েবের ওপর	
on a web site	(+) ওয়েবসাইটের ওপর	
on a web page	(+) ওয়েবপৃষ্ঠার ওপর	

Be aware of proper preposition use in translations. Many translators, influenced by the English language, omit them or change the word order.

For the Microsoft voice, use of prepositions is another way to help convey a casual or conversational tone. Starting or ending a sentence with a preposition is acceptable practice in conveying Microsoft voice.

en-US old use of prepositions	en-US new use of prepositions
Developers can go to the application management site to find the apps for which they are looking.	Developers can go to the application management site to find the apps they are looking for.

The concept of prepositions does not exist in Bangla.

#### 3.1.14 Pronouns

A pronoun can replace a noun or another pronoun. For example, instead of saying "Ram is a student," the pronoun "he" can be used in place of the noun 'Ram' and the sentence can be written as 'He is a student'. Bangla pronouns are classified as personal (I, we, you, he, she, they), demonstrative (this, these, that, those), relative (who, which, that, as), indefinite (for example, each, all, everyone, either, one, both, any, such, somebody), interrogative (who, which, what), possessive, sometimes termed possessive adjectives (my, your, his, her, our, their), and reflexive (for example, myself, herself). The entire pronoun depends upon its function in the sentence structure.

In contrast to the dual base pattern found in the pronominal system of Western New Indo-Aryan, Bangla uses single bases to which endings are added agglutinative: sing. 1আমি; 2তুমি(familiar), আপনি(polite); 3মে(familiar), তিনি(polite). The plural forms are: আমরা, তোমরা, আপনারা, তাহারা/তারা. These are declined as nouns: আমি, আমার, আমারে, etc.

However, according to accepted tone of localization only formal pronoun will be used.

#### Example:

(+) If you don't know this information, contact your Exchange administrator - যদিআপনিএইতখ্যটিনাজানেনসেক্ষেত্রেআপনারExchange প্রশাসকেরসঙ্গেযোগাযোগকরুন।

For en-US Microsoft voice, use of personal pronouns is a powerful way to express all the attributes of the Microsoft voice. The source text is moving away from indirect methods of referring to the user as "user" and instead addressing the user directly through the use of first- and second-person pronouns like "you." Third-person references, such as "user," are avoided as they sound formal and impersonal.

en-US old user reference	en-US new user reference
Users can change when new updates get installed.	You can change when new updates get installed.
This setting provides users with the best display appearance.	Choose one of these schemes or make your own.

For Bangla Microsoft voice, use direct 1<sup>st</sup> person for an intimate effect. Limit use of '*와* ひ as these don't sound very nice.

bn-IN old user reference	bn-IN new user reference
কখন নতুন আপডেট ইন্সটল করা হবে সেটা ব্যবহারকারীগন	কখন নতুন আপডেট ইন্সটল করা হবে সেটা আপনি
পরিবর্তন করতে পারেন।	পরিবর্তন করতে পারেন।
এই সেটিংটি ব্যবহারকারীদের সবচেয়ে ভালো প্রদর্শন প্রদান	এই স্কিমগুলির মধ্যে খেকে বাছুন বা নিজে একটি
করে।	বানান।

# 3.1.14.1 Possessive pronouns

Possessive pronouns are often used in English. However, we should avoid overusing them in Hindi. In fact, Bangla sounds more natural using the definite article, especially when the possessor is obvious.

#### Examples:

Double-click the Skype Name in your Contact List or the search result. আপনারপরিচিতিতালিকাতে Skype নামেবাঅনুসন্ধানফলেদুবার-ক্লিককরুন।

Where is your home PC located? আপনারহাম PC কোখায়আছে?

#### 3.1.15 Punctuation

Follow the following basic rules for the use of punctuation marks in Bangla. If your language uses a character set that's based on the Latin alphabet, make sure to include a space after commas and periods.

#### **Bulleted lists**

In Bangla the sign of bulleted lists is the same as in English.

#### **Punctuation in bulleted lists**

Punctuation marks: (:), (;), (!), (.), (,), and (?)

Generally, and unless otherwise specified, insert a space before the following elements:

- A value and its symbol, such as: 16 MB

Leave one single space after a period (.).

Do put a space between an email address and a punctuation mark or a URL and a punctuation mark:

Bulleted elements: we should keep them as they are written in English source text.

