Hudup: A Framework of E-commercial Recommendation Algorithms

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Abstract:

Recommendation algorithm is very important to e-commercial websites when it can provide favorite products to online customers, which results out an increase in sale revenue. I propose an infrastructure for e-commercial recommendation solutions. It is a middleware framework of e-commercial recommendation software, which supports scientists and software developers to build up their own recommendation algorithms with low cost, high achievement and fast speed. This report is a full description of the proposed framework, which begins with general architectures and then concentrates on programming classes. Finally, a tutorial will help readers to comprehend the framework.

1 INTRODUCTION

The product provides infrastructure for e-commercial recommendation solutions, named *Hudup*. This is a middleware framework of e-commercial recommendation software, which supports scientists and software developers to build up their own recommendation solutions. The term "recommendation solution" refers to computer algorithm that introduces online customer a list of items such as books, products, services, news papers, and fashion clothes on e-commercial websites with expectation that customer will like these recommended items. The goal of recommendation algorithm is to gain high sale revenue.

You need to develop a recommendation solution for online-sale website. You, a scientist, invent a new algorithm after researching many years. Your solution is excellent and very useful and so you are very excited but:

- You cope with complicated computations when analyzing big data and there are a variety of heterogeneous models in recommendation study.
- 2. It is impossible for you to evaluate your algorithm according to standard metrics.
- 3. There is no simulation environment or simulator for you to test feasibility of your algorithm.

The innovative product Hudup supports you to solve perfectly three difficulties above and so following are your achievements:

- 1. Realizing your solution is fast and easy.
- 2. Evaluating your solution according to standard metrics by the best way.
- 3. Determining feasibility of your algorithm in realtime applications.

Hudup has another preeminent function which is to provide two optimized algorithms so that it is convenient for you to assess and compare different solutions. Hudup aims to help you, a scientist or software developer, to solve three core problems above. Hudup proposes three solution stages for developing a recommendation algorithm.

- 1. *Base stage* builds up algorithm model and data model to help you to create new software with lowest cost.
- Evaluation stage builds up evaluation metrics and algorithm evaluator to help you to assess your own algorithm.
- 3. *Simulation stage* builds up recommendation server (simulator), which helps you to test feasibility of your algorithm.

There are now some open source softwares similar to my product. The brief list of them is described as follows:

 Carleton (Lew and Sowell, 2007) is developed by Carleton College, Minnesota, USA. The software implements some recommendation algorithms and evaluates such algorithms based on

- RMSE metric. The software provides an implementation illustration of recommendation algorithms and it is not recommendation framework. However, a significant feature of Carleton is to recommend courses to student based on their school reports. The schema of programming classes in Carleton is clear.
- 2. *Cofi* (Lemire, 2003) simply implements and evaluates some recommendation algorithms. It is not recommendation framework. However, it is written by Java language (Oracle, 2014) and it works on various platforms. This is the strong point of Cofi.
- 3. Colfi (Brozovsky, 2006) is developed by Professor Lukas Brozovsky, Charles University in Prague, Czech Republic. The software builds up a recommendation server for dating service. It is larger than Carleton and Cofi. Colfi implements and evaluates some collaborative filtering algorithms but there is no customization support of algorithms and evaluation metrics. Note that collaborative filtering (CF) and content-based filtering (CBF) are typical recommendation algorithms. The recommendation server is simple and aims to research purposes. However, the prominent aspect of Colfi is to support dating service via client-server interaction.
- 4. Crab (Caraciolo et al., 2011) is recommendation server written by programming language Python. It is developed at Muricoca Labs. The strong point of Crab is to build up a recommendation engine inside the server along with algorithm evaluation mechanism. When compared with the proposed framework, Crab does not support developers to realize their solutions through three stages such as implementation, evaluation, and simulation. The architecture of Crab is not flexible and built-in algorithms are not plentiful. Most of them are SVD algorithm and nearest-neighbor algorithms.
- 5. Duine (Telematica-Instituut, 2007) is developed by Telematica Institute, Novay. This is really a solid recommendation framework. Its architecture is very powerful and flexible. The strong point of Duine is to improve performance of recommendation engine. When compared with the proposed framework, Duine does not support developers to realize their solutions through three stages such as implementation, evaluation, and simulation. The algorithm evaluator of Duine is not standardized and its customization is not high.
- easyrec (Smart-Agent-Technologies, 2013) is developed by IntelliJ IDEA and Research Studios Austria, Forschungsgesellschaft mbH. Strong

- points of easyrec are convenience in use, supporting consultancy via internet, and allowing users to embed recommendation engine into a website in order to call functions of easyrec from such website. However, easyrec does not support developers to build up new algorithms. This is the drawback of easyrec.
- 7. GraphLab (Dato-Team, 2013) is a multifunctional toolkit which supports collaborative filtering, clustering, computer vision, graph analysis, etc. It is sponsored by Office of Naval Research, Army Research Office, DARPA and Intel. GraphLab is very large and multi-functional. This strong point also implies its drawback. Developers who get familiar with GraphLab in some researches such as computer vision and graph analysis will intend to use it for recommendation study. However, GraphLab supports recommendation research with restriction. It only implements some collaborative filtering algorithms and it is not recommendation server.
- 8. LensKit (Ekstrand et al., 2013) is developed by research group GroupLen, University of Minnesota, Twin Cities, USA. It is written by programming language Java and so it works on various platforms. The strong point of LensKit is to support developers to construct and evaluate recommendation algorithms very well. The evaluation mechanism is very sophisticated. However, LensKit does not provide developers a simulator or a server that helps developers to test their solutions in client-server environment. Although the schema of programming class library is fragmentary, LenKits takes advantages of the development environment Maven. In general, LenKits is a very good recommendation framework.
- 9. Mahout (Mahout-Team, 2013) is developed by Apache Software Foundation. It is a multifunctional toolkit which supports data mining and machine learning, in which some recommendation algorithms like nearest-neighbor algorithms are implemented. Using algorithms built in Mahout is very easy. Mahout aims to end-users instead of developers. Its strong point and drawback are very similar to the strong point and drawback of GraphLab. Mahout is essentially a multifunctional toolkit and so it does not focus on recommendation system. If you intend to develop a data mining or machine learning software, you should use Mahout. If you want to focus on recommendation system, you should use the proposed framework.
- 10. MyMedia (Microsoft et al., 2013) is a software

that recommends customers media products such as movies and pictures. The preeminent feature of MyMedia is to focus on multimedia entertainment data when implementing social network mining algorithms, recommendation algorithms, and personalization algorithms. MyMedia is a very powerful multimedia recommendation framework which aims to end-users such as multimedia entertainment companies. However, My-Media does not support specialized mechanism of algorithm evaluation based on pre-defined met-MyMedia, written by modern programming language C#, is developed by EU Framework 7 Programme Networked Media Initiative together with partners: EMIC, BT, the BBC, Technical University of Eindhoven, University of Hildesheim, Microgenesis and Novay.

- 11. MyMediaLite (Gantner et al., 2013) is a small programming library which implements and evaluates recommendation algorithms. MyMediaLite is light-weight software but it implements many recommendation algorithms and evaluation metrics. Its architecture is clear. These are strong points of MyMediaLite. However, MyMediaLite does not build up recommendation server. There is no customization support of evaluation metrics. These are drawbacks of MyMediaLite. MyMediaLite is developed by developers Zeno Gantner, Steffen Rendle, Lucas Drumond, and Christoph Freudenthaler at University of Hildesheim.
- 12. recommenderlab (Hahsler, 2014) is developed by developer Michael Hahsler and sponsored by NSF Industry/University Cooperative Research Center for Net-Centric Software & Systems. The recommenderlab is statistical extension package of R platform, which aims to build up a recommendation infrastructure based on R platform. The preeminent feature of recommenderlab is to take advantages of excellent data-processing function built in R platform. Ability to evaluate and compare algorithms is very good. However, recommenderlab does not build up recommendation server because it is dependent on R platform. The recommenderlab is suitable to algorithm evaluation in short time and scientific researches on recommendation algorithms.
- 13. SVDFeature (Chen et al., 2012), written by programming language C++, is developed by developers Tianqi Chen, Weinan Zhang, Qiuxia Lu, Kailong Chen, Zhao Zheng, Yong Yu. SVD is a collaborative filtering algorithm which processes huge matrix very effectively in recommendation task. SVDFeature focuses on implementing SVD algorithm by the best way. Although SVDFea-

- ture is not a recommendation server, it can process huge matrix data and speed up SVD algorithm. This is the strongest point of SVDFeature.
- 14. Vogoo (Vogoo-Team and DROUX, 2008) implements and deploys recommendation algorithm on webpage written by web programming language PHP. It is very fast and convenient for developers to build up e-commercial website that supports recommendation function. Although Vogoo is simple and not a recommendation server, the strongest point of Vogoo is that its library is small and neat. If fast development has top-most priority, Vogoo is the best choice.

After surveying 14 typical products, my product is the unique and most optimal if the function to support scientists and software developers through 3 stages such as algorithm implementation, quality assessment and experiment is considered most. Moreover the architecture of product is flexible and highly customizable. Evaluation metrics to qualify algorithms are standardized according to pre-defined templates so that it is possible for software developers to modify existing metrics and add new metrics. The trial version of Hudup product is available at http://www.locnguyen.net/st/products/hudup. Architectures relevant to Hudup framework are described in section 2.

