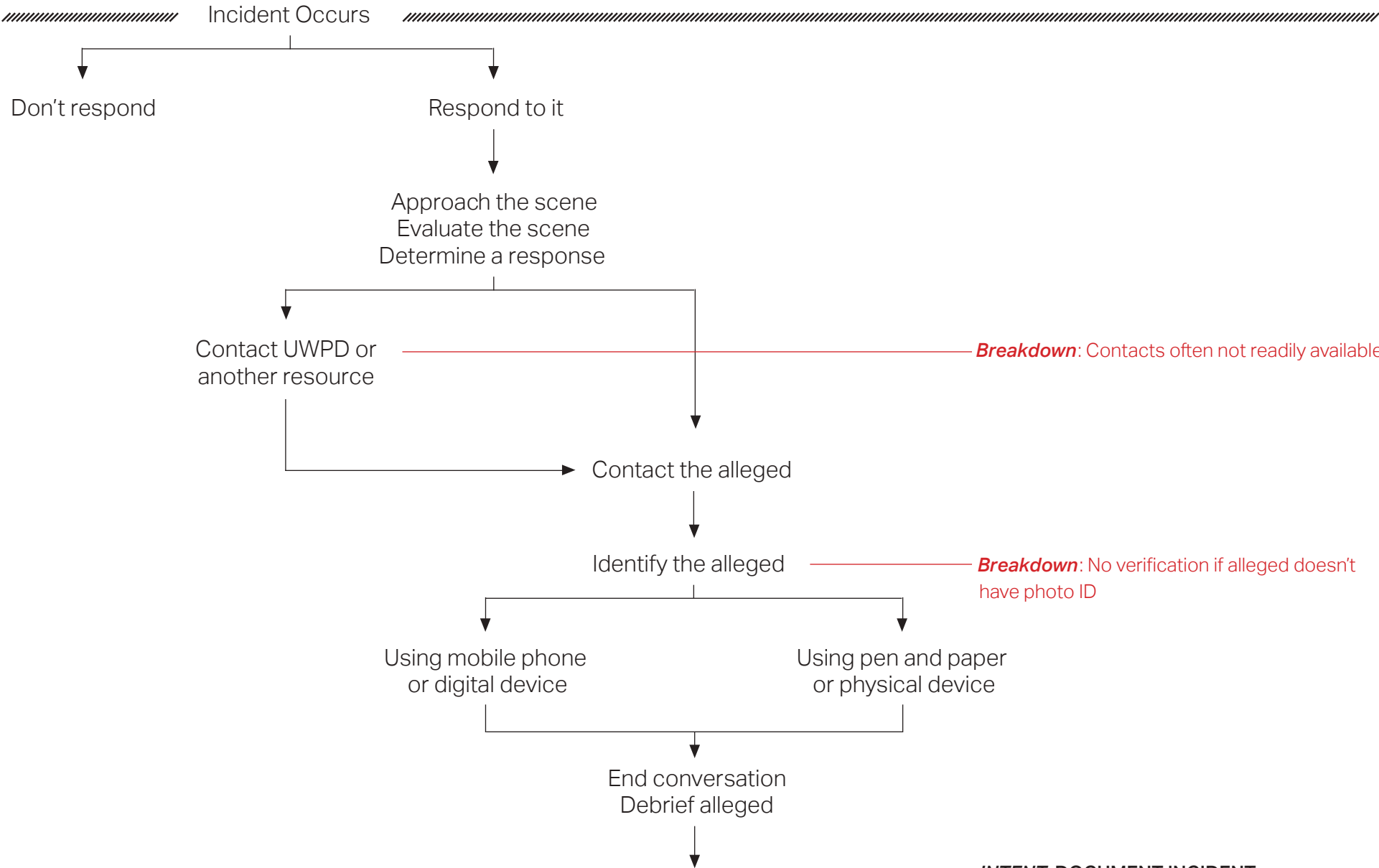


Sequence Model

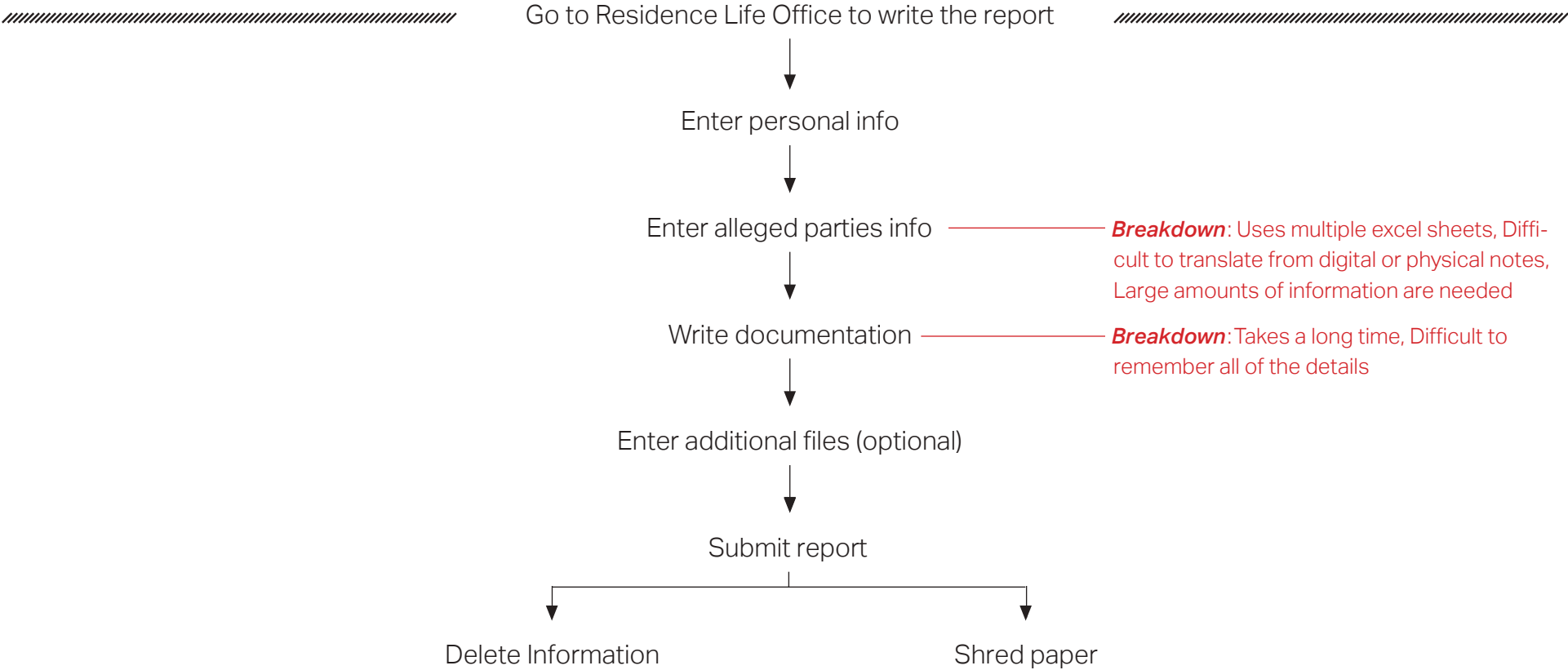
INTENT: HANDLE INCIDENT



Breakdown: Contacts often not readily available

Breakdown: No verification if alleged doesn't have photo ID

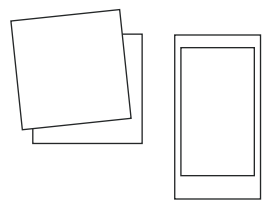
INTENT: DOCUMENT INCIDENT



Breakdown: Uses multiple excel sheets, Difficult to translate from digital or physical notes, Large amounts of information are needed

Breakdown: Takes a long time, Difficult to remember all of the details

Artifact Model



Notes and alleged parties info on
Post-it notes and/or
Notes on smartphone or tablet

[illegible]

Enter personal information

Enter resident information

Multiple excel sheets are often referenced for this section to enter in all of each alleged party's information

Enter report description

Usually, an external text editor is used to write the report, as there is no auto-save feature to protect changes from accidental deletion

Answer yes/no questions about incident

Upload additional materials

Verify report

Submit

blurred for confidentiality reasons