

SOCIAL ENGINEERING

- Social Engineering is the act(art) of convincing people to reveal confidential information
- Common targets Help Desk personnel, Technical Support executives, SYS admin, etc.
- People are unaware



IMPACT

- Economic,
- privacy,
- Dangers of terrorism,
- Damage of goodwill,
- Temporary or permanent closure.



PHASES

- RESEARCH ON TARGET COMPANY Dumpster diving, websites, tour company etc.
- SELECT VICTIM Identify frustrated employee of the target company.
- DEVELOP RELATIONSHIP Develop relationship with the selected employees
- EXPLOIT THE RELATIONSHIP Collect sensitive account and financial information, and current technologies.



TYPES

- HUMAN BASED: INTERACTION; Impersonation, Vishing, Shoulder surfing, Eavesdropping, Dumpster diving, Tailgating, Piggybacking.
- COMPUTER BASED: Phishing, Spam mail, Pop-up window attacks, spam mail Instant chat messenger.
- MOBILE BASED: Malicious Apps, Using Fake security apps, Smashing(SMS phishing)