2 GENERAL DESCRIPTION

The product is computer software which has three main modules such as *Algorithm*, *Evaluator* and *Recommender*. These modules correspond with solution stages such as base stage, evaluation stage and simulation stage. Figure 1 depicts the general architecture of product. As seen in figure 1, the product is constituted of following modules:

• Algorithm, Evaluator and Recommender are main modules. Algorithm, the most important module, defines and implements abstract model of recommendation algorithms. Algorithm defines specifications which user-defined algorithms follow. It is possible to state that Algorithm is the infrastructure for other modules. Evaluator is responsible for evaluating algorithms according to built-in evaluation metrics. Evaluator also manages these built-in metrics. Recommender is the simulation environment called simulator which helps users to test feasibility of their algorithms in real-time applications. Thus, Recommender is a real recommendation server. Figures 2 and 3 depict the

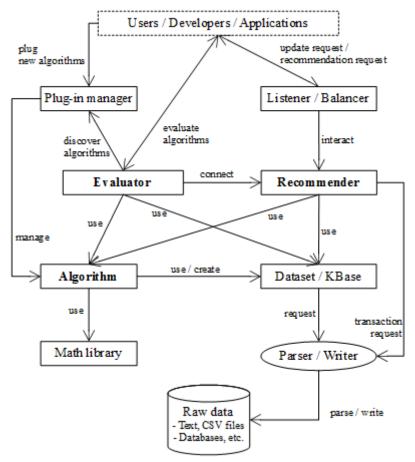


Figure 1: General architecture of Hudup

general sub-architectures of *Evaluator* and *Recommender*, respectively.

- Plugin manager, an auxiliary module, is responsible for discovering and managing registered recommendation algorithms.
- Parser, which is an auxiliary module, is responsible for processing raw data. Raw data are read and modeled as Dataset by parser. Evaluator module evaluates algorithms based on such Dataset. KBase, an abbreviation of knowledge base, is the high-level abstract model of Dataset. For example, if recommendation algorithm mines purchase pattern of online customers from Dataset; such pattern is represented by KBase.

The general sub-architecture of *Evaluator* shown in figure 2 implies the evaluation scenario including following steps:

- Developer implements a recommendation algorithm A based on specifications defined by Algorithm module.
- 2. Developer plugs algorithm A into Plugin manager.
- 3. Scientist requires to evaluate algorithm *A* by calling *Evaluator*.
- 4. Evaluator discovers algorithm A via Plugin manager. Consequently, Evaluator loads and feeds Dataset or KBase to algorithm A. If KBase does not exist yet, algorithm A will create its own KBase.
- 5. Evaluator executes and evaluates algorithm A according to built-in metrics. These metrics are managed by both metrics system and Plugin manager. In client-server environment, Evaluator executes remotely algorithm A by calling Recommender module where algorithm A is deployed. This is the most important step which is the core of evaluation process.
- 6. *Evaluator* sends evaluation results to scientist with note that these results are formatted according to evaluation metrics aforementioned in step 5.

Please see subsection 3.3 and section 4 to comprehend the evaluation scenario.

The general sub-architecture of *Recommender* - a recommendation server shown in figure 3 includes five layers such as interface layer, service layer, shared memory layer, transaction layer, and data layer. These layers are described in bottom-up order.

Data layer is responsible for manipulating recommendation data organized into two following formats:

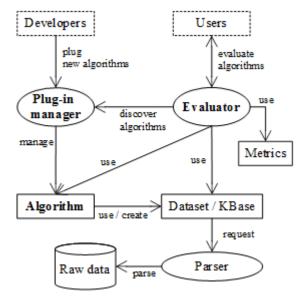


Figure 2: Sub-architecture of Evaluator

- Low-level format is structured as rating matrix whose each row consists of user ratings on items, often called raw data. Another low-level format is *Dataset* which consists of rating matrix and other information such as user profile, item profile and contextual information. *Dataset* can be considered as intermediate format when it is modeled as complex and independent entity. *Dataset* is the most popular format.
- High-level format contains fine-grained information and knowledge extracted from raw data and *Dataset*, for example, user interests and user purchasing pattern; besides, it may have internal inference mechanism which allows us to deduce new knowledge. High-level format structure is called *knowledge base* or *KBase* in short. *KBase* is less popular than *Dataset* because it is only used by recommendation algorithms while *Dataset* is exploited widely.

Within context of *Recommender* module, *Dataset* and *KBase* are data formats and here they do not refer to programming classes and interfaces. Because data layer processes directly read and write data operators, upper layers needs invoking data layer to access database. That data operators are transparent to upper layers provides ability to modify, add and remove components inside architecture. Data layer also supports checkpoint mechanism; whenever data is crashed, data layer will perform recovery tasks based on checkpoints so as to ensure data integrity. Note, checkpoint is the time point at which data is committed to be consistent. The current version of the product does not support recovery tasks yet. Process

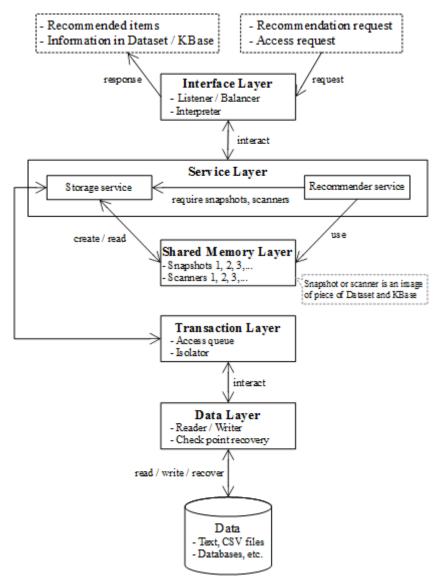


Figure 3: Sub-architecture of Recommender

unit of this layer, namely read or write operator, is atomic unit over whole system. Data layer interacts directly with transaction layer via receiving and processing data operator requests from transaction layer.

Transaction layer is responsible for managing concurrence data accesses. When many clients issue concurrently requests relating to a huge of data operators, a group of data operators in the same request is packed as an operator bunch considered as a transaction; thus, there are many transactions. In other words, transaction layer splits requests into data operators, which in turn groups data operators into transactions. Transaction is process unit of this layer. Transaction layer regulates transactions so as to ensure data consistency before sending data operators request down to data layer. Transaction layer connects directly to data layer and connects to service layer via storage service.

Shared memory layer is responsible for creating snapshot and scanner according to requirement of storage service. Snapshot or scanner is defined as an image of piece of Dataset and knowledge base (KBase) at certain time point. This image is stored in shared memory for fast access because it takes long time to access data and knowledge stored in hard disk. The difference between snapshot and scanner that snapshot copies whole piece of data into memory while scanner is merely a pointer to such data piece. Snapshot consumes much more memory but gives faster access. Snapshot and scanner are readonly objects because they provide only read operator. The main responsibility of shared memory layer is to create snapshots and scanners and to discard them whenever they are no longer used. Recommendation service and storage service in service layer can retrieve information of Dataset and KBase by accessing directly to snapshot or scanner instead of interacting with transaction layer. Hence, the ultimate goal of shared memory layer is to accelerate the speed of information retrieval.

Service layer is the heart of architecture when it realizes two goals of recommendation server: giving the list of recommended items in accordance with client request and supporting users to retrieve and update database. Such two goals are implemented by two respective services: recommender service and storage service. These services are main components of service layer. Recommender service receives request in the interchangeable format such as JSON format from upper layer - interface layer and analyzes this request in order to understand its content (user ratings and user profile). After that recommender service applies an effective strategy into producing a list of favorite items which are sent back to inter-

face layer in the same interchangeable format like JSON. Recommendation strategy is defined as the coordination of recommendation algorithms such as collaborative filtering and content-based filtering in accordance with coherent process so as to achieve the best result of recommendation. In simplest form, strategy is identified with a recommendation algorithm. Recommender service is the most complex service because it implements both algorithms and strategies and applies these strategies in accordance with concrete situation. Recommender service is the core of aforementioned *Recommender* module shown in figure 1. Storage service is simpler when it has two responsibilities:

- Retrieving and updating directly *Dataset* and *KBase* by sending access request to transaction layer and receiving results returned.
- Requiring shared memory layer to create snapshot or scanner.

Because recommendation algorithms execute on memory and recommender service cannot access *Dataset* and *KBase*, recommender service will require snapshot (or scanner) from storage service. Storage service, in succession, requests shared memory layer to create snapshot (or scanner) and receives back a reference to such snapshot (or scanner). Such reference is used by recommender service.

Interface layer interacts with both clients (users and application) and service layer. It is the intermediate layer having two responsibilities:

- For clients, it receives request from users and sends back response to them.
- For service layer, it parses and forwards user request to service layer and receives back result.

There are two kinds of client request corresponding to two goals of recommendation server:

- Recommendation request is that users prefer to get favorite items.
- Access request is that users require to retrieve or update *Dataset* and *KBase*.

User-specified request is parsed into interchangeable format like JSON (ECMA, 2013) because it is difficult for server to understand user-specified request in plain text format. *Interpreter*, the component of interface layer, does parsing function. When users specify request as text, interpreter will parses such text into JSON object which in turn is sended to service layer. The result, for example: a list of favorite items, is returned to interpreter in form of JSON object and thus, interpreter translates such JSON result into text result easy to be understood by users.

