

February.2018 - March.2018 @ HSC

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**REBOOT!**

**...TO SDE-1...**

*Do & Learn:*  
*Solve a Problem! Less Gyan, More Action!*

*Collaborate:*  
*Work as a Team!*

*Be Guided:*  
*Walk with a Mentor!*

- 3 or 4 Member Teams
  - Assorted backgrounds & tech.
  - Share & Receive knowledge
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**YOU ARE GROUP-ED!!**

Build a Customer Account Management UI  
with secure access supported by Registration & Login;

Given the SLAs:

- ~1 Million Customers & Growing
- ~100,000 page-views per day
- 80:20 – reads / writes
- < 2 sec. page load times
- ~1000 Concurrent Users

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UI

# CUSTOMER ACCOUNT MANAGEMENT

Build the underlying service(s) to support account management

- Create / Modify Customer Account Data, with PII Data
- Accessible to both internal apps & external Tesco consumers
- Secure Access
- Response Times < 200 ms per call
- Throughput > ~2000 TPS

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# SERVICE

Build an integration layer where profile data from multiple channels (both online & offline – ex: CSD Tills, Support Centres) are recd., in daily batches having the last 90-day spend.

Identify segments that will divide customers into three equal groups based on the 90-day spend data

- ~100,000 profile changes from across ~3500 stores (Including updates, activations & de-activations)
- Profile changes recd. as files in CSV format, via FTP/SFTP
- All Stores transmit the files almost at the same time
- ~3500 files to be processed, every day

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# INTEGRATION

System and component design

- Document high level designs & design decisions
- Logical **and** physical views

Document low level designs

- Class diagrams
- Sequence diagrams

Document data models & API contracts

Apply best-practices, **CI-CD** & design principles

Consider & apply key NFRs in the design

- Performance
- Scalability
- High Availability
- Security

Awareness **about** trade-offs

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# EVALUATION EXPECTATIONS

**HAVE FUN !!!**