# An introduction to Collaborative Filtering

(http://www.tsc.uc3m.es/~jarenas/CF\_package.zip)

Aplicaciones del Tratamiento De Datos Master Inter. en Multimedia y Comunicaciones

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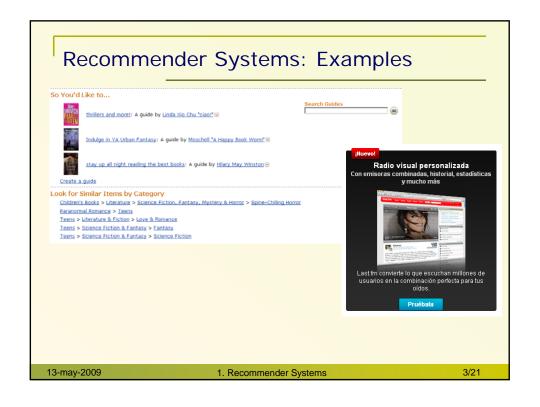
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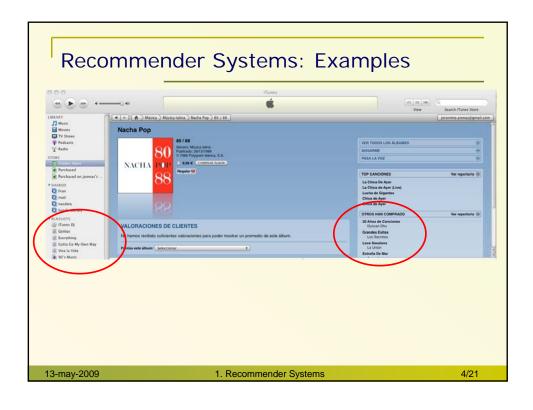
# **Presentation Outline**

- 1. Recommender Systems
- 2. Collaborative Filtering: Strengths and Limitations
- 3. Collaborative Filtering Algorithms
- 4. Data Bases
- 5. Further reading

13-may-2009 Agenda 1/21

# Recommender Systems: Examples Definition: Systems that apply knowledge discovery techniques for making personalized recommendations for information, products or services, etc, usually during a live interaction Customers Who Bought This Item Also Bought Page 1 o Customers Who Bought This Item Also Bought Customers Who Bought This Item Also Bought Page 1 o The Twilight Sana: The Official Guide by Stephenie Meyer Stephenie





# Recommender Systems: Available Info

- · Contents Metadata
- · Users' evaluation: either explicit or implicit
- Socio-demographic user information

Normally, there is a lot of missing information. The goal of a recommender system is, precisely, to predict users' interest on unrated items. In other words: to fill in the blank positions in the user-item evaluation table.

13-may-2009 1. Recommender Systems 5/2

### Recommender Systems: Taxonomy

Depending on which information is used to predict users' interest, we can classify them as:

- Content filtering systems: a user is recommended items similar to those he/she liked in the past
- <u>Collaborative filtering systems:</u> a user is recommended items positively ranked by users that usually agree with the active user
- <u>Socio-demographic filtering systems:</u> a user is recommended items positively ranked by users with a similar socio-demographic profile
  - (not a very generally applied approach)
- <u>Hybrid systems:</u> exploit strengths and limitations of the different approaches

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1. Recommender Systems

6/21

### Collaborative Filtering

<u>Definition</u>: trying to predict the opinion the user will have on the different items, and be able to recommend the "best" items to each user based on the user's previous likings and the opinions of other like-minded users

Pedro: 'Las Dos Torres', 'X-Men 2', 'La Liga de...'

Joaquín: 'Las Dos Torres', 'Love Actually', 'Notting Hill'

Alba: 'Love Actually', 'Notting Hill'
Jacinto: 'Las Dos Torres', 'X-Men 2'

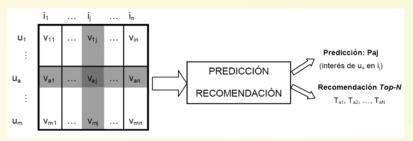
Underlying assumption: users' who have agreed in the past will tend to agree again in the future ...