Because server supports many clients, it is more effective if deploying server on different platforms. It means that we can distribute service layer and interface layer in different sites. Site can be a personal computer, mainframe, etc. There are many scenarios of distribution, for example, many sites for service layer and one site for interface layer. Interface layer has another component - listener component which is responsible for supporting distributed deployment. Listener which has load balancing function is called balancer. For example, service layer is deployed on three sites and balancer is deployed on one site; whenever balancer receives user request, it looks up service sites and choose the site whose recommender service is least busy to require such recommender service to perform recommendation task. Load balancing improves system performance and supports a huge of clients. Note that it is possible for the case that balancer or listener is deployed on more than one site.

The popular recommendation scenario includes five following steps in top-down order:

- User (or client application) specifies her / his request in text format. Typical client application is the *Evaluator* module shown in figure 2. *Interpreter* component in *interface layer* parses such text into JSON format request. *Listener* component in interface layer sends JSON format request to service layer. In distributed environment, *balancer* is responsible for choosing optimal service layer site to send JSON request.
- 2. *Service layer* receives JSON request from interface layer. There are two occasions:
 - (a) Request is to get favorite items. In this case, request is passed to recommender service. Recommender service applies appropriate strategy into producing a list of favorite items. If snapshot (or scanner) necessary to recommendation algorithms is not available in *shared memory layer*, recommender service requires storage service to create *snapshot* (or *scanner*). After that, the list of favorite items is sent back to interface layer as *JSON format result*.
- (b) Request is to retrieve or update data such as querying item profile, querying average rating on specified item, rating an item, and modifying user profile. In this case, request is passed to storage service. If request is to update data then, an *update request* is sent to transaction layer. If request is to retrieve information then *storage service* looks up shared memory layer to find out appropriate snapshot or scanner. If such snapshot (or scanner) does not exists nor contains requisite information then, a *retrieval*

- request is sent to transaction layer; otherwise, in found case, requisite information is extracted from found snapshot (or scanner) and sent back to interface layer as JSON format result.
- 3. Transaction layer analyzes update requests and retrieval requests from service layer and parses them into transactions. Each transaction is a bunch of read and write operations. All low-level operations are harmonized in terms of concurrency requirement and sent to data layer later. Some access concurrency algorithms can be used according to pre-defined isolation level.
- 4. Data layer processes read and write operations and sends back raw result to transaction layer. Raw result is the piece of information stored in Dataset and KBase. Raw result can be output variable indicating whether or not update (write) request is processed successfully. Transaction layer collects and sends back the raw result to service layer. Service layer translates raw result into JSON format result and sends such translated result to interface layer in succession.
- 5. The *interpreter* component in interface layer receives and translates *JSON format result* into text format result easily understandable for users.

The separated multilayer architecture of *Recommender* module allows it to work effectively and stably with high customization; especially, its use case in co-operation with *Evaluator* module is very simple. Please see the section 4 for comprehending how to use *Recommender* and *Evaluator*. The sub-architecture of *Recommender* is inspired from the architecture of Oracle database management system (Oracle DBMS); especially concepts of listener and shared memory layer are borrowed from concepts "Listener" and "System Global Area" of Oracle DBMS (Oracle, 2017), respectively.

The general architecture of the product shown in figure 1 is decomposed into 9 packages as follows:

- 1. *Data* package is responsible for standardizing and modeling data in abstract level. *Dataset* and *KBase* are built in *Data* package.
- 2. *Parser* package is responsible for analyzing and processing data.
- 3. *Algorithm* package is responsible for modeling recommendation algorithm in abstract level. *Algorithm* package supports mainly *Algorithm* module.
- 4. Evaluation package implements built-in evaluation mechanism of the framework. It also establishes common evaluation metrics. Evaluation package supports mainly Evaluator module.

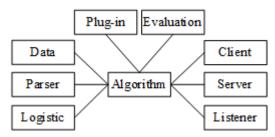


Figure 4: Nine packages of Hudup

- Client package, Server package and Listener package provide Recommender module (recommendation server) in client-server network with essential support of Algorithm package.
- Logistic package provides computational and mathematic utilities.
- Plugin package manages algorithms and evaluation metrics. It supports mainly Plugin manager module.

In general, three main modules *Algorithm*, *Evaluator* and *Recommender* are constituted of such 9 packages. Figure 4 depicts these packages. Each package includes many software classes constituting internal class diagrams. Section 3 will focus on these classes. Especially, the *Algorithm* package provides two optimized algorithms such as collaborative filtering algorithm based on mining frequent itemsets and collaborative filtering algorithm based on Bayesian network inference.

The product helps you to build up a recommendation algorithm fast and easily. Moreover, it is convenient for you to assess quality and feasibility of your own algorithm in real-time application. Suppose you want to set up a new collaborative filtering algorithm called *Green Fall*, instead of writing big software with a huge of complicated tasks such as processing data, implementing algorithm, implementing evaluation metrics, testing algorithm, and creating simulation environment; what you need to do is to follow three steps below:

- Inheriting Recommender class in Algorithm package and hence, implementing your idea in two methods estimate() and recommend() of this class. Please distinguish Recommender class from Recommender module.
- 2. Starting up the *Evaluator* module so as to evaluate and compare Green Fall with other algorithms via pre-defined evaluation metrics.
- 3. Configuring the *Recommender* module (recommendation server) in order to embed Green Fall into such service. After that starting up *Recom-*

mender so as to test the feasibility of Green Fall in real-time applications.

Operations in such three steps are simple; there are mainly configurations via software graphic user interface (GUI), except that you require setting up your idea by programming code lines in step 1. Because algorithm model is designed and implemented strictly, what you program is encapsulated in two methods *estimate()* and *recommend()* of *Recommender* class. Therefore, cost of algorithm development is decreased significantly.

3 CORE CLASSES AND INTERFACES

As aforementioned, Hudup is constituted of three main modules *Algorithm, Evaluator*, and *Recommender* which, in turn, are decomposed into 9 packages. Each package includes many programming components but there is the limited number of core classes and interfaces on which this section focuses. Although Hudup is now implemented by Java language, it is convenient to describe classes and interfaces by UML language (Duong, 2008). As a convention, all classes, interfaces, methods and properties complying with UML standard are written in italic font. Both class and interface are drawn as rectangles.

Class and interface are denoted as *Class*, *Interface*, *Package*::*Class*, *Package*::*Interface*. If package is ignored, it is known in context. Attribute is denoted as *attribute* or *Class*::*attribute*.

Method is denoted as *method*(), *method*(*parameters*), *Class::method*(*parameters*), or *Class::method*(*parameters*):*returned*. If class is ignored, it is known in context. For a short description, method's parameters "*parameters*" and returned value "*returned*" can be ignored. For example, notations:

- Recommender::recommend(RecommendParam, int):RatingVector
- recommend(RecommendParam, int):RatingVector
- recommend(RecommendParam, int)
- recommend()

indicate the same method *recommend()* of *Recommender* class. In fact, the method has two input parameters represented by *RecommendParam* class and integer number. It returns the value represented by *RatingVector* class.

UML class diagram relationships commonly used in the report are dependency, association, aggrega-

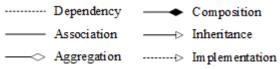


Figure 5: Common UML relationships

tion, composition, generalization (inheritance, derivation), and realization (implementation) as shown in figure 5.

When classes and interfaces are implemented, they are called objects or components. Some relevant classes and interfaces are grouped into a diagram and one package may own many possible diagrams. Commonly, classes and interfaces are identified with objects, subject, definitions, etc. on which they model. For example, *Recommender* (class) refers to recommendation algorithm. In general, core classes and interfaces of Hudup will be described according to their packages.

3.1 Algorithm package

The most important class of *Algorithm* package is *Recommender* class. It is abstract model of all recommendation algorithms. *Recommender* class has two most important methods which researchers must realize according to their ideas and goals, as follows:

- Method estimate(RecommendParam, int[]):RatingVector whose input parameters are a recommendation parameter and a set of item identifiers. Its output result is a set of predictive or estimated rating values of items specified by the second input parameter.
- Method recommend(RecommendParam, int):RatingVector whose input parameters are a recommendation parameter and a user identifier (user id). Its output result is a list of recommended items which is provided to the user specified by the user id.

The first input parameter of both methods represented by *RecommendParam* class includes user profile represented by *Profile* interface, user rating vector represented by *RatingVector* class, context information, etc. The output result of both methods is represented by *RatingVector* in which rating values of items are predicted (estimated). Please see subsection 3.2 for more details of *RatingVector*. Some algorithms calls *estimate*() method inside *recommend*() method; in other words, *recommend*() is dependent on *estimate*() in some cases. *Recommender* class makes recommendation task based on executing such two methods. Ideas and features of algorithm are

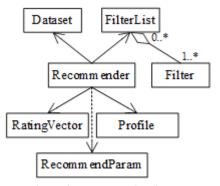


Figure 6: Recommender diagram

expressed by how methods *estimate()* and *recommend()* are implemented. *Recommender* will call its *setup(Dataset, Object[] params)* method if it needs to prepare *Dataset* before making recommendation task.

Recommender class realizes directly Alg interface which represents any algorithm. Alg provides configuration methods such as getConfig() and createDefaultConfig() which allow programmers to pass customization settings to a given algorithm before it runs. Every algorithm has a unique name as returned value of getName() method of Alg. Plugin manager discovers automatically all algorithms via their names. Alg is the most general interface of Hudup; anything that is programmable and executable is Alg. As a convention, Alg is identified with any algorithm and Recommender is identified with recommendation algorithm. Moreover, Recommender also refers to Recommender module, simulator, and recommendation server aforementioned in section 2. Readers distinguish them according to context. The same notation implies that recommendation server is based on recommendation algorithm. In fact, recommendation algorithm is embedded in recommender service (see figures 3, 23).

