Sumaiya Zulfikar

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SUMMARY

Enthusiastic Front-End Developer with a focus on creating intuitive user experience and customer centric products. Recent graduate from edX bootcamp with a remarkable 99.7% A+ score. Proficient in mobile-responsive web design and adept in utilising cutting edge frontend technologies such as React, Java Script, Node.js. Skilled in leading organisations and teams towards higher performance by delivering innovative solutions that drive business growth and revenue generation. Eager to leverage a user focused approach to problem solving and contribute to projects that meet business and market needs.

TECHNICAL SKILLS

HTML 5 | CSS 3 | JavaScript | jQuery | Node.js | TypeScript | React | 3rd Party APIs | Bootstrap | Material UI | Tailwind| Enzyme

SUPPORTIVE SKILLS

Design Workshop Facilitation | Team Building | Team Coach | Scrum | Kanban | Stakeholder Management | KPI and Metrics

PROJECTS

Pathway : Job Search Application - *Front End Developer*

Developed a sophisticated job search application with a cross functional team, focusing on optimising seamless user experience and streamlining the job search. The primary objective was to centralise job related information, minimising the need for users to conduct external research and providing a seamless journey within a single platform.

Technologies used: React, Tailwind, Node.js, Google Maps, Adzuna API, Here API

Key Achievements:

Led the front-end development efforts , contributing to implementation of key features:
- Integration of Api results displayed in job cards to enhance user experience.
- Implementation of a load more function to provide users with greater control over viewing results.
- Ensured mobile responsiveness for accessibility across devices.
- Developed bookmarking functionality to enable users to save preferred job listings.
- Collborated closely with UX and backend teams to ensure alignment and integration of front-end components with overall application functionality.

GitHub repo: https://github.com/sumzulfikar/Pathway-Application | **Live Url:** https://pathway-app.netlify.app/

CrowdSurf - Event Discovery Application- *Front End Developer*

Designed and implemented a dynamic web-based platform tailored to streamline event discovery and ticket purchasing , offering users a convenient way to explore and secure tickets for a variety of events based on their location preferences.

Technologies used: HTML-5, CSS-3, JavaScript, Materialize, Seat Geek API

Key Achievements:

- JavaScript development: Led the development of all JavaScript functionalities, enabling smooth interactions and dynamic user experiences.
- Api implementation: Conducted through API research and integrated API end points to enable efficient search capabilities, enhancing user access to event information.
- Scrum Master role: Provided effective guidance to the team by strategising task distribution and setting small achievable goals. Successfully ensured project progress despite challenges such as team member absences, while also negotiating scope with stakeholders to overcome obstacles and meet project objectives.

GitHub repo: https://github.com/sumzulfikar/CrowdSurf | **Live Url**: https://sumzulfikar.github.io/CrowdSurf/

EXPERIENCE

Agile Coach   *Insurwave - London*   Insurance   Nov 2022 – July 2023

Responsible for Agile Release Train eight teams' delivery of products for insurance risk management.
- Restructured product function across eight teams, leading to a 20% increase in strategic initiative prioritisation and accelerated business growth.
- Delivered projects including a new branded website for marketing, enhancing Top of Funnel conversion and new insurance management capabilities.
- Created reporting dashboard and interactive risk maps to enhance engagement and visualisation of Risk Management

KEY ACHIEVEMENTS
- Doubled strategic initiative to 40% leading to delivering appealing features for more insurance buyers.
- Launched new branded website and insurance management capability.

Scrum Master *Funding Circle - London*   FinTech   May 2021 – Sept 2022
Led and coached two high-performing teams delivering Lending products for the US market.
KEY ACHIEVEMENTS
- Decreased unplanned work from 83% to 19% by leveraging objectives for task prioritisation.
- Increased monthly revenue from $2 million to $40 million with implementation of OKRs and measured experiments.
- Successfully launched a Loan Marketplace for US lenders, increasing revenue by $6 million.
- Reduced lending conversion time through automation and user journey improvements.

Agile Coach *The ShopWorks and FastPAYE - London*   Workforce Management   Jan 2019– Feb 2021
Led and coached five teams responsible for delivering product lines workforce management, financial wellbeing, AI, Support, and platform.
- Designed and led a variety of Agile workshops for continuous learning culture development.
- Facilitated creative workshops using visualisation techniques to address systematic pain points and promote cross departmental problem-solving.
- Conducted Team and Organisation level assessments to gauge progress towards Agile maturity and business agility.
- Empowered teams in conflict resolution, turning challenges into growth opportunities.
KEY ACHIEVEMENTS
- Increased delivery team's productivity and performance sevenfold.
- Reduced Business as Usual lead time from 498 days to 14 days.

Scrum Master
Supported growth for two front and back-end functional teams.
- Facilitated team-building exercises and conducted training sessions on Agile, and Scrum values and principles, engineering practices, Code Reviews, test-driven development, test automation, estimations, and user story splitting.
- Assisted Product Owners in prioritising product backlogs, implementing value-driven backlog management, ensuring clear requirements alignment with strategic objectives, and managing tech debt work for technical excellence.
KEY ACHIEVEMENTS
- Redesigned and restructured the delivery team into a cross-functional model, fostering collaboration.
- Scaled distributed engineering teams across two locations, establishing and embedding a Developer's Manifesto playbook to standardise Communities of Practice and expected behaviours for scaling engineering teams.
- Successfully launched a new Fintech product line, contributing to business expansion.

Scrum Master *Firefly Learning - London*   EdTech   Jan 2018 – Jan 2019
- Facilitated Scrum Events, including Daily Scrum, Backlog Refinement, Sprint Planning, Retrospectives, and Sprint Reviews
- Implemented Dual Track agile framework to synchronise Discovery and Delivery within teams, integrating UX, QA into the development process.
- Coached squads in harmonising roadmap-planning and sizing-session requirements with standard Sprint work.
Enhanced ways of working, through determining the Definition of Done and establishing
KEY ACHIEVEMENTS
- Successfully launched IOS and Android Apps, boosting Students engagement, and improving user experience for Teachers and Schools.

ADDITIONAL EXPERIENCE

Scrum Master *DeepCrawl - London 2017*   **IT Test Analyst** *DX Network Services - London* 2012 –17
Quality Assurance Lead *essDOCS - London 2009 – 12*   **Business Analyst** *essDOCS - London*   2009
Prototyper *essDOCS - London*   2008 – 09

EDUCATION

Bootcamp in Front End Development *edX* | **M.Sc.: Information Systems Management** *Brunel University*

PROFESSIONAL CERTIFICATIONS

Certified Scrum Professional - ScrumMaster | ICAgile -Systems Coach | Design Sprint Masterclass | ISTQB Advanced Level Test Manager | Scrum@Scale Practitioner

TOOLS

VS Code | Chrome Developer Tools | Responsive Viewer | GitHub | Gitlab | Jira | Confluence| Figma | Jellyfish | Tableau | neuroID | Grafana | Lucidchart | Drawio | Miro | MURAL