#### Comma

Comma used as a separator when several names or items are written consecutively and also short pauses. In contemporary writing, the comma is often omitted, but this open style should be followed only when there is little or no risk of misreading. Commas are mostly used in Adverbial Clauses, Adjectival Clauses, Introductory Participial Phrases, Parenthetical Elements, Interjections, Transitional Adverbs, and Similar Elements, Direct Address, Display Lines, Appositives, Coordinative Adjectives, Complementary or Antithetical Elements, Series or Lists, That Is, Namely, and Similar Expressions, Separating Identical or Similar Words, Titles, Addresses, and Dates, Elliptical Constructions, Maxim, Proverbs, and Other Familiar Expression and Questions

#### Examples:

- (+) ঠিকানা পুস্তিকা খোলার সম্য়, প্রথমে এই ঠিকানা তালিকাটি দেখান।
- (+) মুক্ত/ব্যস্তসম্ম, বিষ্ম, অবস্থান

#### Colon

Colon informs that what follows proves, clarifies, explains, or simply enumerates elements of what is referred to before. Colon is used for relating clauses and introducing statements, quotations, or lists.

Example: (+) সমস্ত ভারতবাসী আমার ভাই: স্বামী বিবেকানন্দ

Don't use colons to unnecessarily create a longer sentence. Two shorter sentences are better than a single long sentence and are easier to read.

# **Dashes and hyphens**

Three different dash characters are used in English:

# Hyphen

The hyphen is used to divide words between syllables, to link parts of a compound word, and to connect the parts of an inverted or imperative verb form.

Example: Drop-down = ড্রপ-ডাউন, e-mail = ই-মেল

#### En dash

The en dash is used as a minus sign, usually with spaces before and after. en dash A dash smaller than an em dash but usually longer than a regular hyphen, the en dash is often used in place of the word "to" such as

Example:

10-5 p.m.

The en dash is also used in number ranges, such as those specifying page numbers. No spaces are used around the en dash in this case.

#### Em dash

The em dash as known in Bangla as "dash" should only be used to emphasize an isolated element or introduce an element that's not essential to the meaning conveyed by the sentence. The em dash is most often used to indicate a break in thought or to set an appositive off from the rest of the sentence. It can also be used to show a date when the time frame in question has not yet ended (Example: Robin Cook, 1976—).

Em Dash (—), denotes a pause in thought, a parenthetical statement. Use of the em dash sparingly in formal writing. In informal writing, em dashes may replace commas, semicolons, colons, and parentheses to indicate added emphasis, an interruption, or an abrupt change of thought.

The Em dash is used in much the way a colon or a set of parentheses is used; it can show an abrupt change in thought or be used where a full stop (or "period") is too strong and a comma too weak. Em dashes are sometimes used in lists or definitions, but that's a style guide issue; a colon is often recommended for use instead.

# Examples:

Source	Avoid	Better
Internet connection—broadband is best (GPRS is not supported for voice calls).	ইন্টারনেট সংযোগ – ব্রডব্যান্ড সবচেয়ে ভাল (ভয়েস কলগুলির জন্য GPRS সমর্থিত নয়)।	ইন্টারনেটসংযোগ – ব্রডব্যান্ড সেরা (ভ্য়েস কলগুলিরজন্য GPRS সমর্থিত ন্য়)।

Here's {PRICE} Skype Credit—on us	এই হল {PRICE} Skype ক্রেডিট- মার্কিন যুক্তরাষ্ট্রে	এই হল মার্কিন যুক্তরাষ্ট্রের {PRICE} Skype ক্রেডিট
3-5	৩ থেকে ৫	<b>৩-</b> ৫

# **Ellipses (suspension points)**

Omission from a sentence of words needed to complete the construction or meaning. The triple-dot (...) punctuation mark is also called a suspension point, points of ellipses; an ellipsis can also be used to indicate a pause in speech, an unfinished thought, or, at the end of a sentence, a trailing off into silence.

Example: (+) জীবন নদীর দুটি পারে...

However, in localization this is hardly used.

#### **Period**

A punctuation mark (I) indicating a full stop, placed at the end of declarative sentences and other statements thought to be complete. There is no space between the last letter and the period. Use one space between the period and the first letter of the next sentence.

Example: (+) সার্ভারে বার্তাগুলির একটি অনুলিপি রেখে যান।

A punctuation mark (.) indicating a full stop, placed at the end of declarative sentences and other statements thought to be complete, and after many abbreviations.

# **Quotation marks**

Quotation marks are used when referring to Bangla.

Use curly double quotation marks. Quotation marks ""inform that what follows proves, clarifies, explains, or simply enumerates elements of what is referred to before.

Example: "সমস্ত ভারতবাসী আমার ভাই" - স্বামীবিবেকানন্দ.

Don't ever use inverted commas: '...'.

Example:

Source	Avoid	Better
Select "OK" when you are ready to create your account.	যথন আপনি আপনার অ্যাকাউন্ট তৈরি করার জন্য প্রস্তুত থাকেন তথন "ঠিক আছে" নির্বাচন করুন।	আপনি অ্যাকাউন্ট তৈরি করার জন্য প্রস্তুত হওয়ার পর "ওকে" নির্বাচন করুন।

#### **Parentheses**

In English, there is no space between the parentheses and the text inside them.

