Thomas A. Rio

Front End Web Developer

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Technical Skills

Git HTML5 CSS3 Bootstrap 4

Vanilla Javascript ES6 Next to learn: C# and ASP.NET

PROJECTS

webDevelopMental.com immatureGenius.com

EDUCATION & CERTIFICATIONS

Associate of Art, General Studies, College of Southern Maryland, La Plata MD

freeCodeCamp.org's

Responsive Web Design Certification (300 hours)

JavaScript Algorithms and Data Structures Certification (300 hours)

RELEVANT WORK EXPERIENCE

US House of Representatives contracted through: Metro Data Networks, DESKTOP SUPPORT ENGINEER

Washington, DC

Manager: Nels Benson 703-989-2419

Serve as a member of the AD Administrators, Computer Operations and PC

Support teams. Responsible for monitoring computer systems and server backup
jobs. Also provide total support for Windows XP/7 based Dell workstations.

Administer security permissions via Active Directory all for the US House of
Representative staff in a multitude of offices on many floors and in many buildings.

Key projects:

- ❖ Perform user account creation, deletion, and configuration. Add/Remove user accounts with Active Directory 2008.
- ❖ Remotely support end user by Remote Desktop, Net Meeting, or over the phone, email support.
- ❖ Troubleshoot connection issues involving IP addressing and DNS. Work daily with US.HOUSE.GOV domain.
- Provide user support for any technical questions. Provide technical support for all windows XP, Vista, 7, Server 2008, proprietary software, PDA's, and Blackberry's.

REFERENCES

- Michael Law | Owner, Qualatech Solutions | Michael@qualatech.com | 443.677.6455
- Kaveh Kasaei|American Diabetes Assoc.Data Services Manager |kkasaei@diabetes.com| 571.432.4400 ext. 4267