

EDUCATION

- **University of North Texas, Denton**

Master of Science in Computer Science

- **University of Delhi**

Bachelor of Technology in Computer Science

PROGRAMMING SKILLS

Design

- UX Design & Visual Design
- Interactive Prototyping
- Wireframing
- User Testing and Usability Testing
- Figma, Adobe XD, Sketch, InVision

Front End

- HTML 5, CSS3, JavaScript
- jQuery, Bootstrap, VueJs, NodeJS
- JIRA, Agile Development
- Front end and back-end web development
- GitHub, Web Performance Optimization

EXPERIENCE

- **DISH Wireless**

UX Engineer

Plano, TX

Jan 2023 - Present

- Collaborate with product managers and cross-functional development teams across product lines to ensure that the design system framework is implemented and applied consistently.
- Create front-end solutions that are compatible with all major browsers, such as Edge, Chrome, Safari, and Firefox, and are responsive.
- Optimize or refactor existing code to deliver high-performing and user-friendly code.
- Participate in brainstorming sessions and the agile scrum process to determine the most effective technical solutions for achieving management's objectives.
- Leading user research sprints during the empathize and define phases by putting forth research plans, conducting user interviews, analyzing collected data, and compiling findings to develop data-informed design concepts.
- Built out a thorough user-centered design process covering the intake and output of all products from design to research to development; advocating and educating on the value of UX to partners outside the design organization including development, business, retention, and marketing.

- **DXC Technologies**

User Interface Developer & Designer

New Orleans, LA

Feb 2019 - Dec 2022

- Completed over 10 enterprise and organizational projects for healthcare, transportation and enterprise sector.
- Played a crucial role in DXC Technology's million-dollar deals by delivering preliminary design concepts via rapid prototyping in 2021.
- Engaging directly with stakeholders to uncover product requirements by leading working design sessions. Designing user-centered solutions across a wide-range of applications that have allowed Global Leadership Team to make faster and more informed business decisions.
- Leading user research sprints during the empathize and define phases by putting forth research plans, conducting user interviews, analyzing collected data, and compiling findings to develop data-informed design concepts.
- Leading user testing efforts through A/B Testing, Usability Testing, and Content Audits Build and maintain software documentation sites using various programming languages.
- Developed various responsive applications using HTML, CSS, JavaScript, Bootstrap, jQuery, Ajax, VueJS, React framework.
- Developed and Styled for Responsive Design techniques using technologies such as LESS, and SASS as CSS preprocessors and modern techniques such as Flex box and grid system.
- Collaborated with agile teams to build Web Solutions using Responsive Web Design (RWD), React-Native, Twitter Bootstrap, CSS3 Media queries.

- **PLASMA – Product Lifecycle Management**

- Created user-centered wireframes spanning product lifecycle, adhering to design principles.
- Enhanced user experience with intuitive flows within wireframes, optimizing interactions.
- Collaborated with top telecommunication firms' product managers to guide system development.
- Applied industry expertise to align project with trends, leading strategic decisions.
- Oversaw front-end solutions for AWS-hosted web app, translating complexity into accessible interfaces, pioneering business intelligence dashboard, and contributing to project initiation via structured wireframes.

- **Healthcare - Cancer Treatment Pathway Platform**

- Conducted 2 week Design thinking workshop with stakeholders and users to discover user requirements Designed elegant flows, wireframes and interactive prototypes for multi-platform desktop application.
- Designed solution that solves productivity issues for clinicians and increases turnaround time for treatments by 38% for cancer patients.
- Worked in a fast-paced environment collaborating with 8 other team members in a cross functional team.
- Quickly learned React and applied to daily tasks, improving efficiency and productivity of overall design team.
- Communicate and implement technical strategies with cross functional team.

- **CommonPaths - Recognition: Award Winning Project for Innovative Solutions for Accessibility 2021**

- Designed 40+ screens low-fidelity, high-fidelity wireframes and interactive prototypes for GIS web application.
- Synthesized user insights into feasible design decisions, deployed a MVP within 6 months.
- Led the design phase and developed front end of nodejs application with JavaScript, CSS3, Semantic HTML and Bootstrap for responsiveness.
- Increased page load speed by 40% and accessibility by 30%.

- **Demand Decision Management, DXC Technology**

- Designed application to streamline resourcing pipeline process for higher leadership of DXC generating is \$1M of profit each quarter.
- Lead design team for rapid prototyping to build data driven dashboards for efficient decision making. Created User Journeys - How the user moved through task visually, to help the team understand interface elements.
- Collaborated with developed for developing responsive user interface for NodeJS web application with VueJS, Bootstrap, HTML, CSS and consumed JSON data coming from GraphQL API's for UI.