There is no space between the parentheses and the text inside them.

Example: (+) (এই বিকল্প নির্বাচন করুন যদি সম্য অথবা কানেকশন গতি বিবেচনামূলক হ্য়)

## 3.1.16 Sentence fragments

For the Microsoft voice, use of sentence fragments helps convey a conversational tone. They are used whenever possible as they are short and to the point.

en-US long form	en-US sentence fragment
Use the following steps.	Here's how

Use short and to the point sentences to convey any meaning.

en-US source text	bn-IN long form	bn-IN sentence fragment
Use the following steps	এই কার্যটি করতে এই পদক্ষেপ গ্রহণ করুন	এইভাবে করুন

# 3.1.17 Subjunctive

In general, the subjunctive is a verb mood that's used to express an action or state of being in the context of the speaker's reaction to it. Frequently, the sentences that contain a subjunctive verb are used to express doubt, uncertainty, denial, desire/wish, commands, reactions or a strong emotional attitude to the clause containing the subjunctive verb.

In Bangla Subjunctive mood also specifically associated with the past tense + ten (তেন।)

Example: If my father was a teacher he would teach me. (যদি আমার বাবা শিক্ষক হতেন তিনি আমাকে পড়াতেন)

# 3.1.18 Symbols & nonbreaking spaces

A symbol is something such as an object, picture, written word, sound, or particular mark that represents something else by association, resemblance, or convention. See some traffic signs

Example: (+) খামুন, সামনে স্কুল, সাবধান

A symbol is something such as an object, picture, written word, sound, or particular mark that represents something else by association, resemblance, or convention.

# Examples:

Symbol	Meaning of the symbol
☺	হাসি
₩	সূৰ্য
•	(প্রম
=D>	হাততালি
Ŷ	পূ্রুষ
n	সঙ্গীত

The nonbreaking space is also known as a hard space or fixed space. In HTML nonbreaking space is created by replacing the space with "&nbsp".

#### 3.1.19 Verbs

Verbs are words that convey action (bring, read, walk, run), or a state of being (exist, stand). In most languages a verb may agree with the person, gender, and/or number of some of its arguments, such as its subject, or object. A verb expresses action, event, state of being, state of happening etc. For example, যান 'go', করুন 'do', শুনুন' listen', হাসুন 'laugh', লিখুন 'write' are all verbs. Bangla verbs take forms for three persons—first, second, and third. Bangla verbs can be in perfect or non-perfect forms. Perfect refers to the action completed or perfected at the time of saying, and non-prefect refers to the remaining states of the action like ongoing or not yet started. Bangla verbs take forms for future tense, present tense and past tense. For example, সে যায়'(he) goes' is for present tense, যে যাইতেছিল'(he) went' is for past tense, and সে যাবে'(he) will go' is for future tense.

## Examples:

English example	Bangla examples (in future tense)	Bangla examples (in past continuous tense)	Bangla examples (in present continuous tense)
chat	(+) চ্যাট করবে	(+) চ্যাট করেছিল	(+) চ্যাট করছে
crawl	(+) ক্রল করবে	(+) ক্রল করেছিল	(+) ক্রল করছে
debug	(+) ডিবাগ করবে	(+) ডিবাগ করেছিল	(+) ডিবাগ করছে

Other examples are drive করছে, surf করছে, search করছে, download করছে, upload করছে and install করছে etc. Here drive, play and surf, etc., all are verbs which are borrowed as loan words in Bangla.

For US English Microsoft voice, verb tense helps to convey the clarity of Microsoft voice. Simple tenses are used. The easiest tense to understand is the simple present, like we use in this guide. Avoid future tense unless you're describing something that will really happen in the future and the simple present tense is inapplicable. Use simple past tense when you describe events that have already happened.

en-US old use of verb tense	en-US new use of verb tense
After you're finished installing the tool, the icon will appear on your desktop. ["are finished" is in present perfect tense]	After you finish installing the tool, the icon appears on your desktop. ["finish" is in simple present tense]

Use the normal present and the present perfect tense for Bangla.

en-US source text	bn-IN old use of verb tense	bn-IN new use of verb tense
After you're finished installing the tool, the icon will appear on your desktop.	টুলটি ইনস্টলকরা হয়ে যাওয়ার পরে, আপনার ডেস্কটপে আইকনটি দেখা যাবে।	টুলটি ইনস্টল করার পর, আপনার ডেস্কটপে আইকনটি দেখা যাবে।

# 4 Localization considerations

Localization means that the translated text needs to be adapted to the local language, customs and standards.

The language in Microsoft products should have the "look and feel" of a product originally written in Bangla (India), using idiomatic syntax and terminology, while at the same time maintaining a high level of terminological consistency, so as to guarantee the maximum user experience and usability for our customers.