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2. Collaborative Filtering

# Collaborative Filtering: Available data

Only user-item ratings are necessary:



- Each user has a list of items he/she expressed their opinion about (can be a null set)
- Explicit opinions: a rating score (numerical value)
- Implicit opinions (e.g., purchase records)

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2. Collaborative Filtering

8/21

# Collaborative Filtering: Applications

- <u>Recommender Systems:</u> inferred ratings can be used in information-pull and info-push environments. Tracking of "typical" user tastes paths
- <u>Social Network:</u> establishing interactions among users with similar tastes
- <u>"Breaking reputation" systems:</u> reducing the importance of direct marketing and well-known trademarks
- Production of new products/services
- <u>Personalized information representation:</u> highlighting the information which is more relevant for the user

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2. Collaborative Filtering

# Collaborative Filtering: Strengths

- No need to exploit user socio-demographic information or content metadata
- No need to develop metrics among users and/or metrics among products

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2. Collaborative Filtering

10/21

# Collaborative Filtering: Limitations

- New-user problem: To be alleviated with
  - Standard profiles
  - Hybrid systems incorporating demographic info
  - Requesting a minimum number of explicit ratings
- New-item problem: To be alleviated with
  - Hybrid systems incorporating metadata info
  - Rewarding users that rate new items
  - Intelligent Agents
- Sparsity in the user-item ratings table (e.g. users purchases are under 1%)
- Scalability: More important for certain types of algorithms

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2. Collaborative Filtering

### Collaborative Filtering Algorithms

CF algorithms can be classified according to 2 different criteria

- User-to-user: users similarity is first inferred based on their ratings. A user is then recommended items liked by similar users
- Item-to-item: contents similarity is first inferred based on user ratings only. A user is then recommended items similar to the ones he/she likes
- · Memory-based: during the recommendation phase it is necessary to access the ratings of all users
- Model-based: the algorithm learns a model for carrying out predictions during the operational phase

13-may-2009 3. CF Algorithms

### User-to-user CF

We study first a "standard" memory-based algorithm:

$$w(\mathbf{a}, i) = \frac{\sum_{j} (v_{\mathbf{a}, j} - \overline{v}_{\mathbf{a}}) (v_{i, j} - \overline{v}_{i})}{\sqrt{\sum_{j} (v_{\mathbf{a}, j} - \overline{v}_{\mathbf{a}})^{2} \sum_{j} (v_{i, j} - \overline{v}_{i})^{2}}}$$

$$w(\mathbf{a}, i) = \frac{\sum_{j \in I_{\omega}} v_{\mathbf{a}, j} v_{i, j}}{\sqrt{\sum_{j \in I_{\omega}} v_{\mathbf{a}, j}^{2}} \sqrt{\sum_{j \in I_{\omega}} v_{i, j}^{2}}}$$

$$(G_{\mathbf{a}, \mathbf{w}, \mathbf{a}, \mathbf{b}, \mathbf{b}, \mathbf{b}, \mathbf{c}, \mathbf{b}, \mathbf{c}, \mathbf{c$$

$$W(a,i) = \frac{\sum_{j \in I_{ai}} V_{a,j} V_{i,j}}{\sqrt{\sum_{j \in I_{ai}} V_{a,j}^2} \sqrt{\sum_{j \in I_{ai}} V_{i,j}^2}}$$

(Cosine Distance)

2) Computing predictions (on-line)

$$p_{a,j} = K \sum_{i=1}^{m} w(a,i) v_{i,j}$$

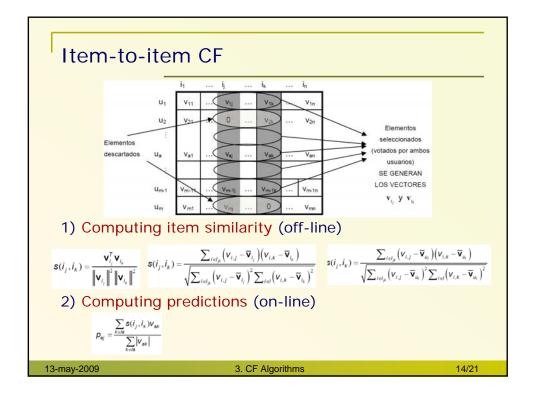
$$p_{a,j} = K \sum_{i=1}^{m} w(a,i) v_{i,j}$$

$$p_{a,j} = \overline{v}_a + K \sum_{i=1}^{m} w(a,i) (v_{i,j} - \overline{v}_i)$$

