

Indian Oil Corporation Limited
(Marketing Division)
Head Office, Indian Oil Bhavan,
G-9, Ali Yavar Jung Marg,
Bandra (East), Mumbai - 400 051

PUBLIC TENDER NOTICE

Sno.	NIT No./ Name of the work	Sale Period of Tender documents	Contact Person(s)
1	<u>HOSYS/61/PT-03/2025-26</u> Implementation of IndianOil-SMILE (Salesforce Management for Insights, Loyalty and Efficiency) on SaaS platform along with Maintenance for 3 years .	18-Dec-2025 at 10:00 Hrs IST To 30-Dec-2025 at 15:00 Hrs IST	Sr.Manager(IS), Tel: 022 25447329 email: sunambiar@indianoil.co.in Dy.Manager(IS), Tel: 022 25447823 email: msrana@indianoil.in
Please visit our website www.indianoiltenders.com for further details			

Envelope - A

Tender No. :-

Due on:

**HOSYS/61/PT-03/2025-26 10-Jan-2026 at
15:00 Hrs IST**

Name of Tender :-

**Implementation of IndianOil-SMILE
(Salesforce Management for Insights,
Loyalty and Efficiency) on SaaS platform
along with Maintenance for 3 years .**

PART I: TECHNICAL & COMMERCIAL BID



Indian Oil Corporation Limited
(Marketing Division)
INFORMATION SYSTEM DEPARTMENT
IndianOil Bhavan,
G-9, Ali Yavar Jung Marg,
Bandra (East), Mumbai – 400 051,
Maharashtra, India

Annexure-A1

Tender No. :-

Due on:

**HOSYS/61/PT-03/2025-26 10-Jan-2026 at
15:00 Hrs IST**

Name of Tender :-

**Implementation of IndianOil-SMILE
(Salesforce Management for Insights,
Loyalty and Efficiency) on SaaS platform
along with Maintenance for 3 years .**

To,
**Dy. General Manager (Information
Systems),
2nd Floor, Information Systems
Department,
IndianOil Corporation Limited,
(Marketing Division) – Head Office,
G-9, Ali Yavar Jung Marg,
Bandra (East), Mumbai - 400 051**

From

Envelope - B

Tender No. :-

Due on:

**HOSYS/61/PT-03/2025-26 10-Jan-2026 at
15:00 Hrs IST**

Name of Tender :-

**Implementation of IndianOil-SMILE
(Salesforce Management for Insights,
Loyalty and Efficiency) on SaaS platform
along with Maintenance for 3 years .**

PART II: PRICE BID



Indian Oil Corporation Limited
(Marketing Division)
INFORMATION SYSTEM DEPARTMENT
IndianOil Bhavan,
G-9, Ali Yavar Jung Marg,
Bandra (East), Mumbai – 400 051,
Maharashtra, India

Annexure-B1

Tender No. :-

Due on:

**HOSYS/61/PT-03/2025-26 10-Jan-2026 at
15:00 Hrs IST**

Name of Tender :-

**Implementation of IndianOil-SMILE
(Salesforce Management for Insights,
Loyalty and Efficiency) on SaaS platform
along with Maintenance for 3 years .**

**To,
Dy. General Manager (Information
Systems),
2nd Floor, Information Systems
Department,
IndianOil Corporation Limited,
(Marketing Division) – Head Office,
G-9, Ali Yavar Jung Marg,
Bandra (East), Mumbai - 400 051**

From

Envelope - C

Tender No. :-

Due on:

**HOSYS/61/PT-03/2025-26 10-Jan-2026 at
15:00 Hrs IST**

Name of Tender :-

**Implementation of IndianOil-SMILE
(Salesforce Management for Insights,
Loyalty and Efficiency) on SaaS platform
along with Maintenance for 3 years .**

**PART I: Technical &
Commercial Bid
PART II: Price Bid**



Indian Oil Corporation Limited
(Marketing Division)
INFORMATION SYSTEM DEPARTMENT
IndianOil Bhavan,
G-9, Ali Yavar Jung Marg,
Bandra (East), Mumbai – 400 051,
Maharashtra, India

Tender No. :-

Due on:

**HOSYS/61/PT-03/2025-26 10-Jan-2026 at
15:00 Hrs IST**

Name of Tender :-

**Implementation of IndianOil-SMILE
(Salesforce Management for Insights,
Loyalty and Efficiency) on SaaS platform
along with Maintenance for 3 years .**

**To,
Dy. General Manager (Information
Systems),
2nd Floor, Information Systems
Department,
IndianOil Corporation Limited,
(Marketing Division) – Head Office,
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Bandra (East), Mumbai - 400 051**

From