## 4.1 Accessibility

Accessibility options and programs are designed to make the computer usable by people with cognitive, hearing, physical, or visual disabilities.

Hardware and software components engage a flexible, customizable user interface, alternative input and output methods, and greater exposure of screen elements.

General accessibility information can be found at <a href="http://www.microsoft.com/enable/education/">http://www.microsoft.com/enable/education/</a>.

## 4.2 Applications, products, and features

Product and application names are often trademarked or may be trademarked in the future and are therefore rarely translated. Occasionally, feature names are trademarked, too (for example, IntelliSense™). Before translating any application, product, or feature name, verify that it's in fact translatable and not protected in any way. This information can be obtained here.

There are few non trademarked application names, Software, Hardware & technical terms which should be transliterated, as translating in native language may result confusion to the user. Few terms are also there which are widely used in English and user has clear understanding on intended use of those applications or features. Those terms should be transliterated.

Few examples of those terms are:

English example	Bangla India example
Database	(+) ডেটাবেস
Disc drive	(+) ডিস্কড্রাইভ
Interface	(+) ইন্টারফেস
Internet	(+) ইন্টারনেট
Meta Data	(+) মেটাডেটা

English example	Bangla India example
Schema	(+) স্কিমা
Network	(+) নেটওয়ার্ক
Virus	(+) ভাইরাস

### **Version numbers**

Version numbers always contain a period (for example, Version 4.2). Note punctuation examples of "Version x.x":

US English	Bangla India
Version 8.1	সংস্করণ ৪.1
WCAG 6.2	WCAG 6.2

Version numbers are usually also a part of version strings, but technically they are not the same.

# **Product names and loan words from Bangla**

Many terms in circulation in the high-tech industry have been adopted from English. If the loan words prevail in the usage over the local equivalents and are understandable to users of all ages, then you can use them. However, they must follow Bangla grammar and syntax rules.

Example	Phonetics	Comment
SecurID	[sı'kjuər aı di:]	সিকিউরআইডি
.NET	[dot net]	ডটলেট

English loan words and product names should not be declined with Bengali grammatical endings added. But Bangla (India) language articles are not used.

#### 4.3 Trademarks

Trademarked names and the name Microsoft Corporation shouldn't be localized unless local laws require translation and an approved translated form of the trademark is available. A list of Microsoft trademarks is here.

## 4.4 Geopolitical concerns

Part of the cultural adaptation of the US-product to a specific market is the resolution of geopolitical issues. While the US-product is designed and developed with neutrality and a global audience in mind, the localized product should respond to the particular situation that applies within the target country/region.

Sensitive issues or issues that might potentially be offensive to the users in the target country/region may occur in any of the following:

- Maps
- Flags
- Country/region, city and language names
- Art and graphics
- Cultural content, such as encyclopedia content and other text where historical or political references are present

Some issues are easy to verify and resolve. The localizer should have the most current information available. Maps and other graphical representations of countries/regions should be checked for accuracy and existing political restrictions. Country/region, city, and language names change on a regular basis and should be checked, even if previously approved.

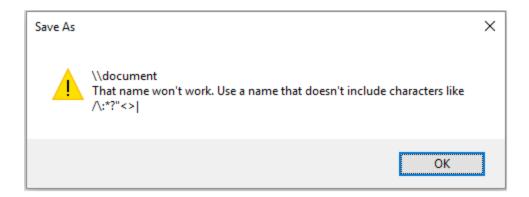
A thorough understanding of the culture of the target market is required for checking the appropriateness of cultural content, clip art and other visual representations of religious symbols, and body and hand gestures.

#### 4.5 Software considerations

This section refers to all menus, menu items, commands, buttons, check boxes, and other UI elements that should be consistently translated in the localized product.

### 4.5.1 Error messages

Here is an example:



Error messages are messages sent by the system or a program, informing the user of an error that must be corrected in order for the program to keep running. The messages can prompt the user to take action or inform the user of an error that requires restarting the computer.

Considering the underlying principles of Microsoft voice, translators are encouraged to apply them to ensure target translation is more natural, empathetic and not robot-like.

English term	Correct Bangla translation
Oops, that can't be blank	ওহো, ওটি ফাঁকা রাখা যাবে না
Not enough memory to process this command.	এই আদেশটি প্রক্রিয়ার জন্য যথেষ্ট স্মৃতি নেই।

## Bangla (India) style in error messages

Use consistent terminology and language style in the localized error messages, and not just translate them as they appear in the US product.

In Bangla language no any specific style for error messages. Main principles for translation are clarity, comprehensibility, and consistency.

## Example:

English	Translation
Can't rename "Pictures" because a file or folder with that name already exists	(+) "চিত্রগুলি"র পুনরায় নামকরণ করতে পারে না কারণ এই নামের একটি ফাইল বা ফোল্ডার ইতিমধ্যে রয়েছেে

# Standard phrases in error messages

Error messages written in US-English are occasionally inconsistent. As you localize the software into Bangla, you should ensure that you use a standard phrase for error messages that have the same meaning and purpose in the US-English version.