Recommender class is executed on the dataset represented by Dataset which is the core interface of Data package. If programmer needs to do some pre-filtering operations before Recommender class makes recommendation task, she/he can take advantages of Recommender::getFilterList() method which returns a list of filters. Each filter is represented by Filter interface. In general, Recommender class associates closely with classes and interfaces: Dataset, RecommendParam, RatingVector, Profile, Filter. Figure 6 shows their diagram. Dataset, RatingVector, and Profile belong to Data package, which are mentioned later.

In recommendation study, there are two common trends such as content-based filtering (CBF) and collaborative filtering (CF) and each trend has two popular approaches such as memory-based and model-

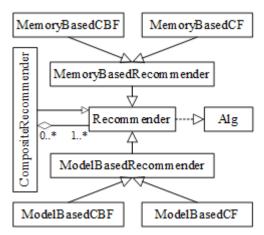


Figure 7: Recommendation algorithms

based. Correspondingly, Recommender class is derived directly by two abstract classes MemoryBasedRecommender and ModelBasedRecommender. The MemoryBasedRecommender class, in turn, is inherited by two classes MemoryBasedCBF and MemoryBasedCF. The ModelBasedRecommender class, in turn, is inherited by two classes ModelBased-CBF and ModelBasedCF. Another class, CompositeRecommender, is also derived directly from Recommender class. CompositeRecommender represents recommendation strategy aforementioned in section 2. CompositeRecommender is combination of other Recommender algorithms in order to produce the best list of recommended items. Figure 7 expresses inheritance relationships among these classes.

Especially, ModelBasedRecommender applies knowledge database represented by KBase interface into performing recommendation task. words, KBase provides both necessary information and inference mechanism to ModelBasedRecommender. Ability of inference is the unique feature of KBase. ModelBasedRecommender is responsible for creating KBase by calling its createKBase() method and so, every ModelBasedRecommender algorithm owns distinguishable KBase. For example, if ModelBasedRecommender algorithm uses frequent purchase pattern to make recommendation, its KBase contains such pattern. ModelBasedRecommender always takes advantages of KBase whereas Memory-BasedRecommender uses Dataset in execution. As aforementioned in section 2, KBase is the high-level format and Dataset is the low-level format. KBase is commonly created from Dataset. In general, KBase is a significant aspect of Algorithm package. Followings are essential methods of *KBase*:

• Method setConfig(DataConfig) is responsible for

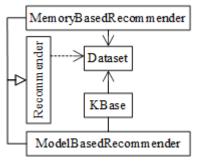


Figure 8: Relationships among Recommender, Dataset, and KBase

setting configurations for *KBase*. These configurations are used by other methods. The typical configuration is uniform resource identifier (URI) indicating where to store *KBase*, which is used by methods *load*() and *save*().

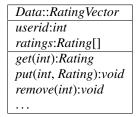
- Methods *load()* and *save()* are used to read/write *KBase* from/to storage system, respectively. Storage system can be files, database, etc.
- Method *learn(Dataset, Alg)* is responsible for creating *KBase* from *Dataset* which is the first input parameter. Because every *ModelBasedRecommender* algorithm owns distinguishable *KBase*, the second parameter is such algorithm. The association between *ModelBasedRecommender* and *KBase* is tight.
- Methods *clear()* and *isEmpty()* are responsible for cleaning out *KBase* and checking whether *KBase* is empty or not, respectively.

Methods of *ModelBasedRecommender* always using *KBase* are *setup()*, *createKBase()*, *estimate()* and *recommend()*. Especially, it is mandatory that *setup()* method of *ModelBasedRecommender* calls method *KBase::learn()* or *KBase::load()*. Figure 8 expresses relationships among *Recommender*, *Dataset*, and *KBase*. The association between *MemoryBasedRecommender* and *Dataset* indicates that all memorybased algorithms use dataset for recommendation task.

3.2 Data and Parser packages

Dataset is the core interface of Data package. Dataset is composed of rating matrix, user profiles, item profiles, and context information. Each row in rating matrix is a user rating vector which consists of rating values given to items by a concrete user. Rating vector is represented by Rating Vector class. Within current implementation, Rating Vector contains a set of ratings. Each rating represented by Rating class including three attributes as follows:

Table 1: RatingVector class



- The *rating value* that a user gives on an item. This value is represented by a real number.
- The timestamp identifies when such user rates on such item.
- The *context information* is represented by *Context* class, for example, the place where user makes a purchase, the persons with whom user makes a purchase.

Moreover, *RatingVector* provides many methods to extract and update *Rating* (s). Table 1 lists some methods of user *RatingVector*. For example, *RatingVector*::*get(int)* method returns a *Rating* that user gives to an item specified by the input parameter as item identifier.

User profile is transcript of personal information: demographic information, career, etc. Item profile contains attributes of given item: name, item type, price, etc. Both user profile and item profile are represented by *Profile* class. The concepts of profile and attribute is derived from similar concepts in Weka (Waikato, 2008) which is Data Mining Software in Java.

Dataset interface specifies a set of methods which provide easy access to rating matrix, user profiles, item profiles, context information, etc. Dataset is used directly by MemoryBasedRecommender class. KBase is created based on Dataset. KBase is also considered as essential model which is extracted or mined from Dataset. Some important methods of Dataset are listed below:

- Methods getUserRating(int) and getUserProfile(int) retrieve user rating vector RatingVector and user profile Profile, respectively given user identifier. Methods getItemRating(int) and getItemProfile(int) retrieve item rating vector RatingVector and item profile Profile, respectively given item identifier.
- Methods *fetchUserIds*() and *fetchItemIds*() allow us to get a set of user identifiers and a set of item identifiers, respectively.
- Method *profileOf(Context)* retrieves profile information of a specified context. Context will be mentioned later.

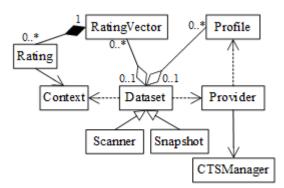


Figure 9: Dataset diagram

Table 2: Provider interface

Data::Provider

updateRating(RatingVector):boolean
updateUserProfile(Profile):boolean
updateItemProfile(Profile):boolean
getCTSManager():CTSManager
...

As aforementioned in section 2, two common implementations of *Dataset* are snapshot and scanner. Snapshot is represented by abstract class Snapshot, which is a piece of dataset stored in memory. Scanner is represented by abstract class Scanner, which is a reference to a range of dataset. It is faster to retrieve data from Snapshot but Snapshot consumes much more memory than Scanner does. By default implementation of Snapshot, rating matrix and item/user profiles are stored in hash table in which each Rating Vector or Profile is identified by an integer number called key. Given hash table, snapshot access operators like reading Rating Vector and Profile become faster with computational complexity O(1) and so access time is instant. Snapshot and Scanner support shared memory layer shown in figure 3. Figure 9 expresses diagram of Dataset and its relevant classes.

Dataset only provides read-only operations via "get" and "fetch" methods. Thus, Provider interface and its implementations support storage service in service layer to update and modify database via writing operations. Provider interacts directly with database, which is created in data layer. Service layer and data layer are shown in figure 3. Table 2 lists some methods of Provider. For example, Provider::updateRating(RatingVector) method saves rating values that user makes on items (specified by the input parameter RatingVector) to database.

Provider also provides read-only accesses to database. So, in many situations, Scanner uses Provider to retrieve information from database be-

cause *Scanner* does not store information in memory. Moreover, *Provider* manipulates context information via context template manager. Context template and context template manager are represented by interfaces *ContextTemplate* and *CTSManager*, which will be mentioned later. Figure 9 implicates relationships among *Provider*, *Scanner*, and *CTSManager*.

Context is additional information relevant to users' activities, for example, time and place that a customer purchases online. Context is modeled by *Context* class. It is necessary to context-aware recommendation. Concretely, context information stored in *RecommendParam* is passed to *Recommender::recommend(RecommendParam, int)* method whenever a recommendation request is raised. Basic methods of *Context* are described as follows:

- Method *getTemplate()* returns the template of current context. Context template will be described later.
- Method *getValue*() returns the value of current context. This value can be anything and so, it is represented by *ContextValue* interface.
- Constructor *Context(ContextTemplate, ContextValue)* creates a context from a template and a value.
- Method *canInferFrom(Context)* indicates whether or not the current context can be inferred from the context specified by the input parameter. Method *canInferTo(Context)* indicates whether or not the current context can lead to the context specified by the input parameter. For example, current context "8th December 2015" implies context "December 2015", which means that method *canInferTo(*"December 2015") returns true given the current context "8th December 2015".

Context can be categorized into three main types in order to answer three questions "when, where and who" as follows (Ricci et al., 2011, pp. 224-225):

- Time type indicates the time when user makes a purchase, for example: date, day of week, month, year.
- Location type indicates the place where user makes a purchase, for example: shop, market, theater, coffee house.
- Companion type indicates the persons with whom user makes a purchase, for example: alone, friends, girlfriend/boyfriend, family, co-workers.

