

Conflict Resolution Course Description

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Conflict Resolution Course Description

Target Audience. This course provides conflict resolution training to equip participants with the skills, knowledge and confidence to effectively manage and turn around potentially negative performance situations in the workplace, in a clear, assertive and constructive manner.

Conflict Resolution Training Course, Conflict Management ...

Description. The field of conflict resolution has been developed academically as a discipline from diverse fields of knowledge. This course provides an introduction to the major schools of thought that contribute to the developments in social psychology, law, political science, social work, and business.

Negotiation and Conflict Resolution | Courses | Columbia ...

Course Description: Foundation course in the field of dispute resolution. Includes negotiation, mediation, and arbitration. Examines the nature of disputes and the multiple arenas in which conflict occurs. Also provides an overview of professional opportunities in dispute resolution studies.

Course Descriptions for Conflict Management

Course Outcomes. This conflict resolution course will: Teach participants to recognize the causes of workplace conflicts. Explain how differences in communication styles can produce tense situations. Suggest solutions for managing cultural expectations and differences. Provide multiple tactics for better listening.

Conflict Resolution Training Course - Business Training Works

Secrets of conflict resolution in the workplace: There are eight steps needed to resolve conflict and the student will be shown each step as well as how to arrive there. This course will help give you a conflict resolution game plan.

Online Course: Conflict Resolution - Tips and Tools to ...

Course Description. This course is part of the Leadership Institute, a two-week academic program that helps students cultivate the knowledge, skills, and attitudes associated with effective and socially responsible leadership. This unique program consists of three integrated elements: academic content, leadership development, and the Action Plan.

Leadership and Conflict Resolution | Brown University

Mediation Certification Course (MCC) Resident. Purpose: The purpose of this course is to develop DoD mediators, also known as 'neutrals' with the skills needed to apply Mediation and other Alternate Dispute Resolution (ADR) techniques in the workplace. This skill set will provide basic proficiency in mediation and facilitative conflict resolution.

Mediation Certification Course (MCC) Resident - DEOMI

Course Description. Conflict is an inevitable dynamic in the work environment. Unfortunately, it usually carries a negative connotation. Conflict, in and of itself, is neither "good" nor "bad". What makes a conflict situation productive or destructive is the way in which issues and information are analyzed, approached, and communicated.

Conflict Management - 2-Way Communications, LLC

Course Description. The course covers conflict management as a first party and as a third party: third-party skills include helping others deal directly with their conflicts, mediation, investigation, arbitration, and helping the system change as a result of a dispute.

Syllabus | Negotiation and Conflict Management | Sloan ...

Conflict is inevitable, we've all had conflict situations in the past and probably will have them in the future. This two day conflict resolution training program will teach you or help you teach others how to more confidently deal with workplace conflict situations.

Training course materials to teach conflict resolution

About the Course. Intercultural Communication and Conflict Resolution is a growing area of importance considering the pace and volume of global transactions. You can choose to take this course only.

Conflict Management | Coursera

This course introduces conflict resolution and mediation theory and practice. Emphasis is placed on achieving compromise and a win/win perception. Upon completion, students should be able to demonstrate competence in identifying seemingly dissimilar positions and facilitating agreement.

Class Descriptions | Wake Technical Community College

Developed by our Head Instructor, Susan Deveney, who has mediated cases for divorcing spouses in numerous states over the past two decades, this is a program consisting of 33.5 program hours, 1.5 of which are in ethics, offered as either an intensive four full days, or over the course of eight weeks, if taken online.

Program Description & Content - conflictresolutiontraining.com

Course Descriptions. The following courses are offered on a regular basis in the Peace, Justice, and Conflict Resolution Program. With the exception of the Introduction to Peace, Justice and Conflict Resolution (PJCR 100), all courses are cross-listed with departmental offerings.

Course Descriptions | Duquesne University

Conflict resolution is a way for two or more parties to find a peaceful solution to a disagreement among them. The disagreement may be personal, financial, political, or emotional. When a dispute arises, often the best course of action is negotiation to resolve the disagreement.

Section 6. Training for Conflict Resolution

Course Descriptions School of Peace & Conflict Studies | Note: Please refer to the Undergraduate Catalog for the official, formal course descriptions. The following course descriptions were designed to supplement the catalog descriptions, providing additional information on course content and requirements.

Course Descriptions | School of Peace & Conflict Studies ...

MLS (Conflict Resolution) Course Descriptions - ASU College of Law Arbitration . This class focuses upon the law, policy and practices relating to arbitration process, using a third-party neutral to render a decision for disputing parties, as it is utilized in consumer and commercial sectors.

MLS (Conflict Resolution) Course Descriptions - ASU ...

The online Conflict Management and Resolution Course will discuss key skills and knowledge when dealing with conflict in the workplace. This course will provide an understanding into this field, giving learners the skills and knowledge to confidently know how to deal with conflict in the workplace.

Conflict Management and Resolution Course - Oplex Careers

A course focusing on literature drawn from diplomatic history, sociology, psychology, organizational behavior, and international politics; on theories of conflict and conflict resolution, including holistic, socio-cultural conditioning and norms, and personality influences as alternative means to understanding negotiation and bargaining in varying contexts.

Conflict Resolution Institute | University of Denver

This introductory core course examines principles, concepts and techniques of the interest-based approach to conflict resolution. You will learn five modes of conflict handling and their uses, conflict self-awareness, conflict analysis, communication for improving relationships, interest-based negotiation, stages of problem solving, and ...

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