These phrases commonly occur in error messages. When you translate them, try to use the provided target phrases. However, feel free to use other ways to express the source meaning if they work better in the context.

The following table provides US-English examples of inconsistent error messages and their corresponding, standardized Bangla:

## Examples:

English	Translation	Example	Comment
Can't Could not	পারে না	(+) ফাইলটি সংরক্ষণ করতে পারে না (+) ফাইলটি সংরক্ষণ করতে পারেনি	Both English sentences' meaning is same.
Failed to Failure of	ব্যর্থ হয়েছিল	<ul><li>(+) সন্ধান করতে ব্যর্থ হয়েছিল.</li><li>(+) সন্ধান করতে ব্যর্থতা.</li></ul>	
Can't find Could not find Unable to find Unable to locate	সন্ধান করতে পারে না সন্ধান করতে পারেনি	(+) ফাইলটি সন্ধান করতে পারে না (+) ফাইলটি সন্ধান করতে পারেনি (+) ফাইলটি সন্ধান করতে অক্ষম	
Not enough memory Insufficient memory There is not enough memory There is not enough memory available	পর্যাপ্ত স্মৃতি নেই অপর্যাপ্ত স্মৃতি	(+) ডিক্ষে পর্যাপ্ত স্মৃতি নেই (+) ডিক্ষে অপর্যাপ্ত (+) ডিক্ষে পর্যাপ্ত স্মৃতি নেই (+) পর্যাপ্ত স্মৃতি উপলভ্য নেই	
is not available is unavailable	উপলভ্য নেই	<ul><li>(+) ফাইলটি উপলভ্য নেই</li><li>(+) ফাইলটি অনুপলভ্য</li></ul>	

## **Error messages containing placeholders**

When localizing error messages containing placeholders, try to anticipate what will replace the placeholder. This is necessary for the sentence to be grammatically correct when the placeholder is replaced with a word or phrase. Note that the letters used in placeholders convey a specific meaning.

## Examples:

%d, %ld, %u, and %lu means <number>
%c means <letter>
%s means <string>

Examples of error messages containing placeholders:

"Checking Web %1!d! of %2!d!" means "Checking Web <number> of <number>." "INI file "%1!-.200s!" section" means "INI file "<string>" section."

If your language has agreement between adjectives and nouns, and the noun is a placeholder, it can be important to know what exact string will be in the placeholder, so that a preceding adjective can be inflected

Accordingly, the wording of most source strings has already been adjusted to avoid such localization issues and a syntactic construction has been chosen in which a placeholder is not modified by an adjective. However, be mindful of such issues when localizing software. In some languages there is also agreement between a noun subject and the verb. If your language has syntactic agreement, try to reword the translation to avoid a potentially ungrammatical sentence.

## Examples:

English example	Message User will see	Bangla example
Replace invalid %s?	Replace invalid data? Replace invalid file?	(+) অবৈধ %s পুনঃস্থাপন করবেন?
%s already exists	File already exists  Name already exists	(+) %s ইতিমধ্যে বিদ্যমান
%s is now set as your personal contact.  Regina is now set as your personal contact		(+) %s এখন আপনার ব্যক্তিগত পরিচিতি হিসাবে সেট আছে।

English example	Message User will see	Bangla example
	Mr. Kim is now set as your personal contact	
%s stopped working and was closed	The application stopped working and was closed The program stopped working and was closed	(+) %s কাজ করা বন্ধ করেছে এবং বন্ধ ছিল

# 4.5.2 Keys

In English, references to key names, like arrow keys, function keys and numeric keys, appear in normal text (not in small caps). Names of keys appearing on keyboard should not be translated.

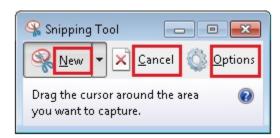
# **Key names**

English key name	Bangla (India) key name
Alt	Alt
Backspace	Backspace
Break	Break
Caps Lock	Caps Lock
Ctrl	Control
Delete	Delete
Down Arrow	নিম্নতীর
End	End
Enter	Enter
Esc	Escape
Home	Home
Insert	Insert

English key name	Bangla (India) key name
Left Arrow	বামতীর
Num Lock	Num Lock
Page Down	Page Down
Page Up	Page Up
Pause	Pause
Right Arrow	ডানতীর
Scroll Lock	Scroll Lock
Shift	Shift
Spacebar	স্পেসবার
Tab	Tab
Up Arrow	উর্ধ্বতীর
Windows key	Windows কী
Menu Key	মেনুকী
Print Screen	Print Screen

# 4.5.3 Keyboard shortcuts

Sometimes, there are underlined or highlighted letters in menu options, commands or dialog boxes. These letters refer to keyboard shortcuts, which help the user to perform tasks more quickly.