- · Default voting: for non-rated items
- · Inverse frequency: Users who like most items or items which are liked by most users are not very discriminative
- · Case amplification: Extreme ratings are more informative

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3. CF Algorithms



# Neighborhood methods

Use statistical tools to find a set of neighbors with a similar profile to the active user, simplifying the sum for computing predictions (close in philosophy to model-based CF algorithms). Improved scalability and performance.

### Neighbors can be found:

- · Thresholding similarity weights (non-uniform neighborhood size)
- · K-NN (selection of K is critical)
- Clustering methods

13-may-2009 3. CF Algorithms 15/21

# Model-Based CF

- <u>Clustering methods:</u> users or items are grouped according to similarity (based on ratings). Precision vs complexity tradeoff
- <u>Bayesian networks:</u> node states reflect the different possible ratings, and links represent user information
- Expert Systems: the ratings matrix is used to infer a set or rules which are then followed to infer new ratings
- Probabilistic Latent Semantic Analysis (PLSA): users and contents are modeled using a set of (hidden) latent variables. During the training the latent semantics are learned. For the recommendation, only the semantics are needed

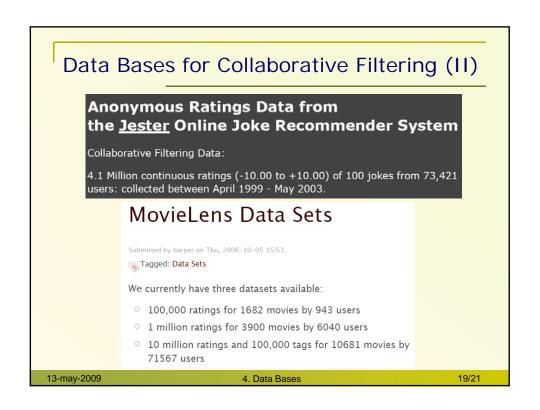
13-may-2009 3. CF Algorithms 16/2

# CF Algorithms evaluation

- <u>Predictive precision:</u> Mean Square Error (MSE), Mean Absolute Error (MAE). Baselines: Mean and median. It is possible to weight differently extreme ratings
- <u>Classification precision:</u> precision (P), recall (R), ROC curves, Mean Average Precision (F = P R / (P + R))
- Sort out precision: Average Precision (AP), Precision at different depths, Inferred Average Precision (infAP)

13-may-2009 3. CF Algorithms 17/21

# Data Bases for Collaborative Filtering Book-Crossing Dataset ... mined by Cal-Nicolas Ziegler DBIS Freiburg Collected by Cal-Nicolas Ziegler in a 4-week crawl (August / September 2004) from the Book-Crossing community with kind permission from Pion Hombaker, CTO of Humankind Systems. Contains 278,858 users (anonymized but with demographic information) providing 1,149,780 ratings (explicit / implicit) about 271,379 books. Collaborative filtering dataset - dating agency Reading Users' gender Rating main's Zipped Tailing and gender data Questions and comments: Vaclav Petricek petricek(at)sem.org SUBBDARY These files contain 17,259,346 anonymous ratings of 168,791 profiles nade by 135,359 Libinseft users as dumped on April 4, 2006. The data is available from http://www.occamslab.com/petricek/data/



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13-may-2009 5. Further Reading 20/2

### Proposed work

Experimental procedure:

- Divide data set into training and validation (5-fold)
- Assess the quality of the recommendations using some CF algorithm (implementation of your own, or use some public toolbox). Report averages over the 5 folds

Analyze some of the following aspects:

- CF versus content-based filtering
- User-to-user vs item-to-item
- · Case amplification, inverse frequency, default voting
- · Effect of different similarity measures
- Neighborhood algorithms: sensitivity to the neighborhood size, scalability ...

13-may-2009 3. CF Algorithms 21/21