Context type, considered as context template, is modeled by the *ContextTemplate* interface whose essential methods are described as follows:

• Methods *getName()* and *setName(String)* are used to get and set a name of context template.

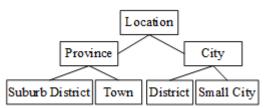


Figure 10: Hierarchical context templates

• Method canInferFrom(ContextTemplate) indicates whether or not the current context template can be inferred from the context template specified by the input parameter. Method canInferTo(ContextTemplate) indicates whether or not the current context template can lead to the context template specified by the input parameter. These methods share the same meaning to ones of Context. For example, template "Year" can be inferred (extracted) from template "Date".

Contextual information is organized in two structures such as hierarchical and multi-dimensional (Ricci et al., 2011, pp. 225-228). The default implementation of *ContextTemplate* interface is *HierContextTemplate* class which conforms hierarchical structure. According to hierarchical structure, templates are arranged in a tree. Figure 10 shows some *HierContextTemplate* (s), in which template "Location" is the parent of templates "Province" and "City" which, in turn, are parents of templates "Suburb District", "Town", "District", "Small City".

A set of many *ContextTemplate* (s) compose a context template schema (CTSchema) which is specified by *ContextTemplateSchema* interface. Figure 10 is an example of template schema. *ContextTemplateSchema* defines methods to manipulate its *ContextTemplate* members, for example:

- Method *getRoot*() returns the root template. Method *addRoot*(*ContextTemplate*) adds a new root template.
- Method *getTemplateByName(String)* retrieves a *ConextTemplate* given a name.

ContextTemplateSchema is then managed by the aforementioned interface CTSManager. Functions of CTSManager are specified by its main methods as follows:

- Method *setup(DataConfig)* is responsible for initializing *ContextTemplateSchema* according to configurations specified in the input parameter.
- Method *commitCTSchema*() verifies and saves *ContextTemplateSchema* to database.
- Method *getCTSchema()* allows us to retrieve *ContextTemplateSchema*.

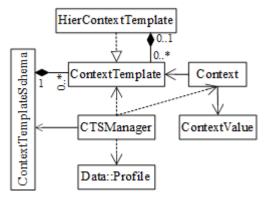


Figure 11: Context information diagram

• Each *Context* is always associated with a *ContextTemplate* and a *ContextValue*, which implies a context is a context template evaluated by a value. So a *Context* is stored in database as a *Profile* which contains a *ContextTemplate* and a *ContextValue*. For example, context "8th December 2015" has template "Date" and value "8th December 2015" and hence, this context is stored in database as a profile with two fields "Date, 8th December 2015". Therefore, *CTSManager* provides method *profileOf(ContextTemplate, ContextValue)* to retrieve a *Context* given input parameters: context template and context value.

Figure 11 shows diagram of interfaces and classes relevant to context information.

Now main interfaces and classes of *Data* package are described. *Parser* package aims to support *Data* package. Concretely, *Dataset* is created from database by *DatasetParser* which is the core interface of *Parser* package. The main method of *DatasetParser* is *parse(DataConfig):Dataset*, which takes database configurations (database type, database connection specification, etc.) as input parameter to create *Dataset* from database as returned output. Following are other methods of *DatasetParser*.

- Method *getName*() returns name of *Dataset-Parser*, for example, "MyParser".
- Method support(DataDriver) checks whether or not a given DatasetParser supports the kind of database (CSV file, compressed file, relation database, etc.) specified by the input parameter DataDriver.

Snapshot and Scanner, two common implementations of Dataset, are parsed by SnapshotParser and ScannerParser which are two inherited interfaces of DatasetParser, respectively. MovieLensParser, an implementation of SnapshotParser, is responsible for reading MovieLens dataset (GroupLens, 1998). Figure 12 shows diagram of parsers.

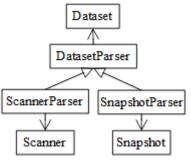


Figure 12: Parser diagram

DatasetParser and CTSManager are also Alg interfaces because they inherits from Alg. All Alg classes are managed and automatically discovered by plugin manager mentioned in subsection 3.5. This implies developer can add more custom parsers and context template managers. So the number of them is unlimited.

3.3 Evaluation package

Evaluator is the core class of Evaluation package. Please distinguish Evaluator class from Evaluator module aforementioned in section 2 but pay attention that Evaluator class is the heart of Evaluator module and they are referred mutually. Evaluator class configures and feeds Dataset to Recommender class because Recommender requires Dataset via its method Recommender::setup(Dataset) before performing recommendation task. After that Evaluator activates two main methods of Recommender, namely Recommender::estimate() and Recommender::recommend(). As an evaluator of any recommendation algorithm, Evaluator is the bridge between Dataset and Recommender and it has six roles:

- 1. It is a loader which loads and configures *Dataset*.
- It is an executor which calls methods Recommender::estimate() and Recom-mender::recommend().
- 3. It is an analyzer which analyzes and translates the result of algorithm execution into the form of evaluation metrics. The execution result is output of method *Recommender::estimate()* or *Recommender::recommend()*. Evaluation metric is represented by *Metric* interface. *Metrics* class manages a list of *Metric* (s).
- 4. It is a registry. If external applications require receiving result from *Evaluator*, they need to register with it. Such applications must implement *EvaluatorListener* interface. In other words, *Evaluator* contains a list of *EvaluatorListener* (s).

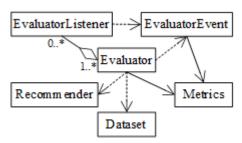


Figure 13: Evaluator diagram

- 5. Whenever it finishes a call of method Recommender::estimate() or Recommender::recommend(), it issues a so-called evaluation event and send back evaluation metrics to external applications after executing algorithm. So it is also a provider. The evaluation event is wrapped by EvaluatorEvent class.
- 6. It works as a service which allows scientists to start, pause, resume, and stop the evaluation process via its methods *start()*, *pause()*, *resume()*, and *stop()*, respectively.

Evaluator has four most important methods:

- Method evaluate() performs main tasks of Evaluator, which loads Dataset and activates method Recommender::estimate() or Recommender::recommend() on such Dataset.
- 2. Method analyze() is responsible for analyzing the result returned by method Recommender::estimate() or Recommender::recommend() so as to translate such result into evaluation metric. Metrics are used to assess algorithms and they are discussed later. By default implementation, analyze() method will simply call Metric::recalc() method in order to calculate such metric itself.
- 3. Method *issue*() issues an evaluation event and sends back evaluation metrics to external applications. Method *issue*() is also named *fireEvaluatorEvent*().

These method are integrated together within current implementation of *Evaluator* but their purposes are kept intact. *Evaluator* is associated tightly with *Recommender*, *Dataset*, *Metrics*, and *EvaluationListener*, which is shown in figure 13.

Metric interface specifies the final result of algorithm evaluation. In other words, there are two kinds of result.

Recommendation result is represented by the output of method Recommender::estimate() or Recommender::recommend(), which is used for recommendation process.

• Evaluation result is represented by *Metric* interface which is the output of *Evaluator*::*analyze*(). It is derived from recommendation result and used for qualifying algorithm.

Followings are essential methods of *Metric*:

- Method recalc(Object[]) is the most important one expressing how to calculate a concrete Metric. It is called by Evaluator::analyze(). Its input parameter is array of objects passed by Evaluator.
- Methods getAccumValue() and getCurrentValue() return accumulative value and current value of metric. After each time Metric is calculated by recalc(Object[]) method, accumulative value and current value can be changed. For example, a sample Metric receives values 3, 1, 2 at the first, second, and third calculations. At the fourth calculation if recalc(Object[]) produces value 2, the getCurrentValue() will return 2 and the getAccumValue() will return 3 + 1 + 2 + 2 = 8. Methods getAccumValue() and getCurrentValue() can return any thing and so their returned value is represented by MetricValue interface. How to implement MetricValue is dependent on concrete application.

The abstract class of *Metric* interface is *AbstractMetric*. Three implemented classes of *Metric* which inherit from *AbstractMetric* are *DefaultMetric*, *Meta-Metric*, and *MetricWrapper* as follows:

- *DefaultMetric* class is default implementation of single *Metric*.
- MetaMetric class is a complex Metric which contains other metrics.
- In some situations, if metric requires complicated implementation, it is wrapped by *MetricWrapper*

The *Metrics* class manages a list of *Metric* (s). It uses *MetricWrapper* for sophisticated management tasks. Exactly, *Metrics* contains *MetricWrapper* objects and each such object wraps a *Metric* template. Figure 14 shows diagram of metrics.

Currently, two default metrics inherited from *DefaultMetric* class are *TimeMetric* class and *Accuracy* class. *TimeMetric* measures the speed of algorithm and so it is the time in seconds that methods *Recommender::estimate()* and *Recommender::recommend()* execute over *Dataset*.

Accuracy reflects goodness and efficiency of recommendation algorithms. There are three types of accuracy.

 Predictive accuracy, represented by PredictiveAccuracy class, measures how close

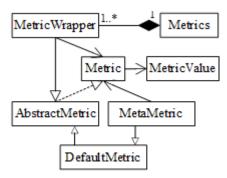


Figure 14: Metrics diagram

predicted ratings returned from methods *Recommender*::*estimate*() and *Recommender*::*recommend*() are to the true user ratings (Herlocker et al., 2004, pp. 20-21). *PredictiveAccuracy* class derives directly from *Accuracy* class. *MAE*, *MSE*, *RMSE* (Herlocker et al., 2004, pp. 20-21) are typical predictive accuracy metrics.