Populations of Bangla speakers are also found in India, Nepal and Singapore. Bangla is the national language of Bangladesh and it's also the state language of the Indian state of West Bengal. There are only slight differences in the way Bangla and Bangla are spoken and there is no difference in the script.

The Bangla keyboard layout has been standardized several times that no consistent layout is used. Moreover, phonetic keyboards are also preferred for general use.

Other than national standard Jatiyo, other popular layouts are **InScript, Avro, Bijoy** and other phonetic counterparts.

#### JATIYO NATIONAL STANDARD:



Bijoy (private) physical keyboards.



Bangla / Bangla is the second largely spoken Indic Language.

## Suggestion: to localize

- Both keyboards layouts are almost similar and differ from InScript (used for soft keyboard) version.
- A lot of people use Bangla keyboards and stickers in Bangladesh and West Bengal. They prefer soft, physical versions over transliteration Softwares.

- Transliteration Softwares are not that useful because of language complexity.
- Though a lot of people seem to recognize English characters, this attempt to localize keyboard shortcuts would be worth it as the number of keyboard users over transliteration software users (comparatively by proportion) is relatively high over all other Indic Languages except Hindi.
- Linux platforms already support localization of keyboard shortcuts.

The following table lists special options for keyboard shortcuts in US-English interfaces and describes whether each option is allowed in Bangla:

Keyboard shortcuts special options	Usage: is it allowed?	Notes
"Slim characters," such as I, I, t, r, f can be used as keyboard shortcuts	no	Bangla characters can't be termed as "slim," compare to the Roman ones.
Characters with down strokes, such as g, j, y, p and q can be used as keyboard shortcuts	yes	Maximum Bangla characters are written with a down stroke. For example: গ, দ, ন, প, ল, হ is a valid keyboard shortcut characters for use.
Extended characters can be used as keyboard shortcuts	no	Bangla conjuncts which are combinations of two consonants can't be used as keyboard shortcut.
An additional letter, appearing between brackets after item name, can be used as keyboard shortcuts	no	If in any circumstance, such additional letters will occur, also not possible to use as keyboard shortcuts.
A number, appearing between brackets after item name, can be used as keyboard shortcut	yes	The numbers can be used.
A punctuation sign, appearing between brackets after item name, can be used as keyboard shortcut	no	Regarding Bangla language, the punctuation marks are not necessary to use as keyboard shortcut.
Duplicate keyboard shortcuts are allowed when no other character is available	yes	Yes, it can be allowed.

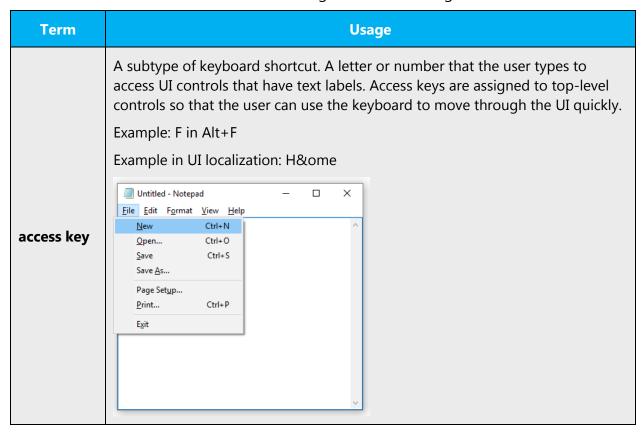
Keyboard shortcuts special options	Usage: is it allowed?	Notes
No keyboard shortcut is assigned when no more characters are available (minor options only)	no	No, it can't be assigned.

### Additional notes:

The following table lists the keyboard shortcuts that are permissible in Bangla. Note that only single stroke characters can be used. In Bangla language there are only 18 (eighteen) single stroke characters, so the numbers also allowed to use as keyboard shortcut.

Keyboard shortcuts character	Preferred or allowed?	Case-sensitive?
ক,গ,চ,জ,ট,ড,ভ,দ,ন,প,ব,ম,য,র,ল,,স,হ	Preferred	False
9, 8, 7, 6, 5, 4, 3, 2, 1, 0	Allowed	False

Content writers usually just refer to "keyboard shortcuts" in content for a general audience. In localization, however, we distinguish the following terms:



	In keyboard shortcuts, most access keys are used with the Alt key.		
	The letter or number that appears in the ribbon when the Alt key is pressed.  In UI localization, the key tip is the last character present in the strings after the "`" character.  Example: In UI localization Home`H		
key tip	Document2 - Word  File Home Insert Design Layout References Mailings Review Vis  File Home Insert Design Layout References Mailings Review Vis  Segoe UI 12 - A A A Aa A A A A A A A A A A A A A A		
shortcut	A subtype of keyboard shortcut. A key that the user types to perform a common action without having to go through the UI. Shortcut keys are not available for every command.  Example: Ctrl+N, Ctrl+V		
key	In keyboard shortcuts, most shortcut keys are used with the Ctrl key.		
	Ctrl+letter combinations and function keys (F1 through F12) are usually the best choices for shortcut keys.		

