

SunChild Privacy Policy

Effective Date: June 18, 2025

This SunChild Privacy Policy (hereinafter referred to as "the Privacy Policy" or "this Privacy Policy") applies to you personally and your use of the SunChild, which tracks and analyzes caregiver and child data to provide users with needed consultation and Ages and Stages Questionnaire services.

As the data controller, SunChild and affiliates (together, "SunChild", "we" or "us") understand the importance of your privacy. Please take the time to read this Privacy Policy carefully to understand how we may collect, use and share your personal information in connection with our app.

This app is intended for use ONLY by adults.

1. What Data Do We Collect About You?

In SunChild, we shall collect and use data you enter ONLY for the purposes stated in this Privacy Policy. Personal data refers to any data entered about a user, caregiver or child. We will collect and process the following data:

- SunChild user login information, including login and password. User at the same time can be the “Caregiver” as well.
- SunChild “Caregiver Card” (parent or a guardian) information, such as first name, surname, last name and relationship to a child.
- SunChild “Child Card” information, such as first name, surname, last name, date of birth, gender and prematurity status. When you fill in information about the child, this card information is open ONLY to doctors who analyze the child's development and suggest further development stages accordingly.
- Other caregiver and child information, such as address, city, region, country, e-mail address, postal/ZIP code, phone number and extra.
- Consultation information, including the problem description and suggestion. The problem description and suggestion you submit can identify you only in the doctor’s record.
- Network and device information, including IP address, device name, device model, app version, ROM version, OS version, system language, and MAC address.
- Service and device usage information, including how you open and close the app and device, view pages, touch buttons, enable or disable features in the app and device, image information, and the device operating status.
- Customer service information, including the record of your SunChild Support Query by email or phone.
- Personal information about your online activities on connected devices over time and across third-party websites, devices, apps and other online features and services.

2. How Do We Use Your Data?

To provide you with the SunChild services, SunChild will process and use your data with your consent for customer relationship management, support and communication (including consultation, customer feedback and complaint handling), operation and maintenance, software and system updates, user identification, problem diagnosis, push notification, and repair purposes. When you switch accounts, your device's same-day step count details will be synced to your current account.

In addition, we will process your data for such functions:

- **Analysis and Improvement:** We will use your device information and service usage information, as well as data you voluntarily upload (such as feedback suggestions), to enable us to understand our users' needs as customers and to improve the quality and user experience of our current and future services and offerings.
- **Consultation and ASQ:** “Caregiver Card” and “Child Card” information, which includes sensitive information about you and your child, is collected to specify which Ages and Stages Questionnaire (further noted as “ASQ”) version fits best for the child and to calculate ASQ results, provide consultation service, connecting the caregiver (parent or a guardian) with the doctors.
- **Customer Support:** We will utilize collected data to respond to your requests and inquiries, and communicate with you about the child’s development.
- **Evaluation:** Data is also used to operate, evaluate, and improve our app (including adding new features, enhancing and improving our app's functioning, managing communications between SunChild users and doctors, performing data analytics and other internal functions).
- **Legal Requirements:** comply with and enforce applicable legal requirements, relevant industry standards, including this Privacy Policy.

3. How Do We Share Your Data?

Collected data of both the caregiver and the child is shared **ONLY** with doctors. We may share your data in the following ways:

- **Sharing with/entrusting our affiliate doctors:**
 - When we decide which ASQ version fits best for your child
 - When the third-party doctor needs to consult on well-being-related problems or the growth of a child.

4. How Do You Contact Us?

Please contact SunChild with any questions or comments.

By email: sunchild.uz@gmail.com

5. How Do We Update This Privacy Statement?

We encourage you to regularly check for the latest version of this Privacy Policy in the app settings, as we may update it from time to time. In the event of material changes to this Privacy Policy, we will notify you by employing notification dialogues, push messages, emails, and so on, depending on the nature of the change. We will indicate at the top of this Privacy Policy when it was most recently updated.

Note: This Privacy Policy applies to the SunChild App only. For our privacy commitments in relation to other products and services, please see the applicable privacy statement of those products and services.