

Sunabha Krishna Sinha

Senior FrontEnd Engineer

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EXPERIENCE

Deqode

Sr. Software Developer

Indore, India

Aug, 2021 - Present

- Developed a highly scalable and robust Customer Support Portal using VueJS, TypeScript, Vuex, and Vuetify.
- Implemented UI to visualize query threads, giving our customer support application an edge over competitors.
- Created a multilingual Knowledge Base UI, facilitating instant self-service for customers in various languages.
- Enhanced the Notification service UI, enabling real-time updates and improving agent experience.
- Developed automation features to streamline ticket management, reducing manual tasks with scheduled checks.
- Optimized UI for real-time agent availability from 15-18 seconds to just 2 seconds using EventSource.
- Practiced peer code reviews and followed industry best practices for high-quality code.

Tudip Technologies

Software Developer

Pune, India

Nov, 2019 - Jun, 2021

- Built a highly performant application using ReactJS, Redux Toolkit to gather actionable feedback for restaurants and drive revenue growth.
- Created custom promotional web components from scratch using vue-custom-element library, enabling effective collaboration and expanding the reach of a Food Intelligence Platform named Innit.
- Implemented scalable search functionality, reducing network calls by around 0.75x, by utilizing caching and debouncing techniques.
- Developed pixel-perfect and responsive UIs using TailwindCSS and Bootstrap, ensuring a visually appealing and user-friendly experience.
- Utilized Chart.js to effectively visualize and present statistics and numbers derived from customer feedback.
- Conducted unit testing of components using Jest and RTL to ensure code quality and reliability.

SKILLS

ReactJS · VueJS · HTML5 · CSS3
JavaScript · TypeScript · Redux
Vuex · TailwindCSS · Bootstrap
Git · GitHub
Slack · Jira · REST Architecture
Responsive Design

EDUCATION

Bachelor of Engineering (2015-2019)

**Medicaps Institute of
Technology and Management**

CGPA: 7.66

PERSONAL PROJECTS

Video Streaming Application

- Stack: ReactJS.
- Video Streaming app with features of live streaming, adding nested comments and displaying list of videos.

Rubix Application

- Stack: ReactJS.
- Web app to ease the import/export solutions and bring all the compliances related functions online.

ACHIEVEMENTS

**Customer Choice Excellence
Award (2022-23)**

Deqode