### 4.5.4 Arrow keys

The arrow keys move input focus among the controls within a group. Pressing the right arrow key moves input focus to the next control in tab order, whereas pressing the left arrow moves input focus to the previous control. Home, End, Up, and Down also have their expected behavior within a group. Users can't navigate out of a control group using arrow keys.

## 4.5.5 Numeric keypad

Avoid distinguishing numeric keypad keys from the other keys, unless it's required by a given application. If it's not obvious which keys need to be pressed, provide necessary explanations.

In the Inscript keyboard is available but not applicable for Bangla language.

# 4.5.6 Shortcut keys

Shortcut keys are keystrokes or combinations of keystrokes that perform defined functions in a software application. Shortcut keys replace menu commands and are sometimes given next to the command they represent. While access keys can be used only when available on the screen, shortcut keys can be used even when they are not accessible on the screen.

# **Standard shortcut keys**

US command	US English shortcut key	Bangla (India) command	Bangla (India) shortcut key
	<b>General Windows</b>	shortcut keys	
Help window	F1	সহায়তা উইন্ডো	F1
Context-sensitive Help	Shift+F1	প্রসঙ্গ-সংবেদনশীল সহায়তা	Shift+F1
Display pop-up menu	Shift+F10	পপ-আপ মেনু প্রদর্শন	Shift+F10
Cancel	Esc	বাতিল	Esc
Activate\Deactivate menu bar mode	F10	মেনুবার মোড সক্রিয়/নিষ্ক্রিয়	F10
Switch to the next primary application	Alt+Tab	পরবর্তী প্রাথমিক অ্যাপ্লিকেশনে স্যুইচ	Alt+Tab
Display next window	Alt+Esc	নতুন উইন্ডো প্রদর্শন	Alt+Esc
Display pop-up menu for the window	Alt+Spacebar	উইন্ডোর জন্য পপ-আপ মেনু প্রদর্শন	Alt+Spacebar
Display pop-up menu for the active child window	Alt+-	সক্রিয় চাইল্ড উইন্ডোর জন্য পপ-আপ মেনু প্রদর্শন	Alt+-
Display property sheet for current selection	Alt+Enter	বর্তমান নির্বাচনের জন্য বৈশিষ্ট্যশিটটি প্রদর্শন	Alt+Enter
Close active application window	Alt+F4	সক্রিয় অ্যাপ্লিকেশন উইন্ডো বন্ধ	Alt+F4

US command	US English shortcut key	Bangla (India) command	Bangla (India) shortcut key
Switch to next window within (modeless-compliant) application	Alt+F6	এর মধ্যে পরবর্তী উইন্ডোতে স্যুইচ (মোডলেস-অনুসারী) অ্যাপ্লিকেশন	Alt+F6
Capture active window image to the Clipboard	Alt+Prnt Scrn		Alt+Prnt Scrn
Capture desktop image to the Clipboard	Prnt Scrn	ক্লিপবোর্ডে সক্রিয় উইন্ডো চিত্র ক্যাপচার	Prnt Scrn
Access Start button in taskbar	Ctrl+Esc	কার্যদণ্ডে সূচনা বোতামে অ্যাক্সেস	Ctrl+Esc
Display next child window	Ctrl+F6	পরবর্তী চাইল্ড উইন্ডো প্রদর্শন	Ctrl+F6
Display next tabbed pane	Ctrl+Tab	পরবর্তী ট্যাবযুক্ত ফলক প্রদর্শন	Ctrl+Tab
Launch Task Manager and system initialization	Ctrl+Shift+Esc	কার্য পরিচালক লঞ্চ এবং সিস্টেম সূচনা	Ctrl+Shift+Esc
	File me	enu	
File New	Ctrl+N	নতুন ফাইল	Ctrl+N
File Open	Ctrl+O	ফাইল খোলা	Ctrl+O
File Close	Ctrl+F4	ফাইল বন্ধ	Ctrl+F4
File Save	Ctrl+S	ফাইল সংরক্ষণ	Ctrl+S
File Save as	F12	ফাইল এইরূপে সংরক্ষণ	F12
File Print Preview	Ctrl+F2	ফাইল মুদ্রণ পূর্বরূপ	Ctrl+F2
File Print	Ctrl+P	ফাইল মুদ্ৰণ	Ctrl+P
File Exit	Alt+F4	ফাইল প্রস্থান	Alt+F4

