

WEBINAR FREQUENTLY ASKED QUESTIONS WEBINAR DESCRIPTIONS

What is a Webinar?

A webinar is a seminar transmitted over the internet. All you need is a phone and a computer with access to the internet. Upon registration you will be given a phone number and web address to participate.

How long is the webinar?

All WATCH webinars are one hour and scheduled for 11:30am (CST).

How do I register?

You can pay with a credit card at the WATCH website at <http://www.watchmn.org/training>.

You can also mail a check to WATCH at 608 2nd Ave South #465, Minneapolis, MN 55402. If you need an invoice please write watch@watchmn.org with your request.

Please include your name, telephone number, mailing address, fax number, e-mail and the name of the webinar you are purchasing in all of your correspondence.

Registration closes at 10:00am (CST) the day of the training.

How will I know if you received my payment?

We will send you an e-mail confirmation as well as the log in information for the webinar. This may take a day or two so please be patient.

Can more than one person sit in on the webinar?

Your purchase entitles you to participate from one computer and one phone line. You may gather as many people around as you like.

Do you offer continuing education credits?

No. We can provide you with a participation letter so you can apply independently.

I never received the log in information?

The information was sent to the person who paid for the webinar. Check with them first. Prior to the day of the conference you can contact alight@watchmn.org for the log in information. The day of the conference you can call the WATCH offices at (612) 341-2747 x1 and the receptionist will help you.

What happens if I have trouble logging on or calling in?

When you register you will be sent a link to test the compatibility of the computer you will be using to participate in the webinar. ***Please test your computer several days beforehand so that you can resolve any problems.*** WATCH staff are unable to resolve computer or log in problems for you during the presentation. ReadyTalk hosts our webinars and any computer problems should be directed to them at www.readytalk.com or (800) 843-9166.

I logged onto the website but there was no sound. What happened?

In order to hear the webinar you must call in to the phone conferencing site provided to you in your registration materials. Sound is not transmitted through your computer speakers.

What if I miss the webinar due to an emergency or an illness?

We are not able to offer reimbursements or make-up sessions for webinars. If you are unable to participate in the presentation we will provide you with an audio recording at no additional charge. Contact a staff person for details.

WEBINAR DESCRIPTIONS

WATCH offers six 1-hour web seminars trainings throughout the year. The cost of each webinar is \$35 for National Association of Court Monitoring Program members and \$50 for non-members. If you are unable to participate at the listed times you may purchase a one-on-one session. These are scheduled on an individual basis. Contact the WATCH offices at (612) 341-2747 x3 for more information.

Creating a Court Monitoring Program

An overview on how to start improving your legal system through court monitoring. Topics include identifying staffing needs, evaluating resources, assessing community support, defining cases and courts to be watched, and initial funding strategies

Managing Court Monitor Volunteers

Strategies and techniques for recruiting, training, and managing court monitor volunteers. Participants will receive sample applications, job descriptions, and screening materials.

Communicating with Court Personnel

Strategies for providing direct feedback, information, and recommendations to criminal justice system staff to promote change and maintain constructive relationships. Our most popular webinar.

Monitoring on a Budget: Creating Targeted Court Monitoring Projects

A review of easy-to-implement, low cost court monitoring strategies ideal for interns or savvy volunteers. Includes a discussion of mini-monitoring projects, defendant chronologies, case summaries, and court monitoring research.

Monitoring the Civil Order for Protection Process

A review of WATCH's *2004 Order for Protection Court Study* and *2006 Domestic Violence Court Report* and their recommendations and best practices for improving order for protection hearings.

System Accountability for Sexual Assault Cases

An overview of the ways court monitoring can improve outcomes for sexual assault victims, including and answer to the question, “How do you monitor sexual assault cases when so few are screened in for prosecution?”

Creating Communications Materials with Impact

An examination of the ways you can promote change through your communications materials. We’ll look at reporting on judicial misconduct while promoting your mission and positioning your agency as a credible, research-based court monitoring organization.

The Impact of Minnesota's Felony Domestic Strangulation Law

A review of WATCH’s involvement in the passage of MN felony domestic strangulation statute and our subsequent reports on its implementation and effectiveness.

Creating Powerful Victim Impact Statements: A Webinar for Victims & Advocates

A review of WATCH’s *2006 Victim Impact Study* and its recommendations for preparing victims to write and deliver a statement as well as what they can realistically expect from the process.

Strategies for Releasing Your Court Monitoring Report

An overview of best practices for writing and disseminating a court monitoring report with data you’ve collected and researched. Included are suggestions for avoiding common pitfalls and ideas for positioning your report for maximum impact. WATCH will also read “press ready” reports and provide feedback for those who are interested.

Creating Defendant Chronologies

A step-by-step guide to creating defendant chronologies (written histories of an offender’s life of crime that WATCH publishes in its newsletter). Chronologies are powerful commentaries on how a system works. They document escalating levels of violence, the number of victims a defendant has had, the number of chances he has been given and more.