- Classification accuracy, represented by ClassificationAccuracy class, measures the frequency that methods Recommender::estimate() and Recommender::recommend() make correct or incorrect recommendation (Herlocker et al., 2004, pp. 20-22). ClassificationAccuracy class derives directly from Accuracy class. Precision and Recall (Herlocker et al., 2004, pp. 22-25) are typical classification accuracy metrics.
- Correlation accuracy, represented by *CorrelationAccuracy* class, measures the ability that method *Recommender::recommend()* makes the ordering of recommended items which is similar to the ordering of user's favorite items (Herlocker et al., 2004, pp. 29-33). *CorrelationAccuracy* class derives directly from *Accuracy* class. *NDPM*, *Spearman*, *Pearson* (Herlocker et al., 2004, pp. 29-33) are typical correlation accuracy metrics.

Figure 15 lists these default metrics known as pre-defined or built-in metrics. *Metric* like *Algorithm::Recommender*, *Data::CTSManager*, *Parser::DatasetParser* is also *Alg* interface because it derives from *Alg*. So developers can define new metrics.

If external applications want to receive metrics, they need to register with *Evaluator* by calling *Evaluator*::addListener() method. The evaluation process has five steps:

- 1. Evaluator calls Evaluator::evaluate() method to load and feed Dataset to Recommender.
- 2. Method Recommender::estimate() or Recommender::recommend() is executed by Evalua-

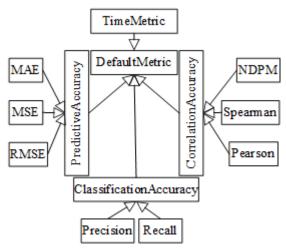


Figure 15: Default metrics diagram

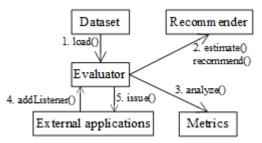


Figure 16: Evaluation process

tor::evaluate() method to perform recommendation task.

- 3. Method *Evaluator::analyze()* analyzes the result returned by method *Recommender::estimate()* or *Recommender::recommend()* and translates such result into *Metric.* The *Metrics* class manages a list of *Metric (s)*.
- 4. External applications that implement *EvaluatorListener* interface register with *Evaluator* by calling *Evaluator*::addListener() method.
- 5. Method *Evaluator*::issue() sends *Metrics* to external applications.

Figure 16 is a view of such five steps.

3.4 Client, Server, and Listener packages

Client package defines classes and interfaces necessary to client-server network. Following are basic classes and interfaces in *Client* package:

 Request class represents user request. Request uses JSON format (ECMA, 2013) as exchangeable means in client-server network. As aforementioned in section 2, user request includes recommendation request, retrieval request, update request.

- Recommendation Request is that user prefers to get favorite items. Exactly, this Request wraps RecommendParam which is the first input parameter of methods Recommender::estimate() and Recommender::recommend().
- Retrieval or update Request is that user wants to retrieve or update her/his ratings and profiles.
- Response class represents result of recommendation process. Response uses JSON format as exchangeable means.
 - In case of recommendation request, Response
 is the list of recommended items returned
 from service layer (see figure 3). Exactly,
 Response wraps the returned RatingVector of
 methods Recommender::estimate() and Recommender::recommend().
 - For update request, Response is the output variable indicating whether or not update request is successful.
 - For retrieval request, Response is the piece of information stored in Dataset or KBase. If information is stored in Dataset, Response often wraps a returned Snapshot.
- *Protocol* interface specifies methods to create *Request* in many possible cases. *Protocol* establishes an interaction protocol of Hudup client-server network, which is named "hdp". Table 3 shows some methods of *Protocol*.
- Service interface specifies methods to serve user requests. These methods focus on providing recommendation, inserting, updating and getting information such as user ratings, user profiles, and item profiles stored in database. Storage service and recommender service (see figure 3) implement Service interface. They are typical Service (s). Table 4 lists some methods of Service.
- Server interface defines abstract model of recommendation server. Server is responsible for creating Service to serve user requests. Server starts, pauses, resumes, and stops by methods start(), pause(), resume(), and stop(), respectively. It must be implemented by programmer. Both Server and Service constitute a proper recommendation server.

Association relationships among *Request*, *Response*, *Protocol*, *Service*, and *Server* are tight. Figure 17 shows diagram of *Client* package.

Server package focuses on implementing recommendation server. Following are classes and interfaces in *Server* package:

Table 3: Protocol interface

Client::Protocol
createRecommendRequest(RecommendParam):
Request
createUpdateRatingRequest(RatingVector):Request
createUpdateUserProfileRequest(Profile):Request
...

Table 4: Service interface

Client::Service
estimate(RecommendParam, int[]):RatingVector
recommend(RecommendParam, int):RatingVector
updateRating(RatingVector):boolean
getUserRating(int):RatingVector
getUserProfile(int):Profile
updateUserProfile(Profile):boolean

- DefaultService class is default implementation of aforementioned Client::Service interface. DefaultService uses Recommender and Data::Provider for processing recommendation request and update request, respectively. Developers are suggested to build up their own services.
- DefaultServer class is default implementation of aforementioned Client::Server interface. Default-Server creates and manages DefaultService. Developers are suggested to build up their own servers.
- *Transaction* interface represents transaction layer (see figure 3) in the architecture of *Recommender* module. *Transaction* is responsible for managing concurrence data accesses. Currently, *Default-Server* is responsible for implementing *Transaction* interface.
- ActiveMeasure interface specifies how to measure the active degree of DefaultServer. For example, there is a counter inside ActiveMeasure. Each time DefaultServer receives a user request, the counter is increased by 1. After DefaultServer finishes serving such user request, the counter is decreased by 1. If there are many DefaultServer (s) deployed on different sites, balancer aforementioned in section 2 uses ActiveMeasure to deter-

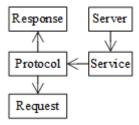


Figure 17: Client diagram

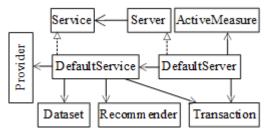


Figure 18: Server diagram

mine which *DefaultServer* is least busy in order to dispatch user request to such *DefaultServer* whose active counter is smallest.

Figure 18 shows diagram of Server package.

Listener package focuses on implementing listener and balancer aforementioned in section 2. Following are classes in *Listener* package:

- Listener class represents a listener shown in figure 3. Listener also implements Client::Server but it is not recommendation server. Listener is deployed in interface layer, which supports distributed environment. Listener stores a list of binding Server::DefaultServer (s). It can bind a new Server::DefaultServer by calling its rebind(Server) method. In case that there are many Server::DefaultServer (s) and one Listener then, Listener is responsible for dispatching user requests to its proper binding Server::DefaultServer. Listener starts, pauses, resumes, and stops by its methods start(), pause(), resume(), and stop(), respectively.
- Delegator class implements Client::Protocol, which is responsible for handling and processing user request represented by Client::Request. Each time Listener receives a user request, it creates a respective Delegator and passes such request to Delegator. After that Delegator processes and dispatches the request to the proper binding Server::DefaultServer. The result of recommendation process from Server::DefaultServer, represented by Client::Response, is sent back to users/applications by Delegator. In fact, Delegator interacts directly with Server::DefaultServer. However, Delegator is a part of Listener and the client-server interaction is always ensured.
- Balancer class represents a balancer shown in figure 3. Balancer derives from Listener and overrides the rebind(Server) method in order to support balancing function while it inherits all other functions of Listener. Balancer selects least busy binding Server::DefaultServer to which user requests are dispatched. Therefore, Balancer improves system performance more than Listener

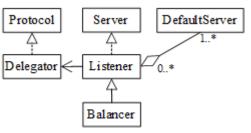


Figure 19: Listener diagram

does. In general, *Listener* and *Balancer* are main components of interface layer.

Figure 19 shows diagram of Listener package.

In general, three packages *Client*, *Server*, and *Listener* with support of package *Algorithm* compose *Recommender* module - a complete recommendation server which is also called simulator.

3.5 Plugin package

PluginManager interface and RegisterTable class are main parts of Plugin package. Both of them are initialized whenever Hudup framework boots. Method discover() of PluginManager is executed at starting time of Hudup, which automatically discovers all algorithms that implement Alg interface and registers such algorithms in RegisterTable. RegisterTable then manages these algorithms. RegisterTable provides two important methods register(Alg) and query(String) as follows:

- Method register(Alg) registers a given algorithm. This method is called by PluginManager::discover() at starting time of Hudup.
- Method *query(String)* retrieves an algorithm by its name with attention that such algorithm is named by returned value of its *Alg::getName()* method. Method *query(String)* is often called by *Evaluation::Evaluator* and *Client::Service*.

Algorithm::Recommender, Data::CTSManager, Parser::DatasetParser, and Evaluation::Metric are typical Alg (s), managed by RegisterTable. This implies *Plugin* package supports the high customization of Hudup. Scientists and software developers can define any algorithm following Alg specifications and put such algorithm in Hudup framework (Hudup class path). Consequently, PluginManager discovers the algorithm automatically and RegisterTable stores it for later use. It is easy for Evaluation::Evaluator and Client::Service to get the user-defined algorithm by calling *RegisterTable*::query(String). package is small but it is very important for Hudup framework. Figure 20 shows diagram of Plugin package.