US command	US English shortcut key	Bangla (India) command	Bangla (India) shortcut key	
	Edit menu			
Edit Undo	Ctrl+Z	সম্পাদনা অকরণ	Ctrl+Z	
Edit Repeat	Ctrl+Y	সম্পাদনার পুনরাবৃত্তি	Ctrl+Y	
Edit Cut	Ctrl+X	সম্পাদনা ছেদন	Ctrl+X	
Edit Copy	Ctrl+C	সম্পাদনা অনুলিপি	Ctrl+C	
Edit Paste	Ctrl+V	সম্পাদনা লেপন	Ctrl+V	
Edit Delete	Ctrl+Backspace	সম্পাদনা বিলোপ	Ctrl+Backspace	
Edit Select All	Ctrl+A	সম্পাদনা সকল নিৰ্বাচন	Ctrl+A	
Edit Find	Ctrl+F	সম্পাদনা সন্ধান	Ctrl+F	
Edit Replace	Ctrl+H	সম্পাদনা প্রতিস্থাপন	Ctrl+H	
Edit Go To	Ctrl+B	সম্পাদনা এতে যান	Ctrl+B	
Help menu				
Help	F1	সহায়তা	F1	
	Font for	mat		
Italic	Ctrl+I	তির্যক	Ctrl+I	
Bold	Ctrl+G	<b>ब्रृ</b> ल	Ctrl+G	
Underlined\Word underline	Ctrl+U	নিম্নরেখাঙ্কিত/শব্দ নিম্নরেখাঙ্কিত	Ctrl+U	
Large caps	Ctrl+Shift+A	বড়হাতের অক্ষর	Ctrl+Shift+A	
Small caps	Ctrl+Shift+K	ছোটহাতের অক্ষর	Ctrl+Shift+K	
Paragraph format				
Centered	Ctrl+E	কেন্দ্রীয়	Ctrl+E	

US command	US English shortcut key	Bangla (India) command	Bangla (India) shortcut key
Left aligned	Ctrl+L	বামে সারিবদ্ধ	Ctrl+L
Right aligned	Ctrl+R	ডানে সারিবদ্ধ	Ctrl+R
Justified	Ctrl+J	সামঞ্জস্য	Ctrl+J

## 4.5.7 English pronunciation

### **General rules**

English terms and product names left unlocalized in target material should be pronounced the English way. For instance, "Microsoft" must be pronounced the English way. However, if your language has an established pronunciation for a common term (such as "server"), use the local pronunciation. Pronunciation can be adapted to the Bangla (India) phonetic system if the original pronunciation sounds very awkward in Bangla (India).

Example	Phonetics	Comment
SecurID	[sı'kjuər aı di:]	সিকিউর আইডি
.NET	[dot net]	ডট নেট
Skype	[skaip]	

## **Acronyms and abbreviations**

Acronyms are pronounced like real words, adapted to the local pronunciation:

Example	Phonetics	Comment
RADIUS	[ˈrādēəs]	রেডিয়াস
RAS	[ræs]	র্্যাস
ISA	[ˈisə]	देभा
LAN	[læn]	ল্যান

WAN	[wan]	ও্য়ান
WAP	[wap]	ও্য়াপ
MAPI	[ˈmæpi]	ম্যাপি
POP	[pop]	<b>भ</b> भ
URL	[ju-ar-ɛl]	ইউআরএল

Other abbreviations are pronounced letter by letter.

Example	Phonetics	Comment
ICMP	[aɪ-si-ɛm-pi]	আইসিএমপি
Ib	[ɪp]	আইপি
TCP/IP	[ti-si-pi/ɪp	টিসিপি/আইপি
XML	[εks-εm-εl]	এক্সএল
HTML	[eɪʧ-ti-ɛm-ɛl]	এইচটিএমএল
OWA	[οʊ-ˈdʌbəlju-eɪ]	ওডাব্ধএ
SQL	[εs-kju-εl]	এসকিউএল

## **URLS**

The "dot" should be omitted, but can also be read out. If you read it out, then it must be pronounced the English way, as "dot" or [dɑt].

Example	Phonetics	
http://www.microsoft.com/en-in	[eɪtʃ ti ti pi: // ˈdʌbəlju ˈdʌbəlju ˈdʌbəlju.ˈmaɪˌkroʊˈsɔft.kɑm/ɛn ɪn]	

<sup>&</sup>quot;http://" should be omitted; the rest of the URL should be read entirely.

<sup>&</sup>quot;www" should be pronounced as 'dʌbəlju 'dʌbəlju.

## **Punctuation marks**

Most punctuation marks are naturally implied by the sound of voice, for example, ?!:;,

En Dash (–) are used to emphasize an isolated element. It should be pronounced as a comma, i.e. as a short pause.

# **Special characters**

Pronounce special characters such as /  $\$  < > + - using the Bangla (India) approved translations.

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