

Sunny Chen

sun5732@gmail.com

678-469-4797

Tucker, GA

<https://sun573.github.io>

Technical Software Consultant with strong experience and skills in software implementation, supply chain analytics, quality analytics, and automotive industry.

Professional Experience

OMP, Inc. / Technical Consultant

FEB 2020 - PRESENT | MARIETTA, GA

- Implements advanced supply chain planning software modules for customers. Includes analyzing the customer's environment, designing and presenting a solution, configuring and installing the software.
- Specializes in Demand Planning and Forecasting suite of applications, able to guide colleagues in other OMP projects related to Forecasting.
- Provides user support for current and future OMP software solutions for customers, analyzes potential problems and provides solutions.

Porsche Cars North America / Quality Analyst

JAN 2018 - MAY 2019 | ATLANTA, GA

- Interacted with field technicians in the market; identified and monitored issues found in repair cases in the North American market.
- Analyzed data such as cost per unit, units affected, and total market production; presented reports to Porsche AG in Germany to discuss potential solutions to current and potential issues.
- Performed case studies by tearing down individual vehicles to test specific parts, determine the root cause, and find solutions to each issue.

Education

Georgia Institute of Technology / B.S. Industrial Engineering

DECEMBER 2019 | WITH HONORS

Treasurer of GT Wreck Racing

Led peers in construction of budget race cars for annual competition; managed budget for team and competition car.

Skills and Certifications

Certifications: APICS Certified Supply Chain Professional (2021)

Software: OMP, Minitab, Adobe CC Suite (Photoshop, After Effects, Premiere Pro), M365 Suite (Excel, Word, Powerpoint)

Programming: Python, SQL, R, Java, C, HTML/XML/CSS, OMP OPAL

Languages: Chinese (Mandarin/Cantonese), Spanish (Conversational)

Auxiliary Experience

High Performance Driving Education – Staff, Instructor (2017-Present)

Driving instructor for various HPDE organizations. Able to work and think clearly in a high pressure environment while driving on a racetrack. Demonstrates and teaches high performance driving techniques. Instructed for DriveStrong Teen Driving School.