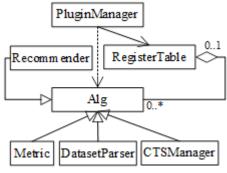


Figure 20: Plugin diagram

Core components of Hudup, classes and interfaces, are now described in details so that readers can comprehend the Hudup infrastructure. Section 4 is a tutorial on how to use Hudup product.

4 TUTORIAL ON PROPOSED FRAMEWORK

Suppose you want to set up Green Fall algorithm - a collaborative filtering algorithm based on mining frequent itemsets. You save a lot of efforts and resources when taking advantages of the proposed framework. This tutorial has three simple steps to implement, evaluate, and deploy your custom algorithm, corresponding to three stages aforementioned in section 1 such as base stage, evaluation stage, and simulation stage. These steps are explained in subsections 4.1, 4.2, and 4.3, respectively.

4.1 Implementing algorithm

Firstly, you create the Java project named Green Fall and import the core Java library package "hudupcore.jar, into Green Fall project; the core library contains all core classes and interfaces aforementioned in section 3. This starts the base stage proposed by Hudup framework. Note that Hudup is written by the object-oriented language Java (Oracle, 2014). You create the GreenFall class inheriting from ModelBasedCF class because Green Fall is model-based recommendation algorithm. Before implementing your idea in two methods *estimate()* and *recommend()* of GreenFall, you create its knowledge base Green-FallKB derived directly from KBase. GreenFallKB will contains frequent itemsets. Following is abstract code of GreenFallKB class in which you must override the GreenFallKB::learn() method to mine frequent itemsets from *Dataset*, according to code lines 6-10:

```
(01) class GreenFallKB (02) implements KBase {
```

```
(03)
(04)
       Itemsets frequentItemsets;
(05)
(06)
       public void learn (
(07)
         Dataset dataset, Alg alg) {
(08)
         //Your code hear
(09)
         //to mine frequent itemsets
(10)
(11)
(12)
       Itemsets getFrequentItemsets() {
(13)
         return frequentItemsets;
(14)
(15)
(16)
```

Your idea is realized in methods *estimate()* and *recommend()* of main class *GreenFall* as follows:

```
(01) public class GreenFall
             extends ModelBasedCF {
(02)
(03)
(04)
       GreenFallKB kb;
(05)
(06)
       public String getName() {
(07)
         return "gfall";
(08)
(09)
(10)
       public void setup (
(11)
           Dataset dataset)
(12)
         kb = new GreenFallKB();
(13)
         kb.learn(dataset, this);
(14)
(15)
       public Rating Vector estimate (
(16)
(17)
            RecommendParam param,
(18)
           int[] itemIds)
(19)
         Itemsets frequentItemsets =
(20)
           kb.getFrequentItemsets();
(21)
(22)
         Rating Vector vEstimated = null;
(23)
         //Your code here
(24)
         //to estimate missing values
(25)
         //based on frequent itemsets
(26)
(27)
         return vEstimate;
(28)
(29)
(30)
       public Rating Vector recommend (
           RecommendParam param,
(31)
(32)
           int userId) {
(33)
         Itemsets frequentItemsets =
(34)
           kb.getFrequentItemsets();
(35)
(36)
         Rating Vector vRecommended=null;
(37)
         //Your code here
(38)
         //to produce recommended items
(39)
         //based on frequent itemsets
(40)
(41)
         return vRecommended;
(42)
(43)
(44) }
```

According to the code lines 16-28 and 30-42

above, methods *GreenFall::estimate()* and *GreenFall::recommend()* apply frequent itemsets resulted from *GreenFallKB* into estimating rating values of given items and producing recommended items of given user, respectively. All things you do manually are to implement these two methods. The short name of Green Fall algorithm is "gfall" as the returned value of *getName()* method (see code lines 6-8). Now you compile the Green Fall project and compress it into the Java package "gfall.jar". Subsequently, you put the package "gfall.jar" into library directory of Hudup so that *PluginManager* can discover and register Green Fall algorithm in *RegisterTable*.

4.2 Evaluating algorithm

Secondly, you open *Evaluator* to assess Green Fall algorithm, as shown in figure 21. This is evaluation stage proposed by Hudup framework. Exactly, what you see in figure 21 is the graphic user interface (GUI) of *Evaluator* module. As a convention, this GUI refers to *Evaluator* in the tutorial.

The Evaluator discovers the Green Fall algorithm via the name "gfall". Exactly, Evaluator calls RegisterTable::query("gfall") to retrieve it. Now you evaluate the Green Fall algorithm by Evaluator. Database Movielens (GroupLens, 1998) is used for evaluation but you do not need to focus on its structure because Evaluator processes it automatically. Moreover, the complex evaluation mechanism and metrics system built in *Evaluator* are automatically applied into evaluating Green Fall algorithm according to pre-defined metrics. Four important pre-defined metrics aforementioned in subsection 3.3 are used in this evaluation: MAE, Precision, Recall, and TimeMetric. Time-Metric known as speed metric is calculated in seconds. MAE is predictive accuracy metric that measures how close predicted value is to rating value. The less MAE is, the high accuracy is. Precision and Recall are quality metrics that measure the quality of recommendation list how much the recommendation list reflects user's preferences. The large quality metric is, the better algorithm is.

Evaluator allows you to define custom metrics. Suppose we create a new metric called MSE which is a predictive accuracy metric. MSE, abbreviation of mean squared error, measures the average squared deviation between the predictive rating and user's true rating (Herlocker et al., 2004). Note that methods Recommender::estimate() and Recommender::recommend() return predictive (estimated) ratings. MSE is calculated by equation (1).

$$MSE = \frac{\sum_{i=1}^{n} (p_i - v_i)^2}{n}$$
 (1)

Where n is the total number of recommended items while p_i and v_i are predictive rating and true rating of item i, respectively. In order to realize equation (1), you create the new MSE class derived from PredictiveAccuracy class and override calc() method, as follows:

```
public class MSE
(01)
          extends PredictiveAccuracy {
(02)
(03)
       public String getName() {
(04)
(05)
         return "MSE";
(06)
(07)
       protected MetricValue calc (
(08)
(09)
          Rating Vector vPredicted,
(10)
         Rating Vector vTrue) {
(11)
          float sum = 0;
(12)
(13)
         int n = 0;
(14)
          int[] itemIds =
            vPredicted.getItemIds();
(15)
(16)
         for (int itemId : itemIds) {
            float dev =
(17)
(18)
                vPredicted.get(itemId) -
(19)
                vTrue.get(itemId));
(20)
            sum += dev * dev;
(21)
            n++;
(22)
         }
(23)
(24)
         return new
(25)
            FractionMetricValue(sum, n);
(26)
       }
(27)
(28) }
```

The calc() will be called by the Metric::recalc() which, in turn, is called by the Evaluator::analyze(). According to code lines 9-10, vPredicted and vTrue represent predictive ratings and user's true ratings. At lines 12-22, the sum $\sum_{i=1}^{n}(p_i-v_i)^2$ inside equation (1) is calculated. At lines 24-25, specific FractionMetricValue representing the value of MSE is returned. FractionMetricValue class with two atributes a and b, an implementation of MetricValue interface, represents a fraction in form of $\frac{a}{b}$. MSE metric is an Alg and so its name "MSE" is returned value of the getName() method at lines 4-6 so that it is registered by PluginManager.

Now you put *MSE* class into package "gfal.jar" so that *Evaluator* can discover it. Consequently, you execute *Evaluator* to evaluate Green Fall algorithm according to five metrics: *MAE*, *MSE*, *Precision*, *Recall*, and *TimeMetric*. Figure 22 shows the evaluation result in which the speed of Green Fall algorithm is 0.0055. Currently, iconic images of GUI (s) shown in figures 21, 22, 23, 24, 25, 26 are used temporarily and so they will be designed particularly.

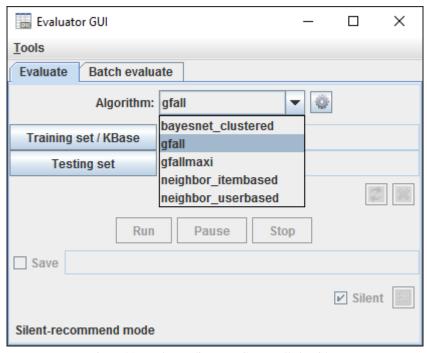


Figure 21: Evaluator discovers Green Fall algorithm

4.3 Deploying algorithm

Finally, *Recommender* module, a recommendation server, supports you to deploy and test Green Fall algorithm in real-time application. This is simulation stage proposed by Hudup framework. When you put the package "gfall.jar" into library directory of Hudup, *Recommender* automatically discovers and deploys Green Fall on server, as seen in figure 23. Moreover, *Recommender* allows you to configure Green Fall for particular purposes. *Recommender* serves client requests at server port 10151.

You start up and configure *Listener* to connect with *Recommender*. As seen in figure 24, *Listener* connects with *Recommender* through server port 10151 and it serves client requests at listener port 10152. Consequently, you configure *Evaluator* to connect with *Listener*. As seen in figure 25, *Evaluator* connects successfully with *Listener* through listener port 10152. The connection between *Evaluator* and *Listener* complies with the basic socket protocol. Now *Listener* becomes a bridge between *Evaluator* and Recommender, which allows *Evaluator* to call Green Fall algorithm deployed remotely in *Recommender*.

