

# Sumaiya Zulfikar

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**Portfolio:** sumaiyaz.co.uk

**GitHub:** github.com/sumzulfikar

**Location:** London, UK

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## SUMMARY

Front-End Developer with a passion for intuitive user experience and a focus on building customer centric products. Recently graduated from edX bootcamp with 99.7% A+ score. Proficient in mobile responsive web design and experienced in utilising the latest frontend technologies such as React, Java Script, Node.js. Adept in leading organisations and teams to higher performance by delivering products for business growth and revenue generation. Looking to bring in user focused approach to problem solving and developing solutions that meet customer and market needs.

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## TECHNICAL SKILLS

HTML 5 | CSS 3 | JavaScript | jQuery | Node.js | TypeScript | React | 3rd Party APIs Bootstrap | Materialize | Tailwind

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## ADDITIONAL SKILLS

Design Workshop Facilitation | Team Building | Scrum | Kanban | Stakeholder Engagement | KPI and Metrics | Coaching

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## PROJECTS

**Pathway - Job Search Application:** Developed a job search application focusing on seamless user experience and robust search capabilities.

**Technologies used:** React, Tailwind, Node.js, Google Maps, Adzuna API, Here API

**GitHub repo:** <https://github.com/sumzulfikar/Pathway-Application> | **Live Url:** <https://pathway-app.netlify.app/>

**CrowdSurf - Event Discovery Application:** Designed and implemented a web-based platform for location-based event discovery and ticket purchasing.

**Technologies used:** HTML-5, CSS-3, JavaScript, Materialize, Seat Geek API

**GitHub repo:** <https://github.com/sumzulfikar/CrowdSurf> | **Live Url:** <https://sumzulfikar.github.io/CrowdSurf/>

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## EXPERIENCE

**Agile Coach** *Insurwave - London*

Insurance

Nov 2022 – July 2023

Overall delivery process improvements and alignment 8 engineering teams products for insurance risk management.

### KEY ACHIEVEMENTS

- Restructured the Product function to maximise value for Insurance Buyers.
- Led delivery of Marketing initiative with newly branded website, resulting in increased top-of-funnel conversion.
- Guided development of new insurance management capability for claims management against assets.
- Developed reporting dashboard and interactive risk maps to increase customer engagement for visual risk management.

**Scrum Master** *Funding Circle - London*

FinTech

May 2021 – Sept 2022

Led and coached 2 high-performing teams that were responsible for delivering Lending products for the US market.

### KEY ACHIEVEMENTS

- Launched Marketplace for US lenders, increasing revenue by \$6 million.
- Reduced lending conversion time by automating underwriter checks and delivering risk initiatives.
- Increased monthly revenue from \$2 million to \$40 million by implementing OKR framework fostering data driven experimenting culture.

**Agile Coach** *The ShopWorks and FastPAYE - London* Workforce Management

Jan 2019– Feb 2021

Led and coached 5 teams in workforce management, financial wellbeing, AI and support.

- Conducted Agile workshops Design Sprint, Journey mapping, context switching, coding dojos and facilitated continuous learning culture.
- Explored systematic pain points and facilitated visual problem-solving sessions across departments.
- Empowered teams navigate through conflict resolution and turning those into opportunities for growth.

### KEY ACHIEVEMENTS

- Scaled distributed engineering teams across two locations and created Developer's Manifesto playbook to standardise practices for scaled engineering teams.

**Scrum Master**

Supported growth for two front and back-end functional teams.

- Facilitated team-building exercises, training sessions on Agile, and Scrum values and principles, engineering practices, Code Reviews, test-driven development, test automation, estimations, and splitting user stories.

- Removed team level impediments, conflict resolution to improve team dynamics and ensure high performance.

#### KEY ACHIEVEMENTS

- Redesigned and restructured the delivery team from a siloed to a cross-functional model.
- Launched a new Fintech product line for business expansion.

#### Scrum Master *Firefly Learning - London*

EdTech

Jan 2018 – Jan 2019

- Facilitated Scrum Events, including Daily Scrum, Backlog Refinement, Sprint Planning, Retrospectives, and Sprint Reviews
- Aligned Discovery and Delivery phases and incorporated UX, QA within the development process.
- Improved ways of working, through the Definition of Done and team agreements.

#### KEY ACHIEVEMENTS

- Launched IOS and Android Apps to increase Students engagement, and enhanced user experience for Teachers and Schools

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#### ADDITIONAL EXPERIENCE

#### Scrum Master *DeepCrawl - London 2017*

IT Test Analyst *DX Network Services - London 2012 –17*

#### Quality Assurance Lead *essDOCS - London 2009 – 12*

Business Analyst *essDOCS - London 2009*

#### Prototyper *essDOCS - London*

2008 – 09

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#### EDUCATION

#### Bootcamp in Front End Development *edX*

| M.Sc.: Information Systems Management *Brunel University*

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#### PROFESSIONAL CERTIFICATIONS

Certified Scrum Professional - ScrumMaster | ICAgile -Systems Coach | Design Sprint Masterclass | ISTQB Advanced Level Test Manager | Scrum@Scale Practitioner

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#### TOOLS

VS Code | Chrome Developer Tools | Responsive Viewer | GitHub | Gitlab | Jira | Confluence| Figma | Jellyfish | Tableau | neuroID | Grafana | Lucidchart | Drawio | Miro | MURAL