

Chirasani Suneetha Reddy

Quality Analyst | Software Tester |

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Professional Summary

Motivated and detail-oriented professional with hands-on experience in client relationship management, software testing, and sales. Proven ability to manage high-pressure roles, deliver customer-centric solutions, and collaborate with cross-functional teams.

Strong technical foundation in Java, Manual and Automation Testing, SQL, and Quality Analysis. Looking to leverage both technical and interpersonal skills to contribute to a forward-thinking organisation.

Location: Kadapa | **DOB:** 15/02/2000

Email: chirasanisuneetha20@gmail.com | **Phone:** +91 9108912383

71%

B.Tech Score

Civil Engineering degree

Career Objective

To work in a dynamic and growth-oriented firm where I can apply my analytical, communication, and technical skills. Eager to contribute to the success of the organisation as a Quality Analyst, ensuring product reliability and customer satisfaction while continuously enhancing my knowledge in the field of software testing.

Educational Background

Secondary School Certificate (SSC)

Mother India E.M School — 2015 – 2016

Percentage: **85%**

1

2

Intermediate - MPC

Narayana Junior College — 2016 – 2018

Percentage: **78%**

Bachelor of Technology in Civil Engineering

KSRM College of Engineering, Kadapa — 2018 – 2022

Percentage: 71%

3

Professional Experience



Portfolio Manager

Square Yards, Bangalore

May 2024 – July 2024

- Provided investment guidance to clients based on current property trends
- Conducted virtual property tours using in-house tech platforms
- Delivered actionable, data-driven insights to assist clients with investment decisions
- Acted as a liaison between clients, internal teams, and third-party partners
- Guided clients through the home loan process with clarity and transparency



Business Development Associate (BDA)

BYJU'S, Hyderabad

Sep 2023 – Apr 2024

- Initiated customer interactions via calls to generate product interest
- Scheduled and conducted personalised counselling sessions for parents
- Assessed students' learning difficulties and recommended BYJU'S products accordingly
- Played a key role in achieving monthly and quarterly product conversion targets

Virtual Internship Experience



Agile Methodology

Cognizant (via Forage) — 20 Jan 2023 to 29 Jan 2023

01

Agile Frameworks

Understood Agile frameworks including Scrum and Kanban

02

Sprint Planning

Simulated sprint planning, user story creation, and backlog prioritisation

03

Team Collaboration

Learned how cross-functional teams collaborate in Agile environments to deliver quality software

04

Agile Ceremonies

Practised real-world Agile ceremonies like standups, retrospectives, and sprint reviews

Technical Skills Arsenal



Quality Analyst Skills

Test planning, bug tracking, reporting, requirement analysis, test documentation, QA process understanding



Programming Languages

Proficient in Java with strong OOP knowledge (inheritance, encapsulation, polymorphism)



Manual Testing

Black-box testing, test case creation, regression testing, defect reporting (SDLC, STLC, Bug Life Cycle)



Automation Testing

Selenium WebDriver, TestNG, Page Object Model (POM)



Database (SQL)

Writing and optimising SQL queries; joins, subqueries, CRUD operations



API & Performance Testing

Postman, JMeter for comprehensive testing

Version Control & CI/CD

Git, Jenkins

Reporting Tools

Extent Reports, Log4j

Documentation Tools

MS Office Suite, Excel (Pivot table, COUNTIF, IF, VLOOKUP)

Soft Skills

Problem-solving, decision-making, time management, communication, teamwork

Project Experience

Web Application Manual & Automation Testing

Fresher QA Project



- Created and executed test cases for a dummy e-commerce website
- Performed functional, regression, and cross-browser testing
- Automated flows using Selenium WebDriver and TestNG
- Logged bugs in Excel and generated test reports

API Testing using Postman

Fresher QA Project



- Tested REST APIs for CRUD operations
- Validated response status, headers, and payload using assertions
- Documented API request/response cycles

Experimental Study on Compressive Strength of M25 Grade Concrete

Academic Project



- Used Non-Destructive Testing (NDT) methods
- Applied image processing for internal analysis
- Focused on structural safety and cost-effectiveness

Achievements & Beyond

Event Coordinator

Successfully coordinated multiple events during college fests, demonstrating leadership and organisational skills

First Prize in Throw Ball

Won first prize in Throw Ball competition, showcasing teamwork and athletic excellence

Ready to Contribute

With a unique blend of technical expertise in software testing and proven client management skills, I'm ready to bring value to your organization. Let's connect and explore how I can contribute to your team's success.

Contact Me

Declaration

I hereby declare that the above-mentioned information is true to the best of my knowledge and belief.

Place: Bangalore

Signature: Chirasani Suneetha Reddy