

Conflict Resolution Course Outline

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Conflict Resolution Course Outline

Course Outcomes. This conflict resolution course will: Teach participants to recognize the causes of workplace conflicts. Explain how differences in communication styles can produce tense situations. Suggest solutions for managing cultural expectations and differences. Provide multiple tactics for better listening.

Conflict Resolution Training Course - Business Training Works

Course Aim. The aim of conflict management training is to introduce practical conflict resolution techniques and strategies that managers and team leaders can effectively utilise when managing conflict in the workplace. It should build on previous training, skills and knowledge of effective performance management.

Conflict Resolution Training Course, Conflict Management ...

About the Course. Intercultural Communication and Conflict Resolution is a growing area of importance considering the pace and volume of global transactions. You can choose to take this course only.

Conflict Management | Coursera

Students are advised to retain course outlines for future use in support of applications for employment or transfer of credits Course Description: Students explore a variety of methods and techniques for resolving conflict such as negotiation, mediation, and facilitation.

GNED 2005 Conflict Resolution - Course Outline | Georgian ...

Conflict Resolution. Jump to Course Dates. Participants will learn crucial conflict management skills, including dealing with anger and using the Agreement Frame. If left unchecked or not resolved it can lead to lost production, absences, attrition, and even lawsuits.

Conflict Resolution - Best IT & Computer Training Courses

Wherever two or more people come together, there is bound to be conflict. This course will give participants a seven-step conflict resolution process that they can use and modify to resolve conflict disputes of any size. Your participants will also be provided a set of skills in solution building and finding common ground.

Conflict Resolution: Corporate Training Materials

Conflict Management Course Objectives: Working with difficult people. Using honesty and agreement. Turning arguments into discussions. Defusing blame. Dealing with strong feelings. Delivering bad news. Feeding the solution not the problem.

Conflict Management Course And Training | Impact Factory

Microsoft Desktop Apps In-House Training Solution. Our new and flexible approach to delivery enables us to address the needs of individuals and groups. Flexibility in length: One Hour, Three Hours or Full day Flexibility in Content - Choose the topics that are needed by the individual or group Flexibility in Delivery - Group training...

Training Courses

Or, you can use our modules to enhance and enrich your current course materials with fresh, new, and proven models, concepts, interactive games, activities, and exercises. That way, you can focus all your effort on the delivery of your program and ensure the maximum return on your training investment.

Training course materials to teach conflict resolution

Description. The field of conflict resolution has been developed academically as a discipline from diverse fields of knowledge. This course provides an introduction to the major schools of thought that contribute to the developments in social psychology, law, political science, social work, and business.

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