

# Sumaiya Zulfikar

E: sumaiya.zulfikar@yahoo.com P: +447578 293 080 LinkedIn: linkedin.com/in/sumaiya-zulfikar  
Portfolio: sumaiyaz.co.uk GitHub: github.com/sumzulfikar Location: London, UK

## OBJECTIVE

Embarking into a new and exciting journey as a Front-End Developer to build products that customers love. Prior experience in leading organisations and teams to higher performance by increasing business agility capability in building impactful and valuable products that drive innovation, growth, revenue, and overall performance of the business. Looking to bring in user focused approach to problem solving and developing solutions that meet customer and market needs.

## TECHNICAL SKILLS

HTML 5 | CSS 3 | Bootstrap | Materialize | Vanilla JavaScript | jQuery | Node.js | Vite | React | 3rd Party APIs

## ADDITIONAL SKILLS

Workshop Facilitation, Team Building, Scrum, Kanban, Release Management, Quality Assurance, KPI and Metrics, Coaching

## PROJECTS

**Pathway Job Application:** A job search application leveraging seamless user experience and robust search capabilities, empowering jobseekers to effortlessly discover their dream opportunities.

Technologies used: React, Tailwind, Node.js, Google Maps, Adzuna API, Here API

Github repo: <https://github.com/sumzulfikar/Pathway-Application>

## EXPERIENCE

**Agile Coach** *Insurwave* • London

Insurance

Nov 2022 – July 2023

Overall delivery process improvements and alignment 8 engineering teams products for insurance risk management.

### KEY ACHIEVEMENTS

- Restructured the Product function to maximise value for Insurance Buyers.
- Led delivery of Marketing initiative, new branded website to increase top-of-funnel conversion.
- Delivered new insurance management capability for claims management against assets for insurance buyers.
- Developed reporting dashboard and interactive risk maps to increase engagement for visual risk management.

**Scrum Master** *Funding Circle* • London

FinTech

May 2021 – Sept 2022

Led and coached 2 high-performing teams that were responsible for delivering Lending products for the US market.

### KEY ACHIEVEMENTS

- Launched Marketplace for US lenders, increasing revenue by \$6 million.
- Reduced lending conversion time by automating underwriter checks and delivering risk initiatives.
- Increased monthly revenue from \$2 million to \$40 million by implementing OKR framework fostering data driven experimenting culture.

**Agile Coach** *The ShopWorks and FastPAYE* • London

Workforce Management

Jan 2019– Feb 2021

Led and coached 5 teams in workforce management, financial wellbeing, AI and support.

- Conducted Agile workshops Design Sprint, Journey mapping, context switching, coding dojos and facilitated continuous learning culture.
- Explored systematic pain points and facilitated visual problem-solving sessions across departments.
- Empowered teams navigate through conflict resolution and turning those into opportunities for growth.

### KEY ACHIEVEMENTS

- Scaled distributed engineering teams across two locations and creating and embedding Developer's Manifesto playbook to standardise practices for scaling engineering teams.

### Scrum Master

Supported growth for two front and back-end functional teams.

- Facilitated team-building exercises, training sessions on Agile, and Scrum values and principles, engineering practices, Code Reviews, test-driven development, test automation, estimations, and splitting user stories.
- Removed team level impediments, conflict resolution to improve team dynamics and ensure high performance.

### KEY ACHIEVEMENTS

- Redesigned and restructured the delivery team from a siloed to a cross-functional model.
- Launched a new Fintech product line for business expansion.

**Scrum Master** *Firefly Learning* • London

EdTech

Jan 2018 – Jan 2019

- Facilitated Scrum Events, including Daily Scrum, Backlog Refinement, Sprint Planning, Retrospectives, and Sprint Reviews
- Aligned Discovery and Delivery phases and incorporated UX, QA within the development process.
- Improved ways of working, through the Definition of Done and team agreements.

#### KEY ACHIEVEMENTS

- Launched IOS and Android Apps to increase Students engagement, and enhanced user experience for Teachers and Schools

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#### ADDITIONAL EXPERIENCE

**Scrum Master** *DeepCrawl* ▪ *London* 2017      **IT Test Analyst** *DX Network Services* ▪ *London* 2012 –17  
**Quality Assurance Lead** *essDOCS* ▪ *London* 2009 – 12    **Business Analyst** *essDOCS* ▪ *London* 2009  
**Prototyper** *essDOCS* ▪ *London* 2008 – 09

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#### EDUCATION

**Bootcamp in Front End Development** *edX* | **M.Sc.: Information Systems Management** *Brunel University*

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#### PROFESSIONAL CERTIFICATIONS

Certified Scrum Professional - ScrumMaster | ICAgile -Systems Coach | Design Sprint Masterclass | ISTQB Advanced Level Test Manager | Scrum@Scale Practitioner

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#### TOOLS

VS Code | Chrome Developer Tools | | GitHub | Gitlab | Jira | Confluence| Jellyfish | Tableau | SoapUI | neuroID | Grafana | Lucidchart | Drawio Miro | MURAL