Now you use *Evaluator* to test Green Fall algorithm via client-server environment with cooperation of *Evaluator*, *Listener*, and *Recommender*. Figure 26 shows again the evaluation result of Green Fall al-

gorithm from remote execution. *Evaluator* interacts with *Listener* through listener port 10152 and *Listener*, in turn, interacts with *Recommender* through server port 10151. Due to network transportation, the speed of Green Fall algorithm is decreased, which is 0.0275 whereas it is 0.0055 given local execution as seen in figure 22. However, the decrease of speed is insignificant within two cases as follows:

- Recommender server is deployed on a powerful computer. Cost of network transportation is smaller than cost of algorithm execution.
- There are many *Recommender* servers deployed in distributed environment and *Listener* is replaced by *Balancer* which supports balancing mechanism aforementioned in subsection 3.4.

5 CONCLUSIONS

In general, it is easy for you to implement, evaluate and deploy your solution by taking advantages of the proposed framework. Most tasks are configured via friendly GUI. Complicated operations are processed by services and you only focus on realizing your ideas. Hudup, a framework of e-commercial recommendation algorithms, is the best choice for you to build up a recommendation solution. Moreover, it is not only used for e-commercial software but also ap-

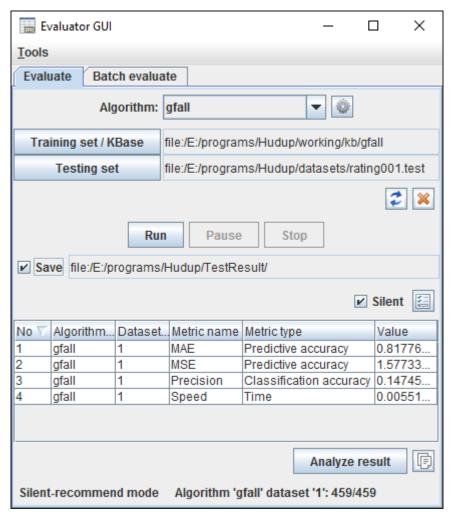


Figure 22: Evaluator lists evaluation result of Green Fall algorithm

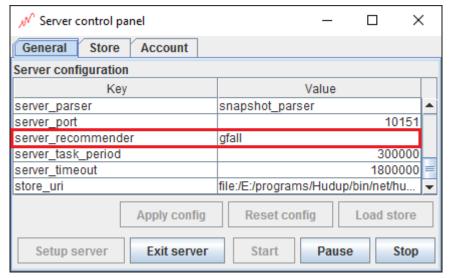


Figure 23: Recommendation server deploys Green Fall algorithm

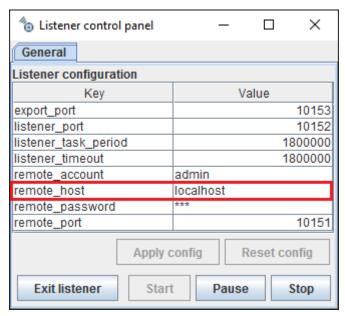


Figure 24: Listener connects with recommendation server

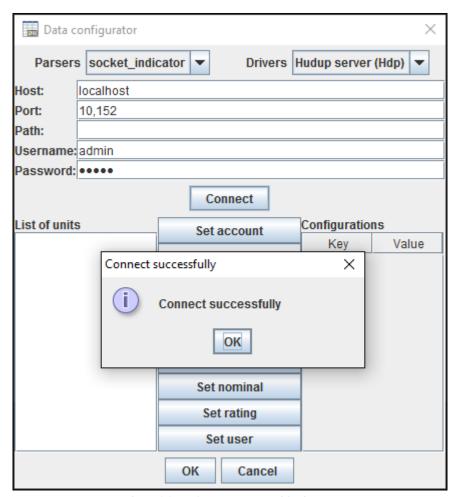


Figure 25: Evaluator connects with Listener

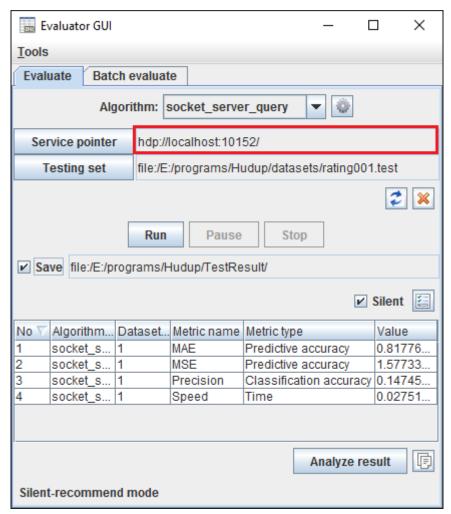


Figure 26: Evaluation result of Green Fall algorithm from remote execution

plied into any application in which recommendation is necessary.

The framework has 6 most essential components (classes and interfaces) such as *Algorithm::Recommender*, *Data::Dataset*, *Data::KBase*, *Evaluation::Evaluator*, *Evaluation::Metric*, and *Client::Service*. Each component has individual aspects and roles. They are both strongly interactive and independent so that the general architecture achieves two goals:

- Coherency: The algorithm execution and evaluation are processed continuously and completely.
 There is no interruption in stages of such process.
 All components are highly interactive. As a result, Hudup supports smoothly scientists to develop a recommendation solution through three stages: algorithm implementation, quality assessment, and simulation.
- Flexibility: The framework provides the high level of customization to researchers so that they realize easily their ideas. For instance, KBase has no structure and no shape; its manifest consists of abstract methods or rules so that researchers implement such rules. Most components are abstract units; so this architecture is called abstract architecture.

In recommendation domain, there is the problem that experimental rating databases such as Movielens (GroupLens, 1998), Jester Joke, and Book Crossing are heterogeneous; so their structures are very different. This problem makes researchers into trouble; they cannot focus on their creative ideas. For example, Dataset gives the solution to this problem when it proposes an abstract model of heterogeneous rating database. Researchers don't need to consider what Dataset is (Movielens, Jester Joke, or Book Crossing) and how to read it. The infrastructure is responsible for building up dataset from physical devices. Researchers enjoy methods of Dataset. Similarly, Recommender is abstract model of any recommendation algorithm. Researchers only need to implement their ideas in methods Recommender::estimate() and Recommender::recommend(). The flexibility also leads to ability of high customization. For instance, Evaluation::Metric interface represents any evaluation metric. Researchers can totally define their own metrics following specifications of Evaluation::Metric. Concretely, researchers need to override the method Evaluation::Metric::recalc(). The infrastructure automatically discovers and applies such user-defined metrics into evaluation process based on the Evaluation::Evaluator component.

Finally, in this abstract architecture, we aim to normalize such 6 components as 6 standards for rec-

ommendation study. Such standards are used for study of software engineering. For instance, the manifest of *KBase* has following aspects:

- The methods *load()* and *save()* indicate that *KBase* can be loaded from and saved to storage system. They don't specify how to load and store *KBase*. In other words, they are rules with which the infrastructure must comply.
- Similarly, method *learn*() tells us that *KBase* can be learned by any approaches: machine learning, data mining, artificial intelligence, statistics, etc.

Hudup framework is ongoing; more features and utilities are supported in future but its two goals, coherency and flexibility, are keeping constant.

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- The National Distance Education University provided Elvira project for building and evaluating Bayesian network available at https://goo.gl/oEhXgS.
- Michael Thomas Flanagan University College London provided statistic software package "Java Scientific Library" available at https://goo.gl/oX5mvU.
- Google LLC provided GSON library for processing JSON format and Google Core Libraries for Java.
- National Institute of Standards and Technology (NIST) provided Java Matrix Package (JAMA) available at https://goo.gl/4Kj9p3.
- Fabio Gagliardi Cozman University of Sao Paulo provided JavaBayes for building and evaluating Bayesian network, available at https://goo.gl/KvrZsg.
- Java CSV Team provided Java library for processing CSV files available at https://goo.gl/fXJZvH.

- JBoss provided Javassist (Java Programming Assistant) to make Java bytecode manipulation simple, available at https://goo.gl/ncSmbS.
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- JPF Team provided Java Plug-in Framework (JPF) Project available at http://jpf.sourceforge.net.
- ECMA International provided JSON library for Java, available at http://www.json.org.
- John DeRegnaucourt provided Java library for JSON format available at https://goo.gl/c9k6N4.
- Java Community Process (JCP) Program provided Java Specification Requests (JSRs) for Java annotation.
- Kent Beck, Erich Gamma, David Saff, and Mike Clark are developers of JUnit - A unit testing framework for the Java programming language.
- Alex Lynch provided JXL library for processing Excel file available at http://jxl.sourceforge.net.
- OneMind provided Java scripted page (Jxp) which is a script-processor that processes JSP-like files, available at http://jxp.sourceforge.net.
- Steve Waldman provided mchange-commonsjava package for JDBC connection pool available at https://goo.gl/1VAYre.
- MySQL Team provided MySQL JDBC driver available at https://goo.gl/LpDX5V.
- QuickTable Team provided trial version of Quick-Table component which is a Java database grid control, available at https://goo.gl/eZSffb.
- Sam Hocevar provided Reflections package which is a Java runtime metadata analysis which allows users to scan and collection metadata about Java classes and packages in Java projects. Reflections library is available at https://goo.gl/Lf9Evr.
- Quality Open Software Company provided the Simple Logging Facade for Java (SLF4J) as a simple facade of logging frameworks, available at https://www.slf4j.org.

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